

Community First Choice Committee Meeting  
February 1, 2023 @ 11:00  
Virtual Meeting

**Agenda Items**

1. FI contract update
2. DSS Fair Hearings and complaint resolution
  - a. Protocol
  - b. Steps
  - c. Timeline
  - d. Hearings
  - e. Requirements
3. Adjustments to CFC programs that would increase support for clients
4. DSS steps to educate other agencies and shareholders about CFC
5. PCA workforce/staffing update
6. EVV/S&PC Resources update

**Next Scheduled Meeting: April 5, 2023 @ 11:00**