

## Accreditation Learning Community

April 25, 2018

### Meeting Summary

#### Free Workshop – Systems Thinking Workshop

The New England Public Health Training Center is offering a Systems Thinking Workshop on June 5th from 8:30am to 4pm at the Lyceum in Hartford, CT. A flyer will follow shortly and the link to register on CTTRAIN will be made available.

#### Learning Objectives:

- Develop skills for analyzing problems and identifying high-leverage interventions
- Enhance your capacity to consider unintended consequences of actions
- Learn to use system archetypes as a way to understand system performance and communicate about complex issues
- See yourself as part of the system and how you may be implicated in the very challenges you face
- Discover how thoughts, assumptions and beliefs (mental models) play a significant role in what you see and hear and how this affects the organizational systems you are a part of

Send a team of 3 to 5 people to this event

Teams need to come with a problem they want to solve

There will be an optional (possibly limited) opportunity for three 90-minute phone coaching sessions after the workshop to support your accomplishment of the objectives you develop in the workshop

#### 2018 Open Forum for Quality and Innovation in Public Health

The 2018 Open Forum for Quality and Innovation in Public Health was held at the end of March. One of PHAB's presentations, "Tracking Population Health Improvement", discussed findings from a CHA/CHIP analysis of 158 accredited health departments accredited between 2013 and 2016. Below are areas many health departments found challenging to fully meet in the CHA/CHIP measures:

- CHA Challenges
  - Representation of populations at risk
  - Existence and extent of health inequities
  - Ongoing monitoring, refreshing and adding data and analysis
- CHIP Challenges
  - Include consideration of state health, health inequities and poorer health outcomes when identifying priorities
  - Policy and system changes to alleviate causes of health inequities (e.g, housing, transportation, safety, zoning)
  - Implementation of the CHIP
  - Monitoring and revision of the CHIP - most common measure on an action plan

More information is available in the ALC presentation attachments.

### **Adopting a Performance Management System (Standard 9.1)**

A Performance Management System is the continuous use of performance standards, performance measures, reporting of progress and quality improvement so that they are integrated into an agency's core operations. It is a key component of a high-functioning department and supports both quality improvement and health improvement activities. The slide-set describes the required components of each measure in Standard 9.1 and the processes and examples DPH used to demonstrate conformity. CT DPH adopted the Turning Point Performance Management Framework from the Public Health Foundation.

[http://www.phf.org/focusareas/performancemanagement/toolkit/Pages/PM\\_Toolkit\\_About\\_the\\_Performance\\_Management\\_Framework.aspx](http://www.phf.org/focusareas/performancemanagement/toolkit/Pages/PM_Toolkit_About_the_Performance_Management_Framework.aspx)

**Next Meeting:** Wednesday May 30, 1-2pm

**Topic:** Developing & Implementing Operational & Health Equity Policies to Support Public Health

