



# COVID-19 Provider Update

Wednesday, December 15, 2021



# Population Coverage: As of December 6<sup>th</sup>

			At least one dose		Fully vaccinated		Additional doses	
Age Range	% of Population	CT Population	Number	%	Number	%	Number	%
All ages	100.0%	3,565,287	2,782,103	78.0%	2,514,321	70.5%	709,021.0	19.9%
5+	95.0%	3,383,577	2,781,898	82.2%	2,514,208	74.3%	709,021.0	21.0%
12+	87.0%	3,105,947	2,707,916	87.2%	2,484,041	80.0%	709,020.0	22.8%
16+	82.0%	2,929,347	2,578,714	88.0%	2,369,631	80.9%	708,906.0	24.2%
18+	80.0%	2,837,847	2,504,459	88.3%	2,301,241	81.1%	708,712.0	25.0%
35+	57.0%	2,047,745	1,893,618	92.5%	1,756,385	85.8%	647,452.0	31.6%
45+	45.0%	1,620,604	1,522,314	93.9%	1,414,658	87.3%	581,244.0	35.9%
55+	32.0%	1,143,699	1,113,135	97.3%	1,032,991	90.3%	489,266.0	42.8%
65+	18.0%	630,244	627,672	99.6%	572,036	90.8%	332,716.0	52.8%
75+	8.0%	277,425	267,923	96.6%	242,951	87.6%	145,596.0	52.5%

Data as reported to CT DPH Immunization Information System (IIS) CT WiZ.

All ages estimate includes 205 people with unknown age

Additional dose includes individuals who have had at least one dose after completion of the a primary COVID-19 vaccine series



# Age coverage: Specific age groups

*Doses Reported by 12/6/2021*

			At least one dose		Fully vaccinated		Additional doses	
Age Range	% of Population	CT Population	Number	%	Number	%	Number	%
<5	5.0%	181,710	0	0.0%	0	0.0%	0	0.0%
5-11	8.0%	277,630	73,982	26.6%	30,167	10.9%	1	0.0%
12-15	5.0%	176,600	129,202	73.2%	114,410	64.8%	114	0.1%
16-17	3.0%	91,500	74,255	81.2%	68,390	74.7%	194	0.2%
18-24	10.0%	342,073	251,824	73.6%	222,200	65.0%	17,306	5.1%
25-34	13.0%	448,029	359,017	80.1%	322,656	72.0%	43,954	9.8%
35-44	12.0%	427,141	371,304	86.9%	341,727	80.0%	66,208	15.5%
45-54	13.0%	476,905	409,179	85.8%	381,667	80.0%	91,978	19.3%
55-64	14.0%	513,455	485,463	94.5%	460,955	89.8%	156,550	30.5%
65-74	10.0%	352,819	359,749	102.0%	329,085	93.3%	187,120	53.0%
75-84	5.0%	186,095	189,277	101.7%	171,464	92.1%	106,327	57.1%
85+	3.0%	91,330	78,646	86.1%	71,487	78.3%	39,269	43.0%
<b>Grand Total</b>		<b>3,565,287</b>	<b>2,781,898</b>	<b>78.0%</b>	<b>2,514,208</b>	<b>70.5%</b>	<b>709,021</b>	<b>19.9%</b>

\*At least one dose includes individuals who have received one dose of Pfizer, Moderna, or J&J

\*\*Fully vaccinated includes individuals who received one dose of J&J, two doses of Moderna, or two doses of Pfizer.

\*\*\*Additional dose includes individuals who have had at least one dose after completion of the a primary COVID-19 vaccine series

\*\*\*\*205 people with age missing are exclude from this table

# Booster Updates

**Persons aged 16-17 years old who received a primary series of Pfizer mRNA vaccine may receive a booster dose 6 months after completion of the primary series.**

[Interim Clinical Considerations](#) and [Pfizer Standing Orders](#) have been updated to reflect the updated recommendations.

With the expanded eligibility for boosters, we want to encourage everyone eligible across Connecticut to receive a COVID-19 booster before the end of the year. Here are some things you can do to support vaccination in our state:

- Please support our outreach efforts – reach out to your patients and communities! The Public Health Communications Collaborative’s Updated toolkit on [COVID-19 Booster Dose Messaging and Outreach Tools](#) [may be helpful in these endeavors.](#)
- Please make sure your clinic listings remain up to date on [vaccines.gov](https://vaccines.gov), and if you accept “all comers”, that you are listed as a public site so that your clinic is searchable on the site by the public.
- If you are able, please increase your capacity to provide vaccines, by hosting additional clinics, engaging vaccinators, etc., and reach out to the Immunization Program if there’s anything we can do to help!

Remember if you want to refer patients out for COVID-19 vaccination, information is on our web site [here](#).



# CDC Holiday Shipping

No orders will be delivered Thursday, December 23 through Monday, December 27.

No orders will be delivered Thursday, December 30 through Tuesday, January 4.

Please plan to have additional inventory on-hand prior to the holidays to prevent any supply shortages caused by shipping delays. Holiday redistributions will be limited, and providers are expected to manage inventory appropriately.

# Shipping Issues

## Pfizer Shipping Issues

Pfizer Customer Service  
Phone # (800) 666-7248  
Email:  
[cvgovernment@pfizer.com](mailto:cvgovernment@pfizer.com)

## Moderna & JnJ Shipping Issues

Phone # (833) 343-2703  
Mon-Fri, 8 a.m. - 8 p.m. ET  
Email:  
[COVIDVaccineSupport@McKesson.com](mailto:COVIDVaccineSupport@McKesson.com)

We've had some reports of vaccines being delivered outside of the stated business hours. Please reach out to the applicable department to report the issue and send information regarding case numbers to [Patricia.Firmender@ct.gov](mailto:Patricia.Firmender@ct.gov) so CDC can be kept up to date.

# Pfizer Updates

CDC plans to transition to the gray cap Pfizer (aka Pfizer Tris-Sucrose) product and phase out the existing presentation.

The minimum order size is expected to be 300 doses and the product does not require diluent. The 6-dose vial will have the same dose volume as the current purple cap (0.3mL) and be stable at 2°-8°C for up to 10 weeks. The product can also be stored at -90° - 60°C for up to 6 months.

The gray cap is not approved for storage in a conventional freezer.

Description	Formulations		
	<i>Dilute Prior to Use</i>	<i>Do Not Dilute</i>	<i>Dilute Prior to Use</i>
Age Group	12 years and older	12 years and older	5 to <12 years*
Vial Cap Color	PURPLE  	GRAY (Coming soon)  	ORANGE  
Dose	30 mcg	30 mcg	10 mcg
Injection Volume	0.3 mL	0.3 mL	0.2 mL
Fill Volume (before dilution)	0.45 mL	2.25 mL	1.3 mL
Amount of Diluent* Needed per Vial	1.8 mL	NO DILUTION	1.3 mL
Doses per Vial	6 doses per vial (after dilution)	6 doses per vial	10 doses per vial (after dilution)
Storage Conditions			
ULT Freezer (-90°C to -60°C)	9 months	6 months	6 months
Freezer (-25°C to -15°C)	2 weeks	N/A	N/A
Refrigerator (2°C to 8°C)	1 month	10 weeks	10 weeks

\*Diluent: 0.9% sterile Sodium Chloride Injection, USP (non-bacteriostatic; DO NOT USE OTHER DILUENTS)

# Pfizer Updates

## Medical Updates & Immunization Site Training for All Healthcare Providers led by Pfizer Vaccines US Medical Affairs

Beginning Wednesday, December 1<sup>st</sup> at 12pm ET, sessions will include information regarding the **DO NOT DILUTE / Gray Cap** formulation of the vaccine for individuals 12 years of age and older.

### Session topics include:

- Use of the vaccine for:
  - Children 5 through 11 Years of Age
  - Individuals 12 Years of Age and Older
- Storage, Handling, Preparation & Administration for the multiple presentations of the vaccine
- Recent medical updates regarding the vaccine
- An overview of healthcare provider resources
- Question and answer session

These sessions will be **updated** to reflect new information and changes that evolve. Recent updates will be identified at the start of each session.

To access current and future training sessions, please visit:  
<https://www.pfizermedicalinformation.com/en-us/medical-updates>

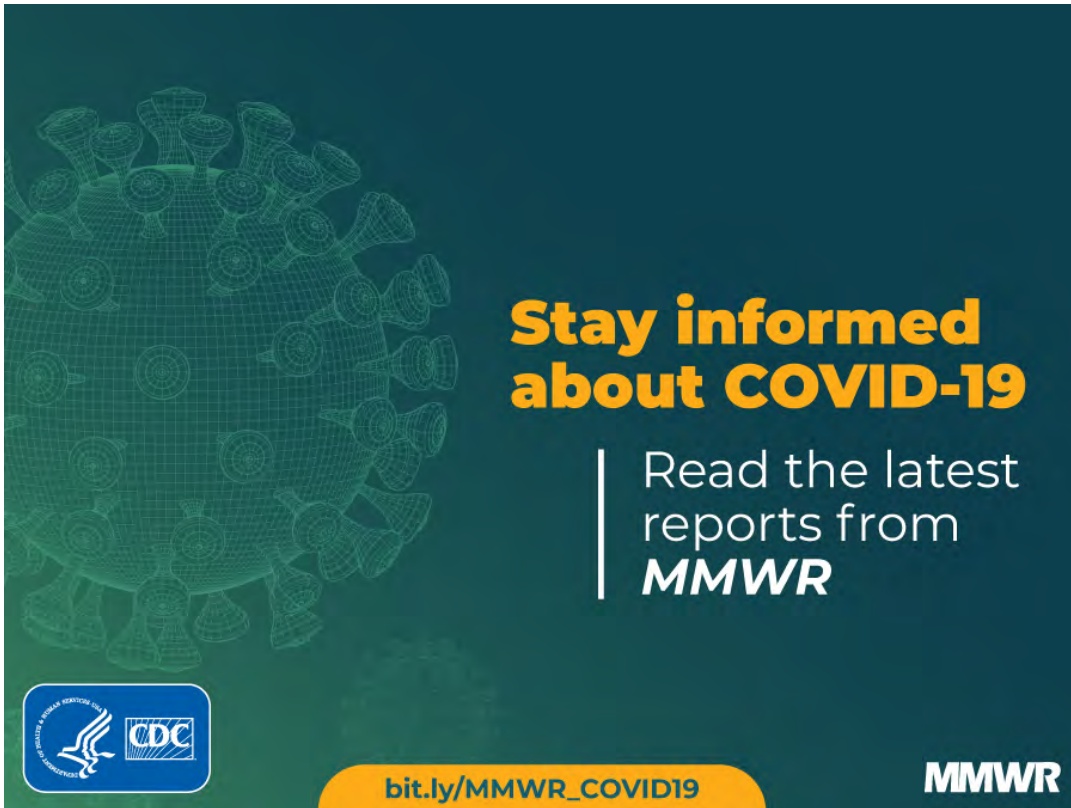
Schedule through the rest of December 2021. Check the website for 2022 training sessions

Date & Time	Password
<a href="#">Attendee link – Wed December 15 – 12 PM ET</a>	gpPQjEdZ494
<a href="#">Attendee link – Thurs December 16 – 12 PM ET</a>	cVST3X9Rff2
<a href="#">Attendee link – Fri December 17 – 12 PM ET</a>	ybW7Pnf6nN2
<a href="#">Attendee link – Mon December 20 – 3 PM ET</a>	TupjKrQv427
<a href="#">Attendee link – Tues December 21 – 12 PM ET</a>	BTt8MrXwR58
<a href="#">Attendee link – Tues December 28 – 12 PM ET</a>	47DiG6JXsgA
<a href="#">Attendee link – Wed December 29 – 3 PM ET</a>	dwQkMZmJ258

Man.	NDC Number	Product Name	Name	Configuration	Notes
Pfizer	59267-1000-02	Pfizer Covid Vaccine 195 vial tray	PBS 1170 (Purple Cap)	6 dose vial, diluent required	Retiring December 23rd
Pfizer	59267-1000-03	Pfizer Covid Vaccine 25 vial carton (s)	PBS 450 (Purple Cap)	6 dose vial, diluent required	No longer available
Pfizer	59267-1025-04	Pfizer Covid Vaccine 10ct Adult	Adult Tris (Gray Cap)	6 dose vial, no diluent	Launch December 23rd
Pfizer	59267-1055-04	Pfizer Covid Vaccine 10ct Pediatric 10 mcg	Pediatric (Orange Cap)	10 dose vial, diluent required	Continuing for age 5 through 11 yo



# CDC Morbidity and Mortality Weekly Report



[SARS-CoV-2 B.1.1.529 \(Omicron\) Variant — United States, December 1–8, 2021](#)

[Booster and Additional Primary Dose COVID-19 Vaccinations Among Adults Aged ≥65 Years — United States, August 13, 2021–November 19, 2021](#)

[Comparative Effectiveness and Antibody Responses to Moderna and Pfizer–BioNTech COVID-19 Vaccines among Hospitalized Veterans — Five Veterans Affairs Medical Centers, United States, February 1–September 30, 2021](#)



## CT WiZ/VAMS Update

# **Transitioning from VAMS to CT WiZ**

## **Merging Records in CT WiZ and VAMS**

### **Smart Health Cards**

### **DPH and VAMS Help Desks**

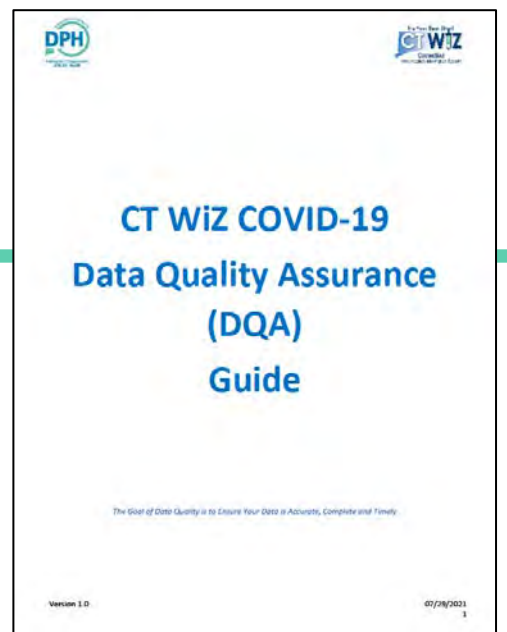
### **Vaccine Finder Reminder**

Version 2.0  
12/15/2021

# Did You Know?

- CT WiZ is the consolidated immunization record and provides:
  - Clinical decision support to providers
  - An official immunization record for both providers (IIS) and patients (Public Portal)
  - The ability to electronically report from your EHR
  - Inventory management in one system *if both CVP and CoVP*
  - The ability to run many reports, and more!
- If your clinic is using VAMS and wants to transition to CT WiZ to manage inventory and report COVID-19 vaccinations, please [submit a helpdesk ticket](#) with your PIN and expected date of transition. DPH will schedule a call to review the [transition process](#) with your clinic.

# Merging Records in VAMS



- Only Active VAMS Clinics can merge records in VAMS
- Steps to merge patient records in VAMS can be found on **page 6** in the Data Quality Assurance (DQA) Guide
- Edit the record you would like to keep
- Invalidate the vaccination record to be discarded
- These **vaccination record updates WILL** transfer over and the **clinic should confirm** the updates transferred over from VAMS to CT WiZ
- *For additional information on editing Recipient records in VAMS, refer to the VAMS 2.3 and 3.1 Release Notes located in the web form.*
- *Reminder: If your clinic transitioned off VAMS, and a previous recipient requests their record be merged in VAMS, please verify their record in CT WiZ and direct them to use the [CT WiZ Public Portal](#).*

Vaccination record

Edit record

Invalidate record

System will automatically adjust inventory when editing or invalidating a record if there is enough inventory on-hand. If inventory is depleted, that vaccine will not be selectable when updating a record.

Recipient name

Patty Dunn

Date administered

5/10/2021

Manufacturer

Moderna US, Inc.

Product

10 Dose Moderna COVID

UoU (vial) lot number

654

Exp. date

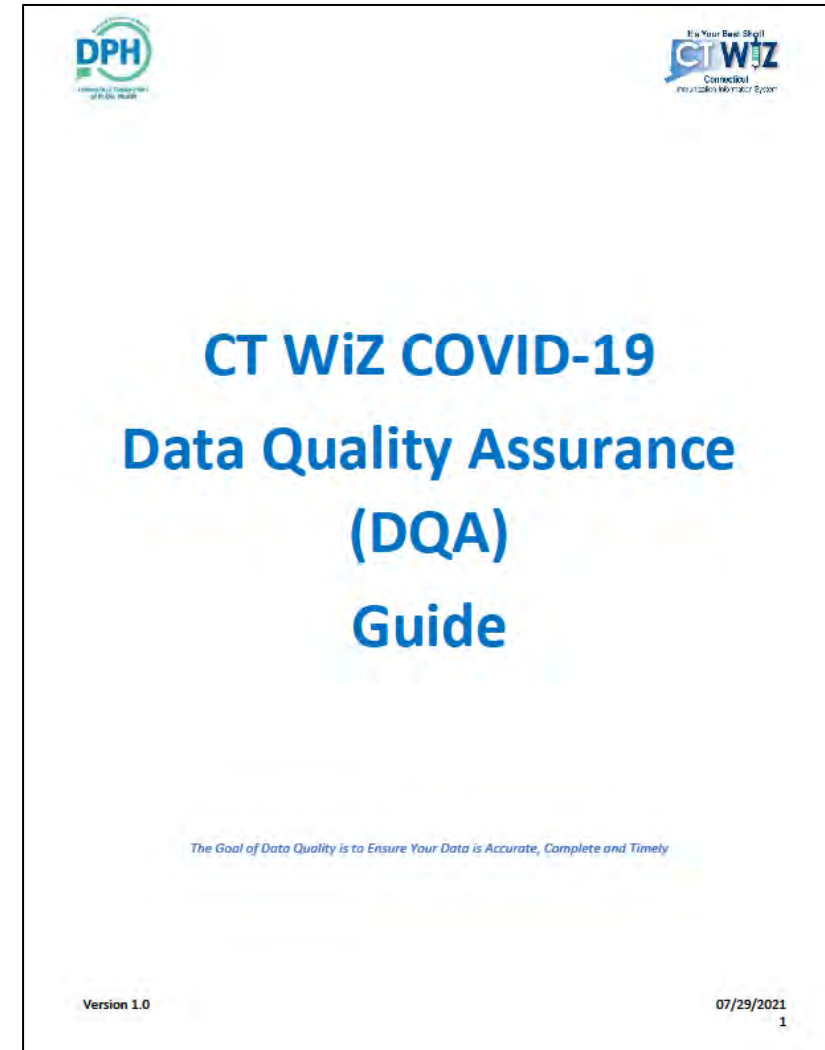
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Site

Left Deltoid

# Merging Records in CT WiZ

- Clinics can flag a possible duplicate patient record, but they cannot merge records nor delete records in CT WiZ.
- Steps to flag a duplicate patient record can be found on **page 5** in the [CT WiZ COVID-19 Data Quality Assurance \(DQA\) Guide](#).
- Once you flag a record as a possible duplicate, DPH CT WiZ Admin staff will review the records and combine them, if appropriate.
- For additional information on How to Report Duplicate Patient Records click [here](#).





# Smart Health Cards

**AVAILABLE NOW**

1st Dose COVID-19	COVID-19 mRNA (PFR) E654T3	02/01/2021	PARENT RECORD (PROLD)
2nd Dose COVID-19	COVID-19 mRNA (PFR) RT674F	02/22/2021	PARENT RECORD (PROLD)
Other	COVID-19 mRNA (PFR) T85GH4	10/05/2021	PARENT RECORD (PROLD)
Other		— / — / —	



- **Available Now in CT WiZ:** both the IIS and the Public Portal
- **Tip for Clinics:** Please confirm each recipient's email and cell phone number in CT WiZ and/or your EHR at each visit (so recipients can access their own, or their minor child's, record in the CT WiZ Public Portal).
- **FAQs:** [Vaccination Records and Smart Health Cards \(ct.gov\)](https://www.ct.gov/ctwiz/publicportal/faq).



## Digital COVID-19 Vaccination Record



- This SMART Health Card is a Digital COVID-19 Vaccination Record (<https://smarthealth.cards/>)
- Keep a copy or share this with a trusted organization by letting them scan the 2D barcode (QR code) on your paper or phone screen
- Downloaded/Printed on 10/14/2021 at 10:34:00AM
- You may not misuse, modify, alter, amend or remove any of the content on this card. Misuse of this card in any way is expressly prohibited and may constitute a criminal offense punishable by imprisonment.

SMART™ and the SMART logos are trademarks of The Children's Medical Center Corporation. Used with permission.

# CT DPH Immunization Program Helpdesk

- From our VAMS and CT WiZ training webpages, submit a request to our helpdesk:
  - [DPH Helpdesk Ticketing System](#)
  - What system do you need assistance with?
    - For VAMS – Select: **COVID-19 Vaccination**
    - For CT WiZ and CVP support – Select: **Immunizations Program**

Please Do Not Include Any Personal Identifiable Information (PII) When Submitting a Help Desk Ticket

The image displays two screenshots of the DPH Helpdesk Ticketing System form, illustrating the selection process for different systems.

**Top Screenshot (VAMS):**

- Create a ticket**
- What system do you need assistance with?**
- Select the category:**
- Select the topic:** **COVID-19 Vaccination** (circled in red)
- Select the sub topic:**
- First name of the submitter:**
- Last name of the submitter:**

**Bottom Screenshot (CT WiZ and CVP support):**

- Create a ticket**
- What system do you need assistance with?**
- Select the category:**
- Select the topic:**
- Select the sub topic:** **Immunizations Program** (circled in red)
- First name of the submitter:**
- Last name of the submitter:**




# VAMS Helpdesk Contact Information

- Phone:

- Toll Free Number: **1-833-748-1979**
- Hours of Operation: 8 a.m. – 8 p.m. EST Monday – Friday

- Email: [CARS\\_HelpDesk@cdc.gov](mailto:CARS_HelpDesk@cdc.gov)

- Web:

- Web Form in VAMS by selecting  in the top right header after authenticating into the portal
  - FAQ's – Include Release Notes!
  - Search for an Answer
  - Submit a Question

Please Do Not Email the Help Desk with Any Personal Identifiable Information (PII) - Utilize the Web Form or Phone Options

# Vaccines.gov Reminders

- Ensure COVID-19 vaccination clinics are registered through VaccineFinder (Required)
- Report daily inventory counts to VaccineFinder for each COVID-19 vaccination clinic (Required)
- Make your clinics visible on Vaccines.gov (Optional but please double check if you would like them visible)
- For support, email  
[CARS\\_HelpDesk@cdc.gov](mailto:CARS_HelpDesk@cdc.gov)



# CT WiZ/VAMS Office Hours

## [CT WiZ/VAMS Live Helpdesk Office Hours](#)

Join Via Microsoft Teams

Tuesdays 9:00 – 10:00

Join us anytime during office hours to ask a question!





# Provider Presentation



**Public Health**  
Prevent. Promote. Protect.

**Norwalk Health Department**

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**Norwalk Health Department**  
**Megan Faugno, Project Coordinator**  
[mfaugno@norwalkct.org](mailto:mfaugno@norwalkct.org)

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December 15, 2021

# COVID-19 Pediatric Clinics

## **Partnerships**

- Find or build partners within the community
- Partner with local health department, school based clinic, public schools, or other providers

## **Clinic Location:**

- Find a relaxed, kid friendly space
- Location may not be the traditional sites for example: movie theaters, trampoline parks, Y's, children museums or aquariums

## **Create an activity or incentive**

- Create an activity for children to do during the clinic or while waiting: color sheets, sticker pages, scavenger hunts, etc.
- Free entry ticket back to the location another day

## **Clinical**

- Combine EOA, pre –vax questions and consent into one packet. If able give out ahead of time.
- Vaccinators should be familiar and comfortable vaccinating children
- Shotblockers

# COVID-19 Pediatric Clinics





# Norwalk Health Department

## Pediatric Clinic 5 – 11 years

### Partnership with The Maritime Aquarium





# Norwalk Health Department

## Pediatric Clinic 5 – 11 years

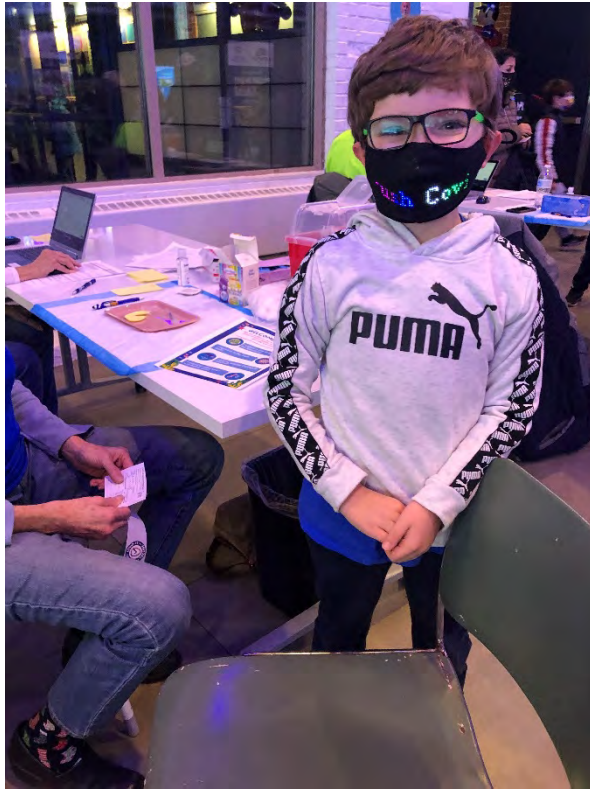
### Partnership with The Maritime Aquarium



# Norwalk Health Department

## Pediatric Clinic 5 – 11 years

### Partnership with The Maritime Aquarium

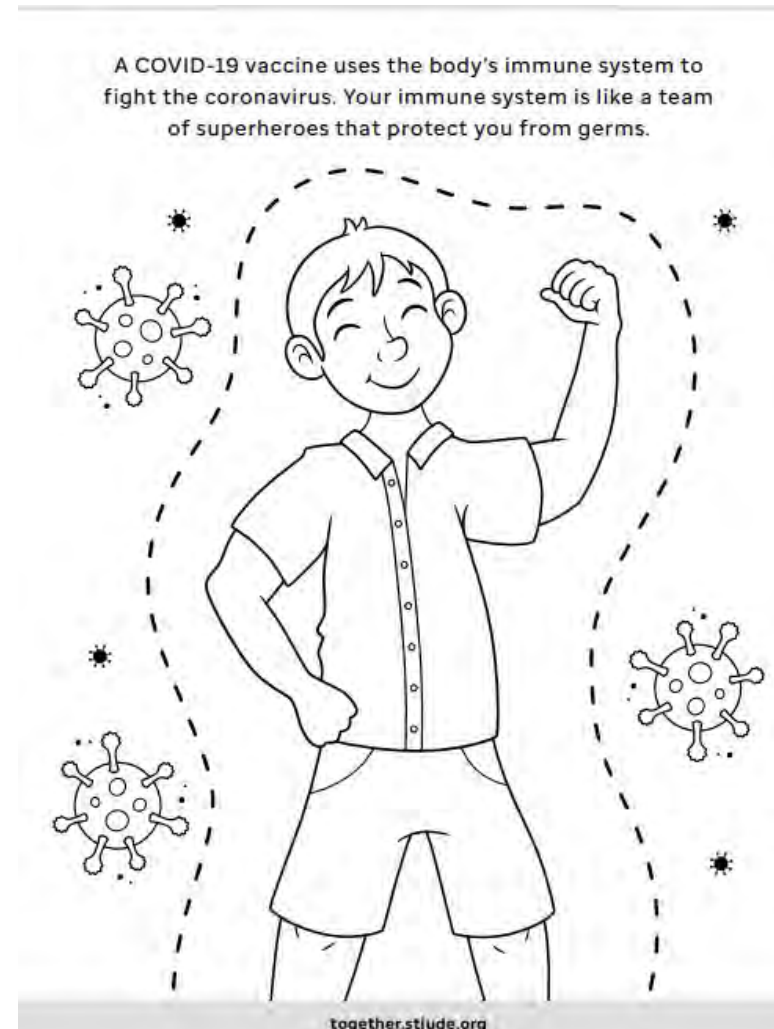




# Norwalk Health Department

Pediatric Clinic 5 – 11 years

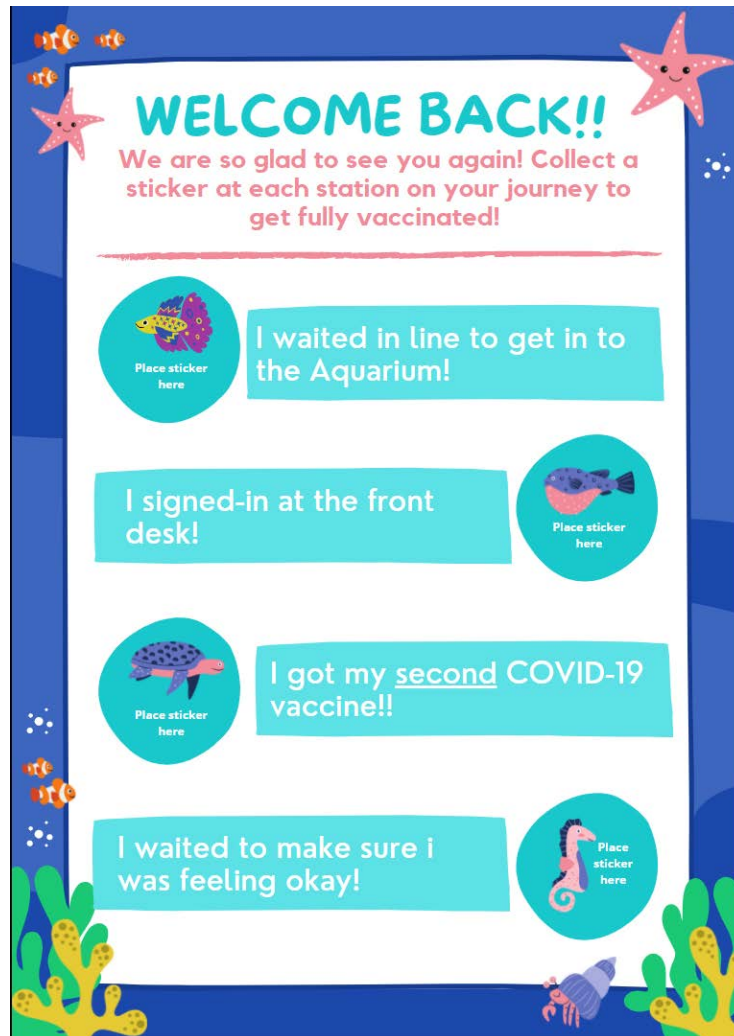
Partnership with The Maritime Aquarium



# Norwalk Health Department

Pediatric Clinic 5 – 11 years

Partnership with The Maritime Aquarium



## Ocean Animals Coloring



# Next Call

There will be no call on Wednesday 12/29.

The next provider call will be Wednesday, 1/12/22.

Any significant developments or updates will be communicated via our communication channels. Please make sure to monitor communications from the department during this time.



# Question and Answers

To ask a question, please raise your hand using the hand icon on your screen, type your question in the chat box or if you are on the phone press \*6 to unmute yourself.

If you have additional questions after the meeting, please feel free to email them to [DPH.Immunizations@ct.gov](mailto:DPH.Immunizations@ct.gov)

You can fill out a help desk ticket by visiting <https://dph-cthelpdesk.ct.gov/Ticket>