NEMT Town Hall Meeting North Haven Memorial Public Library 17 Elm Street, North Haven, CT 06473 1:00 – 2:00 p.m. (In-person and remote)

The Department of Social Services, along with Veyo, which is now called MTM, will host a non-emergency medical transportation (NEMT) Town Hall meeting at the North Haven Library on March 3rd, 2023, from 1:00 p.m. – 2:00 p.m. The purpose of this meeting is to provide an opportunity for individuals who are eligible for Medicaid to share their experiences regarding the use of NEMT services and provide the Department and MTM with suggestions on how to improve NEMT services.

The meeting will be held at the North Haven Public Library on March 3^{rd} , 2023, from 1:00 – 2:00 as an inperson meeting. There will also be an opportunity to join the Town Hall meeting virtually.

Agenda for the NEMT Town Hall Meeting

- 1. Welcome and Purpose of Meeting (1:00-1:10)
- 2. NEMT overview and update from MTM (1:10-1:30)
- 3. Member Questions and Feedback (1:30-1:55)
- 4. Wrap up (1:55-2:00)

Remote attendance is possible via Zoom

Join Zoom Meeting https://us06web.zoom.us/j/81781737764?pwd=TU9XZ2YvOFM2NGRYS2YwQVJSb0Jldz09

Meeting ID: 817 8173 7764 Passcode: 754652 One tap mobile +16468769923,,81781737764#,,,,*754652# US (New York) +16469313860,,81781737764#,,,,*754652# US

Dial by your location +1 646 876 9923 US (New York) +1 646 931 3860 US +1 301 715 8592 US (Washington DC) +1 305 224 1968 US +1 309 205 3325 US +1 312 626 6799 US (Chicago) +1 386 347 5053 US +1 408 638 0968 US (San Jose) +1 507 473 4847 US +1 564 217 2000 US +1 669 444 9171 US +1 669 900 6833 US (San Jose) +1 689 278 1000 US +1 719 359 4580 US +1 253 205 0468 US +1 253 215 8782 US (Tacoma) +1 346 248 7799 US (Houston) +1 360 209 5623 US Meeting ID: 817 8173 7764 Passcode: 754652 Find your local number: <u>https://us06web.zoom.us/u/k4CaTyyrA</u>