

Community First Choice (CFC) Committee

Wednesday, April 5, 2023

11:00 AM – 12:00 PM

Virtual Meeting

Meeting Summary

Members Present:

Members Excused:

Members Absent:

Members of the Public:

1. Meeting call to order
2. Prior meeting minutes to approve
3. FI Contract Update
4. DSS Fair Hearings and complaint resolution
 - o Discussion on the formal hearing process items due to timeliness
 - a. Protocol
 - b. Steps
 - c. Timeline
 - d. Hearings
 - e. Requirements
5. Adjustments to CFC programs that would increase support for clients
6. DSS steps to educate other agencies and shareholders about CFC
7. PCA workforce/staffing update
8. EVV/S&PC Resources update
9. Meeting to adjourn

Annual CFC Committee meeting dates, agenda and minutes will be available on the Secretary of State and DSS Websites.

Next meeting: **VIRTUAL June 7th, 2023 at 11:00am.**