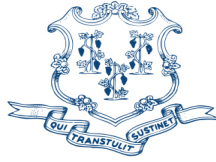


STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

FACILITY LICENSING AND INVESTIGATIONS SECTION

BLAST FAX 2023-8

TO: Nursing Home Administrators

FROM: Jennifer Olsen-Armstrong, R.D, M.S.
Section Chief, Facility Licensing and Investigations Section

CC: Adelita Orefice, J.D., M.S. Chief of Staff, Acting Branch Chief, Healthcare Quality and Safety
Cheryl Davis, R.N., BSN, Public Health Services Manager
Kim Hriceniak, R.N., BSN, Public Health Services Manager
Meghan Maloney, MPH, Epidemiologist 4, Acting HAI/AR Program Coordinator of Healthcare-Associated Infections/Antimicrobial Resistance Program

DATE: August 16, 2023

SUBJECT: Real Kosher Ice Cream Recall

The Centers for Disease Control and Prevention (CDC) is investigating a *Listeria* outbreak linked to kosher soft serve ice cream and is advising long-term care facilities, hospitals and other institutions to not serve any flavors of [“Soft Serve On The Go” ice cream cups](#). Two cases have been identified from two states. One sick person in this outbreak was served this ice cream cup while residing in a long-term care facility. *Listeria* was found in a “Soft Serve On The Go” ice cream cup collected from another sick person’s freezer, and laboratory scientists are working to determine if it is the outbreak strain of *Listeria*. No cases have been identified in Connecticut residents to date.

On August 9, Real Kosher Ice Cream [recalled](#) all flavors of their “Soft Serve On The Go” ice cream cups. Recalled ice cream cups were distributed nationwide through retail locations and to long-term care facilities in multiple states.



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The Connecticut Department of Public Health has been notified by CDC that some Long-Term Care Facilities (LTCFs) in CT have received the ice cream product currently involved in this nationwide recall. As you are likely aware, for people who are 65 years or older or who have a weakened immune system, Listeriosis often results in hospitalization and sometimes death.

If your facility received this product, discontinue use of the product immediately and monitor residents who may have consumed the product for signs/symptoms of Listeria infection (fever, muscle aches, fatigue, headache, stiff neck, confusion, loss of balance, or seizures). Symptoms usually start within 2 weeks after eating food contaminated with *Listeria* but may start as early as the same day or as late as 10 weeks after.

Should you have any questions, contact the Epidemiology Program at 860-509-7994 (after hours 860-509-8000).