

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES
OFFICE OF LEGAL COUNSEL, REGULATIONS, AND ADMINISTRATIVE HEARINGS
55 FARMINGTON AVENUE
HARTFORD, CT 06105-3725

██████████ 2016
SIGNATURE CONFIRMATION

REQUEST #780669

CLIENT ID # ██████████

NOTICE OF DECISION

PARTY

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██████████
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██████████

PROCEDURAL BACKGROUND

On ██████████ 2016, Connecticut Dental Health Partnership (“CTDHP”), the Dental Administrator for the Department of Social Services (the “Department”) sent ██████████ (the “Appellant”) a Notice of Action (“NOA”) stating that it had denied a prior authorization request for approval of braces for the Appellant as not medically necessary, pursuant to Section 17b-259b of the Connecticut General Statutes, based on documents provided by her dentist indicating that her malocclusion did not meet the statutory and regulatory requirements for receiving approval of Medicaid payment for braces.

On ██████████, 2016, the Appellant’s Representative ██████████ requested an administrative hearing to contest CTHDP’s denial of the Appellant’s prior authorization request for approval of braces.

On ██████████ 2016, the Office of Legal Counsel, Regulations, and Administrative Hearings (“OLCRAH”) issued a Notice scheduling an administrative hearing for ██████████
██████████ 2016 @ ██████████

On ██████████, 2016, in accordance with sections 17b-60, 17-61 and 4-176e to 4-189, inclusive, of the Connecticut General Statutes, OLCRAH held an administrative hearing to address CTDHP’s denial of the Appellant’s prior authorization request for approval of Medicaid coverage for braces.

The following individuals were present at the hearing:

██████████ Appellant’s Representative

Katie Nadeau, Representative for CTDHP
Dr. Brett Zanger, Dental Consultant for CTDHP by Telephone
Hernold C. Linton, Hearing Officer

The hearing record was closed on [REDACTED] 2016.

STATEMENT OF THE ISSUE

The issue to be decided is whether CTDHP's denial of a prior authorization request for approval of Medicaid coverage for braces for the Appellant is correct and in accordance with state law.

FINDINGS OF FACT

1. The Appellant is a recipient of medical assistance under the Medicaid/HUSKY program. (Appellant Representative's testimony; Hearing Summary)
2. The Appellant is twelve (12) years of age (DOB [REDACTED]04). (Appellant Representative's testimony; Hearing Summary)
3. On [REDACTED] 2016, CTDHP, the Department's dental subcontractor, received a prior authorization request from the Appellant's treating orthodontist for approval of Orthodontia ("braces") for the Appellant. (Hearing Summary; Dept.'s Exhibit # 1: Dental Claim Form)
4. The Appellant's prior authorization request included a completed Malocclusion Severity Assessment with a total point value of twenty-six (26). The request also included models and x-rays of the Appellant's teeth and underlying structures. (Hearing Summary; Dept.'s Exhibit #2: Malocclusion Severity Assessment)
5. The treating orthodontist noted that there were no other severe deviations affecting the Appellant's mouth and underlying structures. (Hearing Summary; Dept.'s Exhibit #2)
6. An Orthodontic Consultant for CTDHP evaluated the dental records and evidence provided by the Appellant's treating orthodontist and found no evidence of severe irregular placement of the Appellant's teeth within her dental arches, no irregular growth or development of her jaw bones, gave the Appellant a score of twenty-two (22) points on the Salzmann Malocclusion Severity Assessment, and determined that the Appellant's condition did not meet the criteria for being medically necessary. (Hearing Summary; Dept.'s Exhibit #3: [REDACTED]/16 Preliminary Handicapping Malocclusion Assessment Record)
7. CTDHP did not receive evidence from a qualified Psychiatrist or Psychologist specifying the presence of related mental, emotional, and/or behavioral issues, disturbances, or dysfunctions, and did not receive evidence that the requested

orthodontic treatment is necessary to ameliorate the Appellant's emotional problems. (Hearing Summary)

8. On [REDACTED] 2016, CTDHP sent a Notice of Action to the Appellant advising her that the prior authorization request received from her provider for approval of braces was denied as not medically necessary, because her score of twenty-two (22) points on the assessment is less than the needed twenty-six (26) points required; and there is no additional substantial information about the presence of severe deviations affecting her mouth and underlying structures which, if left untreated, would cause irreversible damage to her teeth or underlying structures. Also, there was no evidence presented of any treatment from a licensed psychiatrist or psychologist related to the condition of her mouth and no evidence that the requested orthodontic treatment would significantly improve the Appellant's emotional/behavior problems. (See Facts # 1 to 7; Hearing Summary; Dept.'s Exhibit # 4: [REDACTED]/16 Notice of Action)
9. A second Dental Consultant for CTDHP conducted an appeal review of the Appellant's dental records, assigned the Appellant's malocclusion severity twenty-two [22] points based on the Salzmann Malocclusion Severity Assessment criteria, found no evidence of severe irregular placement of her teeth within the dental arches, and no irregular growth or development of her jaw bones; there was no evidence presented of any treatment by a licensed psychiatrist or psychologist related to the condition of her mouth and that the requested orthodontic treatment would significantly improve the Appellant's emotional/behavioral problems. (Hearing Summary; Dept.'s Exhibit #7: [REDACTED]/16 Preliminary Handicapping Malocclusion Assessment Record)
10. On [REDACTED] 2016, CTDHP sent a determination letter to the Appellant informing her that her provider's request for approval of braces was once again denied. (Hearing Summary; Dept.'s Exhibit # 8: CTDHP Letter dated [REDACTED]/16)
11. The Appellant's treating orthodontist did not prescribe any medications to the Appellant for the relief of pain. (Appellant Representative's testimony)
12. The Appellant does not experience any significant bleeding of her gums. (Appellant Representative's testimony)
13. The Appellant's eating is normal. (Appellant Representative's testimony)
14. The Appellant does not receive treatment for severe emotional/behavioral issues that are attributed to her malocclusion. (Appellant Representative's testimony)
15. On [REDACTED], 2016, the Appellant entered treatment for unspecified adjustment disorders. (Appellant's Exhibit A: Treatment Diagnosis)
16. On [REDACTED] 2016, the Appellant started to receive bi-weekly individual sessions from a Licensed Social Worker at the [REDACTED] center to treat her

diagnosis of unspecified adjustment disorders. (Appellant's Exhibit B: █████/16 Letter from █████)

17. The Appellant's emotional treatment will be focused on improving her self-esteem, and reducing her anxiety in social situations to gain self-confidence. She identified the appearance of her teeth as a factor in her not feeling confident and anxious when interacting with peers and others. Having braces would be a tool to assist in boosting her self-esteem and reducing her anxiety in social situations. (Appellant's Exhibit B)
18. On █████ 2016, CTDHP conducted a review of the additional information submitted regarding the Appellant's emotional treatment, and determined that this information does not alter the scoring of the malocclusion assessment record. (Dept.'s Exhibit #9: Email dated █████/16)
19. There was no evidence presented of severe emotional issues that are directly related to the Appellant's malocclusion. (Appellant's Exhibit A; Appellant's Exhibit B)

CONCLUSIONS OF LAW

1. Section 17b-2(6) of the Connecticut General Statutes states that the Department of Social Services is designated as the state agency for the administration of the Medicaid program pursuant to Title XIX of the Social Security Act.
2. Section 17b-259b of the Connecticut General Statutes states that "Medically necessary" and "medical necessity" defined. Notice of denial of services Regulations. (a) For purposes of the administration of the medical assistance programs by the Department of Social Services, "medically necessary" and "medical necessity" mean those health services required to prevent, identify, diagnose, treat, rehabilitate or ameliorate an individual's medical condition, including mental illness, or its effects, in order to attain or maintain the individual's achievable health and independent functioning provided such services are: (1) Consistent with generally-accepted standards of medical practice that are defined as standards that are based on (A) credible scientific evidence published in peer-reviewed medical literature that is generally recognized by the relevant medical community, (B) recommendations of a physician-specialty society, (C) the views of physicians practicing in relevant clinical areas, and (D) any other relevant factors; (2) clinically appropriate in terms of type, frequency, timing, site, extent and duration and considered effective for the individual's illness, injury or disease; (3) not primarily for the convenience of the individual, the individual's health care provider or other health care providers; (4) not more costly than an alternative service or sequence of services at least as likely to produce equivalent therapeutic or diagnostic results as to the diagnosis or treatment of the individual's illness, injury or disease; and (5) based on an assessment of the individual and his or her medical condition.

(b) Clinical policies, medical policies, clinical criteria or any other generally accepted clinical practice guidelines used to assist in evaluating the medical

necessity of a requested health service shall be used solely as guidelines and shall not be the basis for a final determination of medical necessity.

(c) Upon denial of a request for authorization of services based on medical necessity, the individual shall be notified that, upon request, the Department of Social Services shall provide a copy of the specific guideline or criteria, or portion thereof, other than the medical necessity definition provided in subsection (a) of this section, that was considered by the department or an entity acting on behalf of the department in making the determination of medical necessity.

3. State regulation provides for the need for orthodontic services under the Early and Periodic Screening, Diagnosis and Treatment (EPSDT) program and states in part that:

When an eligible recipient is determined to have a malocclusion, the attending dentist should refer the recipient to a qualified dentist for a preliminary examination of the degree of the malocclusion. [Conn. Agencies Regs. § 17-134d-35(e)]

State regulation provides that the Department shall consider additional information of a substantial nature about the presence of severe mental, emotional, and/or behavior problems, disturbances or dysfunctions, as defined in the most current edition of the Diagnostic Statistical Manual of the American Psychiatric Association, and which may be caused by the recipients daily functioning. The Department will only consider cases where a diagnostic evaluation has been performed by a licensed psychiatrist or a licensed psychologist who has accordingly limited his or her practice to child psychiatry or child psychology. The evaluation must clearly and substantially document how the dentofacial deformity is related to the child's mental, emotional, and/or behavior problems, and the orthodontic treatment is necessary and, in this case, will significantly ameliorate the problems. [Conn. Agencies Regs. § 17-134d-35(e)(2)]

4. Section 17b-282e of the Supplement to the Connecticut General Statutes states that "the Department of Social Services shall cover orthodontic services for a Medicaid recipient under twenty-one years of age when the Salzmann Handicapping Malocclusion Index indicates a correctly scored assessment for the recipient of twenty-six points or greater, subject to prior authorization requirements. If a recipient's score on the Salzmann Handicapping Malocclusion Index is less than twenty-six points, the Department of Social Services shall consider additional substantive information when determining the need for orthodontic services, including (1) documentation of the presence of other severe deviations affecting the oral facial structures; and (2) the presence of severe mental, emotional or behavioral problems or disturbances, as defined in the most current edition of the Diagnostic and Statistical Manual of Mental Disorders, published by the American Psychiatric Association, that affects the individual's daily functioning."

5. The Appellant's dental crowding is not severe enough to qualify for braces at this time.
6. The Appellant's dental spacing is not severe enough to qualify for braces at this time.
7. The Appellant's cross bite is not severe enough to qualify for braces at this time.
8. There are no other severe deviations affecting the Appellant's mouth and underlying structures.
9. The Appellant's malocclusion is not severe enough to qualify for Medicaid payment for braces at this time.
10. The Appellant's eating is normal; she does not receive treatment for pain. Consequently, her condition does not meet the severity criteria necessary to receive approval of Medicaid payment for braces to treat her malocclusion.
11. The Department deems orthodontic treatment to be medically necessary when an individual obtains 26 or more points on a correctly scored Malocclusion Severity Assessment.
12. The Appellant Representative's failed to provide evidence to establish that, even though her scores on two assessments were less than 26 points, she suffers from the presence of severe mental, emotional and/or behavioral problems, disturbances, or dysfunctions caused by her dental issues.
13. The Appellant Representative's failed to provide evidence of any treatment by a licensed psychiatrist or psychologist related to the condition of her mouth and that the requested orthodontic treatment would significantly improve her emotional/behavioral issues. The treatment that she is receiving from the [REDACTED] [REDACTED] center is being provided by a licensed Social Worker and not a licensed psychiatrist or psychologist as specified in the statute.
14. CTDHP correctly concluded that the malocclusion of the Appellant's teeth does not qualify her for braces, under the statutory and regulatory guidelines.
15. The Appellant's malocclusion severity does not meet the statutory definition of medical necessity for receiving approval of her prior authorization request for orthodontic services.
16. CTDHP correctly determined that the requested orthodontic treatment for the Appellant is not medically necessary.

DISCUSSION

The undersigned finds that CTDHP was correct in denying the Appellant's request for approval of braces. After reviewing the prior authorization request which included x-

rays, models, and dental records from the Appellant's treating orthodontist, CTDHP denied the request based on the statutory definition of medical necessity, and using the point value system as a way of assisting in the evaluation of medical necessity. The point value system, known as the Salzman Malocclusion Severity Assessment, assigns points to teeth in need of orthodontic treatment. Orthodontic services are considered medically necessary when a score of twenty-six (26) or more points is obtained from a correctly scored Salzman's Malocclusion Severity Assessment, and there are other reasons such services are considered medically necessary.

Upon receiving the Appellant's request for orthodontic services, a dental consultant for CTDHP reviewed the Appellant's dental records, and assigned the Appellant's malocclusion severity twenty-two (22) points, based on the Salzman's Malocclusion Severity Assessment. Consequently, CTDHP denied the Appellant's authorization request for braces as not medically necessary.

The regulation provides that the Department shall not pay for procedures in excess of those deemed medically necessary. The Department utilizes the Salzman's Malocclusion Severity Assessment, as outlined in the regulation. If a score of twenty-six points or greater is assigned, orthodontic services are deemed medically necessary. In the Appellant's situation, since she scored below the threshold of twenty-six points in two separate independent reviews, and has no substantiated severe mental, emotional, and/or behavioral health issues related to her malocclusion, CTDHP's denial of the Appellant's request for orthodontic services is in accordance with the statutory and regulatory guidelines.

DECISION

The Appellant's appeal is **DENIED**.



Hernold C. Linton
Hearing Officer

Pc: **Diane D'Ambrosio**, Connecticut Dental Health Partnership,
P.O. Box 486, Farmington, CT 06034

Rita LaRosa, Connecticut Dental Health Partnership,
P.O. Box 486, Farmington, CT 06034

RIGHT TO REQUEST RECONSIDERATION

The appellant has the right to file a written reconsideration request within **15** days of the mailing date of the decision on the grounds there was an error of fact or law, new evidence has been discovered or other good cause exists. If the request for reconsideration is granted, the appellant will be notified within 25 days of the request date. No response within 25 days means that the request for reconsideration has been denied. The right to request a reconsideration is based on §4-181a (a) of the Connecticut General Statutes.

Reconsideration requests should include specific grounds for the request: for example, indicate what error of fact or law, what new evidence, or what other good cause exists.

Reconsideration requests should be sent to: Department of Social Services, Director, Office of Administrative Hearings and Appeals, 55 Farmington Avenue, Hartford, CT 06105-3725.

RIGHT TO APPEAL

The appellant has the right to appeal this decision to Superior Court within 45 days of the mailing of this decision, or 45 days after the agency denies a petition for reconsideration of this decision, provided that the petition for reconsideration was filed timely with the Department. The right to appeal is based on §4-183 of the Connecticut General Statutes. To appeal, a petition must be filed at Superior Court. A copy of the petition must be served upon the Office of the Attorney General, 55 Elm Street, Hartford, CT 06106 or the Commissioner of the Department of Social Services, 55 Farmington Avenue, Hartford, CT 06105. A copy of the petition must also be served on all parties to the hearing.

The 45 day appeal period may be extended in certain instances if there is good cause. The extension request must be filed with the Commissioner of the Department of Social Services in writing no later than 90 days from the mailing of the decision. Good cause circumstances are evaluated by the Commissioner or the Commissioner's designee in accordance with §17b-61 of the Connecticut General Statutes. The Agency's decision to grant an extension is final and is not subject to review or appeal.

The appeal should be filed with the clerk of the Superior Court in the Judicial District of New Britain or the Judicial District in which the appellant resides.