

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

FACILITY LICENSING AND INVESTIGATIONS SECTION

BLAST FAX 2021-33

TO: Residential Care Home (RCH) Providers

FROM: Manisha Juthani, MD, DPH Commissioner

CC: Deputy Commissioner Heather Aaron, MPH, LNHA
Adelita Orefice, MPM, JD, CHC, Chief of Staff
Barbara Cass, RN., Branch Chief, Healthcare Quality and Safety Branch
Donna Ortelle, Section Chief, Facility Licensing and Investigations Section

DATE: December 27, 2021

SUBJECT: STATEWIDE ACCESS: Isolation Option for DMHAS and Other Behavioral Health Program Participants

The Department of Mental Health and Addiction Services (DMHAS) is re-opening the COVID isolation site as an option for all DMHAS-operated/funded programs, Residential Care Homes and Shelters.

The first option providers should use in caring for COVID-positive clients, is on-site or community-based isolation. Where feasible, residential providers should offer supervised and supported isolation spaces at their facility. Non-residential providers are asked to assist participants to find effective isolation options with family and friends if possible.

Where on-site or community-based isolation is not feasible, this site is available and managed by the **New London Homeless Hospitality Center** in partnership with the **Alliance for Living**. The Norwich isolation site has 24-hour staffing, part-time nursing coverage and recovery navigators to help support isolation compliance.



Phone: (860) 509-7400 • Fax: (860) 509-7543
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph

Affirmative Action/Equal Opportunity Employer



Referrals to the Norwich Isolation site can be made by calling: **(959) 951-2109** or emailing isolation@nhhc.org

The phone line is staffed seven days a week from 9:00 am and 5:00 pm. Providers should obtain a release from the participant before calling. Isolation site staff will review the need, determine if transfer to the isolation site is the best option and, if so, will help you make arrangements. The goal is to assess and, if appropriate, transfer COVID-positive individuals to the isolation site quickly.

Isolation site staff will monitor each individual's isolation period and will apply Centers for Disease Control and Prevention (CDC) guidelines to determine when the person is able to exit isolation. Referring providers will be expected to accept the participant back into their program once isolation is complete.

Thank you for all you are doing to keep staff, participants and the general community safe.

A handwritten signature in black ink, appearing to read "Manisha Juthani", with a stylized flourish at the end.

Manisha Juthani, MD
Commissioner