

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
OFFICE OF LEGAL COUNSEL, REGULATIONS, AND ADMINISTRATIVE HEARINGS
55 FARMINGTON AVENUE
HARTFORD, CT 06105-3725

██████████
Signature Confirmation

Case ID # ██████████
Client ID # ██████████
Request #189932

NOTICE OF DECISION

PARTY

██████████
██████████
██████████

PROCEDURAL BACKGROUND

On ██████████, 2022, the Department of Social Services (the “Department”) sent ██████████ (the “Appellant”) a Notice of Action (“NOA”) discontinuing her Supplemental Nutrition Assistance Program (“SNAP”) benefits effective ██████████, 2022.

On ██████████, 2022, the Appellant requested an administrative hearing to contest the Department’s decision to discontinue such benefits.

On ██████████, 2022, the Office of Legal Counsel, Regulations, and Administrative Hearings (“OLCRAH”) issued a notice scheduling the administrative hearing for ██████████, 2022.

On ██████████, 2022, in accordance with sections 17b-60, 17b-61 and 4-176e to 4-189, inclusive, of the Connecticut General Statutes, OLCRAH held an administrative hearing by telephone.

The following individuals were present at the hearing:

██████████ Appellant
Debra James Department’s Representative
Shawn P. Hardy, Hearing Officer

STATEMENT OF THE ISSUE

The issue is whether the Department's decision to discontinue the Appellant's SNAP benefits for failure to complete the renewal process is correct.

FINDINGS OF FACT

1. On [REDACTED] 2021, the Department granted the Appellant SNAP benefits for a household of six with a certification period of one year. (Hearing Summary, Exhibit 3: Notice of Renewal of Eligibility)
2. On [REDACTED] 2022, the Department received the Appellant's SNAP renewal for continuation of SNAP benefits. (Hearing Summary, Exhibit:1 Case Notes)
3. On [REDACTED] [REDACTED] 2022, the Department received the Appellant's wage verification for Amazon. (Exhibit:1 Case Notes)
4. On [REDACTED] 2022, the Department called the Appellant for a SNAP telephone interview. There was no answer. (Exhibit 1: Case notes)
5. On [REDACTED], 2022, the Department sent the Appellant a W-1348, Proofs We Need form requesting proof of gross earnings for [REDACTED] by providing four weeks of wage stubs from [REDACTED]. The due date to submit the required information was [REDACTED] 2022. (Hearing Summary, Exhibit 4: W-1348 [REDACTED] 2022)
6. On [REDACTED], 2022, the Department sent the Appellant a W-3015N Interview Notice. The notice stated "We must interview you before [REDACTED] 2022. If we need any proofs from you, we will tell you during the interview." (Hearing Summary, Exhibit 5: W-3015N [REDACTED]/2022)
7. The Appellant failed to contact the Department to conduct the required SNAP phone interview. (Exhibit: 2 NOA [REDACTED]/2022, Hearing Summary)
8. On [REDACTED], 2022, the Department sent the Appellant a NOA. The notice stated SNAP benefits were discontinued effective [REDACTED], 2022 for the reason, "renewal process not completed." (Exhibit 2: Notice of Action, [REDACTED]/2022)
9. The Appellant did not receive the W-3015N (Interview Notice). (Appellant's Testimony)
10. The Appellant's mailing address of record is the correct address and the only address where she receives mail. (Appellant's Testimony)

11. The Department did not locate any returned mail under the Appellant's case number. (Department's Testimony)
12. The Department did not receive verification of wages for [REDACTED] from [REDACTED] (Exhibit:6 Document Search Results; Hearing Summary)
13. The issuance of this decision is timely under Title 7 of the Code of Federal Regulations ("C.F.R.") § 273.15 which states that the agency must reach a decision and notify the household of the decision within 60 days of the receipt of a request for a fair hearing. The Appellant requested an administrative hearing on [REDACTED] 2022; therefore, this decision is due no later than [REDACTED], 2022. (Hearing Record)

CONCLUSIONS OF LAW

1. Section 17b-2 of the Connecticut General Statutes authorizes the Commissioner of the Department of Social Services to administer the SNAP in accordance with federal law.
2. 7 C.F.R. § 273.14(a) provides that no household may participate beyond the expiration of the certification period assigned in accordance with §273.10(f) without a determination of eligibility for a new period. The State agency must establish procedures for notifying households of expiration dates, providing application forms, scheduling interviews, and recertifying eligible households prior to the expiration of certification periods. Households must apply for recertification and comply with interview and verification requirements.

The Department correctly notified the Appellant that she must complete the redetermination process.

3. 7 C.F.R § 273.14(b)(3) provides that as part of the recertification process, the State agency must conduct a face to face interview with a member of the household or its authorized representative at least once every 12 months for households certified for 12 months or less. The provisions of §273.2(e) also apply to interviews for recertification. The State agency may choose to interview the household at interim recertification within the 12-month period. The requirement for a face-to-face interview once every 12 months may be waived in accordance with §273.2(e)(2).

7 C.F.R. § 273.14(b)(4) provides that information provided by the household shall be verified in accordance with §273.2(f)(8)(i). The State agency shall provide the household a notice of required verifications provided in §273.2(c)(5) and notify the household of the date by which the verification requirements must be satisfied. The household must be allowed a minimum of 10 days to provide the required verification information. Any household whose eligibility is not

determined by the end of its current certification period due to the time period allowed for submitting any missing verification shall receive an opportunity to participate, if eligible, within 5 working days after the household submits the missing verification and benefits cannot be prorated.

The Appellant failed to complete the required SNAP telephone interview

4. 7 C.F.R. § 273.2(e)(2) provides that the State agency may use a telephone interview instead of the face-to-face interview required in paragraph (e)(1) of this section for all applicant households, for specified categories of households, or on a case-by-case basis because of household hardship situations as determined by the State agency. The hardship conditions must include, but are not limited to, illness, transportation difficulties, care of a household member, hardships due to residency in a rural area, prolonged severe weather, or work or training hours that prevent the household from participating in an in-office interview. If a State agency has not already provided that a telephone interview will be used for a household, and that household meets the State agency's hardship criteria and requests to not have an in-office interview, the State agency must offer to the household to conduct the interview by telephone. The State agency may provide a home-based interview only if a household meets the hardship criteria and requests one. A State agency that chooses to routinely interview households by telephone in lieu of the face-to-face interview must specify this choice in its State plan of operation and describe the types of households that will be routinely offered a telephone interview in lieu of a face-to-face interview. The State agency must grant a face-to-face interview to any household that requests one.

7 C.F.R. § § 273.2(c)(5) provides that the State agency shall provide each household at the time of application for certification and recertification with a notice that informs the household of the verification requirements the household must meet as part of the application process.

The Department correctly sent the Appellant the W1348 Proofs We Need form requesting proofs needed to determine eligibility and allowed 10 days to provide the requested verification. The due date was [REDACTED] 2022.

5. “The household has primary responsibility for providing documentary evidence to support statements of the application and to resolve any questionable information.” 7 C.F.R. § 273.2(f)(5)(i)

The Appellant did not submit the required verification by the due date of [REDACTED] 2022.

The Department correctly discontinued the Appellant's SNAP benefits, effective [REDACTED] 2022 because the Appellant did not submit all the required information by the due date and complete the renewal process for recertification of SNAP benefits.

DECISION

The Appellant's appeal is **DENIED**.

Shawn P. Hardy

Shawn P. Hardy
Hearing Officer

Pc: Rachel Anderson, Operations Manager, DSS R.O. # 20, New Haven
Mathew Kalarickal, Operations Manager, DSS R.O. # 20, New Haven
Lisa Wells, Operations Manager, DSS R.O. # 20, New Haven
Debra James, Fair Hearings Liaison, DSS R.O. # 20, New Haven

RIGHT TO REQUEST RECONSIDERATION

The appellant has the right to file a written reconsideration request within **15** days of the mailing date of the decision on the grounds there was an error of fact or law, new evidence has been discovered or other good cause exists. If the request for reconsideration is granted, the appellant will be notified within **25** days of the request date. No response within 25 days means that the request for reconsideration has been denied. The right to request a reconsideration is based on § 4-181a (a) of the Connecticut General Statutes.

Reconsideration requests should include specific grounds for the request: for example, indicate what error of fact or law, what new evidence, or what other good cause exists.

Reconsideration requests should be sent to: Department of Social Services, Director, Office of Administrative Hearings and Appeals, 55 Farmington Avenue Hartford, CT 06105.

RIGHT TO APPEAL

The appellant has the right to appeal this decision to Superior Court within **45** days of the mailing of this decision, or **45** days after the agency denies a petition for reconsideration of this decision, provided that the petition for reconsideration was filed timely with the Department. The right to appeal is based on § 4-183 of the Connecticut General Statutes. To appeal, a petition must be filed at Superior Court. A copy of the petition must be served upon the Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106 or the Commissioner of the Department of Social Services, 55 Farmington Avenue Hartford, CT 06105. A copy of the petition must also be served on all parties to the hearing.

The 45 day appeal period may be extended in certain instances if there is good cause. The extension request must be filed with the Commissioner of the Department of Social Services in writing no later than 90 days from the mailing of the decision. Good cause circumstances are evaluated by the Commissioner or the Commissioner's designee in accordance with § 17b-61 of the Connecticut General Statutes. The Agency's decision to grant an extension is final and is not subject to review or appeal.

The appeal should be filed with the clerk of the Superior Court in the Judicial District of New Britain or the Judicial District in which the appellant resides.