

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

FACILITY LICENSING AND INVESTIGATIONS SECTION

BLAST FAX 2024-14

TO: Managed Residential Care Homes and Assisted Living Service Agencies

FROM: Jennifer Olsen Armstrong, MS, RD, Section Chief

CC: Commissioner Manisha Juthani, MD
Adelita Orefice, MPM, JD, CHC, Chief of Staff, DPH
Lorraine Cullen, MS, RRT, RRT-ACCS, Branch Chief, HQSB
Cheryl Davis, R.N. Public Health Services Manager, FLIS
James Augustyn, Public Health Services Manager, RLIS

DATE: October 18, 2024

SUBJECT: Statute Changes Effective October 1, 2024

With the passage of Public Act [24-39](#) please be reminded that, effective October 1, 2024:

"Each managed residential community shall provide not less than thirty days' notice to its residents and residents' legal representatives before (1) the operator of the managed residential community changes from one business entity to another or (2) the assisted living services agency providing services at the managed residential communities changes from one agency to another.

Public Act [24-141](#) requires the following effective October 1, 2024:

"An assisted living services agency shall . . . disclose fee increases to a resident or a resident's representative not later than sixty days prior to such fees taking effect; and (4) upon request, to a resident and a resident's representative the history of fee increases over the past three calendar years..."



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“All managed residential communities operating in the state shall . . . provide residents or residents’ representatives advance notice of ninety days of any increase to monthly or recurring fees and disclose in writing any nonrefundable charges; (3) Provide residents prorated or full reimbursements of certain charges if the managed residential community determines it can no longer meet the resident’s needs during the first forty-five days after occupancy by the resident of the managed residential community unity, including, but not limited to, prorated first month’s rent, prorated community fee, full last month’s rent and full security deposit.”

Please refer to Public Act 24-39 and Public Act 24-141 for the full requirements and ensure your policies and procedures are up to date.

Please contact DPH.FLISLPU@ct.gov with any questions.