

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

FACILITY LICENSING AND INVESTIGATIONS SECTION

BLAST FAX 2024-15

TO: All Nursing Homes

FROM: Jennifer Olsen Armstrong, MS, RD, Section Chief

CC: Commissioner Manisha Juthani, MD
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DATE: November 6, 2024

SUBJECT: An Act Concerning Waiting Lists

With the recent passage of [Public Act 24-17](#), please be reminded that changes were made to Section 19a-533 of the general statutes regarding the maintenance of waiting lists for Nursing Home Residents.

In part, [Public Act 24-17](#) addresses information that must be included in policies and procedures for waiting lists; such as what is required for a substantially completed application and steps the nursing home will take to protect patient information. The Act also addresses documentation that is required whenever a nursing home passes over the name of an applicant on its waiting list and access to information by the Department of Social Services and Ombudsman for the purpose of investigating complaints regarding the denial of an admission.

In addition, effective July 1, 2025, nursing homes are required to maintain waiting lists in an electronic form.

Please refer to [Public Act 24-17](#) to ensure your policies and procedures reflect all of the changes within the Act.



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