STATE OF CONNECTICUT DEPARTMENT OF SOCIAL SERVICES OFFICE OF LEGAL COUNSEL, REGULATIONS, AND ADMINISTRATIVE HEARINGS 55 FARMINGTON AVENUE HARTFORD, CT 06105-3725

Signature Confirmation

Case ID #	
Client ID #	
Request #	

ADMINISTRATIVE DISQUALIFICATION HEARING NOTICE OF DECISION PARTY

PROCEDURAL BACKGROUND

The Department of Social Services (the "Department") requested an Administrative Disqualification Hearing ("ADH") to seek the disqualification of (the "Defendant") from participating in the Supplemental Nutrition Assistance Program ("SNAP") for a period of ten (10) years. The Department alleged that the Defendant committed an Intentional Program Violation ("IPV") because he received concurrent SNAP benefits from two states. In addition, the Department seeks to recover the overpaid SNAP benefits of \$1164.00.

On **Marcon**, 2023, the Office of Legal Counsel, Regulations, and Administrative Hearings ("OLCRAH") notified the Defendant of the initiation of the ADH process via certified mail and scheduled an in-person hearing for **Marcon**, 2023, at **Marcon**. The notification outlined a Defendant's rights in these proceedings.

On **Defendant**, 2023, the Defendant signed for the certified letter per USPS tracking.

On 2023, in accordance with Sections § 17b-88 of the Connecticut General Statutes and Title 7 § 273.16 of the Code of Federal Regulations ("C.F.R.") the OLCRAH held an Administrative Disqualification Hearing. The Defendant did not appear for the hearing. The Defendant did not show good cause for failing to appear. The following individuals were present at the hearing:

LaShea Hall, Social Services Investigator, Department's Representative Joseph Davey, Administrative Hearing Officer

STATEMENT OF THE ISSUE

The first issue to be decided is whether the Defendant committed an IPV of the SNAP and is subject to a ten (10) year disqualification penalty.

The second issue to be decided is whether the Department's proposal to recoup a SNAP overpayment of \$1164.00 is correct.

FINDINGS OF FACT

- 1. The Defendant is a recipient of the SNAP in the State of Connecticut for a household of one (1). (Exhibit 2: SNAP Cash-Search/Summary printout, Department's testimony)
- 2. The Defendant has no prior IPV's. (Exhibit 19: Electronic Disqualification Recipient System ["EDRS"] printout, Department's testimony)
- 3. On 2020, the Defendant was granted SNAP benefits in the State of Massachusetts. (Exhibit 3: Email correspondence between the Department and State of Massachusetts Data Matching Unit dated 2020, and 2020, Exhibit 6: Application for SNAP assistance from Massachusetts Department of Transitional Assistance signed on 2020)
- 4. The Defendant reported on the Massachusetts SNAP application he signed on , 2020, that he resided at _____, Massachusetts. (Exhibit 6)
- 5. On 2020, the Defendant completed and electronically signed an Online Application for SNAP benefits ("ONAP") in the State of Connecticut. By signing the ONAP the Defendant attested that all of the information was true and complete. (Exhibit 7: Online SNAP Application from the State of Connecticut dated 2020, the Defendant attested from 2020, Department's testimony)
- 6. The Defendant reported on the **Example**, 2020, ONAP that he resides at **Example**, CT. (Exhibit 7)
- 7. On **Department**, 2020, the Defendant completed a SNAP interview with the Department and clarified that he is homeless and resides in CT. (Exhibit 8)
- 8. On **Example**, 2020, the Department granted expedited SNAP benefits for the Defendant. (Exhibit 8)
- 9. On **Market**, 2020, the Department's Investigations Unit received an email from the Investigations Division of the Massachusetts Department of Transitional Assistance Data Matching Unit ("MDOTADMU") that the Defendant was currently

receiving SNAP benefits in the State of Massachusetts. The MDOTADMU matched the Defendant via his Social Security number, name, and date of birth. The email confirmed that the Defendant began receiving SNAP benefits in the State of Massachusetts on **Example**, 2020. (Exhibit 3, Hearing Record)

- 10. On 2020, a Suspected Intentional Program Violation ("SIPV") referral was created in the Department's Impact eligibility system. (Exhibit 1: Impact SIPV referral # 9521737 created by Investigator on 2020)
- 11. On **Mathematical**, 2020, the Department's Investigations Unit mailed a Notice of Prehearing Interview form ["W-1448"] and a Waiver of Disqualification letter ["W-1449"] to the Defendant's address at **Massachusetts**. The Prehearing Interview was scheduled for **Massachusetts**, 2020, at **Massachusetts**. The Prehearing Interview was scheduled for **Massachusetts**, 2020, at **Massachusetts**, 2020, where the W-1449 was **Massachusetts**, 2020, at **Massachusetts**
- 12. The Defendant did not appear for the scheduled Prehearing Interview on , 2020, did not contact the Department regarding a reschedule, and did not sign the W-1449. (Department's testimony)
- 13. On **Example**, 2020, the Department closed the Defendant's Connecticut SNAP case effective **Example**, 2020, for the receipt of SNAP benefits in the State of Massachusetts. (Hearing Record)
- 14. On **Mathematical**, 2020, United States Postal Service ("USPS") returned the W-1448 and W-1449 mailed to the Defendant on **Mathematical**, 2020. The returned mail was marked "undeliverable as addressed." (Hearing Record)
- 15. On **Example**, 2020, the Department's Investigations Unit sent an email requesting that the MDOTADMU provide the Defendant's Massachusetts Electronic Benefit Transfer ("EBT") card history. The MDOTADMU submitted the Defendant's EBT card history via email on the same day. (Exhibit 3, Exhibit 4: MA SNAP EBT transactions from **Example**, Department's testimony)
- 16. On **Example**, 2020, the Department's Investigations Unit attempted to contact the Defendant via the number reported on the **Example**, 2020, ONAP regarding the returned mail and the prehearing interview. The Department's Investigations Unit was unable to reach the Defendant. (Department's testimony, Hearing Record)
- 17. On _____, 2020, the Defendant submitted an ONAP for the SNAP to the Department. The Defendant reported a new address of ______, Connecticut, and a new phone number. (Exhibit 10: ONAP received _____)

- On and the Department received verification that the Defendant's SNAP benefits in the State of Massachusetts were closed effective and the state of Massachusetts were closed effe
- 19. On ______, 2020, the Department's Investigations Unit contacted the Defendant via phone using the phone number reported on the ______, 2020, ONAP. The Department's Investigations Unit spoke with the Defendant and explained the alleged IPV, the recoupment of SNAP benefits, the prehearing interview process as well as form W-1449. The Defendant stated that he was unaware that he was receiving SNAP benefits in Connecticut. (Department's testimony, Hearing Record)
- 20. On 2020, the Department's Investigations Unit mailed the Defendant a new W-1448 and W-1449. Both forms were mailed to the Defendant's address at 2020, a
- 21. The Defendant did not appear for the scheduled Prehearing Interview on 2020, did not contact the Department regarding a reschedule, and did not sign the W-1449. (Department's testimony)
- 22. On **Example**, 2021, the Department's Investigations Unit checked the Department's IMPACT eligibility system and discovered the Defendant had reported a new address of **Example**, Connecticut. (Hearing Record)
- 23. On **Construction**, 2021, the Department's Investigations Unit mailed the Defendant a new W-1448 and W-1449. Both forms were mailed to the Defendant's address at **Construction**, Connecticut. The Prehearing Interview was scheduled for **Construction**, 2022, at **Construction**. The return date for the W-1449 was **Construction**, 2022. (Exhibit 14: W-1448 and W-1449 with due date of **Construction**, Hearing Record)
- 24. The Defendant did not appear for the scheduled Prehearing Interview on , 2022, did not contact the Department regarding a reschedule, and did not sign the W-1449. (Department's testimony)
- 25. On **Exercise**, 2022, the USPS returned the W-1448 and W-1449 mailed to the Defendant on **Exercise**, 2021. The returned mail was marked "return to sender, attempted-not known, unable to forward." (Hearing Record)
- 26. On 2023, the Department's Investigations Unit mailed the Defendant a new W-1448 and W-1449. Prior to mailing, the Department's Investigations Unit checked the Department's IMPACT eligibility system and discovered the

Defendant had reported a new address of Connecticut. Both forms were mailed to the Defendant's new address. The Prehearing Interview was scheduled for the W-1449 was the context of the W-1449 was the context of the W-1449 was the context of the W-1449 with due date of the W-1449 wi

- 27. The Defendant did not appear for the scheduled Prehearing Interview on , 2023, did not contact the Department regarding a reschedule, and did not sign the W-1449. (Department's testimony)
- 28. The Defendant used his Massachusetts-issued EBT card to complete SNAP transactions between **1999**, 2020, and **1999**, 2020. The transactions on **1999**, 2020, and **1999**, 2020, were made in the state of Connecticut. All other transactions were made in the state of Massachusetts. (Exhibit 3, Exhibit 4)
- 29. The Defendant used his Connecticut-issued EBT card to complete SNAP transactions between , 2020, and , 2020, and , 2020. All transactions made between , 2020, and , 2020, were in the state of Massachusetts. All transactions between , 2020, and , 2020, and , 2020, were made in the state of Connecticut. (Exhibit 5: CT SNAP EBT transactions from , 2020).
- 30. The Defendant used his Massachusetts and Connecticut-issued EBT cards to access SNAP benefits from both states simultaneously in the months of 2020, 202
- 31. The Defendant received SNAP benefits from the state of Connecticut totaling \$1,164.00 for the months of 2020 (\$194.00), 20
- 32. The Department concluded the Defendant committed an IPV by intentionally concealing concurrent receipt of SNAP benefits in both Connecticut and Massachusetts and seeks to disqualify him from participation in the SNAP for a period of ten (10) years. In addition, the Department wishes to recoup the \$1,164.00 in SNAP benefits the Defendant received from the state of Connecticut while he was also receiving SNAP benefits from the state of Massachusetts. (Hearing Record, Department's testimony)
- 33. As of **Example**, 2023, the date of the Administrative Disqualification Hearing, the Defendant's SNAP case in Connecticut remains open. (Exhibit 22: NOA dated **Example**, Department's testimony)

- 34. As of **Constant**, 2023, the date of the Administrative Disqualification Hearing, the Defendant's case has not been referred for civil or criminal prosecution. (Department's testimony)
- 35. The Defendant was not present at the Administrative Disqualification Hearing on 2023, and did not show good cause for failing to appear. (Hearing Record)
- 36. The issuance of this decision is timely under Title 7 Section 273.16(e)(2)(iv) of the Code of Federal Regulations, which requires that a decision be issued within ()) days of the date the household member is notified in writing that a State or local hearing initiated by the State agency has been scheduled. The OLCRAH notified the Defendant of the initiation of the ADH process via certified mail on ______, 2023. This decision is therefore due no later than ______, 2023.

CONCLUSIONS OF LAW

1. Connecticut General Statutes (Conn. Gen. Stat.) § 17b-2 provides that the Department of Social Services is designated as the state agency for the administration of (7) the supplemental nutrition assistance program pursuant to the Food and Nutrition Act of 2008.

The Department has the authority to administer the SNAP.

2. Conn. Gen. Stat. § 17b-88 provides if a beneficiary of assistance under the state supplement program, medical assistance program, aid to families with dependent children program, temporary family assistance program, state-administered general assistance program, food stamp program, or supplemental nutrition assistance program receives any award or grant over the amount to which he is entitled under the laws governing eligibility, the Department of Social Services (2) shall take such other action as conforms to federal regulations, including, but not limited to, conducting administrative disqualification hearings for cases involving alleged fraud in the food stamp program, supplemental nutrition assistance program, the aid to families with dependent children program, the temporary family assistance program or the state-administered general assistance program.

The Department has the authority to recoup SNAP benefits.

3. 7 C.F.R. § 273.16 (e) provides that the State agency shall conduct administrative disqualification hearings for individuals accused of an Intentional Program Violation.

The Department has the authority to conduct Administrative Disqualification Hearings.

4. 7 C.F.R. § 273.16(e)(3) provides for the advance notice of the hearing. (i) The State agency shall provide written notice to the individual suspected of committing an intentional Program violation at least 30 days in advance of the date a disqualification hearing initiated by the State agency has been scheduled. If mailed, the notice shall be sent either first class mail or certified mail return receipt requested. The notice may also be provided by any other reliable method. If the notice is sent using first-class mail and is returned as undeliverable, the hearing may still be held. (ii) If no proof of receipt is obtained, a timely (as defined in paragraph (e)(4) of this section) showing of nonreceipt by the individual due to circumstances specified by the State agency shall be considered good cause for not appearing at the hearing. Each State agency shall establish the circumstances in which non-receipt constitutes good cause for failure to appear. Such circumstances shall be consistent throughout the State agency. (iii) The notice shall contain at a minimum: (A) The date, time, and place of the hearing; (B) The charge(s) against the individual; (C) A summary of the evidence, and how and where the evidence can be examined; (D) A warning that the decision will be based solely on the information provided by the State agency if the individual fails to appear at the hearing.

7 C.F.R. § 273.16(e)(4) provides for the scheduling of the hearing. The time and place of the hearing shall be arranged so that the hearing is accessible to the household member suspected of intentional Program violation. If the household member or its representative cannot be located or fails to appear at a hearing initiated by the State agency without good cause, the hearing shall be conducted without the household member being represented. Even though the household member is not represented, the hearing officer is required to carefully consider the evidence and determine if an intentional Program violation was committed based on clear and convincing evidence. If the household member is found to have committed an intentional Program violation but a hearing official later determines that the household member or representative had good cause for not appearing, the previous decision shall no longer remain valid, and the State agency shall conduct a new hearing. The hearing officer who originally ruled on the case may conduct the new hearing. In instances where good cause for failure to appear is based upon a showing of nonreceipt of the hearing notice as specified in paragraph (e)(3)(ii) of this section, the household member has 30 days after the date of the written notice of the hearing decision to claim good cause for failure to appear. In all other instances, the household member has 10 days from the date of the scheduled hearing to present reasons indicating a good cause for failure to appear. A hearing official must enter the good cause decision into the record.

The Defendant was properly notified of the ADH on **Matter**, 2023. On that date, a packet containing the date, time, and place of the hearing, a summary of the charges against the Defendant, a summary of the evidence (including and how and where it can be examined,) as well as a warning that the decision will be based solely on the information provided by the State agency if the Defendant fails to appear at the hearing was mailed to the Defendant. The Defendant signed for the packet on **Matter**, 2023.

The Defendant failed to appear for the scheduled ADH on **manual**, 2023, and did not display good cause for failing to appear.

5. 7 C.F.R. § 273.16(a)(1) provides that the State agency shall be responsible for investigating any case of alleged intentional Program violation and ensuring that appropriate cases are acted upon either through administrative disgualification hearings or referral to a court of appropriate jurisdiction in accordance with the procedures outlined in this section. Administrative disgualification procedures or referral for prosecution action should be initiated by the State agency in cases in which the State agency has sufficient documentary evidence to substantiate that an individual has intentionally made one or more acts of Intentional Program Violation as defined in paragraph (c) of this section. If the State agency does not initiate administrative disgualification procedures or refer for prosecution a case involving an overissuance caused by a suspected act of intentional Program violation, the State agency shall take action to collect the overissuance by establishing an inadvertent household error claim against the household in accordance with the procedures in § 273.18. The State agency should conduct administrative disgualification hearings in cases in which the State agency believes the facts of the individual case do not warrant civil or criminal prosecution through the appropriate court system, in cases previously referred for prosecution that were declined by the appropriate legal authority, and in previously referred cases where no action was taken within a reasonable period of time and the referral was formally withdrawn by the State agency. The State agency shall not initiate an administrative disgualification hearing against an accused individual whose case is currently being referred for prosecution or subsequent to any action taken against the accused individual by the prosecutor or court of appropriate jurisdiction if the factual issues of the case arise out of the same or related circumstances. The State agency may initiate administrative disgualification procedures or refer a case for prosecution regardless of the current eligibility of the individual.

The Defendant's case has not been referred for civil or criminal prosecution. The ADH was properly initiated by the Department.

6. 7 C.F.R. § 273.16(a)(3) provides that the State agency shall base administrative disqualifications for Intentional Program Violations on the determinations of hearing authorities arrived at through administrative disqualification hearings in accordance with paragraph (e) of this section or on determinations reached by courts of appropriate jurisdiction in accordance with paragraph (g) of this section. However, any State agency has the option of allowing accused individual either to waive their rights to administrative disqualification hearings in accordance with paragraph (f) of this section or to sign disqualification consent agreements for cases of deferred adjudication in accordance with paragraph (h) of this section. Any State agency which chooses either of these options may base administrative disqualifications for Intentional Program Violation on the waived right to an administrative disqualification hearing or on the signed disqualification consent agreement agreement in cases of deferred adjudication.

The Defendant did not sign or return any of the Waiver of Disqualification Hearing forms (W-1449's) the Department sent to him on **Example**, 2020, , 2020, **Example**, 2021, and **Example**, 2023.

7. 7 C.F.R. § 273.16(c) provides the Definition of intentional Program violation. Intentional Program violations shall consist of having intentionally: (1) Made a false or misleading statement, or misrepresented, concealed or withheld facts; or (2) Committed any act that constitutes a violation of SNAP, SNAP regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of SNAP benefits or EBT cards.

7 C.F.R. § 273.16(e)(6) provides the *Criteria for determining intentional Program violation.* The hearing authority shall base the determination of Intentional Program Violation on clear and convincing evidence which demonstrates that the household member(s) committed, and intended to commit, an Intentional Program Violation as defined in paragraph (c) of this section.

The Department established with clear and convincing evidence that the Defendant willfully committed an IPV by intentionally concealing his concurrent receipt of SNAP benefits in Massachusetts and Connecticut.

The Defendant began receiving SNAP benefits in Massachusetts on , 2020. On the second The Defendant intentionally and willingly used both his Massachusettsissued EBT card and SNAP benefits and his Connecticut-issued EBT card and SNAP benefits concurrently over the course of nearly () months which clearly constitutes both intent and commission of an IPV.

8. 7 CFR § 273.16(b) provides for *Disqualification penalties*. (1) Individuals found to have committed an intentional Program violation either through an administrative disqualification hearing or by a Federal, State or local court, or who have signed either a waiver of right to an administrative disqualification hearing or a disqualification consent agreement in cases referred for prosecution, shall be ineligible to participate in the Program: (5) Except as provided under paragraph (b)(1)(iii) of this section, an individual found to have made a fraudulent statement or representation with respect to the identity or place of residence of the individual in order to receive multiple SNAP benefits simultaneously shall be ineligible to participate in the Program for a period of 10 years.

7 CFR § 273.16(e)(8)(i)(ii)(iii) provides for the Imposition of disqualification penalties. (i) If the hearing authority rules that the individual has committed an intentional Program violation, the household member must be disgualified in accordance with the disgualification periods and procedures in paragraph (b) of this section. The same act of intentional Program violation repeated over a period of time must not be separated so that separate penalties can be imposed. (ii) No further administrative appeal procedure exists after an adverse State level hearing. The determination of intentional Program violation made by a disgualification hearing official cannot be reversed by a subsequent fair hearing decision. The household member, however, is entitled to seek relief in a court having appropriate jurisdiction. The period of disgualification may be subject to stay by a court of appropriate jurisdiction or other injunctive remedy. (iii) Once a disgualification penalty has been imposed against a currently participating household member, the period of disqualification shall continue uninterrupted until completed regardless of the eligibility of the disqualifed member's household. However, the disqualified member's household shall continue to be responsible for repayment of the overissuance which resulted from the disgualified member's intentional Program violation regardless of its eligibility for Program benefits.

The Department correctly determined that the disqualification period for the Defendant is ten (10) years.

9. 7 CFR § 273.16(b)(12) provides that even though only the individual is disqualified, the household, as defined in § 273.1, is responsible for making restitution for the amount of any overpayment. All intentional Program violation claims must be established and collected in accordance with the procedures set forth in § 273.18.

7 C.F.R. § 273.18 (a) (1) provides a recipient claim is an amount owed because of: (i) Benefits that are overpaid.

7 C.F.R. § 273.18 (a) (2) provides that a claim for overpaid benefits represents a Federal debt and that the State agency must develop an adequate plan for establishing and collecting claims.

7 C.F.R. § 273.18(b) provides for types of claims. There are three types of claims: (1) Intentional Program violation (IPV) any claim for an overpayment or trafficking resulting from an individual committing an IPV. An IPV is defined in § 273.16. (2) Inadvertent household error ("IHE") defined as any claim for an overpayment resulting from a misunderstanding or unintended error on the part of the household; (3) Agency error ("AE") defined as any claim for an overpayment caused by an action or failure to take action by the State agency.

7 CFR 273.18(a)(4)(i) provides that the following are responsible for paying a claim: (i) Each person who was an adult member of the household when the overpayment or trafficking occurred.

The Department correctly determined that the Defendant is responsible to make restitution for the SNAP benefits he received during the IPV period.

10.7 CFR 273.18(c)(2)(i)(ii)(iii) provides for Calculating the claim amount for Trafficking related claims. Claims arising from trafficking-related offenses will be the value of the trafficked benefits as determined by: (i) The individual's admission; (ii) Adjudication; or (iii) The documentation that forms the basis for the trafficking determination.

The Department correctly determined the Defendant received \$1164.00 in SNAP benefits during the IPV period.

DECISION

- The Defendant is <u>GUILTY</u> of committing a SNAP Intentional Program Violation for willfully concealing his receipt and use of SNAP benefits from the state of Massachusetts while also receiving and utilizing SNAP benefits in Connecticut.
- 2. The Department is authorized to disqualify the Defendant from participation in the SNAP for a period of ten (10) years and to seek recovery of the full \$1164.00 proposed for recoupment.

Joseph Davey Administrative Hearing Officer

CC: OLCRAH.QA.DSS@ct.gov LaShea Hall, Social Services Investigator, DSS, New Britain Regional Office

RIGHT TO APPEAL

The defendant has the right to appeal this decision to Superior Court within (**45**) days of the mailing of this decision. The right to appeal is based on §4-183 of the Connecticut General Statutes. To appeal, a petition must be filed at Superior Court. A copy of the petition must be served upon the Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, or the Commissioner of the Department of Social Services, 55 Farmington Avenue, Hartford, CT 06105-3725. A copy of the petition must also be served on all parties to the hearing.

The 45-day appeal period may be extended in certain instances if there is good cause. The extension request must be filed with the Commissioner of the Department of Social Services in writing no later than (**90**) days from the mailing of the decision. Good cause circumstances are evaluated by the Commissioner or her designee in accordance with §17b-61 of the Connecticut General Statutes. The Agency's decision to grant an extension is final and is not subject to review or appeal.

The appeal should be filed with the clerk of the Superior Court in the Judicial District of New Britain or the Judicial District in which the defendant resides.