SECTION: Civil Rights

SUBJECT: Limited English Proficiency (LEP) – Other Language Services

Federal Regulations: §246.8 (b), FNS Instruction 113-1, CNPP Civil Rights Policy Notice No. 2013-3

POLICY

Title VI of the Civil Rights Act of 1964, prohibits discrimination based on language. Any individual who applies to or participates in the WIC program who is not proficient in English must be provided with an interpreter.

All participants must be advised at the service delivery point of the availability of other language services. Local WIC agencies must use appropriate interpreters to communicate information. **Children are not to be used as interpreters.** Each local agency should have resources available to assure meaningful access for LEP applicants/participants.

Approved interpreters

A language line

A WIC staff that is proficient in the other language

A certified interpreter by the State, or Federal Board

An adult family member, 18 years and older who is proficient in English and the other language