

Children are at the heart of what we do.

Both parents play an important role in raising a healthy child.

As parents, you have equal rights to be informed and have access to services that will assist you in providing support for your children. Regular child support payments help families meet their children's daily needs, including food, shelter and health care.



Professional staff of the Connecticut Department of Social Services Office of Child Support Services and Judicial Branch Support Enforcement Services work together, with legal assistance from the Office of the Attorney General, to provide child support services to families.

What Child Support Services does the State of Connecticut offer?

- Locating noncustodial parents
- Establishing legal parentage of children
- Establishing financial, medical and child care orders
- Collecting and distributing child support payments
- Reviewing and modifying child support orders, if appropriate
- Enforcing child support orders
- Service of process in child support matters

How do I apply for child support services?

The first step is to contact a local branch of the Office of Child Support Services at the Department of Social Services. Please see the list of offices and phone numbers in this pamphlet.

The Child Support Call Center at 1-800-228-KIDS(5437) will also provide information about applying. Helpful information is also at www.ct.gov/dss/childsupport, or can be found at any Judicial Branch Support Enforcement Services office.

There is no fee to apply for child support services. However, you may be charged an annual service fee of \$35.

How is child support collected?

Methods include:

- **Income withholding**
- **Interception of federal and state tax refunds**
- **Credit bureau reporting**
- **Liens on real estate and personal property**
- **Seizure of financial assets**
- **Passport denial**
- **Interception of lottery winnings**

Court-based Support

The Judicial Branch Support Enforcement Services is responsible for all court-based enforcement actions, including:

- Contempt applications
- Reviewing and/or modifying your financial, medical and/or child care orders

Either parent can request a review of the support order to see if it should be changed. Requests for a review should be made to your local Support Enforcement Services office.

For more information about these services, please visit www.jud.ct.gov/childsupport/.

Connecticut's child support program is designed to get your child the financial and medical support he or she deserves, in recognition that both parents are responsible for supporting their children

Child support services can be provided in most cases even if the other parent does not live in Connecticut.



**DEPARTMENT OF SOCIAL SERVICES
OFFICE OF CHILD SUPPORT SERVICES**

Bridgeport
925 Housatonic Avenue; 203-551-2703

Danbury
342 Main Street; 203-207-8986

Greater Hartford
20 Meadow Road, Windsor; 860-723-1002

Manchester
699 East Middle Turnpike; 860-647-5913

Middletown
2081 South Main Street, Suite B; 860-704-3126

New Britain
30 Christian Lane; 860-612-3465

New Haven
50 Humphrey Street; 203-974-8248

Norwich
401 West Thames Street, Unit 102; 860-823-3325

Stamford
1642 Bedford Street; 203-251-9417

Torrington
62 Commercial Boulevard; 860-496-6944

Waterbury
249 Thomaston Avenue; 203-597-4171

Willimantic
Tyler Square, 1320 Main St.; 860-465-3590

For persons with hearing or speech impairment:
please dial 7-1-1

RESOURCES

Child Support Call Center
1-800-228-KIDS (5437)
Child Support Payment Information
1-888-233-7223

- Automated, up-to-date information about your case
- Access your account 24 hours/day
- Staff is available to answer questions from:
8 a.m. to 4:30 p.m., Monday to Friday
- Set up direct deposit for your child support (note:
payments are received by direct deposit or ATM-type
electronic benefits transfer cards)

Connecticut Fatherhood Initiative
www.ct.gov/fatherhood

To find programs in your area dial 2-1-1 or
visit 2-1-1 Connecticut (211ct.org)



**We look forward to
serving your family!**

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The Department of Social Services (DSS) programs are available to all applicants and recipients without regard to race, color, religious creed, age, sex (including pregnancy and sexual harassment), marital status, national origin, ancestry, intellectual disability, physical disability, (including blindness), past or present history of mental disability, learning disability, sexual orientation, gender identity or expression, genetic information, workplace hazards to reproductive systems, veteran status, prior conviction of a crime or other factors which cannot lawfully be the basis for employment actions or licensing, retaliation for previously opposed discrimination or coercion or unless the provisions of sec. 46a-80(b) or 46a-81 (b) of the Connecticut General Statutes are controlling or there are bona fide occupational qualifications excluding persons in one of the above protected groups and status as a victim of domestic violence. DSS has a TDD/TTY line for persons who are deaf or hearing impaired and have a TDD/TTY: 1-800-842-4524, or dial 7-1-1. Auxiliary aids are also available for blind or visually impaired persons. The DSS is an equal opportunity, affirmative action employer.

Child Support Services in Connecticut

A Brief Guide

Kids... the  of
what we do



Connecticut Department of Social Services

Office of Child Support Services
Andrea Barton Reeves, JD
Commissioner

Connecticut Judicial Branch
Judge Elizabeth A. Bozzuto
Chief Court Administrator