

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
OFFICE OF LEGAL COUNSEL, REGULATIONS, AND ADMINISTRATIVE HEARINGS
55 FARMINGTON AVENUE
HARTFORD, CT 06105

██████████ 2021
Signature confirmation

Case: ██████████
Client: ██████████
Request: 182820

NOTICE OF DECISION

PARTY

██████████
██████████
██████████

PROCEDURAL BACKGROUND

On ██████████ 2021, the Connecticut Dental Health Partnership (“CTDHP”), the Department of Social Services’ dental subcontractor, issued ██████████ (the “Appellant”) a *Notice of Action* denying prior authorization of orthodontic services for ██████████ (the “child”), her minor child.

On ██████████ 2021, the Office of Legal Counsel, Regulations, and Administrative Hearings (“OLCRAH”) received the Appellant’s hearing request, postmarked ██████████ 2021.

On ██████████, the OLCRAH issued a notice to the Appellant scheduling an administrative hearing for ██████████ 2021.

On ██████████ 2021, in accordance with sections 17b-60, 17b-61 and 4-176e to 4-189, inclusive, of the Connecticut General Statutes, the OLCRAH held an administrative hearing. The following individuals participated by telephone conferencing:

██████████, Appellant
Cindy Ramos, CTDHP Representative
Benson Monastersky, D.M.D., CTDHP Witness
Eva Tar, Hearing Officer

The hearing record closed ██████████ 2021.

STATEMENT OF ISSUE

The issue is whether CTDHP's denial of prior authorization for the child's orthodontic services is supported by state statute and regulation.

FINDINGS OF FACT

1. The child's date of birth is [REDACTED] 2010. (Appellant Testimony)
2. The child still has four baby teeth. (Appellant Testimony)
3. The child complains that her teeth hurt when she chews food – it does not matter if the food is hard or soft. (Appellant Testimony)
4. The child is reluctant to smile. (Appellant Testimony)
5. The child complains about the appearance of her teeth. (Appellant Testimony)
6. The child does not have a mental illness. (Appellant Testimony)
7. The child has dental coverage through HUSKY Health. (CTDHP Exhibit 4)
8. CTDHP is the Department of Social Services' subcontractor for reviewing HUSKY Health dental insurance claims. (Hearing Record)
9. CTDHP received a request from [REDACTED] the "treating orthodontic practice") for prior authorization of the child's orthodontic services. (CTDHP Exhibit 1)
10. On [REDACTED] 2021, an employee of the treating orthodontic practice scored the severity of the child's malocclusion as 28 points on a *Preliminary Handicapping and Malocclusion Assessment Record*¹ and did not indicate whether there was the presence of other severe deviations that if left untreated would cause irreversible damage to the child's teeth and underlying structures. (CTDHP Exhibit 2)
11. Geoffrey Drawbridge, D.D.S. (the "first dental reviewer") and Vincent Fazzino, D.M.D. (the "second dental reviewer") are CTDHP dental consultants. (CTDHP Exhibits 3 and 6)
12. The first and the second dental reviewers independently scored the severity of the child's malocclusion as equaling less than 26 points on a *Preliminary Handicapping and Malocclusion Assessment Record*, i.e., scoring the severity of the malocclusion to equal 21 and 22 points, respectively. (CTDHP Exhibits 3 and 6)

¹ The *Preliminary Handicapping and Malocclusion Assessment Record* is identified in state statute and regulations as the Salzmann Handicapping Malocclusion Index.

13. The treating orthodontic practice employee and the second dental reviewer left unanswered the following question on the *Preliminary Handicapping and Malocclusion Assessment Record*: Is there presence of other severe deviations affecting the mouth and underlying structures? (CTDHP Exhibit 2)
14. The first dental reviewer found that there existed no presence of other severe deviations that if left untreated would cause irreversible damage to the child's teeth and underlying structures. (CTDHP Exhibit 3)
15. The first and second dental reviewers recommended that the child should be re-evaluated upon "dental maturity." (CTDHP Exhibits 3 and 6)
16. "Dental maturity" is when all the primary teeth² are no longer present in the mouth and all the adult teeth are fully present. (CTDHP Witness Testimony)
17. The fact that the child has primary teeth in place may be contributing to the misalignment and giving her pain. (CTDHP Witness Testimony)
18. On [REDACTED] 2021 and [REDACTED] 2021, CTDHP denied the treating orthodontic practice's request for prior authorization of the child's orthodontic services. (CTDHP's Exhibits 4 and 7)
19. Connecticut General Statutes § 17b-61 (a) provides: "The Commissioner of Social Services or the commissioner's designated hearing officer shall ordinarily render a final decision not later than ninety days after the date the commissioner receives a request for a fair hearing pursuant to section 17b-60...."

On [REDACTED] 2021, the OLCRAH received the Appellant's [REDACTED] 2021 postmarked hearing request. Therefore, this hearing decision would have become due by [REDACTED] 2022. This final decision is timely.

CONCLUSIONS OF LAW

1. Section 17b-2 of the Connecticut General Statutes in part designates the Department of Social Services as the state agency to administer the Medicaid program pursuant to Title XIX of the Social Security Act.
2. "The Department of Social Services shall cover orthodontic services for a Medicaid recipient under twenty-one years of age when the Salzmann Handicapping Malocclusion Index indicates a correctly scored assessment for the recipient of twenty-six points or greater, subject to prior authorization requirements...." Conn. Gen. Stat. § 17b-282e.

² Primary teeth = baby teeth.

As the child is under 21 years of age and a Medicaid recipient, she is subject to the limitations provided at Conn. Gen. Stat. § 17b-282e as to when Medicaid will pay for orthodontic services.

The Appellant did not establish that the severity of the child's malocclusion met or exceeded a score of 26 points on an objectively scored *Preliminary Handicapping Malocclusion Assessment Record*.

3. Section 17b-282e of the Connecticut General Statutes provides:
If a recipient's score on the Salzmann Handicapping Malocclusion Index is less than twenty-six points, the Department of Social Services shall consider additional substantive information when determining the need for orthodontic services, including (1) documentation of the presence of other severe deviations affecting the oral facial structures; and (2) the presence of severe mental, emotional or behavioral problems or disturbances, as defined in the most current edition of the Diagnostic and Statistical Manual of Mental Disorders, published by the American Psychiatric Association, that affects the individual's daily functioning....
Conn. Gen. Stat. § 17b-282e.

CTDHP correctly determined that the Appellant has not established with substantiating diagnostic documentation that there are severe deviations currently adversely affecting the child's oral facial structure.

CTDHP correctly determined that the Appellant had not established that the child has the presence of severe mental, emotional, or behavioral problems or disturbances, as defined by the most current edition of the Diagnostic and Statistical Manual of Mental Disorders.

The child does not meet the two exceptions set by Conn. Gen. Stat. § 17b-282e to permit authorization of orthodontic services for a malocclusion with a severity of less than 26 points on an objectively scored *Preliminary Handicapping Malocclusion Assessment Record*.

4. Section 17b-259b (a) of the Connecticut General Statutes provides:
For purposes of the administration of the medical assistance programs by the Department of Social Services, "medically necessary" and "medical necessity" mean those health services required to prevent, identify, diagnose, treat, rehabilitate or ameliorate an individual's medical condition, including mental illness, or its effects, in order to attain or maintain the individual's achievable health and independent functioning provided such services are: (1) consistent with generally-accepted standards of medical practice that are defined as standards that are based on (A) credible scientific evidence published in peer-reviewed medical literature that is generally recognized by the relevant medical community, (B) recommendations of a physician-specialty society, (C) the views of physicians practicing in relevant clinical areas, and (D) any other

relevant factors; (2) clinically appropriate in terms of type, frequency, timing, site, extent and duration and considered effective for the individual's illness, injury or disease; (3) not primarily for the convenience of the individual, the individual's health care provider or other health care providers; (4) not more costly than an alternative service or sequence of services at least as likely to produce equivalent therapeutic or diagnostic results as to the diagnosis or treatment of the individual's illness, injury or disease; and (5) based on an assessment of the individual and his or her medical condition.

Conn. Gen. Stat. §17b-259b (a).

The Appellant did not demonstrate by a preponderance of the evidence that orthodontic services to treat the child's malocclusion are medically necessary, as the term "medically necessary" is defined at Conn. Gen. Stat. § 17b-259b (a).

CTDHP's denial of prior authorization for the child's orthodontic services is supported by state statute and regulation.

DECISION

The Appellant's appeal is DENIED.

Eva Tar-electronic signature

Eva Tar
Hearing Officer

Cc: Magdalena Carter, CTDHP
Rita LaRosa, CTDHP

RIGHT TO REQUEST RECONSIDERATION

The appellant has the right to file a written reconsideration request within 15 days of the mailing date of the decision on the grounds there was an error of fact or law, new evidence has been discovered or other good cause exists. If the request for reconsideration is granted, the appellant will be notified within 25 days of the request date. No response within 25 days means that the request for reconsideration has been denied. The right to request a reconsideration is based on § 4-181a (a) of the Connecticut General Statutes.

Reconsideration requests should include specific grounds for the request: for example, indicate what error of fact or law, what new evidence, or what other good cause exists.

Reconsideration requests should be sent to: Department of Social Services, Director, Office of Administrative Hearings and Appeals, 55 Farmington Avenue Hartford, CT 06105.

RIGHT TO APPEAL

The appellant has the right to appeal this decision to Superior Court within 45 days of the mailing of this decision, or 45 days after the agency denies a petition for reconsideration of this decision, provided that the petition for reconsideration was filed timely with the Department. The right to appeal is based on § 4-183 of the Connecticut General Statutes. To appeal, a petition must be filed at Superior Court. A copy of the petition must be served upon the Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106 or the Commissioner of the Department of Social Services, 55 Farmington Avenue Hartford, CT 06105. A copy of the petition must also be served on all parties to the hearing.

The 45-day appeal period may be extended in certain instances if there is good cause. The extension request must be filed with the Commissioner of the Department of Social Services in writing no later than 90 days from the mailing of the decision. Good cause circumstances are evaluated by the Commissioner or the Commissioner's designee in accordance with § 17b-61 of the Connecticut General Statutes. The Agency's decision to grant an extension is final and is not subject to review or appeal.

The appeal should be filed with the clerk of the Superior Court in the Judicial District of New Britain or the Judicial District in which the appellant resides.