



Hello Connecticut WIC Retailer,

Thank you for choosing goEBT to process your WIC transactions.

To get started, please go to our website www.mywicsupport.com to:

- Watch the video about setting up your Vx570 terminal, pin pad, and scanner
- Download a helpful set up guide and quick reference guide for using your equipment

To schedule training for using your new equipment, please call **1-800-277-5165** and **press the number 1**.

For assistance Monday thru Friday, 8:00am EST–6:00pm EST, please call **1-800-277-5165** and **press the number 1**.

For after-hours, weekends, and holidays, please call **1-855-222-0508**.

We look forward to speaking with you soon.

The goEBT Support Team