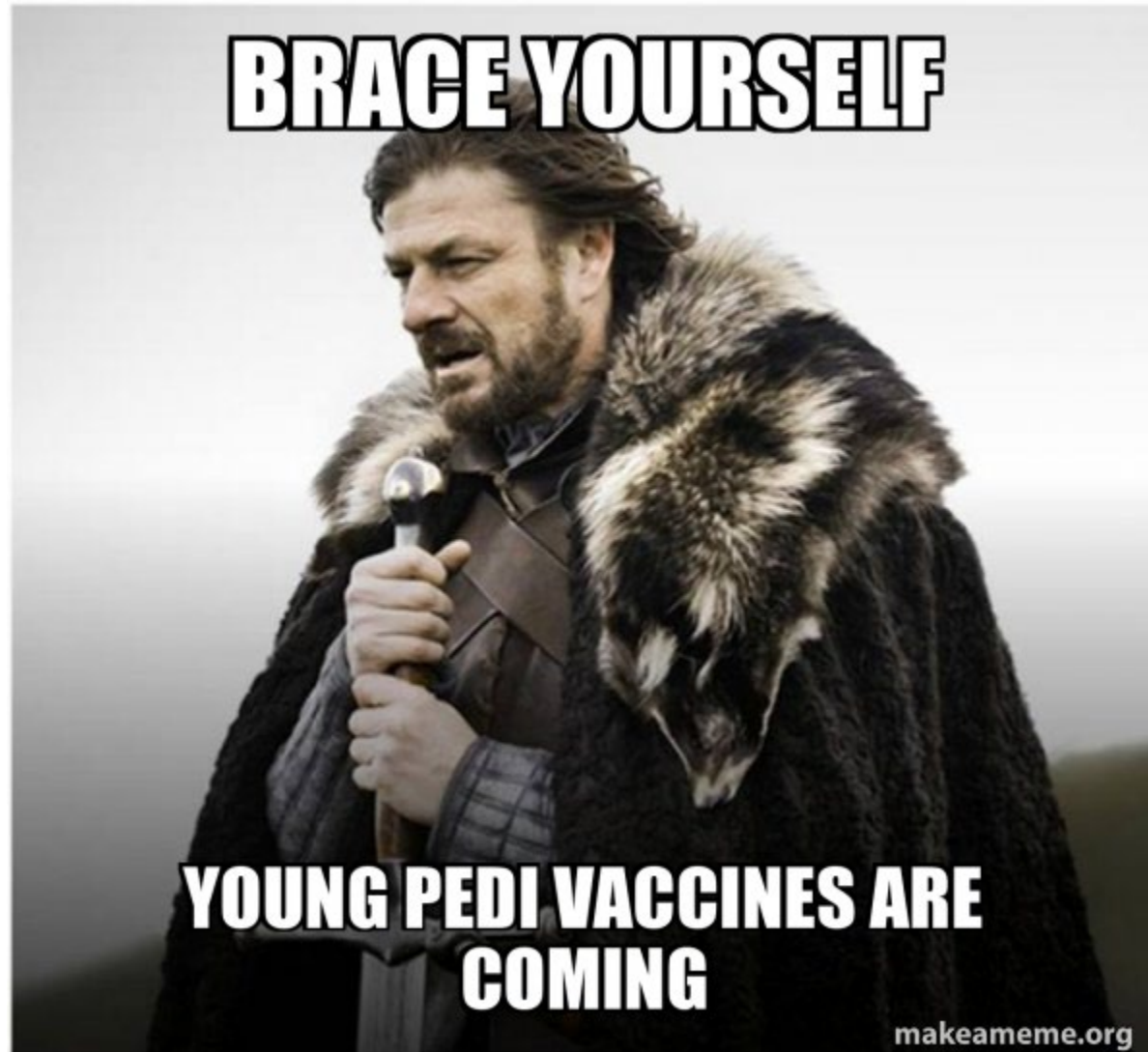




# COVID-19 Provider Update

Wednesday, June 1, 2022



We mean it this time.

# Updated VRBPAC Schedule

On May 23, the FDA revised the dates of the upcoming Vaccines and Related Biological Products Advisory Committee meetings due to new data from sponsors and expected submissions of emergency use authorization (EUA) requests. The new dates are as follows:

- **June 7** will be a discussion of the EUA request for Novavax. There is no US distribution planned at this time.
- **June 14** will be the new meeting date for the FDA and its advisory committee of external experts to discuss Moderna's EUA request for 6 years through 17 years of age.
- **June 15** will be the new meeting date for the **Moderna EUA request for 6 months through 5 years of age** and **Pfizer-BioNTech EUA request for 6 months through 4 years of age**, based on expected completion of an EUA submission.
- **June 28** the committee will meet to discuss strain composition of COVID-19 Vaccines.

Advisory Committee Calendar

# Young Pedi Take 2 – The Remix

Vaccine	Moderna	Pfizer (maroon cap)
Age	6 months – 5 years <sup>2</sup>	6 months – 4 years <sup>1</sup>
Preparation	No Diluent <sup>2</sup>	Dilute Before Use <sup>1</sup>
Amount of Diluent Needed per Vial	No Diluent <sup>2</sup>	2.2 mL <sup>1</sup>
Dose Volume/Dose	0.25mL/25mcg <sup>2</sup>	0.2 mL/3mcg <sup>1</sup>
Doses per Vial	10 doses per vial <sup>2</sup>	10 doses per vial (after dilution) <sup>1</sup>
Anticipated Primary Series (based on EUA submission)	Two (25mcg) doses <sup>3</sup>	Three (3mcg) doses <sup>4</sup>
Storage Conditions		
ULT Freezer (-90°C to -60°C)	DO NOT STORE <sup>5</sup>	9 months <sup>1</sup>
Freezer (-25°C to -15°C)	Through expiration date <sup>5</sup>	DO NOT STORE <sup>1</sup>
Refrigerator (2°C to 8°C)	TBD <sup>5</sup>	10 weeks <sup>1</sup>
Room Temperature (8°C to 25°C)	TBD <sup>5</sup>	12 hours prior to first puncture (including any thaw time) <sup>1</sup>
After First Puncture (2°C to 25°C)	TBD <sup>5</sup>	Discard after 12 hours <sup>1</sup>

(Source: <sup>1</sup>[Pfizer Comparison Table](#); <sup>2</sup>[CDC COVID-19 Vaccine Codes](#); <sup>3</sup>[Moderna EUA Press Release](#); <sup>4</sup>[Pfizer EUA Press Release](#); <sup>5</sup>presumed to match current conditions listed here: <https://eua.modernatx.com/covid19vaccine-eua/providers/storage-handling>).

# Planning Assumptions

CDC will make thresholds and pre-ordering available prior to EUA approval and ACIP recommendation to facilitate quick distribution of product.

Packaging Configuration: 1 tray will contain 10 vials with 10 doses per vial (100 doses total)

Minimum Order Quantity: 100 doses for each product for direct ship; any multiple of 10 available via redistribution

Ancillary Supplies Provided: 1-inch needles and syringes to support 100 doses of vaccine. Diluent will be provided with ancillary supplies to support 100 doses per kit for the Pfizer vaccine.

- *Providers may choose to opt out of ancillary shipments for any vaccine product that does not utilize diluent. Ancillary kits that contain diluent do not have an opt out option.*
- *CDC does not intend to provide needles smaller than 1 inch. If you want smaller needles you will need to source your own supplies. Please keep in mind that it is considered best practice to use a 1-inch needle for intramuscular injections for children over 1 month of age. <https://www.cdc.gov/vaccines/hcp/admin/admin-protocols.html> preparation guide: <https://www.immunize.org/catg.d/p3085.pdf>*

# What can providers do now?

Providers should take the time to begin their own plans to recommend and/or administer COVID-19 vaccines to their patients. Multiple studies have indicated that parents and guardians of children in this age group prefer to be vaccinated at their provider office. **That is why we are asking that all providers who see young pediatric patients carry COVID-19 vaccine in their offices, continue to make a strong provider recommendation, and have conversations with parents and patients to increase vaccine confidence.**

Providers should begin messaging parents/guardians of children 6 months – 4 years right now! This messaging should include:

- A strong provider recommendation; resources can be found [here](#)
- Whether your office is planning to administer COVID-19 vaccine for this new age group
- If you aren't planning on administering COVID-19 vaccine, information on where your patients can go to receive vaccine. The DPH van clinics will be providing pediatric vaccines and the schedule can be found [here](#). Please note, even if you do not plan on providing COVID-19 vaccine in your office, this does not preclude you from making a strong recommendation!



# Young Pedi Vaccination Planning Survey: Deadline Extended

The Department sent an [email](#) to all CoVP providers to assess readiness and anticipated barriers to vaccinate children under age 5.

If you have multiple enrolled provider locations, then please complete a separate survey for each PIN.

This will help us to plan our mobile clinics for areas of the state where there are fewer clinics administering vaccine to children under age 5.

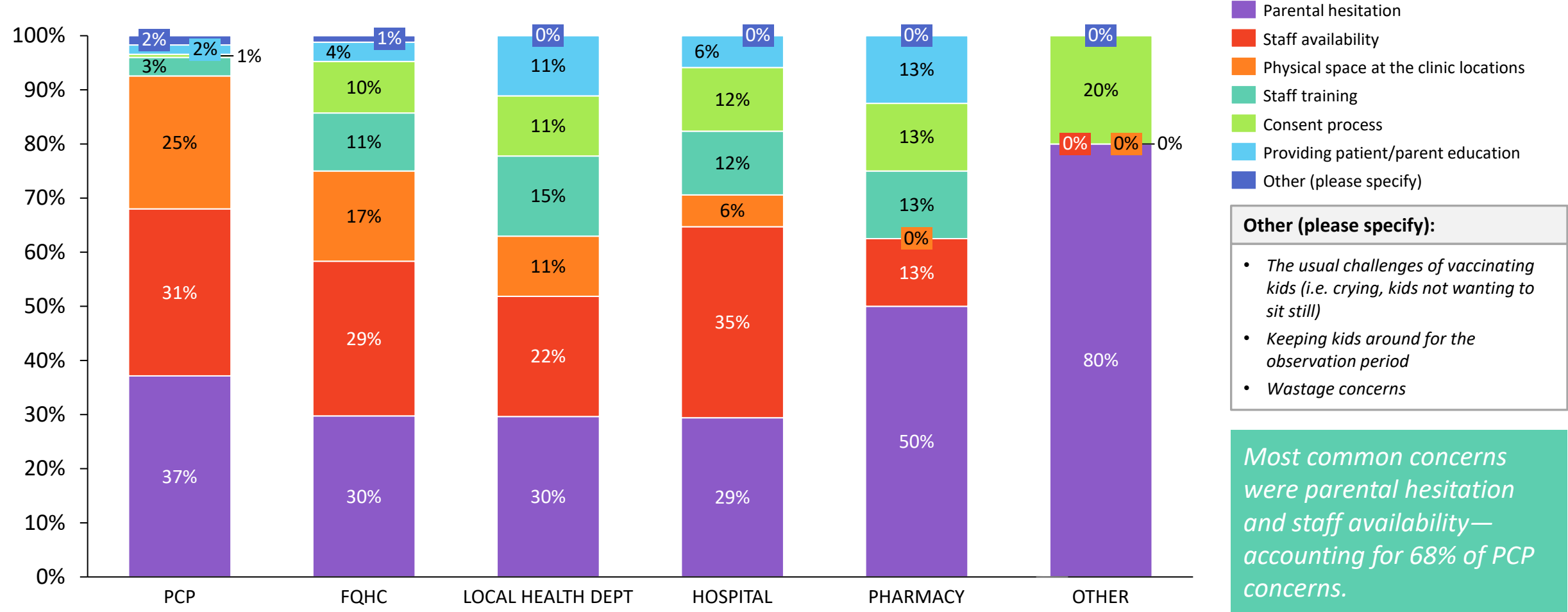
**Please complete the survey at the link below by Friday, June 3, 2022.**

**Survey Link: <https://www.surveymonkey.com/r/5HJZGXX>**

# Challenges faced by providers who are planning to vaccinate kids <5

Q: (If willing to vaccinate) What potential challenges could your organization face in vaccinating children ages 6m-4y? (Select all that apply)

% responses by provider type as of 2/18/22 (Providers N = 150)



Note: PCP and FQHCs are mutually exclusive categories (i.e. PCP = primary care, excl. FQHCs).



# Addressing Provider Challenges

- Providers can prepare to address **parental hesitation** by staying current on vaccine facts and safety data [here](#) and sharing talking points with clinic staff. Additionally, providers should make a strong personal recommendation to parents/patients.
- If **staff availability** and **physical space at the clinic locations** is a challenge your clinic faces, then you can incorporate COVID-19 vaccine administration in normal clinic operations. Keep vaccine in your office and provide it to scheduled patients as they come into the office throughout the summer. Many parents want to get their child vaccinated at their provider office or after they have spoken to the provider so don't let it become a missed opportunity!
- Look at **staff training** [resources](#) for training materials and modules on COVID-19 vaccines , vaccine administration, vaccine storage and handling.
- There are great [resources](#) to address **patient/parent education**— templated letter, factsheets, posters, social media graphics and videos.
- The **15-min post-vaccination observation period** should not be a challenge for regular vaccine providers since it is an [ACIP best practice](#) for children/adolescents.
- Providers with **wastage concerns** should not let it be a barrier to providing vaccine to their patients. While we encourage all providers to minimize vaccine wastage, it is inevitable due to the manufacturer's vaccine packaging, which is why providers are not penalized for wastage (i.e., unused doses from a multi-dose vial). Providers are just required to report any wastage for tracking purposes.



# COVID-19 Young Pediatric Vaccine Pre-Order

To be eligible to receive vaccine on day one, you must be able to receive a shipment on **Monday, June 20** (Federal observance of Juneteenth). Anyone who orders product but is unable to receive a shipment on Monday, June 20 (Federal observance of Juneteenth) will have product delivered shortly thereafter. As with previous rollouts, we anticipate distributors will fill orders on a first in, first out basis.

A [dedicated order form](#) is being used for the first week that Pfizer's young pediatric COVID-19 vaccine is available. In future weeks, we will add the pedi products to the usual COVID-19 vaccine order form.

**For Monday, June 20 delivery, please complete this form by end of day Thursday, June 2.**

**The final deadline for a week 1 delivery (Tuesday 6/21 – Friday 6/24) will be end of day Sunday, June 12.**



## CT WiZ/VAMS Update

**Vaccine Temperature Excursions and Wastage**

**Patient Reminder/Recall Report Resources**

**Recent CT WiZ SMART Health Card Updates**

**New Immunization Program Webpage *Coming Soon!***

# How to Report a Temperature Excursion

- DPH Ticketing System: Select the topic

Create a ticket

\* - Required Field

**What system do you need assistance with?** Immunizations (CT WiZ) \*

**Select the category:** Clinic Administration \*

**Select the topic:** Report Vaccine Temperature Excursion \*

**Select the sub topic:** Select a sub topic... \*

Select a sub topic...

Need assistance

Received a non-viable shipment today

Temperature Excursion occurred

# Determining if a 'Temperature Excursion' Results in Wastage – Need Assistance

[Create a ticket](#)

**What system do you need assistance with?** \* - Required Field \*

**Select the category:** \*

**Select the topic:** \*

**Select the sub topic:**

Please provide your contact information and a staff member will reach out to assist you. The following information may also be helpful:

**Ensure all vaccine is stored at the appropriate temperature and mark "do not use" until you determine viability.** This may require you to enact your [backup plan](#) and transport vaccine.

- **Moderna Call Center or Excursion Tool** 1-866-MODERNA (1-866-663-3762)) <https://tools.modernamedinfo.com/excursion/>
- **Pfizer Vaccine** 1-800-TRY-FIRST (1-800-879-3477); [directshipCOVID@cdc.gov](mailto:directshipCOVID@cdc.gov)
- **Janssen/Johnson and Johnson Vaccine** 800-565-4008 (or) 1-908-455-9922; [JSCCOVIDTEMPEXCURSION@its.jnj.com](mailto:JSCCOVIDTEMPEXCURSION@its.jnj.com)
- **For CVP supplied vaccines, please refer to this document for manufacturer information:** [CDC Handling a Temperature Excursion](#)

Additional information can be found:

- [Moderna Product Summary](#)
- [Pfizer Product Summary](#)
- [U.S. COVID-19 Vaccine Product Information](#)
- [Vaccine Storage and Handling Resources](#)

Please click [HERE](#) to submit a help desk ticket.

# Determining if a 'Temperature Excursion' Results in Wastage – Received a Non-Viable Shipment

[Create a ticket](#)

**What system do you need assistance with?** \* - Required Field

Immunizations (CT WiZ) \*

**Select the category:** Clinic Administration \*

**Select the topic:** Report Vaccine Temperature Excursion \*

**Select the sub topic:** Received a non-viable shipment today

All shipments of vaccine must be inspected upon arrival. If the Temperature Monitoring Device (TMD) in the shipper indicates an excursion please take these immediate steps, if you haven't done so already:

- 1. Ensure all vaccine is stored at the appropriate temperature and mark "do not use" until you determine viability.**
- 2. Call the number in the shipper to report a non-viable delivery**
  - **McKesson** is the centralized distributor of Moderna COVID-19 vaccine and ancillary kits. 1-833-343-2703; [COVIDVaccineSupport@McKesson.com](mailto:COVIDVaccineSupport@McKesson.com)
- 3. Call Moderna/Pfizer/JnJ to determine viability and request documentation.**
  - **Moderna Call Center or Excursion Tool** 1-866-MODERNA (1-866-663-3762)) <https://tools.modernamedinfo.com/excursion/>
  - **Pfizer Vaccine** 1-800-TRY-FIRST (1-800-879-3477); [directshipCOVID@cdc.gov](mailto:directshipCOVID@cdc.gov)
  - **Janssen/Johnson and Johnson Vaccine** 800-565-4008 (or) 1-908-455-9922; [JSCCOVIDTEMPEXCURSION@its.jnj.com](mailto:JSCCOVIDTEMPEXCURSION@its.jnj.com)
  - **For CVP supplied vaccines, please refer to this document for manufacturer information:** [CDC Handling a Temperature Excursion](#)
- 4. Report outcome to the Department of Public Health.**
  - Briefly describe the temperature excursion
  - Attach Manufacturer documentation on viability determination

Following these steps immediately will ensure that you receive a replacement shipped if necessary.

Additional information can be found:  
[Moderna Product Summary](#)  
[Pfizer Product Summary](#)  
[U.S. COVID-19 Vaccine Product Information](#)  
[Vaccine Storage and Handling Resources](#)

Please click [HERE](#) to submit a help desk ticket.

# Determining if a 'Temperature Excursion' Results in Wastage – Temperature Excursion Occurred

[Create a ticket](#)

\* - Required Field

What system do you need assistance with? Immunizations (CT WiZ) \*

Select the category: Clinic Administration \*

Select the topic: Report Vaccine Temperature Excursion \*

Select the sub topic: Temperature Excursion occurred

Please take these steps, if you haven't done so already and then return here to report the excursion outcome:

- 1. Ensure all vaccine is stored at the appropriate temperature and mark "do not use" until you determine viability.** This may require you to enact your [backup plan](#) and transport vaccine.
- 2. Immediately call Moderna/Pfizer/JnJ to determine viability and request documentation.**
  - **Moderna Call Center or Excursion Tool** 1-866-MODERNA (1-866-663-3762)) <https://tools.modernamedinfo.com/excursion/>
  - **Pfizer Vaccine** 1-800-TRY-FIRST (1-800-879-3477); [directshipCOVID@cdc.gov](mailto:directshipCOVID@cdc.gov)
  - **Janssen/Johnson and Johnson Vaccine** 800-565-4008 (or) 1-908-455-9922; [JSCCOVIDTEMPEXCURSION@its.jnj.com](mailto:JSCCOVIDTEMPEXCURSION@its.jnj.com)
  - **For CVP supplied vaccines, please refer to this document for manufacturer information:** [CDC Handling a Temperature Excursion](#)
- 3. Report outcome to the Department of Public Health. Provide the following details below:**
  - Briefly describe the temperature excursion
  - Attach a copy of your temperature log
  - Attach Manufacturer documentation on viability determination

NOTE: This ticket will not generate any outreach from a DPH staff member.

Additional information can be found:  
[Moderna Product Summary](#)  
[Pfizer Product Summary](#)  
[U.S. COVID-19 Vaccine Product Information](#)  
[Vaccine Storage and Handling Resources](#)


Please click [HERE](#) to submit a help desk ticket.



# How to Report Vaccine Wastage to DPH

DPH Ticketing System:

- Select the topic
- Select the sub topic

The logo for the Connecticut Department of Public Health (DPH) features the letters "DPH" in a large, blue, sans-serif font. To the right of "DPH" is a green circular emblem containing a white silhouette of the state of Connecticut. Above the emblem, the text "Keeping Connecticut Healthy" is written in a small, green, sans-serif font. Below the emblem, the text "Connecticut Department of Public Health" is written in a small, blue, sans-serif font.

DEPARTMENT OF PUBLIC HEALTH  
Helpdesk Portal

Create a ticket

What system do you need assistance with?

Immunizations (CT WiZ) \*

Select the category:

Clinic Administration \*

Select the topic:

Report Vaccine Wastage (COVID-19) \*

Select the sub topic:

Select a sub topic...

# Documenting Vaccine Wastage in CT WiZ

- Please document all vaccine wastage in CT WiZ.
- Failure to do so will result in the number of doses in your on-hand inventory not agreeing with the number documented in CT WiZ.
- All vaccine adjustments are reviewed by DPH.



# Navigate to Vaccines On Hand

1. Click on Inventory
2. Click on Vaccines
3. Click on On-Hand

[How Do I Document Wasted Vaccine](#)

CT WIZ WE LOVE KIDS PEDIATRICS CT, WE LOVE KIDS PEDIATRICS SOUTH, ... PATIENT SEARCH

It's Your Best Shot!  
CT WIZ  
Connecticut  
Immunization Information System

Home  
Patients  
Immunizations  
**Inventory**  
**Vaccines**  
On-Hand  
Reconciliation  
Vaccine Orders  
Vaccine Returns  
Vaccine Shipments  
Locations  
Clinic Tools  
Reports

Version 16.1 20180727  
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Envision Technology Partners Inc.  
[Third Party Notices](#)

**Default Provider/Clinic**

Provider \*  
WE LOVE KIDS PEDIATRICS CT

Clinic \*  
WE LOVE KIDS PEDIATRICS SOUTH

**News**

There are currently no news items available.

Note that this application requires the use of Adobe Reader to view/print some of the files and reports that are available.  
[Click here to download a free copy of Adobe Reader.](#)

Get ADOBE READER

# Adjust Vaccine-Wastage

## How Do I Document Wasted Vaccine

Vaccine Inventory On-Hand [Learn More](#)

Links

Add New Inventory

### On-Hand Inventory

⚠ There is 1 Pending Inventory Transfer.

Inventory Location: (ALL) Status: ON-HAND

Vaccine: (ALL) Funding Source: (ALL)

Vaccine (Brand)	Mfg	NDC	Lot No	Exp Date	Funding Source	Doses On-Hand	Expiring Soon
FREEZER - 7777							
Varicella (Varivax (0.5 mL x 10 vials))	MSD	00006-4827-00	369	07/31/2019	VFC	10	?
REFRIGERATOR - 7777							
MMR (MMR II (0.5 mL x 10 vials))	MSD	00006-4681-00	L185948	12/30/2020	PRIVATE	30	?
DTaP-IPV (Kinrix) (Kinrix (0.5 mL x 10 vials))	SKB	58160-0812-11	6325	03/27/2019	VFC	24	?
Hep A, ped/adol, 2D (Havrix (0.5 mL x 10 vials))	SKB	58160-0825-11	986986	10/31/2019	VFC	19	?
Hep A, ped/adol, 2D (Havrix (0.5 mL x 10 vials))	SKB	58160-0825-11	U18947465	02/20/2020	VFC	50	?
Hep B, ped/adol (Recombivax (0.5 mL x 10 vials))	MSD	00006-4981-00	JG15641	08/20/2020	VFC	50	?
Hep B, ped/adol (Recombivax (0.5 mL x 10 vials))	MSD	00006-4981-00	1223	07/31/2019	VFC	19	?
Influenza Ped Quad P-Free (Fluzone Quad Ped 2017-2018 (10 x 1 syrl))	PMC	49281-0518-25	879	06/15/2019	VFC	20	?
MMR (MMR II (0.5 mL x 10 vials))	MSD	00006-4681-00	123456	01/15/2019	VFC	27	?
PCV13 (Prevna 13)	PFR	00005-1971-02	1234	07/31/2019	VFC	9	?

Edit  
Adjustment  
Transfer  
Inquiry  
Transactions

Click on the **Action** button for the wasted vaccine. Then click on **Adjustment**.

# Information on Wastage

Vaccine Inventory Adjustment 6

Cancel Create

Add

1

Date/Time 08/08/2018 12:00 AM (HH:MM A/P)

Inventory Location REFRIGERATOR

Vaccine | Mfg | NDC HEP B, PED/ADOL | MSD | 00006-4981-00

Lot Number 1223

Expiration Date 07/31/2019

Funding Source VFC

Doses On-Hand 30

Reason VTRCKS - BROKEN VIAL/SYRINGE 2

Modification SUBTRACT 3

Doses Adjusted 4 1

Container Id

Comments 5 FUSSY PATIENT

Clear

1. Enter the **Date** and **Time** of the wastage.
2. Select the **Reason** for the wastage from the dropdown.
3. Under **Modification**, select subtract. *Note, certain adjustment reasons will automatically select the modification.*
4. Enter the number of doses wasted under **Doses Adjusted**.
5. Enter a **Comment** describing why the vaccine was wasted
6. When finished, click **Create**.

This removes the vaccine from your on-hand inventory.

How Do I Document Wasted Vaccine

*All vaccine adjustments are reviewed by DPH*

# Patient Reminder/Recall Report Resources

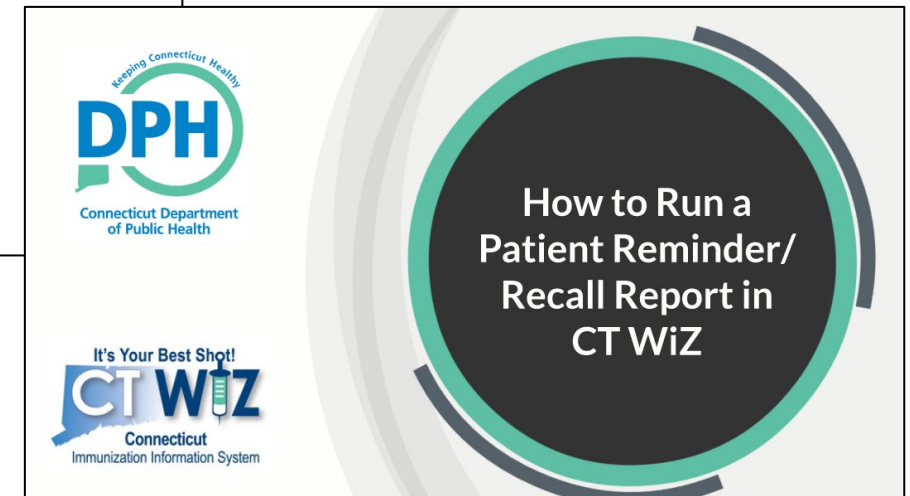
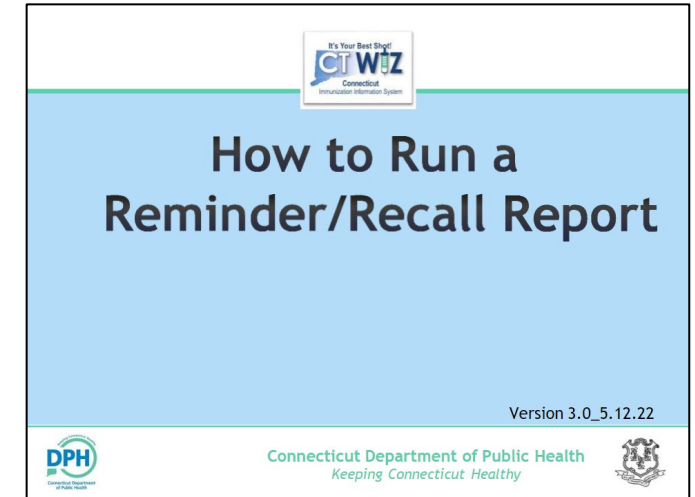
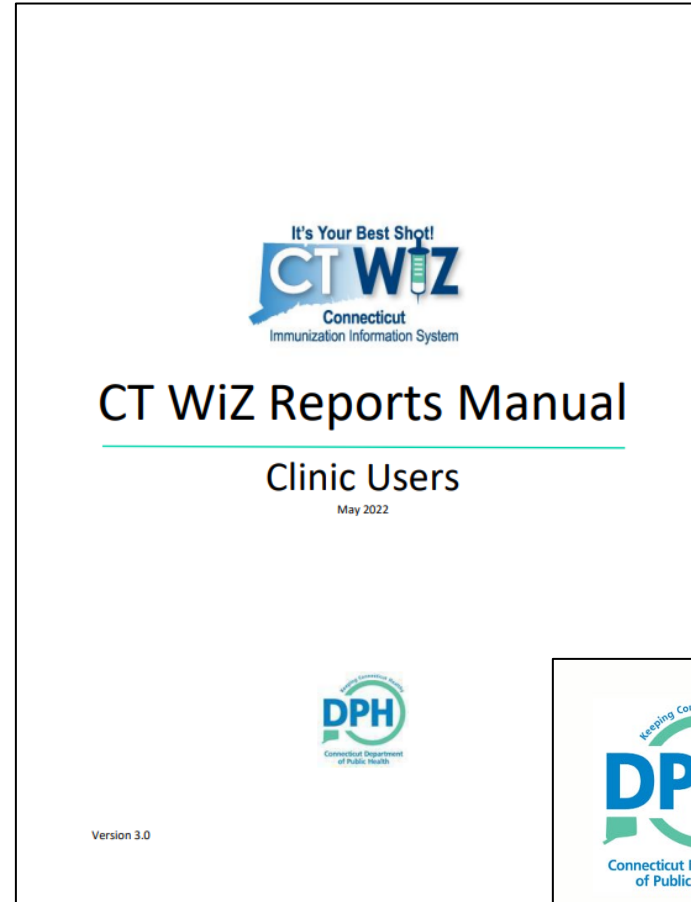
- [CT WiZ Reports Manual](#)



- [Training Materials](#)




- [Video](#)



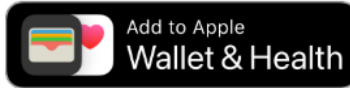


# 5/9 CT WiZ Release & SMART Health Cards

- "View COVID-19 QR Code" button is now available in the Public Portal!

 View COVID-19 QR Code

- "Add to Apple Wallet & Health" button is now available for iPhone in the Public Portal!



- Refer to the How to Access Your Vaccination Record in [English](#) and [Spanish](#)

- [FAQ's](#)

Note: On 6/14/22, the 'Recommender' will update the boosters for 5-11 yr on COVID-19 only record.

**Acceder a su R cord de Vacunas Utilizando el Portal P blico y Seguro en L nea CT WiZ en:**  
[ct.gov/izrecord](https://ct.gov/izrecord)

**Paso 1:** Ingrese el Nombre del Paciente (1), el Apellido (2), y la Fecha de Nacimiento (3). Seleccione el g nero del paciente del men  desplegable bajo CHOOSE GENDER (4). Las opciones son: FEMININO (a), MASCULINO (b), TRANSG NERO (c), o DESCONOCIDO (d).

**Access Your Immunization Record Using the Secure Online CT WiZ Public Portal at:**  
[ct.gov/izrecord](https://ct.gov/izrecord)

**Step 1:** Enter the Patient's First Name (1), Last Name (2), and Date of Birth (3). Select the patient's gender in the CHOOSE GENDER drop-down (4). The options are FEMALE (a), MALE (b), TRANSGENDER (c), or UNKNOWN (d).

Who is the Patient?  
 First Name: (1) Last Name: (2) Date of Birth (MM/DD/YYYY): (3) CHOOSE GENDER (4)

Who are you?  
 What is your relationship to the Patient?  
 CHOOSE RELATIONSHIP (5)  
 I AM A PARENT (e)  
 I AM A GUARDIAN (f)  
 I AM THE PATIENT (g)

**Step 2:** Select your relationship to the Patient in the CHOOSE RELATIONSHIP drop-down (5). The options are: I AM A PARENT (e), I AM A GUARDIAN (f), or I AM THE PATIENT (g).

**Step 3:** The security and protection of patient records is very important. The CT WiZ Public Portal uses 'two-factor authentication' by texting or emailing a code to confirm your identification. Select if you would like to receive your access code by Mobile Phone or Email.

How would you like to receive your access code?  
☒ Mobile Phone ☐ Email

Immunization records printed from this site may not be complete. The records represent only the data reported to and entered in CT WiZ.

Date of Birth (MM/DD/YYYY): (3) Gender: (4) CHOOSE GENDER

CHOOSE GENDER (a) FEMALE (b) MALE (c) TRANSGENDER (d) UNKNOWN

Seleccione su parentesco al Paciente del men  desplegable DOSE RELATIONSHIP (5). Las opciones son: YO SOY EL/LA MADRE (e), YO SOY EL/LA TUTOR(A) (f), o YO SOY EL TE (g).

Los datos de los pacientes son muy importantes. El Portal P blico CT enviar una clave por mensaje de texto o correo electr nico para usted para recibir su clave de acceso, por Tel fono m vil o correo electr nico.

Mobile Phone (format: xxx-xxx-xxxx) Message and Data Rates May Apply

Records represent only the data reported to and entered in CT WiZ.

**Step 4:** Click the blue Search button on the bottom of the screen.

**Step 5:** If the record is found, you will receive a Verification Code by the method you choose in Step 3. Enter the code you received in the box and click the blue Verify button. If you need the code to be resent, click the white Resend Code button.

**Step 6:** The requested record will appear on the screen. At the top of the webpage, you can click the 'Download Full Record' (pictured on left), 'Download COVID-19 Record' (pictured in the middle) or 'View COVID-19 QR Code' (pictured on right) to save or print the record. If you are using an iPhone, you can also add the SMART Health Card QR Code to your Apple Wallet and Health.

[Download Full Record](#) [Download COVID-19 Record](#) [View COVID-19 QR Code](#)

If the record is not found in Step 5 or if your (or your minor child's) immunization record is missing immunizations, complete this [online form](#).

If you need assistance by phone, you may call (860) 509-7929 Monday-Friday 8:30am-4:30pm excluding state holidays.

Verifique el c digo de verificaci n en la parte inferior de la pantalla.

Verification Code

[Resend Code](#) [Verify](#)

En la parte superior, puede hacer clic en 'Download Full Record' (imagen en el medio) o 'View COVID-19 QR Code' (imagen en la parte superior derecha) para guardar o imprimir el r cord. Si est  usando un iPhone, tambi n puede agregar el c digo QR de la tarjeta de salud inteligente a su Apple Wallet y Salud.

[Download Full Record](#) [Download COVID-19 Record](#) [View COVID-19 QR Code](#)

Para obtener m s informaci n sobre las vacunas de su r cord, visite [ct.gov/izrecord](#).

(860) 509-7929 /lunes a viernes 8:30am-4:30pm

V.2.0 20220519

# New Immunization Program Webpage!





# Question and Answers

To ask a question, please raise your hand using the hand icon on your screen, type your question in the chat box or if you are on the phone press \*6 to unmute yourself.

If you have additional questions after the meeting, please feel free to email them to [DPH.Immunizations@ct.gov](mailto:DPH.Immunizations@ct.gov)

You can fill out a help desk ticket by visiting <https://dph-cthelpdesk.ct.gov/Ticket>