

# STATE OF CONNECTICUT

## DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD  
Commissioner



Ned Lamont  
Governor  
Susan Bysiewicz  
Lt. Governor

### FACILITY LICENSING AND INVESTIGATIONS SECTION

## BLAST FAX 2024-3A

### Revised Blast Fax

TO: All Nursing Homes

FROM: Jennifer Olsen Armstrong, MS, RD, Section Chief, FLIS

CC: Commissioner Manisha Juthani, MD  
Adelita Orefice, MPM, JD, CHC, Chief of Staff, DPH  
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Cheryl Davis, R.N. Public Health Services Manager, FLIS  
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DATE: January 9, 2024

SUBJECT: Amendments to Policies and Procedures Implementing 3.0 Staffing Ratio

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On January 5, 2024, the Department of Public Health Announced Amendments to Policies and Procedures Implementing a 3.0 Staffing Ratio Pursuant to P.A. 21-185, and posted New Proposed Regulations.

The Department of Public Health (DPH) released [amended policies and procedures](#) implementing P.A. 21-185 which required DPH to establish a minimum staffing level requirement for nursing homes of three (3.0) hours of direct care per resident per day.

This revised Blast Fax correctly reflects the direct care staffing requirements set forth in the amended policies and procedures. Please refer to the amended policies and procedures for details.



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The amended policies and procedures, which became effective January 5, 2024, require nursing homes to provide a minimum of 3.0 hours of *total nursing and nurse aide care* while also adhering to the minimum requirements established in the following schedules:

7 a.m. to 9 p.m.      2.17 hours

9 p.m. to 7 a.m.      0.83 hours

Nursing homes must ensure that 0.84 hours of care in the ratio above is provided by licensed nursing personnel as follows:

7 a.m. to 9 p.m.      0.57 hours

9 p.m. to 7 a.m.      0.27 hours

The amended policies and procedures preserve the 3.0 minimum staffing ratio for direct care services but leave to the nursing home's discretion the allocation of nursing and nurse aide services. It is important to note that this staffing ratio is a minimum and that *federal and state law require nursing homes to staff appropriately to meet the needs of each resident.*

Under the now former policies and procedures, which had been effective as of March 1, 2023, DPH had set forth a minimum staffing ratio which required separate specific minimum hours for licensed nursing personnel and nurse aide personnel. Specifically, the now former policies and procedures required nursing homes to provide a minimum of 0.84 hours of nursing care per resident per day and 2.16 hours of nurse aide services per resident per day.

DPH is issuing this amendment to align with the funding appropriated for P.A. 21-185.

On January 5, 2024, DPH also posted a [Notice of Intent](#) to adopt regulations and will begin accepting public comment on February 13, 2024.

Interested parties may request a public hearing within fourteen (14) days of the posting of the Notice of Intent. For a public hearing to be scheduled, 15 individuals or an entity representing a group of not less than 15 members must make the request for the hearing.