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Sent: Monday, December 6, 2021 3:21 PM

Subject: COVID-19 Vaccine Program (CoVP) Provider Bulletin, Week of December 6



DEPARTMENT OF PUBLIC HEALTH

Dear Connecticut COVID-19 Vaccine Providers,

This communication is being sent to all key contacts at provider organizations administering COVID-19 vaccine— please read this message in its entirety. Please feel free to share it with others in your organization who may benefit from the update. Note that all of our communications are archived on our [web site](#).

As you may already know, [Connecticut identified its first case of the Omicron variant over the weekend](#). The new variant has now been identified in at least 18 states and it is likely that this number will grow over the coming days. At this time, we do not have sufficient data at this time to estimate the effectiveness of the current COVID-19 vaccines against the Omicron variant, including booster doses, but we will continue to update you as we learn more. We continue to encourage booster adoption as an effective tool to be ready for a potential Omicron wave, should this occur. For now, the Delta Variant is still the predominant variant in Connecticut.

With the expanded eligibility for boosters, we want to encourage adults across Connecticut to receive a COVID-19 booster before the end of the year. Here are some things you can do to support vaccination in our state:

- Please support our outreach efforts – reach out to your patients and communities! The Public Health Communications Collaborative’s Updated toolkit on [COVID-19 Booster Dose Messaging and Outreach Tools](#) may be helpful in these endeavors.
- Please make sure your clinic listings remain up to date on [Vaccines.gov](#), and if you accept “all comers”, that you are listed as a public site so that your clinic is searchable on the site by the public.
- If you are able, please increase your capacity to provide vaccines, by hosting additional clinics, engaging vaccinators, etc., and reach out to the Immunization Program if there’s anything we can do to help!
- Remember if you want to refer patients out for COVID-19 vaccination, information is on our web site [here](#).

UPDATES

- **Christmas and New Year Holiday Deliveries**
 - No orders will be delivered Thursday, December 23 through Monday, December 27.
 - No orders will be delivered Thursday, December 30 through Tuesday, January 4.
 - Please plan to have additional inventory on-hand prior to the holidays to prevent any supply shortages caused by shipping delays. Holiday

redistributions will be limited, and providers are expected to manage inventory appropriately.

- **Please place orders for the week of December 20th no later than 12pm on Tuesday December 14th.**
- The updated pre-vaccination screening form has been posted on our web site [here](#).
- To all CT WiZ users: Tonight (12/06/2021) CT WiZ will be down between 8:00 pm and 9:00 pm for a new release. Please plan your entry and electronic querying accordingly.
- President Biden Announced new actions to protect Americans against the Delta and Omicron Variants: an abridged version of this fact sheet [here](#) for more detail.
Vaccine related highlights:
 - Vaccine/booster availability at pharmacy partners will be expanded through December.
 - Medicaid will cover COVID-19 vaccine counseling visits for most children and youth up to age 21 with 100% federal funding throughout the public health emergency and the following year.
- CDC is transitioning to a new Pfizer adolescent/adult formulation beginning mid-December (see attachment for side by side comparison). The new formulation (referred to as the Pfizer Tris Sucrose Adult formulation):
 - Does not require diluent for mixing at administration sites;
 - May be stored at 2-8°C (36-46° F) for up to 10-weeks;
 - Should never be stored at standard freezer temperatures;
 - Direct shipped vaccine from Pfizer will have a minimum dose order of 300;
 - Can be used on individuals 12 years of age and older; and
 - The vials will have a gray cap;
 - Provider sites utilizing the Pfizer thermal shipping containers for temporary storage must prepare for use of an ULT freezer -or- refrigerator moving forward; these shipping containers cannot be utilized to store the Pfizer Tris-Adult formulation.
 - As required by CDC, Connecticut will distribute all existing PBS formulations (1170 and 450 dose packs) to providers prior to distributing the new Tris Sucrose Adult formulation.
 - In order to avoid mistakes during this period of transition when both products may be in circulation, these products should not be offered/administered at the same time (same clinic).

Pfizer Product Overview:

NDC Number	Product Name	Name	Configuration	Notes
59267-1000-02	Pfizer Covid Vaccine 195 vial tray	PBS 1170 (Purple Cap)	6 dose vial, diluent required	start closing out Dec.
59267-1000-03	Pfizer Covid Vaccine 25 vial carton (s)	PBS 450 (Purple Cap)	6 dose vial, diluent required	limited supply, closing out
59267-1025-04	Pfizer Covid Vaccine 10ct Adult	Adult Tris (Gray Cap)	6 dose vial, no diluent	start distribution mid-Dec.
59267-1055-04	Pfizer Covid Vaccine 10ct Pediatric 10 mcg	Pediatric (Orange Cap)	10 dose vial, diluent required	Continuing for age 5-11 YO

Medical Updates & Immunization Site Training hosted by Pfizer Vaccines

Held daily for all providers with a focus on Emergency Use Authorization of the Pfizer-BioNTech COVID-19 Vaccine for Children. In addition to medical updates, sessions will focus on the storage, handling, and administration for currently available vaccine presentations. Please click on the links below to join the sessions at the designated times.

Date & Time	Password
Attendee link – Mon December 6 – 5 PM ET	7TPd4QgG6kM
Attendee link – Tues December 7 – 5 PM ET	5Q4fggcppc2
Attendee link – Wed December 8 – 12 PM ET	kpRpN6Kk5P5
Attendee link – Thurs December 9 – 12 PM ET	xmBqyuSr252
Attendee link – Fri December 10 – 12 PM ET	ZnuC32Puqy5
Attendee link – Mon December 13 – 5 PM ET	D9ufVHMSM99
Attendee link – Tues December 14 – 5 PM ET	H3WuiDZtd22
Attendee link – Wed December 15 – 12 PM ET	gpPQjEdZ494
Attendee link – Thurs December 16 – 12 PM ET	cVST3X9Rff2
Attendee link – Fri December 17 – 12 PM ET	ybW7Pnf6nN2

- VAMS Office Hours – led CDC/Deloitte:
December 7, 2021 2:30pm-3:20pm
Access Link:
<https://deloitte.zoom.us/j/97463844211?pwd=eGUrUkYremJmdHQxVEZqYzdKZmlHZz09>
Passcode: 505281
Join by phone: One tap mobile +16465189805,97463844211# Dial +1 646 518 9805
Meeting ID: 974 6384 4211 Password: 505281

- **Request free ‘We Can Stay Healthy With Immunizations!’ coloring books for your pediatric (ages 5–11) vaccination clinics: Click the [link here](#) pre-order by 5pm on Wednesday, 12/8.**
 - As a reminder, these books are intended to be handed out to children ages 5-11 as they are waiting to get their COVID-19 vaccine to improve clinic experience for children and their families. We will ship orders to the mailing address listed below. These materials will need to be ordered and then redistributed so orders may be delivered within ~3-6 weeks of your request.

CT WiZ Update – SMART Health Card

- As of 12/6/21 at 9pm, the COVID-19 vaccination record SMART Health Card / QR code will again be available in the CT WiZ Immunization Information System (IIS), which is separate from the public portal.

- DPH and those clinics with a username in CT WiZ can access and print the records for recipients when they request their vaccination records.
 - Recipients request records by completing the [online request form](#) or calling our Immunization Program phone 860-509-7929 during business hours.
- Recipients can access their own records by using the [Public Portal](#) (separate from the CT WiZ IIS).
 - This public portal uses 'two-factor authentication' to verify identify.
 - The QR code **will be available in the Public Portal soon** in the recipient's COVID-19 vaccination record. Stay tuned.
- **FAQs:** [Vaccination Records and Smart Health Cards \(ct.gov\)](#).
- **Note:** There is no national/international standard QR code. Look for the SMART Health Card logo to see if the verifier app is compatible to scan the QR code. If traveling, check the airline and embassy for acceptable proof of vaccinations accepted.
- **Tip for Clinics:** Ensuring your recipient's contact information is current at each visit (**such as cell phone and email**) will be helpful to enable recipients to access their own (or their minor child's) record in the CT WiZ Public Portal.

Booster doses recommended for age 18+

Last week, the [Centers for Disease Control and Prevention \(CDC\) Expanded its COVID-19 Booster Recommendations](#) for individuals who received an mRNA vaccine (Pfizer-BioNTech or Moderna) to the following:

Everyone 18 and older SHOULD receive a booster dose 6 months after completion of the primary series under the EUA.

The J&J and heterologous series recommendations remain the same:

All individuals who received a J&J vaccine SHOULD receive a booster 2 months after the initial dose.

Both the FDA and CDC support individuals to receive a booster dose that is a different vaccine type than they originally received for their primary series if they choose. CDC's recommendations now allow for this type of mix and match dosing for booster shots.

New and updated resources from the Centers for Disease Control and Prevention (CDC)

- [CDC Expands COVID-19 Booster Recommendations](#)
- [CDC Statement on B.1.1.529 \(Omicron variant\)](#)
- [COVID-19 Vaccine Booster Shot](#)
- [Selected Adverse Events Reported after COVID-19 Vaccination](#)
- [Key Things to Know About COVID-19 Vaccines](#)
- [Information about the Moderna COVID-19 Vaccine](#)

- [COVID-19 Vaccines that Require 2 Shots](#)
- [Preparing for Your COVID-19 Vaccination](#)
- [Pregnant and Recently Pregnant People](#)
- [Information about the Moderna COVID-19 Vaccine](#)
- [Frequently Asked Questions about COVID-19 Vaccination](#)
- [Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Approved or Authorized in the United States \(11/19\)](#)
- Standing orders (11/23): [Moderna](#); [Pfizer](#)
- [CDC Rapid COVID-19 State of Vaccine Confidence Insights Report](#): insights report addressing vaccine confidence in COVID-19 Vaccine for children ages 5–11.
- [COVID-19 Vaccine Emergency Use Instructions \(EUI\) Resources](#)
- [Myths and Facts about COVID-19 Vaccines for Children](#)
- [Quick Conversation Guide on COVID-19 Vaccines for Children](#)

REMINDERS

We are keeping information on many important reminders from past communications in the space below. To prevent this section from becoming too lengthy, what remains is selected carefully. All past communications are available [here](#).

COVID-19 vaccine orders

After the holiday pause, deliveries will resume today (Monday, Nov. 29). Requests that would typically be filled via redistribution will continue to be filled per the usual timeline as in-state supply allows. **Requests for all COVID-19 vaccine doses should be submitted in the [ordering portal](#) by noon on Tuesdays.**

Updated recommendations for people vaccinated outside of the United States and people who received COVID-19 vaccine as part of a clinical trial

On Wednesday, CDC issued Emergency Use Instructions (EUI) and updated its [clinical considerations](#) to allow the COVID-19 vaccine by Pfizer-BioNTech to be given as an additional primary dose or booster dose to certain people who completed a vaccine primary series with certain COVID-19 vaccines that are not authorized or approved by the FDA. This ensures that eligible people who were vaccinated outside of the U.S. with these vaccines, or who received certain non-FDA authorized or approved COVID-19 vaccines through participation in some clinical trials, can get an additional primary dose or booster dose of Pfizer-BioNTech COVID-19 vaccine.

Moderna COVID-19 Vaccine Expiration Date Extension and New Lot Numbers

FDA authorized an extension of the shelf life for 78 new lots of the Moderna COVID-19 vaccine. REMEMBER: vials must be maintained in the frozen state for the extension to be applicable (extension does not apply to thawed vials)

- Look up expiration date by scanning QR code located on the carton or use the company's [expiration date lookup feature](#) on its website.

- Visit [CDC's Vaccine Lot Number and Expiration Date](#) webpage and complete the registration form to request access or contact IIInfo@cdc.gov.

Guidance regarding eligibility verification for booster doses of COVID-19 vaccines

As has always been the case during the COVID-19 vaccine roll out, the State of Connecticut wants to ensure that vaccine access is simple and straightforward for vaccine recipients. Providers should continue to ensure that COVID-19 vaccines are readily available for individuals who seek them and that administration of a COVID-19 vaccine is medically appropriate and conducted in line with the ACIP guidelines.

Ensuring patients receive a COVID-19 vaccine at the appropriate interval:

Connecticut DPH recommends that providers have a procedure for ensuring that individuals receive their booster no sooner than the minimum recommended interval. This can be accomplished in one of several ways, in order of preference:

- Verify the vaccine information, including the brand and date(s) a patient received their previous COVID-19 vaccine doses using CT WiZ; or
- Review the Centers for Disease Control and Prevention (CDC) Vaccination Card, VAMS Certificate, CT WiZ Certificate, or other documentation of the recipient's vaccination record; or
- If neither of the above are possible, ask the patient for the vaccine brand(s) and dates of previous COVID-19 doses received during the scheduling process (and including logic in scheduling systems to ensure appropriate interval).

Ensuring recommended individuals receive a COVID-19 booster:

Connecticut DPH continues to support patient self-identification and attestation as a sufficient basis for confirming that an individual is within one of the categories for whom boosters are recommended.

Additional considerations:

DPH reminds providers that there is no residency requirement to receive COVID-19 vaccines and that identification (ID) is likewise not required. Although ID may be requested from the patient for purposes of billing, no individual should be turned away due to lack of ID and providers should endeavor to create a welcoming environment for people to seek COVID-19 vaccines.

Report a problem with ancillary kits

If there are any issues identified with your ancillary kits, please call McKesson to report the issue and request a new kit:

McKesson Specialty Phone #: (833) 343 2703 Email: COVIDVaccineSupport@McKesson.com

Pfizer 6hr Label Correction

Labels on the Pfizer Pediatric (orange) vials were printed in the months prior to amendment of the Emergency Use Authorization (EUA) by the Food and Drug Administration (FDA). In

anticipation of approval, the labels were printed, “Discard 6 hours after dilution.” However, the FDA approved the vaccine for discarding 12 hours after dilution. This updated information is printed in the EUA and Fact Sheets as follows:

“After dilution, the vial should be held between 2°C to 25°C (35°F to 77°F). Vials should be discarded 12 hours after dilution. Vial labels and cartons may state that a vial should be discarded 6 hours after the first puncture. The information in this Fact Sheet supersedes the number of hours printed on vial labels and cartons.”

We anticipate the label will eventually be updated, but please be aware that ALL Pfizer pediatric vaccine should be discarded 12 hours after dilution. Please make sure your staff are aware of this change to the Pfizer pediatric label.

Pfizer Vaccine

- Do your patients know if you are currently offering or planning to offer pediatric Pfizer vaccine? Please see the [“Call to Action” letter](#). We would love to see your messages to patients/parents if you would share; these can be emailed to immunizations@ct.gov subject “Message to patients”.
- **Pediatric Pfizer vaccine dose extraction**

CDC has acknowledged that there is discrepancy in number of doses providers are able to extract from the pediatric Pfizer vaccine vials. The Pfizer pediatric vial is labeled as containing 10 doses per the Emergency Use Authorization (EUA); however, some providers are reporting they are able to extract only 9 doses, while others are reporting up to 13 doses. Efforts are underway to determine the source of this discrepancy. In the meantime, please note the maximum number of doses that should be extracted from a vial remains at 10 in accordance with the EUA.

- **Clinical Resources**
 - [Administration Overview for Pfizer-BioNTech COVID-19 Vaccine | CDC](#) clinical education and training materials
 - [Pfizer-BioNTech COVID-19 Vaccine](#) link includes the following pediatric information: Standing Orders for Administering Vaccine to Persons 5 through 11 Years of Age; Vaccine Preparation and Administration Summary form; Storage and Handling Summary; Storage and Handling labels; Vaccine Beyond Use Date guidance and labels; Transporting Vaccine for Vaccination Clinics Held at Satellite, Temporary or Off-Site Locations

Pfizer pediatric vials do not have a vaccine expiration date listed on them —the date of manufacture is printed on the vial. The QR code on the box provides a link to the EUA Fact Sheet; Pfizer does not have a look up tool for vaccine expiration date. If vaccine is stored in ultra-cold storage, then the expiration date is 6 months from the manufacture date printed on the vial. The Centers for Disease Control and Prevention (CDC) will have clinical materials to assist with tracking expiration and beyond-use dates posted soon.

Resources from the CDC

- [COVID-19 Pfizer Pediatric Tris-sucrose Vaccine EUA Fact Sheet for Recipients](#)
- [COVID-19 Science Brief: Infection vs Vaccine Induced Immunity](#)

- [New CDC Study: Vaccination Offers Higher Protection than Previous COVID-19 Infection](#)
- [Families with Vaccinated and Unvaccinated Members](#)
- [Workplace Vaccination Program](#)
- [Enroll Your Dependent in v-safe](#)
- [Product Information Guide for COVID-19 Vaccines and Ancillary Kits/Associated Products\(11/3\)](#)
- [The Ancillary Redistribution Gadget for Healthcare \(ARGH\) Tool](#) a tool to assist providers redistributing vaccines to other CoVP clinics to identify the number of ancillary kit items needed to pack based on the number of requested doses (11/4)
- [COVID-19 Vaccine Effectiveness Research](#)
- [COVID-19 Vaccines for People with Disabilities](#)
- [Vaccine Administration Resource Library | CDC](#) Includes information Vaccine administration e-learn with CE for pharmacists, infographics for identifying injection sites, short video demonstration injection and holding children.
- [Pinkbook: Vaccine Administration | CDC](#) includes strategies to decrease anxiety and procedural pain.
- Clinical Considerations: Vaccinating Adolescents at [COVID-19 Vaccine Webinar Series | CDC](#). There will be a similar one for younger children posted soon.
- COVID-19 clinical materials, including product-specific trainings, guidance and infographics, are here: [COVID-19 Vaccination Clinical and Professional Resources | CDC](#)
- [Quick Reference Guide](#)
- Centers for Disease Control and Prevention (CDC) [booster shot webpage](#) for the public
- COCA Call: [Pediatric COVID-19 Vaccines: CDC's Recommendations for COVID-19 Vaccine Primary Series in Children 5–11 years old](#) (recording now available)
- COCA Call: [What Clinicians Need to Know about the Recent Updates to CDC's Recommendations for COVID-19 Boosters](#) (recording now available)
- [Different COVID-19 Vaccines](#)
- [COVID-19 Vaccines While Pregnant or Breastfeeding](#)

Vaccine Finder and [Vaccines.gov](#)

In order to make sure your clinic listings remain up to date, please make sure:

- you are registered and report your inventory counts to VaccineFinder daily (required)
- select the option to make your clinic visible to the public (optional).

For assistance, [click here](#).

Information from Moderna about Booster Doses

Syringe Availability

When possible, please use 3 mL syringes for extraction of primary series doses to ensure you have an adequate supply of 1 mL syringes to support extraction of booster doses from a Moderna vial. Do not puncture the vial stopper more than 20 times.

Moderna Wastage Reporting in CT WiZ (simplified)

Wastage should be calculated based on the number of people vaccinated. The information below is for a 10 dose vial, but the same logic holds for a 14 dose vial:

If 10 or fewer people are vaccinated:

- Calculate wastage as 10 minus the number of people vaccinated, regardless of whether the individuals were vaccinated with primary or booster doses.
- For instance, if 10 people are given booster doses, this would be considered 0 wastage.
- Similarly, if 5 people are given primary doses and 5 people are given booster doses, this is 0 wastage.

If 8 people are vaccinated, all with primary doses, this is 2 doses wasted. If 8 people are vaccinated, 4 with primary doses and 4 with booster doses, this is also 2 doses wasted.

If >10 people are vaccinated:

- Because the half dose booster allows for up to 20 doses to be drawn from a vial, you will need add in extra whole doses to increase your inventory on-hand to account for the extra doses administered. This will always be considered 0 wastage.

Moderna Inventory and Booster Adjustments in CT WiZ

Your inventory on-hand will need to be adjusted per vial based on how many additional doses were administered. Vaccine wastage will need to be made per vial. Wastage is reported in whole doses.

- **How to make an inventory adjustment in CT WiZ:**
 - In CT WiZ, select Inventory – Vaccines – On-Hand – select Actions – select Adjustment:
 - select the **Reason code: Dose Count Variance Multi-Dose Vial** and
 - enter the **Doses Adjusted** (*as whole doses.*)
 - **For User Interface: How to document correct booster dosage administered in CT WiZ:**
 - In CT WiZ, find the patient – select Action – Add Vaccine – Create And Administer – Change **Dosage field to 25**
 - **For EHR vendors and senders: please be sure to include the correct dosage volume** (primary 0.5mL or add in the booster 0.25 mL) for Moderna in the HL7 message to be reported from your Electronic Health Record (EHR) system to CT WiZ.

Inventory Trainings in CT WiZ and VAMS

- **CT WiZ** – Moderna Booster Dose Inventory: Click [here for trainings](#) on how to 'Document Wasted Vaccines' and the 'Moderna Wastage Tables'
- **VAMS** – Moderna Booster Dose Inventory: Click [here for release notes](#) in VAMS Release 6.1.1

Vaccine Lot Management and Expiration

In order to minimize the number of unused expired doses and manage expired doses correctly, we encourage providers to:

- Monitor expiration dates weekly, rotate stock as needed, and follow a “first in, first out” strategy to manage inventory.
- If nearing expiration, check posted manufacturer information for the most up to date expiration/extension information for vaccine lots.
- Based on the latest expiration information and unless instructed to do otherwise, REMOVE expired vaccine from the storage unit. Do not give staff opportunity to administer expired vaccine.
 - If expired vaccine is inadvertently is administered, it is considered a vaccine administration error and requires remediation including a VAERS report, contacting the recipient to inform them of the error, and may or may not require revaccination based on the manufacturers’ guidance. Guidance on vaccine administration errors can be found in Appendix A of the [Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Authorized in the United States](#).
- Vaccine disposal: dispose of the vaccine vial (with any remaining vaccine) and packaging as medical waste. Do NOT return vaccine in the thermal shipping container.
- Check your vaccine stock for lots expiring using the [CDC’s Vaccine Lot Number and Expiration Date webpage](#).
- Request access to a new COVID-19 Vaccine Lot Number report via CDC’s Vaccine Code Set Management Service (VCSMS). This report includes COVID-19 vaccine lot numbers and expiration dates provided to CDC by the vaccine manufacturers. This report is updated daily and can be used to support vaccine administration, inventory management, and jurisdiction IISs. Complete the registration form on [CDC’s Vaccine Lot Number and Expiration Date webpage](#) to request access to the report.

Providers should dispose of expired vaccine appropriately and report the wastage in the DPH ticketing system. When reporting expired doses to the [Helpdesk](#), please select the “Report Vaccine Wastage” ticket option, then select “Other” as the wastage reason and type “Expiration” in the text box when prompted. Please make sure that inventory is updated in Vaccine Finder, VAMS, or CT WiZ as appropriate.

Report vaccine temperature excursions and vaccines wasted to the [Helpdesk](#) by following the prompts and submitting a ticket.

Communicating the Benefits of Influenza Vaccine during COVID-19 Please see new handout which includes updated recommendations on co-administration of flu and COVID-19 vaccines and tips for discussing flu vaccine with patients. Check it out [here](#).

Influenza Corner

The Advisory Committee on Immunization Practices *Prevention and Control of Seasonal Influenza with Vaccines: Recommendations of the Advisory Committee on Immunization Practices, United States, 2021–22 Influenza Season* is available [here](#).

If a patient is eligible, both the flu and COVID-19 vaccines can be administered at the same visit, [as recommended by CDC and its Advisory Committee on Immunizations Practices \(ACIP\)](#).

In addition to flu vaccine, the COVID-19 vaccine can be given with other vaccines as well. Even though both vaccines can be given at the same visit, providers should follow the recommended schedule for either vaccine: If your patients haven't gotten the currently recommended doses of COVID-19 vaccine, they should get a COVID-19 vaccine as soon as possible, and ideally they should get a flu vaccine by the end of October.

Giving all vaccines for which a person is eligible at the same visit is considered a [best practice](#) as it increases the probability people will be up to date on recommended vaccines. It also is an important part of immunization practice, especially if a health care provider is uncertain that a patient will return for additional doses of vaccine.

Coadministration of COVID-19 and Influenza vaccines

You may administer COVID-19 and influenza vaccines without regard to timing (both live, attenuated and non-live influenza vaccines). This includes administration of COVID-19 and influenza vaccines on the same day, as well as coadministration at any time interval. ([CDC | Interim Clinical Considerations: Coadministration of COVID-19 and Influenza vaccines](#))

Ensure Best Practice by Checking CT WiZ Before Vaccinating

Prior to administering any vaccine, including the COVID-19 vaccine, it is important that a recipient's prior vaccine history be referenced in the Immunization Information System (CT WiZ); best clinical practice is to verify that the recommended interval has elapsed since a previous dose of vaccine and that the preferred brand of vaccine be administered.

- If your clinic established bi-directional data exchange, you can query CT WiZ for the patient immunization record [electronically from your EHR](#).
- Every CoVP enrolled clinic can [look up the patient immunization record](#) in the [CT WiZ user interface](#). Those who signed the CoVP Provider Agreement and the primary and back-up vaccine coordinator already have CT WiZ access.
- If your staff need access to CT WiZ, [request a username](#) and select the 'Clinic Access' role. Access to CT WiZ is defined in [EXECUTIVE ORDER NO. 13C](#).
- If you need support, please submit a [Helpdesk ticket](#).

Post Notice to Patients About Reporting to CT WiZ at CoVP Clinics

All clinics enrolled in the CoVP must post the [Notice to Patients About Reporting to CT WiZ](#), to let vaccine recipients know their records are being reported to CT WiZ. If you are reporting through VAMS, this data is transmitted to CT WiZ.

Replacement CDC COVID Vaccination Cards

- *Recommendation:* Post your procedure for recipients to request replacement cards, in a location visible to recipients at your clinic as well as on your website. If your clinic needs additional CDC COVID-19 Vaccination Cards, contact Immunizations@ct.gov and we will email you a pdf of the card for your clinic to print

(note: these should not be posted on your website). Large type print cards are also available via pdf.

- **Reminder:** You should issue CDC COVID-19 Vaccination Cards to your vaccine recipients. DPH cannot issue a CDC card to recipients. DPH can provide the immunization record from CT WiZ. DPH's procedure is on our COVID-19 Vaccine and DPH Immunization webpages at: [I lost my vaccine card, how do I get another one? \(ct.gov\)](#) and [Request an Official Immunization Record](#).

VAMS Clinics

- Clinics with scheduling appointments through VAMS should check their appointment reservation tiers. There is a **NEW feature** to add "groups" for appointments based on vaccine type and age group to restrict scheduling based on this (for example: giving appointment priority to 1st or 2nd doses vs booster doses.) [View our guide](#) on our VAMS Training webpage for assistance.
- **Reminder:** check your "Vaccine Products Offered" in your clinic set up and make sure the appropriate vaccine products are checked off that you are offering.

Upcoming Clinic Trainings and Office Hours

- **CoVP Update -- next meeting December 15**
Provides CoVP Vaccinating Providers updates on the CoVP Program and Q&A with DPH staff. **Every other Wednesday** 9:00am-10:00am; Join: [CoVP Office Hours](#)
- The **CoVP Enrollment Office Hours** Provides information about the CoVP enrollment process in CT WiZ and Q&A with DPH staff. **Mondays** 12:00pm-12:30pm; Join: [CoVP CT WiZ Enrollment Office Hours](#)
- **Vaccine Storage and Handling Assessment** For clinics who completed CoVP enrollment and received an invite to attend. **Tuesdays** 10:00am-11:00am & **Thursdays** 1:00pm-2:00pm; **By invitation Only**
- **VAMS & CT WiZ Live Helpdesk Office Hours** Clinics can ask questions about VAMS and CT WiZ functionality to DPH staff. **Tuesdays** 9:00am 10:00am; Join: [VAMS Live Helpdesk Office Hours](#)

Visit: [VAMS Training](#) and [CT WiZ Training](#) for enhancement release notes and training.

Thank you for all of your ongoing work and support of our COVID-19 vaccine roll-out in Connecticut.

CT DPH Immunization Program Main P: (860) 509-7929 | Fax: (860) 706-5429 | Email: dph.immunizations@ct.gov Website: [CT Immunization Program](#) | [COVID-19 Vaccine Program](#)

If you would like to unsubscribe from these communications, please send an email to Dph.immunizations@ct.gov with the subject line "Unsubscribe from COVID-19 Program communications".