

STATE OF CONNECTICUT  
DEPARTMENT OF SOCIAL SERVICES  
OFFICE OF LEGAL COUNSEL, REGULATIONS, AND ADMINISTRATIVE HEARINGS  
55 FARMINGTON AVENUE  
HARTFORD, CT 06105

██████████, 2018  
Signature confirmation

Case: ██████████  
Client: ██████████  
Request: ██████████

**NOTICE OF DECISION**

**PARTY**

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**PROCEDURAL BACKGROUND**

On ██████████, 2018, Connecticut Dental Health Partnership (“CTDHP”), the Department of Social Services’ dental subcontractor, issued ██████████ (the “Appellant”) a *Notice of Action* denying her medical provider’s request for prior authorization of orthodontic services for her minor child, ██████████ (the “child”).

On ██████████ 2018, the Appellant filed a request for an administrative hearing with the Office of Legal Counsel, Regulations, and Administrative Hearings (“OLCRAH”).

On ██████████ ██████████ 2018, the OLCRAH issued a notice to the Appellant scheduling an administrative hearing for ██████████, 2018.

On ██████████, 2018, in accordance with sections 17b-60, 17b-61 and 4-176e to 4-189, inclusive, of the Connecticut General Statutes, the OLCRAH held an administrative hearing. The following participated in the proceeding by video and telephone conferencing:

██████████, Appellant  
Magdalena Carter, CTDHP’s representative  
Benson Monastersky, D.M.D., CTDHP’s witness  
Eva Tar, Hearing Officer

The Appellant submitted additional evidence at the ██████████, 2018 administrative hearing.

By mutual agreement, the close of the administrative hearing record was extended up to ██████████, 2018, to allow CTDHP the opportunity to review the Appellant’s evidence and submit written comment.

On [REDACTED], 2018, CTDHP provided a response to the Appellant's evidence.

The administrative hearing record closed [REDACTED], 2018.

### **STATEMENT OF ISSUE**

The issue to be decided is whether CTDHP correctly denied the medical provider's request for prior authorization for orthodontic services for the Appellant's child.

### **FINDINGS OF FACT**

1. The child's date of birth is [REDACTED]. (Appellant's testimony)
2. The child has medical coverage through the Medicaid/HUSKY Health program. (CTDHP's Exhibit 4)
3. The edge of one of the child's front teeth—tooth #24—rests slightly on her bottom lip when her mouth is closed. (Appellant's Exhibit A)(Appellant's testimony)
4. Tooth #24 has a slight chip removed from one of its corners. (Appellant's Exhibit A)
5. The child is self-conscious about the appearance of her teeth. (Appellant's testimony)
6. The child deletes photographs of herself that are taken by friends and family. (Appellant's testimony)
7. The child is working with a school social worker regarding her self-esteem issues and how they impact her friendships in school; these issues have not been affecting her education to the extent where the school would need to test her. (CTDHP's Exhibit 9)
8. There is insufficient evidence in the hearing record to establish that the child has the presence of severe mental, emotional or behavioral problems or disturbances, as defined in the most current edition of the Diagnostic and Statistical Manual of Mental Disorders, published by the American Psychiatric Association, that affect her daily functioning.
9. CTDHP received a request for prior authorization of orthodontia for the child from [REDACTED] [REDACTED] (the "treating orthodontist") of [REDACTED]. (CTDHP's Exhibit 1)(CTDHP's Exhibit 9)
10. On [REDACTED] 2018, the treating orthodontist scored the severity of the child's malocclusion to equal 32 points on the *Preliminary Handicapping Malocclusion Assessment Record*.<sup>1</sup> (CTDHP's Exhibit 2)

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<sup>1</sup> The *Preliminary Handicapping Malocclusion Assessment Record* is also known as the *Salzmann Handicapping Malocclusion Index*.

11. On [REDACTED] 2018, the treating orthodontist noted that tooth #24 was at risk for trauma. (CTDHP's Exhibit 2)(CTDHP's witness's testimony)
12. Benson Monastersky, D.M.D. (the "first dental reviewer") is a CTDHP orthodontic dental consultant. (CTDHP's witness's testimony)
13. On [REDACTED] 2018, the first dental reviewer independently scored the severity of the child's malocclusion to equal 21 points on a *Preliminary Handicapping Malocclusion Assessment Record*. (CTDHP's Exhibit 3)
14. On [REDACTED], 2018, CTDHP issued a notice denying prior authorization for orthodontic services as the scoring of the severity of the child's malocclusion at 21 points was less than the required 26 points. (CTDHP's Exhibit 4)
15. Geoffrey Drawbridge, D.D.S. (the "second dental reviewer") is a CTDHP orthodontic dental consultant. (CTDHP's Exhibit 6)
16. On [REDACTED], 2018, the second dental reviewer independently scored the severity of the child's malocclusion to equal 21 points on a *Preliminary Handicapping Malocclusion Assessment Record*. (CTDHP's Exhibit 6)
17. On [REDACTED], 2018, CTDHP notified the Appellant that the child's score of 21 points was less than the 26 points needed to be covered. (CTDHP's Exhibit 7)
18. On [REDACTED], 2018, the Appellant submitted photos of her child's teeth as new evidence for CTDHP to review. (Appellant's Exhibit A)
19. Vincent Fazzino, D.M.D. (the "third dental reviewer") is a CTDHP orthodontic dental consultant. (CTDHP's Exhibit 11)
20. On [REDACTED] 2018, the third dental reviewer scored the severity of the child's malocclusion to equal 22 points on a Preliminary Handicapping Malocclusion Assessment Record. In his review, he used the child's panorex, clads, and the photographs submitted by the Appellant on [REDACTED] 2018. (CTDHP's Exhibit 11)
21. The child does not have severe deviations affecting the mouth and underlying structures that, if left untreated, would cause irreversible damage to the teeth and underlying structures. (CTDHP's Exhibit 2)(CTDHP's Exhibit 3)(CTDHP's Exhibit 6)(CTDHP's Exhibit 11)

### **CONCLUSIONS OF LAW**

1. The Commissioner of Social Services may make such regulations as are necessary to administer the medical assistance program. Conn. Gen. Stat. § 17b-262.
2. When an eligible recipient is determined to have a malocclusion, the attending dentist should refer the recipient to a qualified dentist for preliminary examination of the degree of malocclusion. Conn. Agencies Regs. § 17-134d-35 (e).

3. Orthodontic services will be paid for when: (1) provided by a qualified dentist; and (2) deemed medically necessary as described in these regulations. Conn. Agencies Regs. § 17-134d-35 (a).
4. For purposes of the administration of the medical assistance programs by the Department of Social Services, “medically necessary” and “medical necessity” mean those health services required to prevent, identify, diagnose, treat, rehabilitate or ameliorate an individual's medical condition, including mental illness, or its effects, in order to attain or maintain the individual's achievable health and independent functioning provided such services are: (1) Consistent with generally-accepted standards of medical practice that are defined as standards that are based on (A) credible scientific evidence published in peer-reviewed medical literature that is generally recognized by the relevant medical community, (B) recommendations of a physician-specialty society, (C) the views of physicians practicing in relevant clinical areas, and (D) any other relevant factors; (2) clinically appropriate in terms of type, frequency, timing, site, extent and duration and considered effective for the individual's illness, injury or disease; (3) not primarily for the convenience of the individual, the individual's health care provider or other health care providers; (4) not more costly than an alternative service or sequence of services at least as likely to produce equivalent therapeutic or diagnostic results as to the diagnosis or treatment of the individual's illness, injury or disease; and (5) based on an assessment of the individual and his or her medical condition. Conn. Gen. Stat. § 17b-259b (a).
5. Clinical policies, medical policies, clinical criteria or any other generally accepted clinical practice guidelines used to assist in evaluating the medical necessity of a requested health service shall be used solely as guidelines and shall not be the basis for a final determination of medical necessity. Conn. Gen. Stat. § 17b-259b (b).
6. The Department of Social Services shall cover orthodontic services for a Medicaid recipient under twenty-one years of age when the Salzmann Handicapping Malocclusion Index indicates a correctly scored assessment for the recipient of twenty-six points or greater, subject to prior authorization requirements. If a recipient's score on the Salzmann Handicapping Malocclusion Index is less than twenty-six points, the Department of Social Services shall consider additional substantive information when determining the need for orthodontic services, including (1) documentation of the presence of other severe deviations affecting the oral facial structures; and (2) the presence of severe mental, emotional or behavioral problems or disturbances, as defined in the most current edition of the Diagnostic and Statistical Manual of Mental Disorders, published by the American Psychiatric Association, that affects the individual's daily functioning. The commissioner may implement policies and procedures necessary to administer the provisions of this section while in the process of adopting such policies and procedures in regulation form, provided the commissioner publishes notice of intent to adopt regulations on the eRegulations System not later than twenty days after the date of implementation. Conn. Gen. Stat. § 17b-282e.
7. The child's dental records as submitted to CTDHP for review do not support a total point score of 26 points or more on a correctly scored *Preliminary Handicapping Malocclusion Assessment Record*.

8. The child's dental records as submitted to CTDHP for review do not establish that there is a severe deviation affecting the oral facial structures that if untreated, would cause irreversible damage to his teeth and underlying structures.
9. Orthodontic services are not medically necessary for the child at this time.
10. CTDHP correctly denied the medical provider's request prior authorization for orthodontic services for the Appellant's child.

**DECISION**

The Appellant's appeal is DENIED.

*Eva Tar - electronic signature*  
Eva Tar  
Hearing Officer

Cc: Magdalena Carter, CTDHP  
Diane D'Ambrosio, CTDHP  
Rita LaRosa, CTDHP

### **RIGHT TO REQUEST RECONSIDERATION**

The Appellant has the right to file a written reconsideration request within 15 days of the mailing date of the decision on the grounds there was an error of fact or law, new evidence has been discovered or other good cause exists. If the request for reconsideration is granted, the Appellant will be notified within 25 days of the request date. No response within 25 days means that the request for reconsideration has been denied. The right to request a reconsideration is based on § 4-181a (a) of the Connecticut General Statutes.

Reconsideration requests should include specific grounds for the request: for example, indicate what error of fact or law, what new evidence, or what other good cause exists.

Reconsideration requests should be sent to: Department of Social Services, Director, Office of Legal Counsel, Regulations, and Administrative Hearings, 55 Farmington Avenue, Hartford, CT 06105.

### **RIGHT TO APPEAL**

The Appellant has the right to appeal this decision to Superior Court within 45 days of the mailing of this decision, or 45 days after the agency denies a petition for reconsideration of this decision, provided that the petition for reconsideration was filed timely with the Department. The right to appeal is based on § 4-183 of the Connecticut General Statutes. To appeal, a petition must be filed at Superior Court. A copy of the petition must be served upon the Office of the Attorney General, 55 Elm Street, Hartford, CT 06106 or the Commissioner of the Department of Social Services, 55 Farmington Avenue, Hartford, CT 06105. A copy of the petition must also be served on all parties to the hearing.

The 45-day appeal period may be extended in certain instances if there is good cause. The extension request must be filed with the Commissioner of the Department of Social Services in writing no later than 90 days from the mailing of the decision. Good cause circumstances are evaluated by the Commissioner or his designee in accordance with § 17b-61 of the Connecticut General Statutes. The Agency's decision to grant an extension is final and is not subject to review or appeal.

The appeal should be filed with the clerk of the Superior Court in the Judicial District of New Britain or the Judicial District in which the Appellant resides.