



Western Connecticut  
Health Network

Danbury Hospital - New Milford Hospital - Norwalk Hospital

March 9, 2017

Richard Melchreit, MD  
Healthcare Associated Infections Program Coordinator  
Connecticut Department of Public Health  
410 Capitol Avenue; MS #11FDS  
Hartford, CT 06134

Re: Norwalk Hospital

Dear Dr. Melchreit,

We are committed to a culture of excellence and patient safety is our top priority. We take the Healthcare-Associated Infections very seriously as evidenced by the favorable performance in almost all areas. Although the C. difficile results for the 2015 time period were not where we wanted them to be, our current performance is much improved.

We have implemented new protocols and practices, beginning in 2015 and, as a result, we have already seen significant improvement in our outcomes. Specifically, we reduced the number of C. difficile cases by 50% for calendar year 2016 and expect the improvement to continue in 2017.

We are confident that our quality and patient safety efforts will continue to demonstrate success and we remain committed to delivering outstanding care to everyone we serve.

Sincerely,

A handwritten signature in purple ink that reads "Sharon Adams".

Sharon Adams  
WCHN CNO, COO, CQO