# Login & Log Out of CT WiZ

- Type/enter the CT WiZ web address in your web browser's url to go to the login screen: https://ctwiz.dph.ct.gov/ctwiz/Login.aspx
- Enter your Username, Password and click the Login button. Password is case sensitive. When logging in for the first time, please set up your security questions.
- To log out, click on the **Logout** option located in your Username dropdown at the top right corner of the application.

# Forgot Password?

You can reset your own password if you forget it.

- On the CT WiZ Login page, click the Forgot Password? link.
- 2. Enter your Username and click Next.
- 3. Answer the three security questions (these were set up the first time you logged in).
- Enter your new password. Your password must have at least 8 characters including one capital letter, one lowercase letter, one number, and one symbol.
- 5. Re-enter your new password.
- 6. Click on Next.

You are redirected to the Login page to enter your **Username** and new **Password**.

# **Change your Password**

- 1. Login and then click on your name in the top right corner for the menu.
- 2. Click on Change Password.
- 3. In the **Existing Password** field, type your existing password.
- In the New Password field, type your new password. Your password must have at least 8 characters including one capital letter, one lowercase letter, one number, and one symbol.
- 5. In the **Confirm New Password** field, retype your new password.
- 6. Click the **Update** button.

## **News Announcements**

On the CT WiZ home page there is a **News** section below the Provider/Clinic section. Information in the News section is an important way for CT DPH to communicate about CT WiZ and CVP information you need to know.

## **CT WiZ Icons**

Common icons seen throughout CT WiZ help you when working in a patient's record.

Icon	Icon Name
	Adverse Reaction
?	Audit Information
0	Deceased
N. Contraction	Dose Not Administered
<b>~</b>	Exemption
•	Historical Vaccination
	Immunization Reconciled
0	Invalid Dose (Manual)
!	Invalid Dose (Recommender)
•	Opted Out
<b>•</b>	Precautions / Contraindications

# Access Help in CT WiZ

There are numerous documents and videos in CT WiZ to help you when you need assistance.

- 1. On each screen, click on icon to learn more about the screen.
- On certain screens, click on Learn More which brings you to training documents and videos.
- In the Reports module, CT Forms and Resources section there are links to training websites and videos.

### Search for a Patient

- 1. Click on Patients.
- 2. Click on Search.
- For better search results, enter at least the first 2 letters of the last name in the Last Name field, first 2 letters of the first name in the First Name field and the date of birth (DOB).
- 4. Click on Search.

You may also use the **Previous Criteria** button, which allows you to search for your last known search criteria.

- > The matches are listed in the "Search Results" section at the bottom of the screen.
- Confirm the patient's full name and date birth.
- Select the correct patient by double clicking on their record.
- If the search returns no results for the patient, try additional search criteria such as gender and patient's mother's last name.

### **Print Official Immunization Record**

# On Patient Demographics screen

- 1. On the **Patient Demographics** screen, click on **Links** at the top of the page.
- Click on Official Immunization Record. The record will open in a new window. You can print it from here.

## In Reports Module

- 1. Click on **Reports** in the left menu.
- 2. In the **Patient** category, click on **Official Immunization Record**.
- 3. The patient name should appear. If not, click on the magnifying glass to enter the patient's name and click on **Search**.
- 4. Click on Run Report.

The record will open in a new window. You can print it from here.

## On Immunizations Home screen

- 1. On the patient's **Immunization Home** screen, click on **Links** at the top of the page.
- Click on Official Immunization Record. The record will open in a new window. You can print it from here.

#### View a Patient's Record

You must always perform a search for a patient to view their record.

- 1. Click on Patient Search.
- Enter the patient's information. For better search results, enter at least the first 2 letters of the last name in the Last Name field, first 2 letters of the first name in the First Name field and the date of birth (DOB).
- 3. Click on Search.
- 4. Click on the **Action** dropdown for the correct patient and go to the appropriate screen.

#### Add a New Patient

New patients should only be added to CT WiZ after a thorough search returns no results. One reason why a patient may not be found is they were not born in Connecticut.

- On the Search screen, enter at least the first 2 letters of the last name in the Last Name field, first 2 letters of the first name in the First Name field and the date of birth (DOB)
- 2. Click on Search.
- 3. If the search returns no results for that patient, try additional search criteria such as gender and patient's mother's last name.
- 4. Only after performing a thorough search with no results found, click on **New Patient**.
- On the Patients New screen, enter the patient's complete name, date of birth (DOB) and Gender. Each required field is marked with a red \*. You can enter additional information if known.
- 6. Click on Create.
- 7. On the **Patient Demographics** screen, enter additional information about the patient. Each required field is marked with a red \*. You can enter additional information if known.
- 8. When finished, click on Update.

# If you have questions:

- Visit our training webpage: <a href="https://portal.ct.gov/DPH/">https://portal.ct.gov/DPH/</a> Immunizations/CT-WiZ-Training
- Submit a request to our Helpdesk: https://portal.ct.gov/DPH/Immunizations/Contact-Us

Connecticut Immunization Program
CT Department of Public Health
<a href="https://portal.ct.gov/DPH/Immunizations/CONNECTICUT-IMMUNIZATION--PROGRAM">https://portal.ct.gov/DPH/Immunizations/CONNECTICUT-IMMUNIZATION--PROGRAM</a>





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# CT WiZ Quick Reference Guide Standard User

This Reference Guide gives you quick step by step instructions to help navigate in CT WiZ.

