



State of Connecticut
Heightened Scrutiny Evidence Package
Home and Community Based (HCBS) Settings Rule
Type of Setting: Residential Care Homes (RCH) & Adult Day Care (ADC)

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Connecticut State Standards and Regulations:

The Centers for Medicare and Medicaid Services' (CMS) HCBS settings rule assumes that certain settings are not home and community based. If a Connecticut home and community based setting meets one of the criteria for in-situational presumption as defined above the Department of Social Services (DSS) conducts a heightened scrutiny review. The State provided online and in person training and technical assistance to all RCH and ADC to assist with comprehension and compliance to CMS Settings Rules.

DSS audit of RCH and ADC were conducted and findings are submitted below. Before the Department can request CMS approval for these settings a period of public comment is required. To reinforce the extent to which Connecticut's licensing and certification regulations and standards align with and reinforce the HCBS settings rule, the applicable state standard or regulation is included, where applicable, with the compliance review summary below. All of these settings are integrated in and support full access to the greater community [42 CFR § 441.301(c)(4)(i)]. State laws do not prohibit residents' autonomy and choice and pose no restrictions on visitors or visiting times. State laws do not prohibit individuals from engaging in legal activities. No curfews or restrictions are in place for individuals and they are able to come and go as they please. Residents are able to choose the setting of their choice and are free to transition to other settings of choice unless they are conserved. In that case, the Conservator would be responsible for placement of the client. Conserved residents can petition the court for a change in conservatorship at any time. In an area where public transport is limited, the RCH/ADC or family members or friends provide transportation. The state offers medical and non-medical transportation that is utilized by some residents. For those who need assistance with access, the RCH, case managers or responsible party coordinates these services. Assistance is provided to all RCH/ADC residents who wish to transition to another setting of choice, by the RCH/ADC, Case Managers and/or the State Ombudsman's Office.

The State of Connecticut provides multi agency oversight of RCH/ADC to ensure compliance to CMS mandate. The State Ombudsman's office monitors activities in RCH/ADC to ensure individuals are aware of their rights and their contact information is posted at all facilities for all individual to access. Department of Public Health, and the Department of Mental Health and Addiction Services provides information as appropriate, if the individual rights are violated. All RCH and the ADC under Heightened Scrutiny for the State of Connecticut, fall under prong 2 of CMS classification. The state has conducted surveys and interviews on the settings below and in adherence to CMS requirements, the Public Comments period opens August 6th – September 5th, 2024. Request for more information or comments may be emailed to Sallie.Kolreg@ct.gov and for written comments mail to: Sallie Kolreg, DSS Central Office, 55 Farmington Avenue 9 Fl, Hartford CT 06105.

Prong 2: Settings in a building on the grounds of, or adjacent to, a public institution.

Setting Information

Name of Setting	Bethel/Cascades
Address	13 Park Lawn Drive, Bethel
Primary Contact	Danielle Jackson-Elliott
Type of Setting	RCH
Email Address	Djackson-elliott@nathealthcare.com
License #	1868
Number of Beds	14
Adjacent to Institution	Bethel Health Care Center

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
<p>Setting selection with a non-disability option. Physical accessibility accommodation.</p>	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. The RCH provides private bedrooms for all residents with accommodation for room changes where possible. This setting has a ramp, elevator, grab bars and shower chairs for residents’ use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. Some residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on bedroom & bathroom doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> • The home is located near public transportation. • Accessibility to NEMT (non-emergency medical transport) • Family/friends in community provides transport • RCH provides transport • The home is in the community with private residences, church & movie theatre • Residents come and go as they please 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident interviews 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Control of personal resources and set own schedule	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the ability to decorate their own room ▪ Residents express satisfaction with services they receive 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Visitors at any time	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times-no restricted as to location of the visit 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Choice of services and supports	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents voiced satisfaction with their providers ▪ Residents have the option to change their providers at any time ▪ Some residents do have the same provider by choice 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing their concerns ▪ Residents can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are present in the home, but does not invade residents' privacy ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering bedroom ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident/COP ▪ CM monitors clients according to tier as agreed during the care plan process 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> <li data-bbox="604 277 1171 347">▪ Resident can request change to plan by calling CM <li data-bbox="604 354 1129 388">▪ Residents can request to change CM 			

Setting Information

Name of Setting	Bradley Home & Pavilion
Address	320 Colony St Meriden CT 06451
Primary Contact	John Miller
Type of Setting	RCH
Email Address	Jmiller@thebradleyhome.com
License #:	1377
Number of Beds	74
Adjacent to Institution	Bradley Home & Pavilion/Nursing Home

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option. Physical accessibility accommodation.	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. The RCH provides private bedrooms. Couples are able to share a room if they choose to do so. ▪ This setting has an elevator, grab bars and shower chairs for residents' use 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice if they choose to. Residents interviewed have chosen not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on bedroom & bathroom doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. ▪ All staff knock before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> • The home is located near public transportation. • Accessibility to NEMT (non-emergency medical transport) • Family/friends in community provide transport • RCH provides transport • In community with private residences, church & park • Residents come and go as they please • Some residents have their own vehicles 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident interviews 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Control of personal resources and set own schedule	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the ability to decorate their own room ▪ Residents express their satisfaction with services they receive 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Visitors at any time	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors are allowed at all times with no restriction on the location of the visit 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident/facility Interviews 		
Choice of services and supports	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Resident express satisfaction with their providers and services they receive. ▪ Residents have the option to change providers at any time 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Some residents do have the same provider by choice 			
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are in the home, but they are not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ All staff knock before entering room ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Setting Information

Name of Setting	Elim Park Baptist Home, Inc.
Address	140 Cook Hill Road, Cheshire CT 06410
Primary Contact	John Sweeney
Type of Setting	RCH
Email Address	jsweeney@elimpark.org
License #	1500
Number of Beds	42
Adjacent to Institution	Elim Park Health Care Center

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option. Physical accessibility accommodation.	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides shared bedrooms. Residents have option to choose roommates and to request room changes. ▪ This setting has an elevator, grab bars and shower chairs for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on bedroom & bathroom doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is located near public transportation. ▪ Residents have access to Cheshire Senior Services bus line ▪ Residents have accessibility to NEMT (non-emergency medical transport) ▪ Family/friends in community provides transport ▪ RCH provides transport 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident interviews 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ In community with private residences, church & movie theatre ▪ Residents come and go as they please ▪ Some residents have their own vehicle 			
Control of personal resources and set own schedule	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the ability to decorate their own room ▪ Express satisfaction with services they receive 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Visitors at any time	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors are allowed at all times with no restriction as to location of the visit 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Choice of services and supports	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents express satisfaction with their providers ▪ Residents have the option to change their providers at any time <ul style="list-style-type: none"> ▪ Some residents do have the same provider by choice 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ They can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment Summary	Evidence Collected	Public Comments	Monitoring
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Setting Information

Name of Setting	Jerome Home
Address	975 Corbin Ave, New Britain, CT 06052
Primary Contact	Tina Richards
Type of Setting	RCH
Email Address	Tina.richardson@hhchealth.org
License #	1427
Number of Beds	26
Adjacent to Institution	Jerome Home

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has a ramp, elevator, grab bars and shower chairs for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
		<ul style="list-style-type: none"> ▪ Resident Interviews 		
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ However, residents choose not to work and enjoy their retirement 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ The RCH is in community with private residences, church, stores & a college ▪ Residents come and go as they please ▪ RCH organized weekly outings ▪ Residents observed waiting for transport and taking walks 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Residents request for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the ability to decorate their own room ▪ Residents express satisfaction with services they receive 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Visitors at any time	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restricted as to the location of the visit 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents are satisfied with their providers ▪ Residents have the option to change providers at any time 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Some residents do have the same provider by choice 			
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras in the home but are not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	Leeway Residential Care Home
Address	40 Albert St. New Haven, CT 06511
Primary Contact	Jay Katz
Type of Setting	RCH
Email Address	jkatz@leeway.net
License #	1891
Number of Beds	30
Adjacent to Institution	Leeway Nursing Home

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has a ramp, elevator, grab bars and for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ However, residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ In community with private residences, church, stores, college, park & theatre Residents come and go as they please 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction as to the location of the visit 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
		<ul style="list-style-type: none"> ▪ Facility Interview 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the option to decorate their own room ▪ Residents express satisfaction with services they receive 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents express satisfaction with their providers ▪ Residents have the option to change providers at any time 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Some residents do have the same provider by choice 			
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ They can file an ▪ anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected ▪ 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview ▪ 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	Lutheran Home of Southbury, Inc
Address	990 Main St. North, Southbury, CT 06488
Primary Contact	Zaid Baroody
Type of Setting	RCH
Email Address	zbaroody@lhsouthbury.com
License #	1360
Number of Beds	14
Adjacent to Institution	Nursing Home Southbury

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has grab bars and shower chairs for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Some residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is not located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ In community with private residences, church, stores, park college & theatre ▪ Residents come and go as they please 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
	<ul style="list-style-type: none"> ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Access to funds at all times ▪ Residents have the option to decorate their own room ▪ Residents express satisfaction with services they receive 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction on the location of the visit 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents are satisfied with their providers 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
	<ul style="list-style-type: none"> ▪ Residents can change providers at any time ▪ Some residents do have the same provider by choice 			
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected ▪ Residents have lockable doors 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	McLean Health Center
Address	75 Great Pond Road, Simsbury CT 06070
Primary Contact	Ann Pavano
Type of Setting	RCH
Email Address	Ann.Pavano@McLeancare.org
License #	1712
Number of Beds	3
Adjacent to Institution	McLean Nursing Home

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has an elevator, grab bars and shower chairs for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
	the State who are not receiving Medicaid			
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Current resident has chosen not to work and enjoy her retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ The home is in the community with private residences, church, 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
	<p>stores, park college & theatre</p> <ul style="list-style-type: none"> ▪ Residents come and go as they please 			
<p>Control of personal resources</p>	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the option to decorate their own room 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
	<ul style="list-style-type: none"> ▪ Residents express satisfaction with services they receive 			
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction as to the location of the visit 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents are satisfied with their providers ▪ Residents have the option to change providers at any time ▪ Some residents do have the same provider by choice 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an ▪ anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Continued Compliance
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	Noble Horizons
Address	17 Cobble Rd. Salisbury, CT 06068
Primary Contact	William Pond
Type of Setting	RCH
Email Address	bpond@churchhomes.org.
License #	1763
Number of Beds	19
Adjacent to Institution	Noble Horizon Nursing Home

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides shared bedrooms. Residents have option to choose. ▪ This setting has an elevator, ramp and grab bars residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Some residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is not located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ In community with private residences, church, stores, park & theatre ▪ Residents come and go as they please 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<p>option to order out similar to others in the broader community</p> <ul style="list-style-type: none"> ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ Have access to comfortable seating ▪ Privacy is protected ▪ Access to funds at all times ▪ Have ability to decorate their own room ▪ Express satisfaction with services received. ▪ Able to take walks 	<ul style="list-style-type: none"> ▪ Facility Interview 		
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction as to the location of the visit 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents are satisfied with their providers ▪ Residents have the option to change providers at any time ▪ Some residents do have the same provider by choice 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	St. Joseph's Independent Living
Address	6448 Main St. Trumbull, CT 06611
Primary Contact	Giovanna Griffin
Type of Setting	RCH
Email Address	giovanna.griffin@genesishcc.com
License #	1876
Number of Beds	23
Adjacent to Institution	St. Joseph's Manor Care and Rehabilitation Center

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has an elevator, ramp and grab bars for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Some residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ In community with private residences, church and stores ▪ Residents come and go as they please 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ They have access to comfortable seating ▪ Privacy is protected ▪ They have access to their funds at all times ▪ They have the option of decorate their own room ▪ They express satisfaction with services receive 			
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction to location of visit 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents are satisfied with their provider 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ They have the option to change providers at any time ▪ Some residents do have the same provider by choice 			
<p>Free from coercion</p> <p>Right to dignity and respect</p>	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an anonymous complaint ▪ Surveillance cameras are in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected ▪ Residents have lockable doors 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
<p>Person-centered plan</p>	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Setting Requirement	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 			

Name of Setting	St. Joseph's Residence
Address	1365 Enfield St. Enfield, CT 06082
Primary Contact	Thomas Ranstrom
Type of Setting	RCH
Email Address	enadministrator@littlesistersofthepoor.org
License #	1678
Number of Beds	50
Adjacent to Institution	St. Joseph's Residence

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has grab bars, shower chair, ramp and elevator for residents' use. ▪ On site gym and laundry 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Some residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is not located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ In community with private residences, library, church and stores ▪ Residents come and go as they please ▪ Some residents have their own vehicle 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community ▪ Fruits/snacks are available at all times 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Requests for services and support are honored ▪ Residents have access to comfortable seating ▪ Privacy is protected ▪ Residents have access to their funds at all times ▪ Residents have the ability to decorate their own room ▪ Residents express satisfaction with services they receive 			
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction as to the location of the visit 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ They are satisfied with their providers ▪ They have the option to change providers at any time ▪ Some residents do have the same provider by choice 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Resident can file an ▪ anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Residents have lockable doors ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	Frances Warde Towers
Address	2021 Albany Ave, West Hartford CT 06117
Primary Contact	Shanowa Gaye
Type of Services	RCH
Email Address	shanowa.parkmangaye@trinity-health.org
License #	1289
Number of Beds	97
Adjacent to Institution	St. Mary's Home

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Residents interviewed expressed satisfaction with their choice of setting. ▪ The RCH provides private rooms for residents. ▪ This setting has an elevator, ramp, grab bars and shower chairs for residents' use. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ Legally enforceable agreement in place with rights to appeal an eviction in the same manner as all person in the State who are not receiving Medicaid 	<ul style="list-style-type: none"> ▪ Copy of residency agreement ▪ Resident Interviews 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ Residents are able to work in the area of their choice. ▪ Some residents choose not to work and enjoy their retirement. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Locks on doors	<ul style="list-style-type: none"> ▪ All residents have lockable doors. Only authorized personnel have keys and requests permission before entering. Staff knocks before entering. 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The home is located near public transportation. ▪ Accessibility to NEMT (non-emergency medical transport) & cabs ▪ Family/friends in community provides transport ▪ RCH provides transport ▪ The home is in the community with private residences, church, stores, park college & theatre ▪ Residents come and go as they please 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Residence have access to TV, computer, email, phone & recreational activities ▪ Residents choose when to have a meal and where to eat and have option to order out similar to others in the broader community 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Fruits/snacks are available at all times ▪ Requests for services and support are honored ▪ They have access to comfortable seating ▪ Privacy is protected ▪ They have access to their funds at all times ▪ They have the ability to decorate their own room ▪ They express satisfaction with services they receive 			
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors present during onsite visit ▪ Visitors allowed at all times with no restriction as to the location of the visit 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Residents choose their own provider in the community ▪ Residents are satisfied with their providers ▪ Residents have the option to change providers at any time ▪ Some residents do have the same provider by choice 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Free from coercion	<ul style="list-style-type: none"> ▪ Residents know how to file a complaint ▪ Residents are comfortable discussing concerns ▪ Residents can file an anonymous complaint 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Cameras in the home but not in residents' private area ▪ Residents are greeted by staff ▪ Staff knocks before entering room ▪ Residents are called by name ▪ Personal information is protected ▪ Residents have lockable doors ▪ 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview ▪ 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Resident/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Name of Setting	Hebrew Senior Care
Address	1 Abrahm Boulevard, West Hartford CT 06117
Primary Contact	Candice Smith
Type of Setting	Adult Day Services
Email Address	csmith@hebrewseniorcare.org
Certified	Yes
Number of Clients	40
Adjacent to Institution	Hebrew Health Care

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Setting selection with a non-disability option	<ul style="list-style-type: none"> ▪ Clients interviewed expressed satisfaction with their choice of setting ▪ This setting has grab bars for residents' use. ▪ New clients are offered an ½ day visit free of cost 	<ul style="list-style-type: none"> ▪ Met with clients collectively and individually ▪ Facility Interview ▪ Onsite Visits 		<ul style="list-style-type: none"> ▪ Survey ▪ Onsite visits
Have a Residency Agreement	<ul style="list-style-type: none"> ▪ N/A 			
Opportunity for competitive employment	<ul style="list-style-type: none"> ▪ N/A 			

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
Locks on doors	<ul style="list-style-type: none"> ▪ The setting has lockable bathroom door. Staff knocks before entering 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Onsite visits 		
Accessibility to transportation and its use to access the community	<ul style="list-style-type: none"> ▪ The ADC is located near public transportation. ▪ Family/friends in community provides transport ▪ The ADC also provides transport ▪ The ADC is in the community with private residences, Seminary, college & Community center ▪ Clients have access to the outdoor patio ▪ The ADC opens to a parking lot leading to a busy street – clients are supervised leaving the setting parameter 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview ▪ Direct observation 		
Control of personal resources	<ul style="list-style-type: none"> ▪ Individuals have access to TV, phone & recreational activities ▪ Clients can choose to delay their mealtime ▪ Snacks are available for clients ▪ Clients have access to comfortable seating 	<ul style="list-style-type: none"> ▪ Site visit ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ Privacy is protected ▪ Clients express their satisfaction with services they receive 			
Visitors at all times	<ul style="list-style-type: none"> ▪ Visitors allowed with no restrictions within the setting parameter 	<ul style="list-style-type: none"> ▪ Facility Interview 		
Choice of services and supports (choice of community or inpatient services)	<ul style="list-style-type: none"> ▪ Have own community providers ▪ Individuals have option to choose a different setting at anytime 	<ul style="list-style-type: none"> ▪ Resident Interviews ▪ Facility Interview 		
Free from coercion	<ul style="list-style-type: none"> ▪ Individual/family know how to file a complaint 	<ul style="list-style-type: none"> ▪ Interviews 		
Right to dignity and respect	<ul style="list-style-type: none"> ▪ Surveillance cameras are in the ADC but not intrude on clients' privacy ▪ Residents are greeted by staff ▪ Residents are called by name ▪ Personal information is protected ▪ The setting has lockable bathroom doors 	<ul style="list-style-type: none"> ▪ Direct observation ▪ Resident Interviews ▪ Facility Interview 		
Person-centered plan	<ul style="list-style-type: none"> ▪ Individuals/COP actively participate in care planning ▪ CM schedule meetings at a time convenient to the resident 	<ul style="list-style-type: none"> ▪ Care plans are reviewed by the state at least annually 		

Setting Assessment	Setting Assessment	Evidence Collected	Public Comments	Monitoring
	<ul style="list-style-type: none"> ▪ CM monitors clients according to tier as agreed during the care plan process ▪ Resident can request change to plan by calling CM ▪ Residents can request to change CM 			