

**MAPOC  
Care Management Committee  
Shared Savings Results Webinar  
December 2020**

## PCMH+ model design was guided by a number of important values:

- 1 Protecting the interests of Medicaid members
- 2 Improving overall health and wellness for Medicaid members
- 3 Creating high performance primary care practices with integrated support for both physical and behavioral health conditions
- 4 Building on the platform of the Department's PCMH Program, as well as the strengths and analytic capability of the Medicaid program's medical Administrative Services Organization (ASO)
- 5 Enhancing capacity at practices where Medicaid members are seeking care, to improve health outcomes and care experience
- 6 Encouraging the use of effective care coordination to address the social determinants of health

# 2019 Quality Measure Results

# Wave 2, Year 2 Quality Results

## Quality Measures

Individual Saving Pool Quality Measures	PCMH+ 2018	PCMH+ 2019	PCMH+ % Change
Adolescent Well-Care Visits	74.23%	73.43%	-1.1%
Developmental Screening in the First Three Years of Life	63.14%	68.00%	7.7%
Diabetes HbA1c Screening	88.10%	89.16%	1.2%
Emergency Department (ED) Usage*	80.14	76.96	-4.0%
Medication Management for People with Asthma	44.98%	43.71%	-2.8%
Prenatal Care	75.03%	75.07%	0.1%
Postpartum Care	46.39%	58.12%	25.3%
Well-Child Visits in the First 15 Months of Life	79.80%	78.59%	-1.5%
Challenge Pool Quality Measures	PCMH+ 2018	PCMH+ 2019	PCMH+ % Change
Behavioral Health Screening 1–17	37.95%	45.92%	21.0%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	42.95%	40.42%	-5.9%
Readmissions within 30 Days*	15.15%	15.17%	0.2%
Post-Hospital Admission Follow-Up	42.47%	43.06%	1.4%

\* A lower score indicates improvement.

# Wave 2, Year 2 Quality Results

## Quality Measures Summary

Significant improvement was observed for the following quality measures for PCMH+:

- Behavioral Health Screening 1–17 (21.0% improvement)
- Developmental Screening in the First Three Years of Life (7.7% improvement)
- Postpartum Care (25.3% improvement)\*

Quality measures that did not improve:

- Medication Management for People with Asthma measure (decreased by 2.8%)
- Metabolic Monitoring for Children and Adolescents on Antipsychotics (decreased by 5.9%)
- Only five out of 14 PEs improved on Adolescent Well-Care visits

\*The 2019 measure specifications changed to include an expanded timeframe for the postpartum care visit from 21 to 56 days after delivery to 7 to 84 days after delivery.

# Wave 2, Year 2 Quality Results

## Quality Measures

2018 Prior Year Results								
Participating Entity	Adolescent Well-Care Visits	Developmental Screening in the First Three Years of Life	Diabetes HbA1c Screening	Emergency Department (ED) Usage	Medication Management for People with Asthma	Prenatal Care	Postpartum Care	Well-Child Visits in the First 15 Months of Life
Northeast Medical Group AN	75.90%	58.53%	88.04%	77.87	44.75%	70.54%	45.05%	76.65%
St. Vincent's AN	76.70%	71.21%	87.94%	59.65	52.11%	73.82%	44.12%	84.21%
Charter Oak Family Health	74.77%	16.52%	83.07%	101.73	51.46%	79.67%	44.72%	73.58%
Community Health Center	74.07%	86.28%	91.52%	89.74	43.85%	71.34%	42.20%	79.31%
Cornell Scott-Hill Health	71.92%	78.08%	84.08%	86.44	43.96%	83.94%	52.85%	69.01%
Fair Haven Community Health	73.31%	51.82%	90.66%	63.77	40.13%	88.76%	52.81%	90.74%
Generations Family Health	61.69%	32.37%	90.04%	111.94	46.69%	58.62%	34.48%	73.13%
Optimus Health Care	76.98%	57.50%	87.37%	70.41	39.73%	84.81%	60.78%	79.68%
Southwest Community Health	72.19%	61.36%	89.99%	85.34	38.08%	89.63%	77.04%	79.06%
Hartford Healthcare Medical Group, Inc. AN	62.97%	3.45%	87.21%	70.29	51.15%	72.94%	42.24%	78.79%
Prospect CT Medical Foundation, Inc. AN	75.30%	53.96%	86.42%	62.19	50.39%	69.01%	40.85%	87.10%
Wheeler Clinic, Inc./Torrington AN	82.25%	3.61%	86.05%	118.48	46.48%	52.11%	29.58%	78.57%
First Choice Health Centers Inc.	78.08%	67.26%	91.21%	74.27	39.21%	83.77%	54.55%	84.67%
United Community and Family Services	68.46%	5.73%	82.78%	85.14	45.58%	75.00%	16.67%	78.31%

# Wave 2, Year 2 Quality Results

## Quality Measures

2019 Performance Year Results								
Participating Entity	Adolescent Well-Care Visits	Developmental Screening in the First Three Years of Life	Diabetes HbA1c Screening	Emergency Department (ED) Usage	Medication Management for People with Asthma	Prenatal Care	Postpartum Care	Well-Child Visits in the First 15 Months of Life
Northeast Medical Group AN	74.28%	54.54%	87.67%	76.10	42.73%	76.78%	49.53%	72.36%
St. Vincent's AN	75.54%	72.84%	87.99%	56.45	51.57%	62.23%	51.86%	86.15%
Charter Oak Family Health	69.19%	83.95%	87.76%	98.48	38.61%	80.99%	67.61%	80.88%
Community Health Center	73.49%	85.99%	91.84%	86.81	41.84%	74.60%	57.42%	78.63%
Cornell Scott-Hill Health	72.04%	82.62%	86.84%	86.51	40.77%	82.18%	63.79%	65.22%
Fair Haven Community Health	71.53%	50.82%	91.91%	65.28	39.14%	97.80%	69.23%	88.64%
Generations Family Health	67.87%	34.85%	93.83%	110.30	48.05%	60.14%	53.85%	58.82%
Optimus Health Care	77.56%	69.37%	86.65%	66.30	38.74%	87.08%	79.17%	75.21%
Southwest Community Health	69.25%	78.25%	92.86%	73.60	37.09%	90.52%	81.90%	79.90%
Hartford Healthcare Medical Group, Inc. AN	70.19%	39.73%	88.63%	67.68	53.81%	67.76%	52.63%	84.85%
Prospect CT Medical Foundation, Inc. AN	75.59%	58.63%	86.84%	59.98	55.16%	67.32%	52.94%	94.75%
Wheeler Clinic, Inc./Torrington AN	70.19%	4.18%	86.82%	103.38	42.66%	67.14%	45.71%	68.66%
First Choice Health Centers Inc.	78.07%	91.02%	92.15%	70.98	40.76%	85.92%	69.72%	82.39%
United Community and Family Services	66.05%	30.68%	87.50%	83.47	43.10%	77.22%	27.85%	85.42%

# Wave 2, Year 2 Quality Results

## Quality Measures Summary

Quality Scoring Summary				
FQHC/AN	Practice Name	Final Quality %	Total Challenge Pool Points	Challenge Pool Gate
AN	Prospect CT Medical Foundation, Inc. AN	63.69%	3.00	Yes
AN	Hartford Healthcare Medical Group, Inc. AN	58.93%	1.33	Yes
FQHC	First Choice Health Centers Inc.	53.57%	1.33	Yes
FQHC	Generations Family Health	51.19%	2.00	Yes
FQHC	Charter Oak Family Health	49.40%	3.00	Yes
FQHC	Southwest Community Health	48.81%	1.00	Yes
FQHC	Optimus Health Care	47.02%	2.00	Yes
AN	St. Vincent's AN	43.45%	3.00	Yes
FQHC	United Community and Family Services	42.26%	3.00	Yes
FQHC	Cornell Scott-Hill Health	32.14%	1.00	Yes
FQHC	Community Health Center	29.76%	3.00	Yes
AN	Wheeler Clinic, Inc./Torrington AN	29.76%	1.33	Yes
FQHC	Fair Haven Community Health	27.38%	3.00	Yes
AN	Northeast Medical Group AN	17.26%	0.00	No

\*The Final Quality % measures the absolute performance, improvement and ability to maintain the Individual Pool quality measures.

\*\*Non-integer values may be awarded in cases where PEs had a Did Not Qualify (DNQ) value for one or more Challenge Pool quality measures.

\*\*\*PEs are eligible to participate in the Challenge Pool when their Individual Pool scoring measures improve year over year.



# Wave 2, Year 2 Quality Results

## Quality Measures

Individual Saving Pool Quality Measures	PCMH+ 2018	PCMH+ 2019	PCMH+ % Change	PCMH 2018**	PCMH 2019**	PCMH % Change**
Adolescent Well-Care Visits	74.23%	73.43%	-1.1%	81.08%	79.13%	-2.4%
Developmental Screening in the First Three Years of Life	63.14%	68.00%	7.7%	65.77%	68.12%	3.6%
Diabetes HbA1c Screening	88.10%	89.16%	1.2%	89.44%	90.85%	1.6%
Emergency Department (ED) Usage*	80.14	76.96	-4.0%	56.40	55.91	-0.9%
Medication Management for People with Asthma	44.98%	43.71%	-2.8%	43.02%	44.74%	4.0%
Prenatal Care	75.03%	75.07%	0.1%	73.36%	72.76%	-0.8%
Postpartum Care***	46.39%	58.12%	25.3%	46.79%	56.54%	20.8%
Well-Child Visits in the First 15 Months of Life	79.80%	78.59%	-1.5%	86.61%	85.96%	-0.8%
Challenge Pool Quality Measures	PCMH+ 2018	PCMH+ 2019	PCMH+ % Change	PCMH 2018**	PCMH 2019**	PCMH % Change**
Behavioral Health Screening 1–17	37.95%	45.92%	21.0%	42.08%	44.83%	6.5%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	42.95%	40.42%	-5.9%	41.45%	36.67%	-11.5%
Readmissions within 30 Days*	15.15%	15.17%	0.2%	11.64%	11.43%	-1.9%
Post-Hospital Admission Follow-Up	42.47%	43.06%	1.4%	43.55%	43.16%	-0.9%

\*A lower score indicates improvement

\*\*The PCMH program scores **exclude** the PCMH+ PEs.

\*\*\*The 2019 measure specifications changed to include an expanded timeframe for the postpartum care visit from 21 to 56 days after delivery to 7 to 84 days after delivery.

# 2019 Claims Utilization Results

# Wave 2, Year 2 Shared Savings Results

## Claims Utilization Summary

Claims per 1,000 Members Year Over Year Change		
Category of Service (COS)	All Participating Entities	Statewide
Dental	-4.1%	0.2%
Durable Medical Equipment	3.2%	2.6%
Inpatient	-8.2%	-10.5%
Lab/Rad	-5.7%	-5.1%
Other	4.5%	6.8%
Other Practitioner	4.5%	3.5%
Outpatient	-3.6%	-4.9%
Outpatient — Emergency	-5.2%	-4.4%
Pharmacy	-1.5%	-1.7%
Professional	-7.5%	-9.0%
All COS	-3.2%	-3.0%

\*The same cohort of members were used for the shared savings calculation and the claims utilization review and measured 2018 and 2019 claims.

\*\*No adjustments were made for claims runout, risk adjustment or PCMH+ excluded fields.

\*\*\*The Statewide members measured include all HUSKY members statewide that did not fall in a PCMH+ excluded category and met the minimum eligibility requirements and were not associated with a PCMH+ practice.

# 2019 Shared Saving Results

# Wave 2, Year 2 Shared Savings Results

## Shared Savings overview

Six PEs achieved credible savings in the Individual Savings Pool

\$14.6 million in savings

13/14 PEs qualified for the Challenge Pool

13/14 PEs will receive a Shared Savings payment

PCMH+ had a 1.05% trend from 2018 to 2019 and the Statewide trend was 2.30%

# Wave 2, Year 2 Shared Savings Results

## 2018 Prior Year Cost overview

Prior Year	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Prior Year Member Months	(a)	112,187	174,833	70,417	420,584	120,854	70,526	62,584	179,007	95,189	53,953	77,586	43,246	66,106	52,880	1,599,952
Prior Year Cost [Thousands]	(b)	\$71,718	\$93,321	\$37,293	\$211,192	\$79,001	\$31,992	\$39,575	\$74,447	\$55,430	\$31,185	\$36,972	\$32,490	\$28,728	\$29,925	\$853,269
Prior Year PMPM Cost	(c) = (b) / (a)	\$639.28	\$533.77	\$529.60	\$502.14	\$653.69	\$453.62	\$632.35	\$415.89	\$582.32	\$578.01	\$476.53	\$751.28	\$434.57	\$565.90	\$533.31
Prior Year Normalized Revenue Neutral Risk Score	(d)	1.3944	1.1848	1.3215	1.0494	1.2597	1.0141	1.4508	0.9031	1.0586	1.3812	1.0455	1.5807	1.0632	1.1727	1.1422
<b>Risk-adjusted Prior Year PMPM Cost</b>	(e) = (c) / (d)	<b>\$458.46</b>	<b>\$450.52</b>	<b>\$400.76</b>	<b>\$478.49</b>	<b>\$518.93</b>	<b>\$447.31</b>	<b>\$435.87</b>	<b>\$460.51</b>	<b>\$550.10</b>	<b>\$418.49</b>	<b>\$455.77</b>	<b>\$475.27</b>	<b>\$408.76</b>	<b>\$482.55</b>	<b>\$466.91</b>

# Wave 2, Year 2 Shared Savings Results

## 2019 Performance Year Cost overview

Performance Year	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Performance Year Member Months	(f)	101,589	162,447	69,606	424,204	125,272	71,964	67,261	179,386	101,040	40,946	75,774	30,000	67,212	52,413	1,569,114
Performance Year Cost [Thousands]	(g)	\$65,161	\$84,396	\$37,504	\$217,212	\$80,577	\$32,574	\$41,875	\$75,040	\$62,404	\$26,328	\$37,270	\$24,042	\$30,470	\$29,585	\$844,437
Performance Year PMPM Cost	(h) = (g) / (f)	\$641.42	\$519.53	\$538.80	\$512.05	\$643.21	\$452.65	\$622.58	\$418.31	\$617.62	\$642.99	\$491.85	\$801.40	\$453.34	\$564.45	\$538.16
Performance Year Normalized Revenue Neutral Risk Score	(i)	1.3780	1.1621	1.3298	1.0734	1.2737	1.0273	1.4611	0.9135	1.1533	1.4521	1.0838	1.7196	1.0973	1.1702	1.1569
Care Coordination Add-on Payments [Thousands]	(j)	\$ -	\$ -	\$390	\$2,295	\$649	\$382	\$347	\$978	\$514	\$ -	\$ -	\$ -	\$365	\$291	\$6,212
Risk-adjusted Performance Year PMPM Cost	(k) = [(h) / (i)] + [(j) / (f)]	\$465.48	\$460.01	\$423.89	\$485.38	\$496.83	\$468.10	\$451.26	\$465.84	\$538.33	\$440.91	\$456.86	\$455.56	\$422.32	\$481.74	\$471.82

# Wave 2, Year 2 Shared Savings Results

## Savings Calculations

Savings Calculations	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Annual Risk-Adjusted Trend Percentage	$(l) = \frac{[(k) / (e)]}{-1}$	1.53%	2.11%	5.77%	1.44%	-4.26%	4.65%	3.53%	1.16%	-2.14%	5.36%	0.24%	-4.15%	3.32%	-0.17%	1.05%
Statewide Trend*	(m)	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%	2.30%
Expected Performance Year PMPM (Using Statewide Trend)	$(n) = (e) * [1 + (m)]$	\$468.98	\$460.86	\$409.96	\$489.47	\$530.84	\$457.58	\$445.88	\$471.08	\$562.73	\$428.10	\$466.24	\$486.19	\$418.14	\$493.63	\$477.63
Expected Performance Year Costs [Thousands]	$(o) = (n) * (f)$	\$52,685	\$80,732	\$28,923	\$206,306	\$64,252	\$32,322	\$27,961	\$84,544	\$53,682	\$23,133	\$36,249	\$21,065	\$27,704	\$26,173	\$765,730
Risk-Adjusted Savings PMPM	$(p) = (n) - (k)$	\$3.50	\$0.85	(\$13.93)	\$4.10	\$34.02	(\$10.52)	(\$5.38)	\$5.24	\$24.41	(\$12.81)	\$9.37	\$30.62	(\$4.18)	\$11.89	\$5.81
MSR Threshold (2% of Expected Performance Year Costs) [Thousands]	$(q) = 0.02 * (o)$	\$1,054	\$1,615	\$578	\$4,126	\$1,285	\$646	\$559	\$1,691	\$1,074	\$463	\$725	\$421	\$554	\$523	
MSR-adjusted Savings [Thousands]	$(r) = \text{if } \{ (f) * (p) \} > (q), \text{ then } (f) * (p), \text{ otherwise } 0$	\$ -	\$ -	(\$983)	\$ -	\$4,117	(\$743)	\$ -	\$ -	\$2,328	(\$692)	\$729	\$1,327	\$ -	\$630	\$6,713

\*The Statewide Trend reflects a risk adjusted cost trend for all HUSKY members who meet eligibility and PCMH+ program requirements for shared savings but are not associated with a PCMH+ practice.

\*\* Figures in red indicated a loss.



# Wave 2, Year 2 Shared Savings Results

## Individual Savings Pool Funding

Individual Savings Pool Funding	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
MSR-Adjusted Savings Percent	(s) = (r) / (o)	0.00%	0.00%	-3.40%	0.00%	6.41%	-2.30%	0.00%	0.00%	4.34%	-2.99%	2.01%	6.30%	0.00%	2.41%	0.00%
Wave 1 & Wave 2 Year 1 Combined Savings/Loss Percent*	(t)	0.00%	0.00%	8.63%	0.00%	2.04%	0.00%	-6.41%	4.87%	5.29%	0.00%	0.00%	0.00%	0.00%	-4.09%	0.00%
Cumulative Savings/Loss [Thousands]	(u) = (o) * [(s) + (t)]	\$ -	\$ -	\$1,513	\$ -	\$5,428	(\$743)	(\$1,793)	\$4,113	\$5,168	(\$692)	\$729	\$1,327	\$ -	(\$439)	\$14,610
Savings Cap (10% of Expected Performance Year Costs) [Thousands]	(v) = 0.10 * (o)	\$5,268	\$8,073	\$2,892	\$20,631	\$6,425	\$3,232	\$2,796	\$8,454	\$5,368	\$2,313	\$3,625	\$2,106	\$2,770	\$2,617	
Capped MSR-Adjusted Savings (Upside Only) [Thousands]	(w) = if [(s) + (t) ≤ 0 then 0, otherwise min {(u), (v)}]	\$ -	\$ -	\$1,513	\$ -	\$5,428	\$ -	\$ -	\$4,113	\$5,168	\$ -	\$729	\$1,327	\$ -	\$ -	\$18,278
Individual Savings Pool Funding (50% Shared with State) [Thousands]	(x) = 0.50 * (w)	\$ -	\$ -	\$757	\$ -	\$2,714	\$ -	\$ -	\$2,057	\$2,584	\$ -	\$364	\$663	\$ -	\$ -	\$9,139

\*Wave 1 and Wave 2, Year 1 Combined Savings/Loss Percent reflects each entity's final MSR-adjusted savings/loss aggregation for Wave 1 and Wave 2, Year 1 of the PCMH+ Shared Savings program.

# Wave 2, Year 2 Shared Savings Results

## Individual Savings Pool

Individual Savings Pool	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Individual Savings Pool Funding (50% Shared with State) [Thousands]	(x) = 0.50 * (w)	\$ -	\$ -	\$ 757	\$ -	\$2,714	\$ -	\$ -	\$2,057	\$2,584	\$ -	\$364	\$663	\$ -	\$ -	\$9,139
Aggregate Quality Score	(y)	17.26%	43.45%	49.40%	29.76%	32.14%	27.38%	51.19%	47.02%	48.81%	58.93%	63.69%	29.76%	53.57%	42.26%	
Individual Savings Pool Award [Thousands]	(z) = (x) * (y)	\$ -	\$ -	\$374	\$ -	\$872	\$ -	\$ -	\$967	\$1,261	\$ -	\$232	\$197	\$ -	\$ -	\$3,904
Unclaimed Individual Savings [Thousands]	(aa) = (x) - (z)	\$ -	\$ -	\$383	\$ -	\$1,841	\$ -	\$ -	\$1,090	\$1,323	\$ -	\$132	\$466	\$ -	\$ -	\$5,235

# Wave 2, Year 2 Shared Savings Results

## Challenge Pool Funding

Challenge Pool Funding	Calculation Step	All PEs
Cumulative Savings/Loss (Dollar Basis)	$(u) = (o) * [(s) + (t)]$	\$14,609,933
Unclaimed Individual Savings	$(aa) = (x) - (z)$	\$ 5,234,848
Savings Awarded via Individual Savings Pool	$(ab) = \sum (z)$	\$ 3,903,942
Challenge Pool Limit (Maximum Challenge Pool Funding after netting out Losses)	$(ac) = \text{maximum} [(u) - (ab), 0]$	\$10,705,992
<b>Challenge Pool Funding</b>	$(ad) = \text{minimum} [(aa), (ac)]$	<b>\$ 5,234,848</b>

# Wave 2, Year 2 Shared Savings Results

## Challenge Pool

Challenge Pool	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Challenge Pool Eligible	(ae)	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Number of Challenge Measures Passed	(af)	0.00	3.00	3.00	3.00	1.00	3.00	2.00	2.00	1.00	1.33	3.00	1.33	1.33	3.00	
Member-weighted Challenge Measures	(ag) = if [(ae) = Yes, then (f) * (af), otherwise 0]	203,178	649,788	139,212	1,696,816	-	215,892	67,261	538,158	-	54,595	-	40,000	89,616	-	3,694,516
Challenge Pool Distribution Percentage	(ah) = (ag) / $\sum$ (ag)	0.00%	14.91%	6.00%	35.87%	3.43%	6.01%	3.56%	10.18%	2.71%	2.04%	6.62%	1.64%	2.51%	4.51%	100.00%
<b>Challenge Pool Award [Thousands]</b>	(ai) = if [(ad) = 0 then 0, otherwise (ad) * (ah)]	<b>\$ -</b>	<b>\$780</b>	<b>\$314</b>	<b>\$1,878</b>	<b>\$180</b>	<b>\$315</b>	<b>\$186</b>	<b>\$533</b>	<b>\$142</b>	<b>\$107</b>	<b>\$346</b>	<b>\$86</b>	<b>\$131</b>	<b>\$236</b>	<b>\$5,235</b>

# Wave 2, Year 2 Shared Savings Results

## Total Shared Savings Payment Summary

Payment Summary	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Individual Savings Pool Award	$(z) = (x) * (y)$	\$ -	\$ -	\$373,778	\$ -	\$872,279	\$ -	\$ -	\$967,120	\$1,261,226	\$ -	\$232,088	\$197,451	\$ -	\$ -	\$3,903,942
Challenge Pool Award	$(ai) = \text{if } [(ad) = 0 \text{ then } 0, \text{ otherwise } (ad) * (ah)]$	\$ -	\$780,486	\$314,336	\$1,877,897	\$179,758	\$314,723	\$186,264	\$533,073	\$141,676	\$107,002	\$346,402	\$85,796	\$131,200	\$236,236	\$5,234,848
<b>Total Shared Savings</b>	<b><math>(aj) = (z) + (ai)</math></b>	<b>\$ -</b>	<b>\$780,486</b>	<b>\$688,114</b>	<b>\$1,877,897</b>	<b>\$1,052,036</b>	<b>\$314,723</b>	<b>\$186,264</b>	<b>\$1,500,193</b>	<b>\$1,402,901</b>	<b>\$107,002</b>	<b>\$578,489</b>	<b>\$283,247</b>	<b>\$131,200</b>	<b>\$236,236</b>	<b>\$9,138,789</b>

# Appendix

**Caveats and Limitations**

**Claims Utilization Results**

**PCMH+ Background Materials**

**Wave 2, Year 1 and Wave 2, Year 2 Results Summary**

**2018 and 2019 Quality Measure Results**

# Wave 2, Year 2 Shared Savings Results

## Mercer Caveats and Limitations

- This presentation is prepared by Mercer on behalf of the Connecticut Department of Social Services (DSS). Readers of this presentation should have a knowledge of Connecticut's PCMH+ program. We understand that DSS will share the results with the participating entities in the PCMH+ program and other stakeholders. It should be considered in its entirety and has been prepared under the direction of James Matthisen, ASA and Cheryle Wong, FSA who are members of the American Academy of Actuaries and are qualified to perform the calculations. They are available at James.Matthisen@mercer.com and Cheryle.Wong@mercer.com if this audience has questions.
- The purpose of this document is to present the shared savings results for the PCMH+ program for Wave 2, Year 2 and it is not appropriate for any other uses.
- Mercer relies upon, but does not assume responsibility for the following items that are material to this communication:
  - Medicaid FFS claims and eligibility data from the MMIS data extract.
- To the best of Mercer's knowledge, there are no conflicts of interest in performing this work. The suppliers of data are solely responsible for its validity and completeness. We have reviewed the data and information for internal consistency and reasonableness, but we did not audit it.
- All estimates are based upon the information and data available at a point in time and are subject to unforeseen and random events, and actual experience will vary from estimates.

# Wave 2, Year 2 Shared Savings Results

## Claims Utilization COS Crosswalk

Category of Service (COS)	Consolidated COS
Clinic Services	Professional
Dental	Dental
Durable Medical Equipment	Durable Medical Equipment
FQHC — Dental	Dental
FQHC — Medical	Professional
FQHC — Mental Health	Professional
Home Health Services	Other
Hospice	Other
Hospital Inpatient	Inpatient
Hospital Outpatient — All Other	Outpatient
Hospital Outpatient — Emergency	Outpatient — Emergency
Hospital Outpatient — Non Emergent	Outpatient
Independent Lab	Lab/Rad
Independent Radiology	Lab/Rad
Medicare Crossover	Other
Other Practitioner*	Other Practitioner*
Pharmacy	Pharmacy
Physician Services — All	Professional
Vision	Other
All Other	Other

\*Other Practitioners service line includes provider types such as Podiatrist, Behavioral Health Clinician, Naturopath, Chiropractor, Therapist, Advanced Practice Nurse, Nurse Midwife and Physician Assistant.



# Wave 2, Year 2 Shared Savings Results

## Claims Utilization Appendix 2018 Data

Category of Service	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs	Statewide Trend Group
Dental	1,303	1,420	1,625	1,983	1,615	1,925	1,502	1,795	1,732	1,238	1,512	1,520	1,594	1,674	1,686	1,696
Durable Medical Equipment	783	542	847	511	647	437	605	413	427	657	585	550	592	446	554	371
Inpatient	127	93	106	86	139	80	100	70	103	90	82	152	89	93	96	59
Lab/Rad	1,224	1,394	2,373	1,984	2,660	2,053	2,409	1,439	2,179	2,766	963	4,484	1,961	2,215	1,956	1,062
Other	1,784	1,597	1,463	2,600	2,170	2,367	1,490	1,966	1,478	898	1,994	1,604	1,571	2,405	1,997	2,581
Other Practitioner	2,943	3,591	1,411	1,292	1,360	1,076	1,959	997	1,231	3,487	2,903	2,164	1,190	1,791	1,837	2,243
Outpatient	3,524	2,319	1,897	1,572	1,865	1,510	2,567	1,382	1,145	2,333	2,282	2,619	1,420	1,695	1,903	1,540
Outpatient — Emergency	796	640	768	804	1,106	702	927	632	964	684	497	1,084	729	773	782	501
Pharmacy	19,619	16,904	18,344	14,877	17,447	13,598	21,496	12,091	17,078	21,156	14,756	20,974	13,662	18,606	16,243	11,304
Professional	11,740	10,958	13,827	12,452	16,401	10,602	17,391	9,339	11,745	11,616	10,154	17,614	10,954	14,692	12,331	9,203
All COS	43,844	39,458	42,663	38,159	45,409	34,351	50,447	30,123	38,081	44,924	35,727	52,764	33,761	44,391	39,384	30,562

# Wave 2, Year 2 Shared Savings Results

## Claims Utilization Appendix 2019 Data

Category of Service	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs	Statewide Trend Group
Dental	1,266	1,358	1,529	1,878	1,455	1,916	1,368	1,788	1,704	1,194	1,552	1,404	1,525	1,613	1,617	1,700
Durable Medical Equipment	805	568	844	531	655	448	613	417	482	669	599	579	578	494	571	381
Inpatient	101	92	111	78	127	70	115	59	85	100	63	147	76	91	88	53
Lab/Rad	1,279	1,464	2,050	1,915	2,396	1,942	2,213	1,334	2,034	2,730	1,019	3,545	1,833	1,930	1,843	1,008
Other	1,981	1,782	1,529	2,649	2,022	2,345	1,706	2,084	1,575	910	1,998	1,571	1,758	2,950	2,087	2,758
Other Practitioner	2,895	3,637	1,496	1,368	1,630	1,104	2,181	1,023	1,357	3,341	3,046	2,259	1,366	1,935	1,920	2,322
Outpatient	3,310	2,195	1,846	1,495	1,956	1,625	2,431	1,396	1,162	2,327	2,040	2,332	1,340	1,596	1,834	1,465
Outpatient — Emergency	692	598	816	777	984	682	958	610	825	688	501	947	710	778	741	480
Pharmacy	19,161	16,781	17,456	14,823	17,133	13,296	21,216	11,560	17,043	20,662	14,947	19,947	13,163	19,036	15,993	11,114
Professional	10,644	10,270	12,621	11,750	14,719	9,654	16,242	8,707	10,992	11,309	9,495	14,620	10,014	13,498	11,410	8,378
All COS	42,134	38,744	40,299	37,265	43,078	33,083	49,043	28,977	37,259	43,929	35,261	47,352	32,364	43,922	38,106	29,658

# Wave 2, Year 2 Shared Savings Results

## Claims Utilization Appendix Year Over Year change

Category of Service	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs	Statewide Trend Group
Dental	-2.8%	-4.3%	-5.9%	-5.3%	-9.9%	-0.5%	-8.9%	-0.4%	-1.6%	-3.5%	2.6%	-7.6%	-4.3%	-3.6%	-4.1%	0.2%
Durable Medical Equipment	2.8%	4.7%	-0.4%	4.0%	1.2%	2.4%	1.2%	1.0%	12.9%	1.8%	2.4%	5.3%	-2.4%	10.8%	3.2%	2.6%
Inpatient	-20.5%	-1.4%	4.5%	-8.3%	-8.4%	-11.7%	14.7%	-15.8%	-17.6%	11.7%	-22.2%	-2.7%	-14.1%	-2.5%	-8.2%	-10.5%
Lab/Rad	4.5%	5.0%	-13.6%	-3.5%	-9.9%	-5.4%	-8.2%	-7.3%	-6.7%	-1.3%	5.9%	-20.9%	-6.5%	-12.9%	-5.7%	-5.1%
Other	11.1%	11.6%	4.5%	1.9%	-6.8%	-0.9%	14.5%	6.0%	6.5%	1.3%	0.2%	-2.1%	11.9%	22.7%	4.5%	6.8%
Other Practitioner	-1.6%	1.3%	6.0%	5.9%	19.9%	2.5%	11.3%	2.6%	10.3%	-4.2%	4.9%	4.4%	14.8%	8.1%	4.5%	3.5%
Outpatient	-6.1%	-5.4%	-2.7%	-4.9%	4.9%	7.6%	-5.3%	1.0%	1.5%	-0.3%	-10.6%	-11.0%	-5.7%	-5.8%	-3.6%	-4.9%
Outpatient — Emergency	-13.0%	-6.5%	6.3%	-3.4%	-11.0%	-2.8%	3.3%	-3.4%	-14.4%	0.5%	0.9%	-12.6%	-2.5%	0.7%	-5.2%	-4.4%
Pharmacy	-2.3%	-0.7%	-4.8%	-0.4%	-1.8%	-2.2%	-1.3%	-4.4%	-0.2%	-2.3%	1.3%	-4.9%	-3.7%	2.3%	-1.5%	-1.7%
Professional	-9.3%	-6.3%	-8.7%	-5.6%	-10.3%	-8.9%	-6.6%	-6.8%	-6.4%	-2.6%	-6.5%	-17.0%	-8.6%	-8.1%	-7.5%	-9.0%
All COS	-3.9%	-1.8%	-5.5%	-2.3%	-5.1%	-3.7%	-2.8%	-3.8%	-2.2%	-2.2%	-1.3%	-10.3%	-4.1%	-1.1%	-3.2%	-3.0%

# **PCMH+ Background and Wave 2, Year 1 Results**

- PCMH+ requires PEs to build on the limited PCMH care coordination with **enhanced care coordination activities** targeting improved outcomes in:
  - Behavioral health integration
  - Cultural competency, including use of the national Culturally and Linguistically Appropriate Services in Health and Health Care (CLAS) standards
  - Children and youth with special health care needs
  - Disability competency

Since the launch of PCMH+ on January 1, 2017, data has been posted publicly to the DSS website to provide timely, transparent evaluation of the program found here: <https://portal.ct.gov/DSS/Health-And-Home-Care/PCMH-Plus/Documents>

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HOME / DEPARTMENT OF SOCIAL SERVICES / HEALTH & HOME CARE / FOR PROVIDERS / PERSON-CENTERED MEDICAL HOME PLUS (PCMH+)

# Person-Centered Medical Home Plus (PCMH+)

Overview

Documents/Forms

Provided by: Department of Social Services

## Overview

Person-Centered Medical Home Plus or PCMH+ provides person-centered, comprehensive and coordinated care to HUSKY members. If you are PCMH+ HUSKY Member, your HUSKY benefits do not change. PCMH+ builds on the success of Connecticut Medicaid's Person-Centered Medical Home (PCMH) program which works to improve the quality of care our members receive. The PCMH+ program works to improve your overall health and help you get services like access to healthy food,

- ✓ Member Participation Data
- ✓ Member Complaint Summary
- ✓ Mystery Shopper
- ✓ PCMH+ Wave 1 Compliance Review Findings
- ✓ PE Monthly Reports
- ✓ Opt Out Phone Survey
- ✓ PCMH CAHPS
- ✓ PE Tools and Resources

## **PEs are required to have a PCMH+ oversight body with the following requirements:**

- Include substantial representation by PCMH+ members assigned to the PE.
- Meet at least quarterly and provide meaningful feedback to the PE on a variety of topics, including quality improvement, member experience, prevention of underservice, implementation of PCMH+, and distribution of shared savings.
- Other requirements regarding governing process, bylaws, conflict of interest policies and under-service prevention requirements.

## **Meeting the substantial representation requirement has been challenging for some PEs. Efforts to increase member retention and participation include:**

- Assistance with transportation.
- Offering onsite child care during meetings.
- Providing food during meetings.
- Assistance from PE staff to help members navigate agendas and materials.

- PCMH+ uses a **five-pronged approach** to identify indicators of under-service utilization practices.



- In addition to the five-pronged approach, DSS also uses a variety of initiatives to ensure that Medicaid member quality of care and access to medical care is **not** adversely affected as a result of the PCMH+ program.



## 2018 Shared Savings

- PCMH+ had 12 PEs receive Shared Savings payments.
- 4 PEs generated savings for Wave 2, Year 1.
- The PCMH+ program resulted in \$5,529,777 in savings. Half of the savings amount was shared with the PCMH+ PEs.

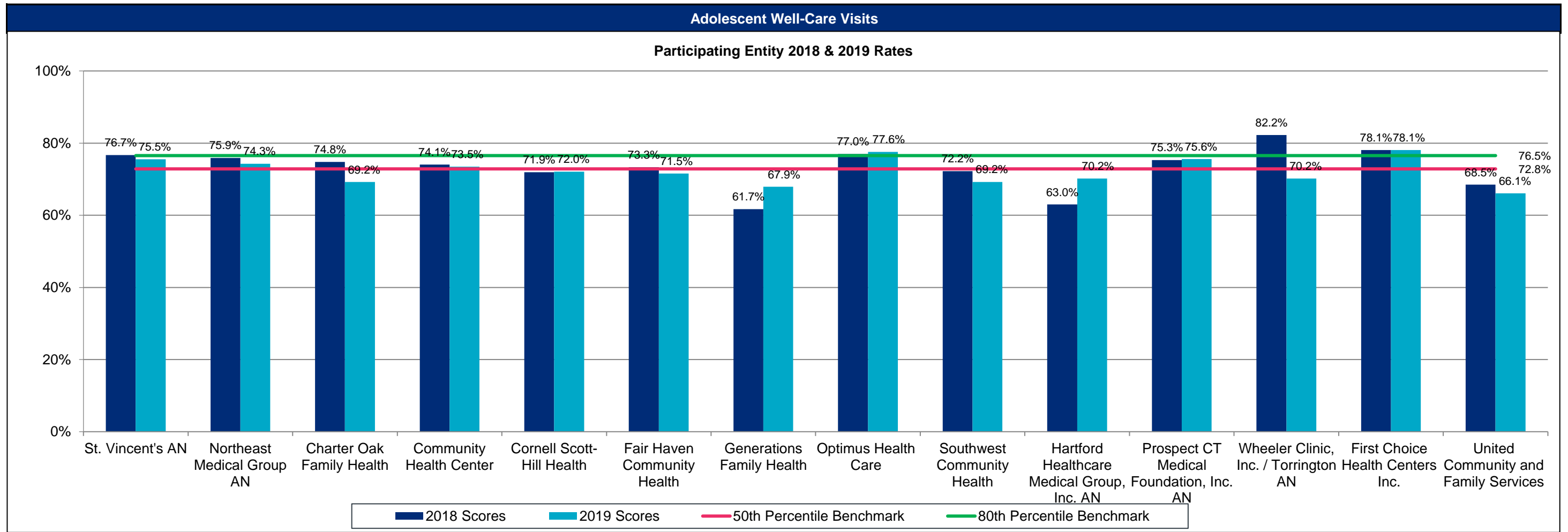
## 2018 Quality Improvement

- All nine PCMH+ PEs qualified for the Challenge Pool.
- Behavioral Health Screening 1-17 improved 58.4%.
- Developmental Screening in the First Three Years of Life improved 28.6%.
- PCMH+ PE final quality scores ranged from 21% to 57% and measured PEs ability to maintain, improve, and hit absolute benchmarks.

# PCMH+ Quality Measure Results

## Quality Measure Notes

- The Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis measure is not included in the measure results for 2019 due to updated measure specifications.
- PCMH CAHPS is not included in the scoring summary since 2019 PCMH CAHPS results would likely be inversely impacted by COVID-19. NCQA did not recommend using this measure for scoring purposes.
- Lower scores indicate more appropriate care for the ED usage and the Readmissions within 30 days measures.
- For the PCMH+ scoring measures, partial points are awarded between the fiftieth percentile benchmark and the eightieth percentile benchmark. Full points are awarded for scores exceeding the eightieth percentile benchmark.
  - These benchmarks were created using historic quality scores and were provided to the PEs after the beginning of Wave 2, Year 2.
- For the PCMH+ challenge measures, points are awarded to PEs scoring at or above the PEs' median score.

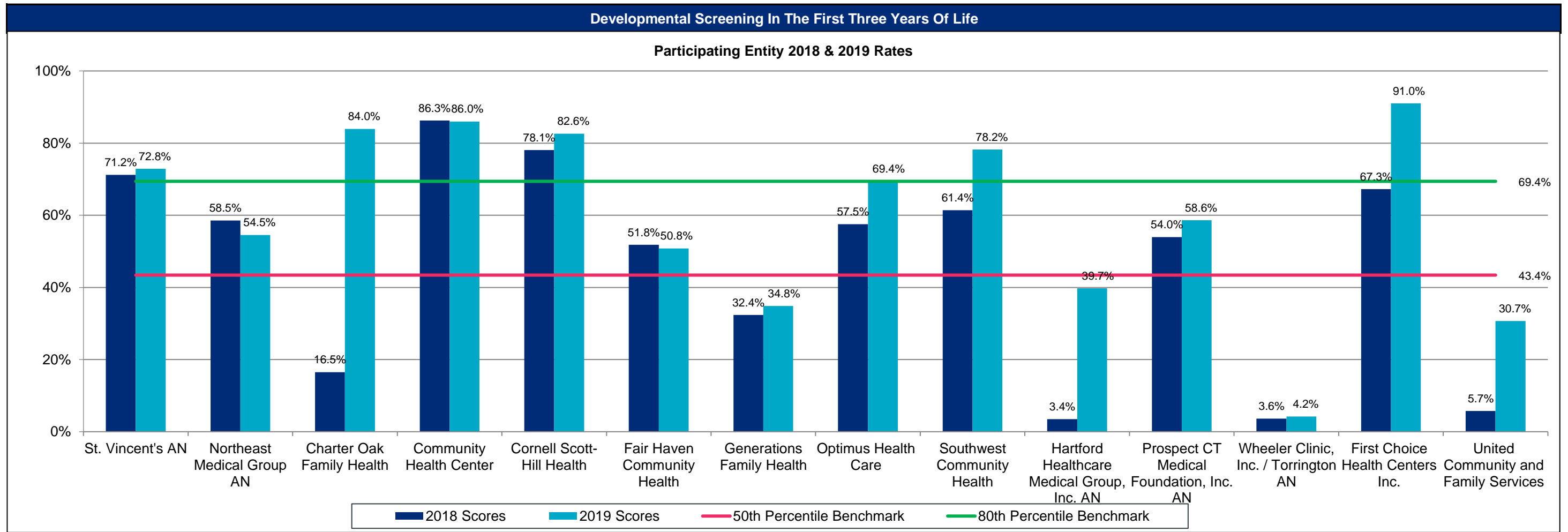


Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2018	75.9%	76.7%	74.8%	74.1%	71.9%	73.3%	61.7%	77.0%	72.2%	63.0%	75.3%	82.2%	78.1%	68.5%
2019	74.3%	75.5%	69.2%	73.5%	72.0%	71.5%	67.9%	77.6%	69.2%	70.2%	75.6%	70.2%	78.1%	66.1%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of enrolled members 12–21 years of age who had at least one comprehensive well-care visit with a primary care practitioner (PCP) or an obstetrics and gynecology practitioner during the measurement year.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
  2. The 2019 rates are from the Quality Measure data sets provided to Mercer on October 13, 2020.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality Benchmarks were derived from 2017 comparison group quality measure scores.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

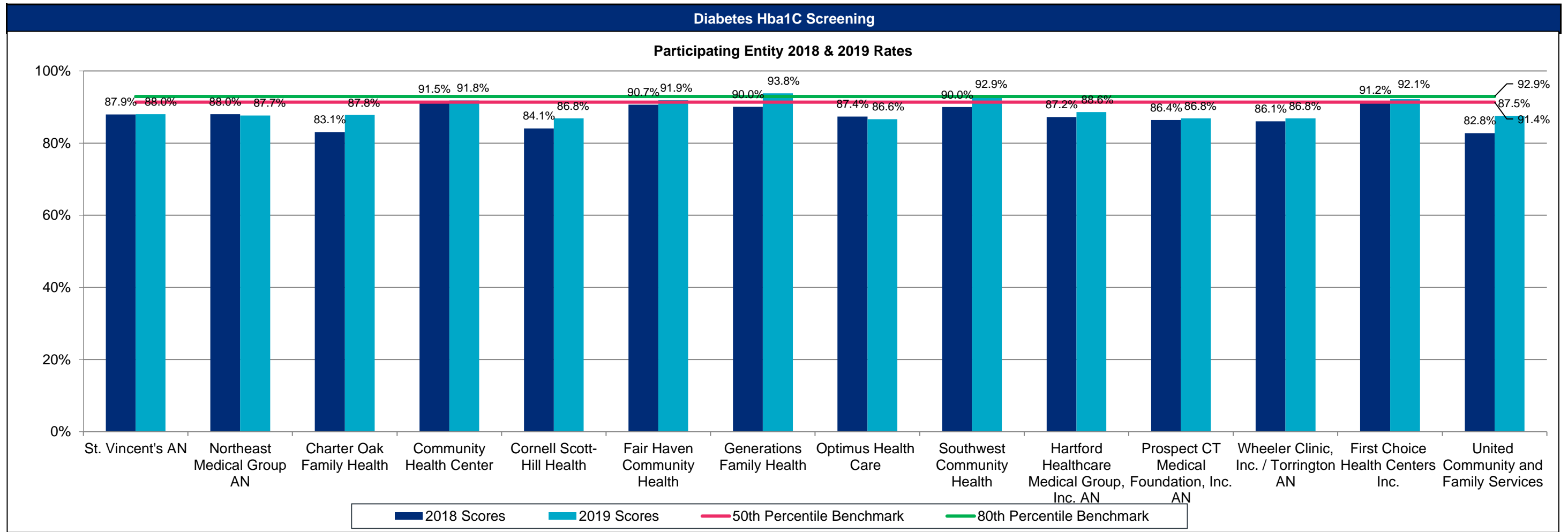


Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2018	58.5%	71.2%	16.5%	86.3%	78.1%	51.8%	32.4%	57.5%	61.4%	3.4%	54.0%	3.6%	67.3%	5.7%
2019	54.5%	72.8%	84.0%	86.0%	82.6%	50.8%	34.8%	69.4%	78.2%	39.7%	58.6%	4.2%	91.0%	30.7%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the first three years of life. This is a measure of screening in the first three years of life that includes three, age-specific indicators assessing whether children are screened by 12 months of age, by 24 months of age, and by 36 months of age.

- Notes:
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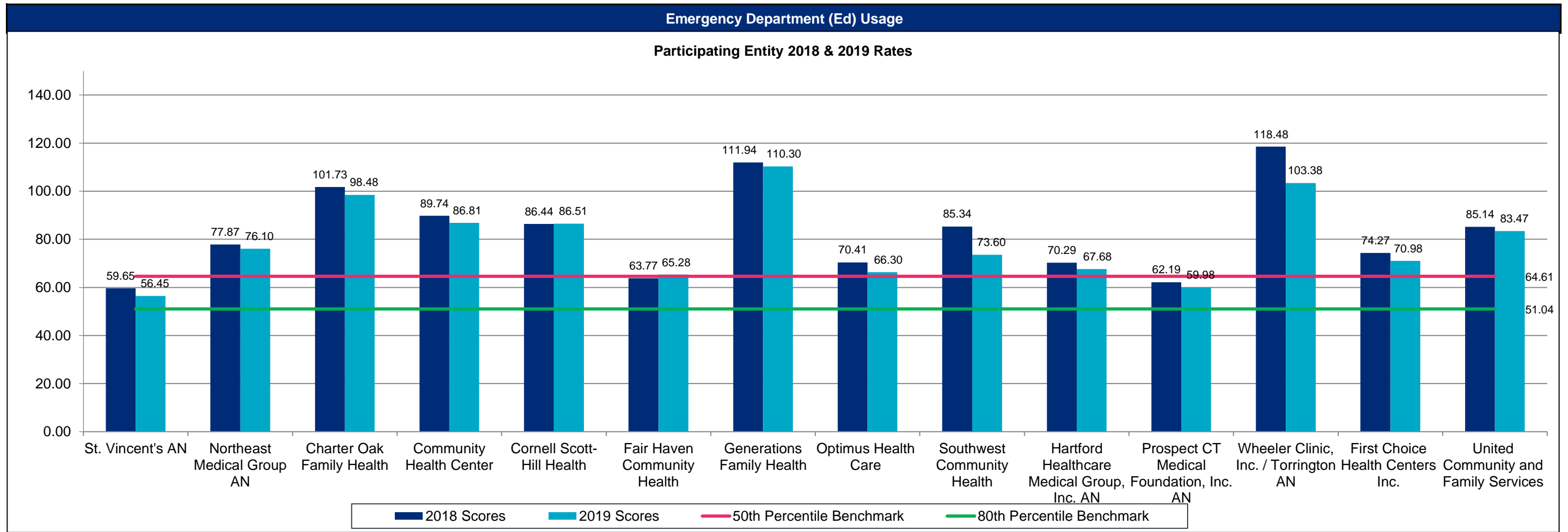


Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2018	88.0%	87.9%	83.1%	91.5%	84.1%	90.7%	90.0%	87.4%	90.0%	87.2%	86.4%	86.1%	91.2%	82.8%
2019	87.7%	88.0%	87.8%	91.8%	86.8%	91.9%	93.8%	86.6%	92.9%	88.6%	86.8%	86.8%	92.1%	87.5%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Adults age 18–75 with a diagnosis of Type I or Type II diabetes who received at least one HbA1c screening during the measurement year.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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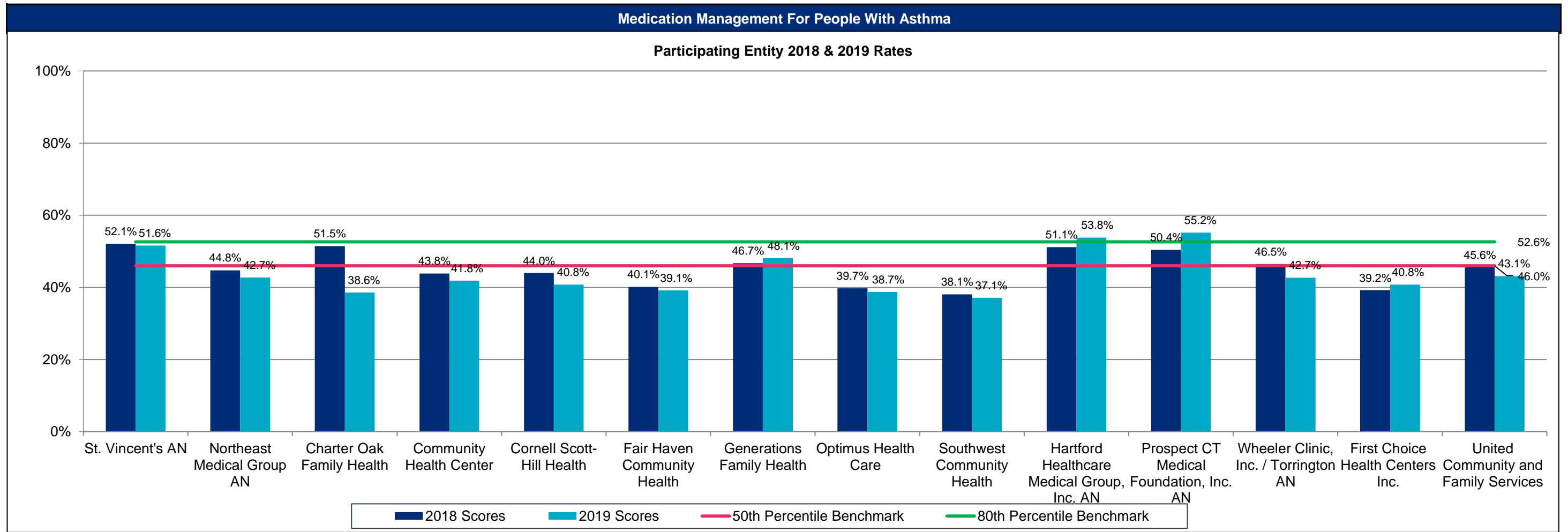


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2018	77.87	59.65	101.73	89.74	86.44	63.77	111.94	70.41	85.34	70.29	62.19	118.48	74.27	85.14
2019	76.10	56.45	98.48	86.81	86.51	65.28	110.30	66.30	73.60	67.68	59.98	103.38	70.98	83.47

**Rate Calculation Considerations**  
The rate is calculated as (numerator / denominator) \* 1,000 member months. A lower score indicates improvement.

**Quality Measure Description**  
Emergency department usage (all ages, but 0-19 can be broken out for pediatric practices). Excludes mental health and chemical dependency services.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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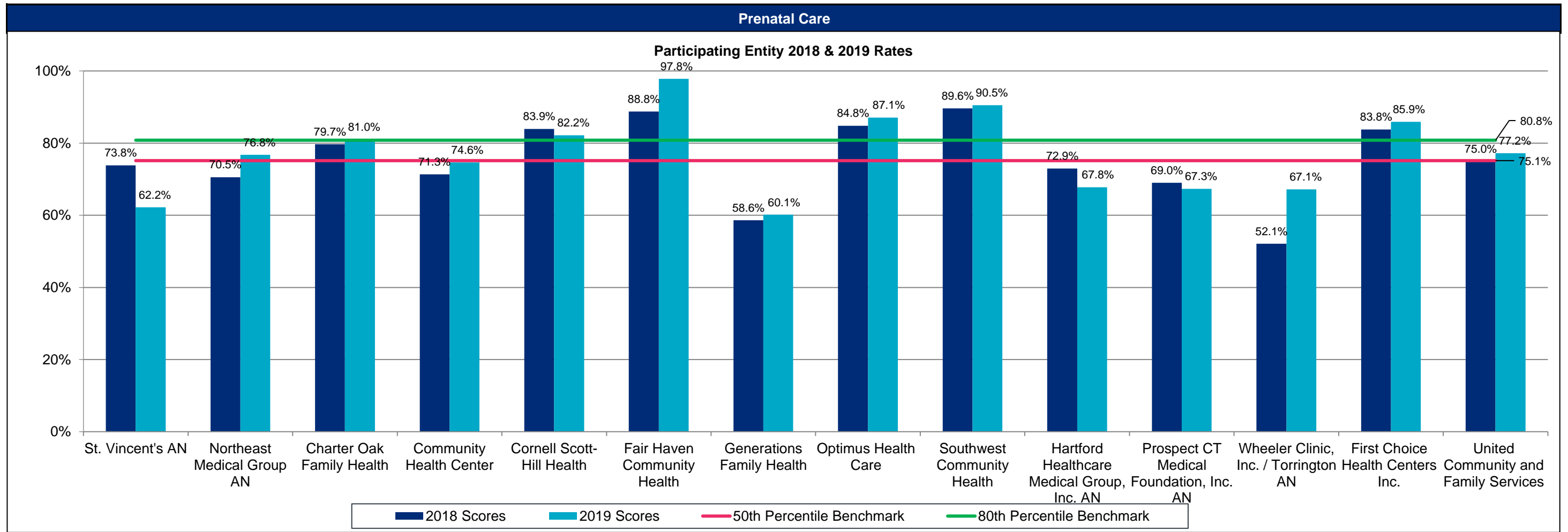


Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2018	44.8%	52.1%	51.5%	43.8%	44.0%	40.1%	46.7%	39.7%	38.1%	51.1%	50.4%	46.5%	39.2%	45.6%
2019	42.7%	51.6%	38.6%	41.8%	40.8%	39.1%	48.1%	38.7%	37.1%	53.8%	55.2%	42.7%	40.8%	43.1%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Medication Management for people with asthma age 5–64 (age 5–18 breakout can be used for pediatric practices). Percent of patients with persistent asthma who were prescribed and remained on asthma "controller medication" for at least 75% of their treatment period.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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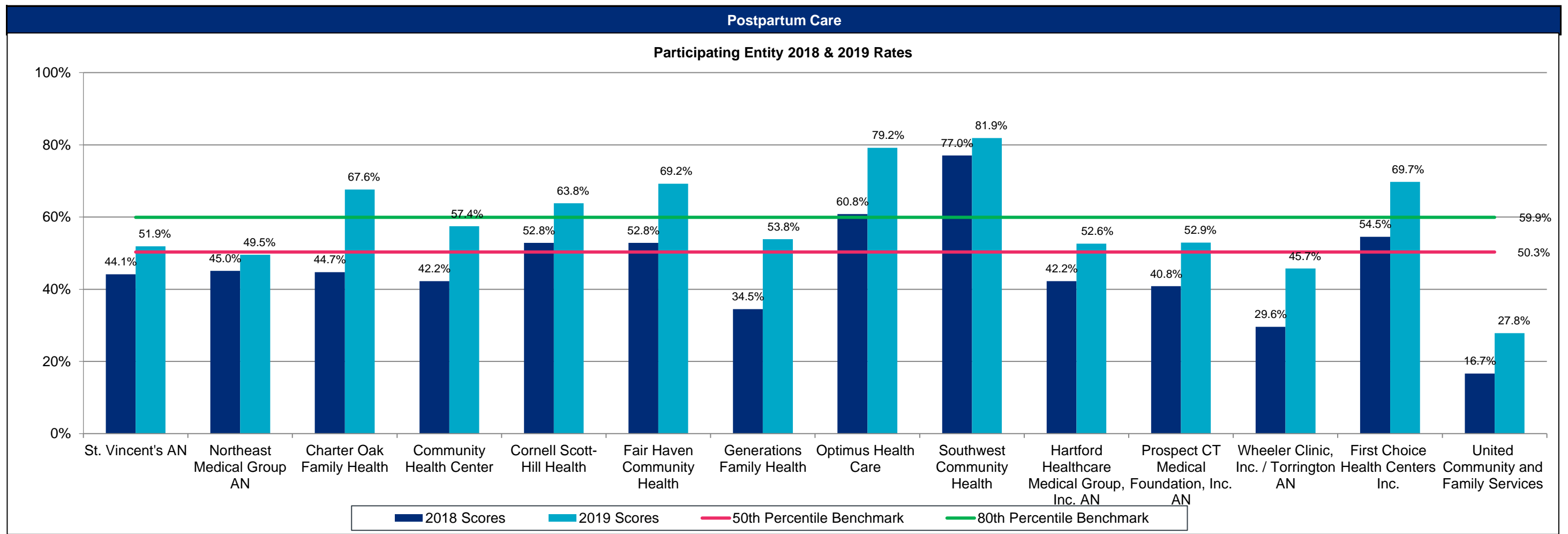
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2018	70.5%	73.8%	79.7%	71.3%	83.9%	88.8%	58.6%	84.8%	89.6%	72.9%	69.0%	52.1%	83.8%	75.0%
2019	76.8%	62.2%	81.0%	74.6%	82.2%	97.8%	60.1%	87.1%	90.5%	67.8%	67.3%	67.1%	85.9%	77.2%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of deliveries of live births between November 6 of the year prior to the measurement year and November 5 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care:  
• Rate 1: Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit as a patient of the organization in the first trimester or within 42 days of enrollment in the organization.

- Notes:
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  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.





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2018	45.0%	44.1%	44.7%	42.2%	52.8%	52.8%	34.5%	60.8%	77.0%	42.2%	40.8%	29.6%	54.5%	16.7%
2019	49.5%	51.9%	67.6%	57.4%	63.8%	69.2%	53.8%	79.2%	81.9%	52.6%	52.9%	45.7%	69.7%	27.8%

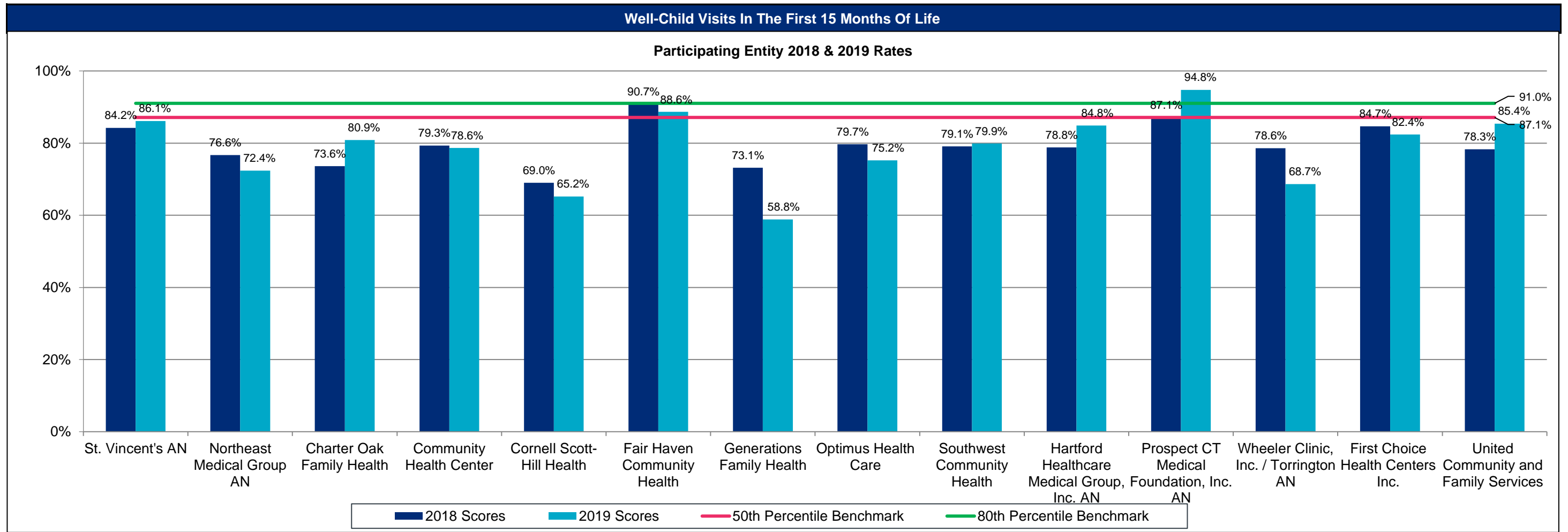
Rate Calculation Considerations
Not Applicable

**Quality Measure Description**

The percentage of deliveries of live births between November 6 of the year prior to the measurement year and November 5 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care:

- Rate 2: Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
  2. The 2019 rates are from the Quality Measure data sets provided to Mercer on October 13, 2020.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality Benchmarks were derived from 2017 comparison group quality measure scores.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.
  6. The 2019 measure specifications changed to include an expanded timeframe for the postpartum care visit from 21 to 56 days after delivery to 7 to 84 days after delivery.

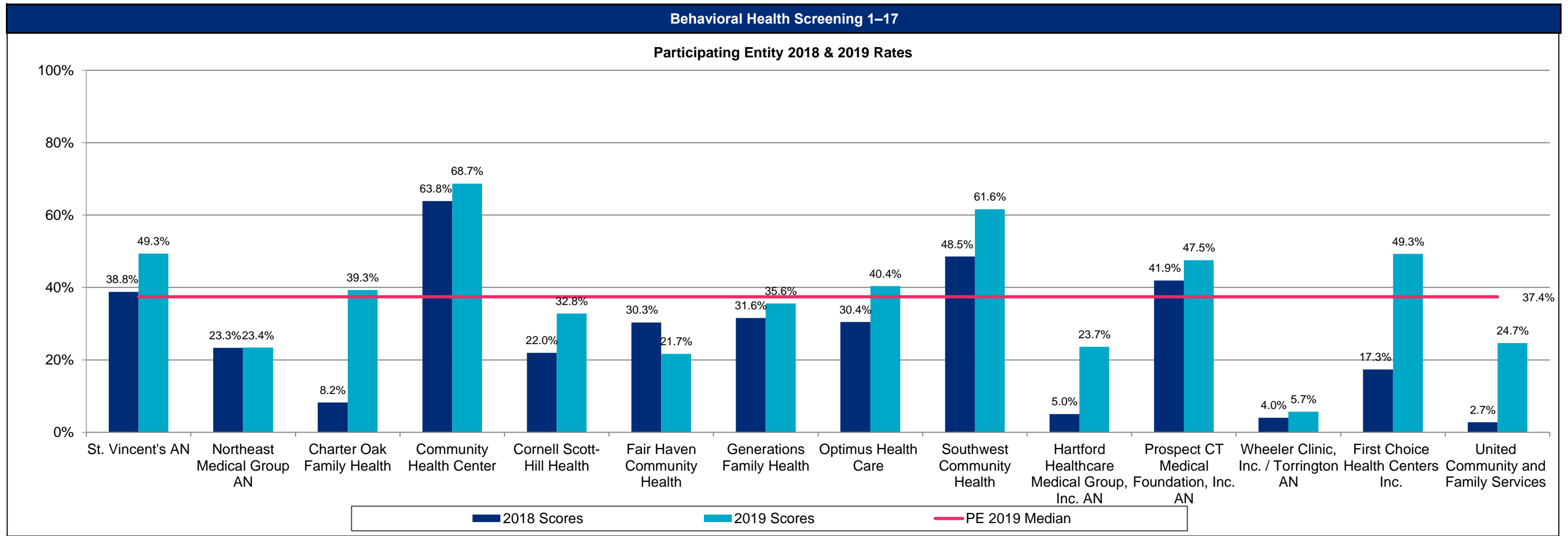


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2018	76.6%	84.2%	73.6%	79.3%	69.0%	90.7%	73.1%	79.7%	79.1%	78.8%	87.1%	78.6%	84.7%	78.3%
2019	72.4%	86.1%	80.9%	78.6%	65.2%	88.6%	58.8%	75.2%	79.9%	84.8%	94.8%	68.7%	82.4%	85.4%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Percentage of patients who turned 15 months old during the measurement year and who had the following number of well-child visits with a PCP during their first 15 months of life:  
• Six or more well-child visits.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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  4. The Absolute Quality Benchmarks were derived from 2017 comparison group quality measure scores.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

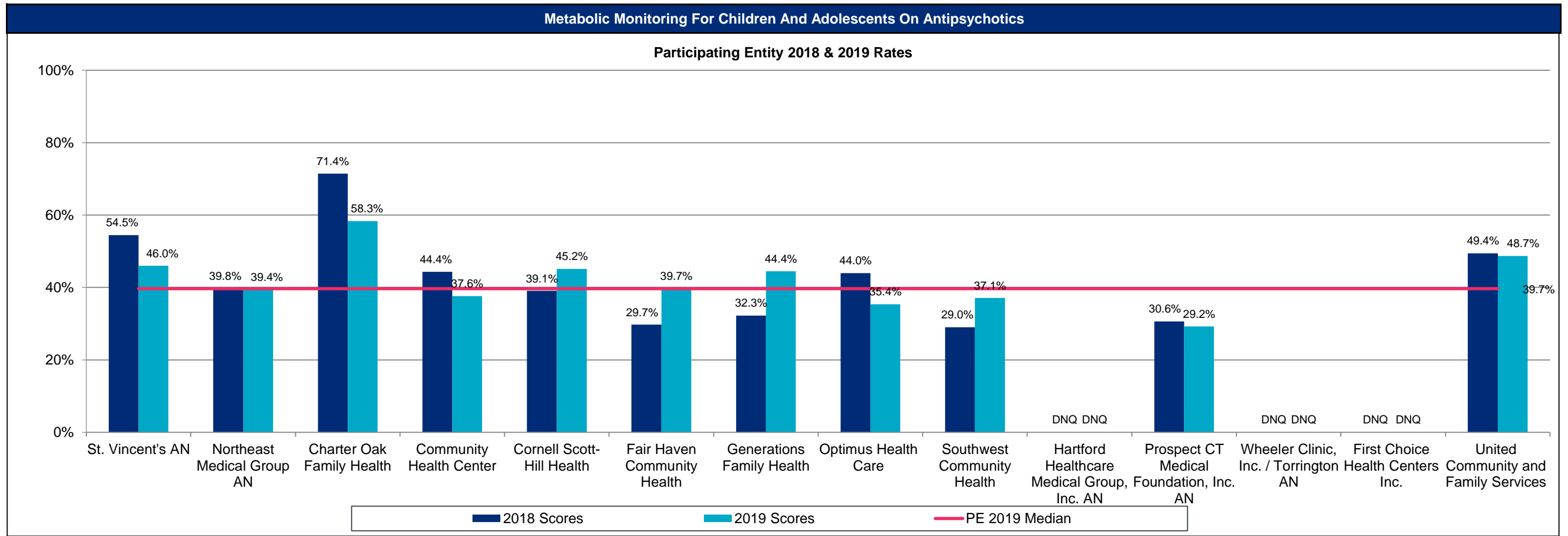


Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2018	23.3%	38.8%	8.2%	63.8%	22.0%	30.3%	31.6%	30.4%	48.5%	5.0%	41.9%	4.0%	17.3%	2.7%
2019	23.4%	49.3%	39.3%	68.7%	32.8%	21.7%	35.6%	40.4%	61.6%	23.7%	47.5%	5.7%	49.3%	24.7%

Rate Calculation Considerations
Not Applicable

Quality Measure Description
The percentage of children ages 1–17, who were screened for developmental or behavioral problems using a validated survey instrument, approved by the AAP.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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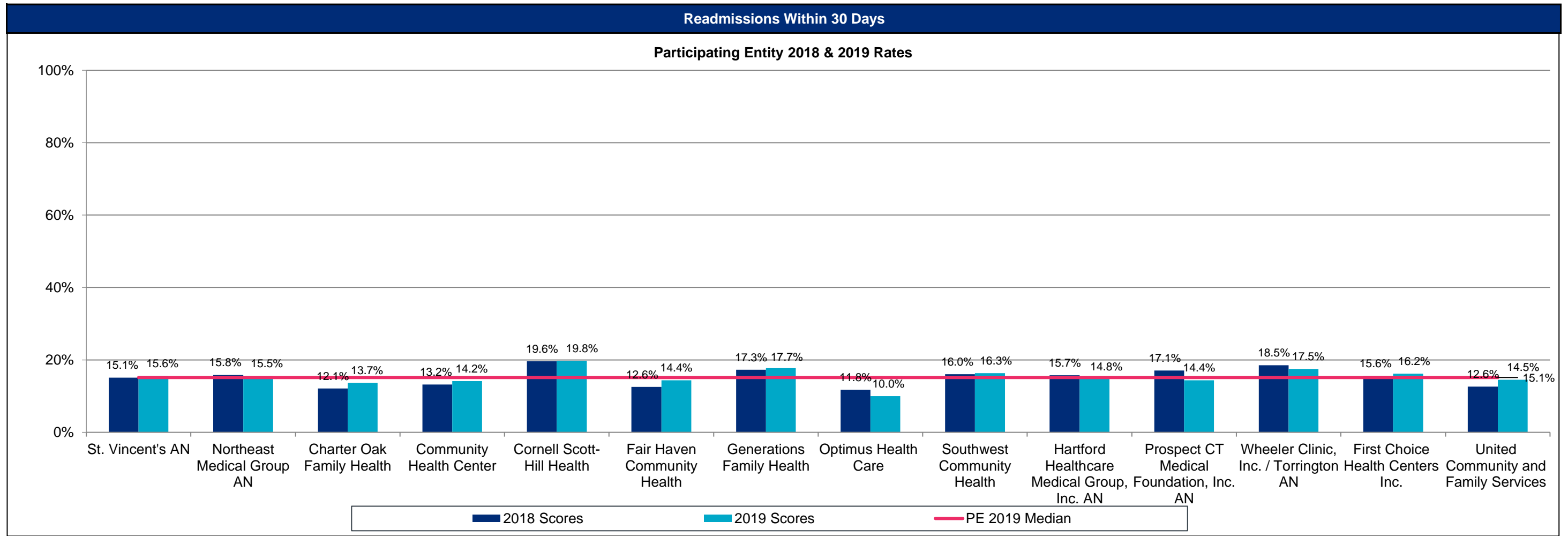


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2018	39.8%	54.5%	71.4%	44.4%	39.1%	29.7%	32.3%	44.0%	29.0%	DNQ	30.6%	DNQ	DNQ	49.4%
2019	39.4%	46.0%	58.3%	37.6%	45.2%	39.7%	44.4%	35.4%	37.1%	DNQ	29.2%	DNQ	DNQ	48.7%

Rate Calculation Considerations
Not Applicable

Quality Measure Description
Percentage of children and adolescents 1–17 years of age who had two or more antipsychotic prescriptions and had metabolic testing.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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2018	15.8%	15.1%	12.1%	13.2%	19.6%	12.6%	17.3%	11.8%	16.0%	15.7%	17.1%	18.5%	15.6%	12.6%
2019	15.5%	15.6%	13.7%	14.2%	19.8%	14.4%	17.7%	10.0%	16.3%	14.8%	14.4%	17.5%	16.2%	14.5%

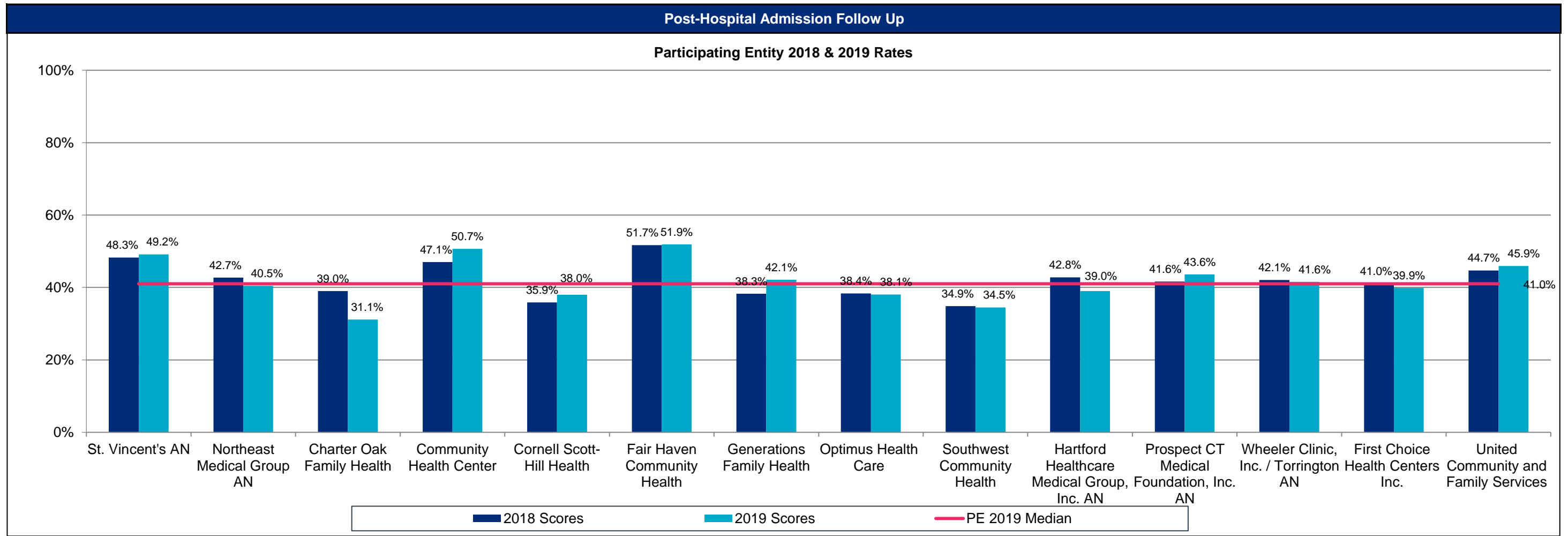
**Rate Calculation Considerations**

A lower score indicates improvement.

**Quality Measure Description**

The percentage of physical health and behavioral health hospital readmissions within 30 days of discharge for members 0-64 years of age.

- Notes:
1. The 2018 rates are from the Quality Measure data sets provided to Mercer on October 8, 2019.
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2018	42.7%	48.3%	39.0%	47.1%	35.9%	51.7%	38.3%	38.4%	34.9%	42.8%	41.6%	42.1%	41.0%	44.7%
2019	40.5%	49.2%	31.1%	50.7%	38.0%	51.9%	42.1%	38.1%	34.5%	39.0%	43.6%	41.6%	39.9%	45.9%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Percentage of adults age 21–75 with an inpatient “medical” or psych admission with a claim for post-admission follow-up with a physician, Physician Assistant, or advanced practice registered nurse within seven days of the inpatient discharge. Medical admissions are defined as all admissions that are not maternity or surgery related.

- Notes:
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  2. The 2019 rates are from the Quality Measure data sets provided to Mercer on October 13, 2020.
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