



**TO: Home Health Agencies, Community First Choice, Personal Care Assistance, Acquired Brain Injury, and Connecticut Home Care Program Service Providers**  
**RE: EVV Introductory Webinar Registration Now Open**

In support of the Connecticut Department of Social Services' (DSS) Electronic Visit Verification (EVV) program implementation on September 1, 2016, DSS and Hewlett Packard Enterprise will provide a 30-minute webinar to introduce the functionality and usage of the Sandata EVV system.

Clients enrolled in the Connecticut Home Care (CHC), Personal Care Assistant (PCA) and Acquired Brain Injury (ABI) programs will be required to utilize EVV beginning September 1, 2016. Clients enrolled in HUSKY receiving Home Health services are not included in this implementation.

Please refer to the following link for a complete list of covered services:

<https://www.ctdssmap.com/CTPortal/Portals/0/StaticContent/Publications/Electronic%20Visit%20Verification%20Service%20Code%20Listing.pdf>

EVV is a telephonic and computer-based system that documents the precise time worked by your care-givers. DSS is implementing EVV to ensure that individuals are receiving the services authorized and that the claim submitted for payment contains the correct client, service and duration. Starting September 1, 2016, your care-givers will be required to check in and check out via a call using a toll-free number, or by using a Fixed Visit Verification (FVV) device or by using a smart phone/device as applicable when they initiate services to the client, and again upon completion.

The 30-minute informational session is mandatory for agency staff, and will cover the basics of how the EVV system will be used in conjunction with the Connecticut Medical Assistance Program (CMAP).

- EVV Program Overview
- EVV Methods
  - Telephony
  - Mobile EVV
  - Fixed Visit Verification Device
- Santrax Payer Management Overview
- Next Steps

The introductory webinar will be led by an instructor and held June 14<sup>th</sup> – June 16<sup>th</sup> and June 20<sup>th</sup>. There will be two sessions each day; a morning session at 10 a.m. and an afternoon session at 2 p.m.

It is recommended that all agency administrative staff register for an introductory session. This webinar is not intended for caregiver staff. And they are **not** required to attend the introductory webinar, or the full-day EVV training to occur later this month.

The registration links for the EVV introductory webinar can be found here:

- [EVV Introductory Webinar June 14th @ 10am](#)
- [EVV Introductory Webinar June 14th @ 2pm](#)
- [EVV Introductory Webinar June 15th @ 10am](#)
- [EVV Introductory Webinar June 15th @ 2pm](#)
- [EVV Introductory Webinar June 16th @ 10am](#)
- [EVV Introductory Webinar June 16th @ 2pm](#)
- [EVV Introductory Webinar June 20th @ 10am](#)
- [EVV Introductory Webinar June 20th @ 2pm](#)

All EVV-related materials, updates and additional information regarding the EVV Project will be available on the Connecticut DSS EVV Web site at:

- **CT DSS CMAP site:**  
<http://www.ctdssmap.com/>

- **EVV Important Message**

**Page:** [https://www.ctdssmap.com/CTPortal/Information/Get%20Download%20File/tabid/44/Default.aspx?Filename=EVV+IM+033016.pdf&URI=Important\\_Message%2fEVV+IM+033016.pdf](https://www.ctdssmap.com/CTPortal/Information/Get%20Download%20File/tabid/44/Default.aspx?Filename=EVV+IM+033016.pdf&URI=Important_Message%2fEVV+IM+033016.pdf)

We look forward to working with you on the successful implementation of the EVV Project. If you have additional questions, please feel free to contact the toll-free Customer Care number at 1-855-399-8050, or you can email [ctcustomercare@sandata.com](mailto:ctcustomercare@sandata.com), Monday - Friday between 8:00 a.m. and 6:00 p.m. Eastern Time.