Mobile Integrated Healthcare Committee

January 25, 2018

Member Attendees: Joshua Beaulieu, Mike Bova, Doug Dole, Jose Matias, Jim Santacroce, Irene Smith <u>Via Phone</u>: Len Guercia, Joe Larcheveque, Chris O'Brien, Terence Sheehan

Excused Members: Nancy Brescia, Nancy Brunet, Erin Riggott, James Stead

Торіс	Discussion	Action
Meeting called to order at 1408	Minutes from 12/28 meeting reviewed and approved	Motion – D. Dole
		Second – I. Smith
Old Business		
Information Sharing on new MIH	None at this time	
Programs		
Community Data Reporting	None at this time	
State MIH working group update	J. Beaulieu, M. Bova and J. Santacroce provided an update of the last State Working group meeting. The group heard from EMS stakeholders about specific gaps in care or community health needs that EMS agencies are seeing. Lengthy discussion about the progress of the working group, as well as the general atmosphere of the meetings. All agree that the meetings are well attended, that the atmosphere is open, engaged and cooperative. Overall the sense is that all stakeholders see some value in pursuing MIH and are working cooperatively through the process.	Suggestion made to offer non-EMS stakeholders on the State MIH working group the opportunity to ride and observe with EMS agencies. J. Beaulieu to offer this at the next meeting and will coordinate requests.
New Business		
Chair/Vice-Chair Election	Discussion about the leadership structure of this	Motion by I. Smith, second by J. Matias to

End of Year Report	 committee. Several were nominated for vice-chair and we have strong participation from several more. Consideration of having more than 1 vice-chair was discussed. Brief discussion on the draft 2017 end of year report sent out by J. Beaulieu for review. 	elect a slate of officers for 2018 as follows: J. Beaulieu – Chair, J. Santacroce – 1 st Vice Chair, M. Bova – 2 nd Vice Chair, E. Riggott – Secretary. Motion passed unanimously. Motion by I. Smith and second by J. Santacroce to amend the draft end of year report with the committee leadership for 2018 identified and submit a final version to the Advisory Board Chair. Motion passed
Work Project		unanimously
MIH Provider Education – Alternative Destination	Group has general discussion on alternative destination its impact on EMS. It is agreed that since this is being done in other areas, we need to research how it is working elsewhere and what specific protocols or practices are in place to guide it.	J. Santacroce will coordinate research by committee members into other alternative destination programs and protocols.
Info Sharing	I.Smith - The CT Trauma Committee is looking at accident reduction. This may be an area of interest for MIH programs.	J. Beaulieu to contact trauma committee chair Shea Gregg to request additional details on what they are looking at.
Adjournment	Meeting adjourned at 15:44 hours	Next Meeting – February 22, 2018 at Manchester FD

Mobile Integrated Healthcare Committee

February 22, 2018

Member Attendees: Joshua Beaulieu, Mike Bova, Jose Matias, Erin Riggott, Irene Smith

Excused Members: Jim Santacroce, Len Guercia, Nancy Brescia

Торіс	Discussion	Action
Meeting called to order at 1405	Minutes from 1/25/2018 meeting reviewed and	Motion – M. Bova
	approved	Second – I. Smith
Old Business		
Info Sharing on new programs	None reported at this time	
Community Data Reporting	Group discussion regarding EMS data collection at the state level, and current documentation issues (double reporting between agencies, lack of reporting, several different EMS softwares)	
State MIH working group update	J. Beaulieu reports that the state working group has not met since this groups last meeting (1/25/18)- no update	
New Business		
MIH Provider Education	Jim Santacroce compiled a list of documents (articles,	

	journals, statement papers, etc) regarding Alternate Destinations. Group will review these (document/URL's posted on Trello) for discussion at next meeting.	
Info Sharing	 J. Beaulieu reached out the Trauma Committee Chair and has not heard back as of yet. S. Durante- updated state EMS protocols should be released in the near future 	
Adjournment	Meeting adjourned at 1533	Next Meeting – March 22 nd , 2018

of the Connecticut EMS Advisory Board

Thursday, March 22nd 2018 Agenda

- Location: Manchester Fire-Rescue-EMS 75 Center St Manchester, CT 06040
- **Call-in:** Limited to 8 participants. Please email Josh Beaulieu for access info.

Call to order – 2:00pm

Review of February 22nd meeting minutes

Old Business:

- Information sharing on new programs
- Community Data Reporting
- State MIH Working Group update

New Business:

• Office of Health Strategy - discussion

Work Project:

• Alternate destination programs.

Info Sharing Next meeting: April 26th, 2018

Mobile Integrated Healthcare Committee

March 22, 2018

Member Attendees: Joshua Beaulieu, Joshua Conroy, Jose Matias (call in), Jim Santacroce, James Stead, Gary Wiemokly (guest), Doug Dole, Joe Larcheveque (call in), Terence Sheehan (Call in)

Excused Members: Mike Bova, Nancy Brunet, Erin Riggott, Irene Smith

Торіс	Discussion	Action
Meeting called to order at 1404	Minutes from 2/22/2018 meeting reviewed and	Motion – Stacey D
	approved	Second – Jose M.
Old Business		
Info Sharing on new programs	Stacey passed along the Center for Health Care	
	Strategies has a webinar with a MIH focus available	
Community Data Reporting	None	
State MIH working group update	J. Beaulieu reports that Mark Shaffer from the Office of	
	Health Strategy, a newly formed office, has joined the	
	state MIH workgroup and brings a very interesting	
	perspective to the discussions.	
	Discussion was focused on the 2/27/18 workgroup meeting.	
	Stacey D. pointed out that EMS falls under the "resource umbrella" that the OHS talked about where they look to utilize existing resources to meet current challenges and provide more focused care.	
	Doug D. pointed out that the Paramedic Committee has also discussed Primary Care integration for paramedics.	

New Business		
Work Project	Alternate Destination Discussion: Josh B. asked the group to review the reference document that listed some alternate destinations and references. Discussions were focused around a concept discussion, challenges, and what this would look like in Connecticut.	
	Jose M. discussed a program at St. Mary's in Waterbury that would essentially have low acuity patients go to a urgent care type of setting co-located with the emergency department. This was being done to move this population out of the acute care areas.	
	 What is restricting us now? Availability of approved destinations Reimbursement What are the risks of transporting elsewhere? Non-compliance to protocols Adverse outcomes Reimbursement 	
	Josh B. then asked the group if they are in favor of alternate destinations as a viable concept and is it something we should pursue. The group agreed that yes it is something that has value and we should pursue. It was felt by the group that any alternate destination program will need active MD involvement	
	with robust quality oversight in addition to additional education for paramedics and the avoidance of putting patients who are in high risk categories into alternate destinations decisions.	
Info Sharing		, th
Adjournment	Meeting adjourned at 1600	Next Meeting – April 26 th , 2018

of the Connecticut EMS Advisory Board

Thursday, April 26th, 2018 Agenda

- Location: Manchester Fire-Rescue-EMS 75 Center St Manchester, CT 06040
- **Call-in:** Limited to 8 participants. Please email Josh Beaulieu for access info.

Call to order – 2:00pm

Review of March 22nd meeting minutes

Old Business:

- Information sharing on new programs
- Community Data Reporting
- State MIH Working Group update

New Business:

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Work Project:

• Alternate destination recommendations discussion

Info Sharing

Next meeting: May 24th, 2018

Mobile Integrated Healthcare Committee

April 26, 2018

Member Attendees: Joshua Beaulieu, Joshua Conroy, Erin Riggott, Jim Santacroce, Irene Smith; via Phone: Lauri Bolton, Joe Larcheveque, Jose Matias, Chris O'Brien

Excused Members:

Торіс	Discussion	Action
Meeting called to order at 1405	Minutes from March 22, 2018 meeting reviewed and	Motion – Irene Smith
	approved	Second – Jim Santacroce
Old Business		
Information Sharing on new	None reported	
programs		
Community Data Reporting	None reported	
State MIH workgroup update	Alternative Destination is main topic of work group.	
	Some concern noted from hospital staff/MD staff to	
	divert patients from the ER to other facilities due to	
	revenue for hospitals.	

New Business		
Work Project		
Alternate destination	Group will begin looking at the aspects of alternative	
Recommendation discussion	destination, including medical oversight, direct	
	protocol reviews, required training, patient	
	criteria/chief complaints, and determine facilities for	
	an alternative destination program.	
Info Sharing	Jose Matias reports that Waterbury has new Medical	
	Director, and they have begun moving low acuity	
	patients to an "in hospital" urgent care section for	
	treatment.	
	J. Beaulieu recommends group look at Center for	
	Healthcare Strategies website: chcs.org	
Adjournment	Meeting adjourned at 1520 hours	Next Meeting – May 24 th at 2 PM

Mobile Integrated Healthcare Committee

June 28, 2018

Member Attendees: Josh Beaulieu, Erin Riggott; via phone: Doug Dole, Jose Matias, Chris O'Brien, James Stead

Excused Members: Irene Smith, Jim Santacroce, Mike Bova

Торіс	Discussion	Action
Meeting called to order at 1408 hrs	Minutes from April meeting not available to approve	Motion –
		Second –
Old Business		
Information sharing on new programs	J. Beaulieu reports a Mass program, ran by EastCare	
	ambulance, that is working to reduce readmission	
	rates. They operate midweek in the evenings.	
	Beaulieu reports that he plans on getting more	
	information about this program in near future.	
Community Data Reporting	None reported	
State MIH working group update	J. Beaulieu reports that the group did not meet in June,	
	last met in May, and they are being to focus in on	
	tasks. Subgroups have been identified- including	
	education, application process, legislative review,	
	program areas, payment/reimbursement, and public	
	education. Program areas for discussion include	
	alternative destination, hospice, high utilizer, nurse	

	triage line, and readmission reduction.	
New Business		
Work Project	Provider education- group members will look at the 5 program areas that the state work group has identified, and begin review education recommendations. E. Riggott will look at alternative destination, J. Matias will review Hospice, and J. Beaulieu will review hospital readmission reduction.	
Info Sharing	Beaulieu reports that California is looking at legislation change to allow for MIH, and has had some opposition from the ambulance association regarding the change. Also reports that Massachusetts is reviewing legislative change for MIH programs, and is recommending program fees/renewal fees for MIH programs, along with staffing an OEMS MIH office for oversight.	
Adjournment	Meeting adjourned at 1510 hours	Next Meeting – August 9 th at 2 PM

Mobile Integrated Healthcare Committee

September 27th, 2018

Member Attendees: Joshua Beaulieu, Lauri Bolton, Dave Burich, Erin Riggott, Irene Smith via phone: Joey Hundley, Joe Larcheveque

Excused Members: Jim Santacroce

OEMS Staff: Stacey Durante

Guests: Melissa Osborne

Торіс	Discussion	Action
Meeting called to order at 1400	Minutes from Aug 23, 2018 meeting reviewed and	Motion – Irene Smith
	approved	Second – Erin Riggott
Old Business		
Information Sharing New Programs	None at this time	
Community Data Reporting	Josh Beaulieu gives brief report regarding data analysis in Manchester- regarding Skilled Nursing Facilities and Assisted Living Facilities- looking at amount of calls per unit annually with consideration to services offered/lack of services offered.	
State MIH workgroup update	Group had brief discussion on the EastCare Program presentation that was given to workgroup at last meeting.	
New Business		

None at this time		
Work Project		
MIH Provider Education	Group looks to make educational recommendation	
	that can be reported to the CT EMS Advisory Board.	
	Goal will be to give a recommendation that will	
	address programs being considered (alternative	
	destination, re-admission avoidance, high utilizer,	
	hospice revocation, nurse triage, or prevention	
	programs).	
	Group will recommend a consistent core program with	
	a list of core recommendations, physician oversight, a	
	prior experience requirement, validation of an	
	education program, and accreditation of a program	
	through a 3 rd party, such as CAPCE.	
Info Sharing	None at this time	
Adjournment	Meeting adjourned at 1543 hours	Next Meeting –
•		Thursday October 25 th , 2018

of the Connecticut EMS Advisory Board

Thursday, October 25, 2018 Agenda

- Location: Manchester Fire-Rescue-EMS 75 Center St Manchester, CT 06040
- **Call-in:** Limited to 8 participants. Please email Josh Beaulieu for access info.

Call to order – 2:00pm

Review of August meeting minutes

Old Business:

- Information sharing on new programs
- Community Data Reporting
- State MIH Working Group update

New Business:

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Work Project:

• MIH provider education

Info Sharing

Next meeting: Thursday November 29th (5th Thursday due to Thanksgiving holiday).

Mobile Integrated Healthcare Committee

October 25th, 2018

Member Attendees: Joshua Beaulieu, Dave Burich, Doug Dole, Joey Hundley, Chris O'Brien

Excused Members: Erin Riggott, Jim Santacroce, Irene Smith

Торіс	Discussion	Action
Meeting called to order at 14:05	Minutes from September 27 th , 2018 meeting reviewed	Motion – D. Burich
	and approved	Second – S. Durante
Old Business		
Information Sharing New Programs	C. O'Brien – There is a grant for rural medicine	
	targeting improved patient outcomes. Limited info	
	available.	
	S. Durante – PA HB 1003 addresses insurance	
	reimbursement for treat/no transport and includes	
	Medicaid and Medicare.	
Community Data Reporting	Nothing to report	
State MIH workgroup update	J. Beaulieu provided an update on the progress of the	
	legislative workgroup. Elements of a proposed	
	application process was discussed, as well as a current	
	timeline for report submission.	
New Business	No new business	
Work Project		
MIH Provider Education	The education recommendations discussed at last	The committee is in agreement that the
	meeting and circulated for review were discussed. The	recommendations drafted and reviewed by
	committee reviewed each recommendation and	the committee were adequate for submission
	agreed that they were adequate as written in the draft	to the legislative workgroup. J. Beaulieu to

Info Sharing	document. Considerations addressed in the recommendation draft include a list of core topic recommendations, physician oversight, a prior experience requirement, validation of an education program, and accreditation of a program through a 3 rd party, such as CAPCE. None at this time	finalize the draft and submit it to Director Coler.
Adjournment	Meeting adjourned at 15:30 hours	Next Meeting – Thursday November 29 th , 2018 *Note the change from 4 th to 5 th Thursday due to the Thanksgiving holiday.

of the Connecticut EMS Advisory Board

Thursday, November 29, 2018 Agenda

- Location: Manchester Fire-Rescue-EMS 75 Center St Manchester, CT 06040
- **Call-in:** Limited to 8 participants. Please email Josh Beaulieu for access info.

Call to order – 2:00pm

Review of October 25th meeting minutes

Old Business:

- Information sharing on new programs
- Community Data Reporting
- State MIH Working Group update

New Business:

• Nominations for committee chair/vice-chair

Work Project:

• End of year report

Info Sharing

Next meeting: Thursday December 27th

Mobile Integrated Healthcare Committee

November 27th, 2018

Member Attendees: Joshua Beaulieu, Dave Burich, Erin Riggott, Irene Smith

Excused Members: Melissa Osborne, Jim Santacroce.

Торіс	Discussion	Action
Meeting called to order at 14:05	Minutes from October 25 th , 2018 meeting reviewed	Motion – S. Durante
	and approved	Second – D. Burich
Old Business		
Information Sharing New Programs	J. Beaulieu – New website for MIH program	
	information sharing: <u>https://mihcp.tmf.org</u> . The site	
	provides a substantial amount of information MIH	
	programs and practical resources for leaders,	
	providers, patients and payers. Free account set up.	
	Also, the Mass.gov MIH website has good information	
	about their programs and application process.	
	https://www.mass.gov/mobile-integrated-health-care-	
	and-community-ems	
	S. Durante – Provided the group with articles on PA HB	
	1003 which addresses insurance reimbursement for	
	treat/no transport and includes Medicaid and	
	Medicare.	
Community Data Reporting	D. Burich – Presented info on the NH PRIDE program,	J. Beaulieu will reach out to the PRIDE
	which addresses fall prevention and home safety. The	coordinator to ask for data from their
	program is grant funded. Discussion among	program.
	committee members identified aspects of this plan	
	that should be used as examples of how MIH programs	
	can positively impact community health.	
State MIH workgroup update	J. Beaulieu provided an update on the progress of the	

	legislative workgroup. A draft report will be available to workgroup members prior to the next meeting on 12/18. The report is due to the legislature by Jan. 1.	
New Business	Committee leadership for 2019 was discussed. J. Beaulieu, J. Santacroce and E. Riggott have all expressed interest in remaining in their current roles.	Motion by I. Smith to nominate J. Beaulieu – Chair, J. Santacroce – Vice Chair, E. Riggott – Secretary. Second by D. Burich. No additional nominations put forward. Committee positions will be voted on at December meeting.
Work Project		
End of Year Report	The committee is required to turn in a report of activity, along with goals for the coming year, to the CEMSAB chair by January. Discussion of what will be included in the report.	J. Beaulieu will draft a report for review at the December meeting.
Info Sharing	None at this time	
Adjournment	Meeting adjourned at 15:15 hours	Next Meeting – Thursday December 27 th , 2018

Respectfully submitted by Joshua Beaulieu – Committee Chair.

of the Connecticut EMS Advisory Board

Thursday, December 27, 2018 Agenda

- Location: Manchester Fire-Rescue-EMS 75 Center St Manchester, CT 06040
- **Call-in:** Limited to 8 participants. Please email Josh Beaulieu for access info.

Call to order – 2:00pm

Review of November 29th meeting minutes

Old Business:

- Information sharing on new programs
- Community Data Reporting
- State MIH Working Group update

New Business:

• Voting for committee chair/vice-chair

Work Project:

• End of year report

Info Sharing

Next meeting: Thursday January 24th.

Mobile Integrated Healthcare Committee

December 27th, 2018

Member Attendees: Joshua Beaulieu, Dave Burich, Len Guercia, Joe Larcheveque, Jose Matias, Chris O'Brien, Melissa Osborne,

Jim Santacroce, Irene Smith

Excused Members: Erin Riggott

OEMS Staff: Stacey Durante

Guests: Sean Caffyn

Торіс	Discussion	Action
Meeting called to order at 14:05	Minutes from November 29 th , 2018 meeting reviewed	Motion – S. Durante
	and approved	Second – D. Burich
	Dr. Sean Caffyn was introduced to the committee as a	
	new member.	
Old Business		
Information Sharing New Programs	D. Burich – Presented an article by Dr. Gail D'Onofrio of	
	YNHH for the New England Journal of Medicine,	
	addressing the opioid epidemic as a community issue.	
	Committee discussion of a possible MIH role in	
	community outreach or follow-up with opioid	
	dependency patients	
Community Data Reporting		
State MIH workgroup update	J. Beaulieu provided an update on the progress of the	
	legislative workgroup. A draft report is being reviewed	
	and comments by workgroup members are asked for	
	by January 3 rd . The next meeting is January 15 th . The	
	workgroup has asked for an extension for submission	
	of this report. The committee discussed the content	
	and scope of the report. Specifically, discussion about	
	the process for MIH program approval raised some	
	concern among committee members.	

New Business	Committee leadership for 2019 was discussed. J. Beaulieu, J. Santacroce and E. Riggott were nominated in November to remain in their current roles. No additional nominations were presented.	Motion by I. Smith to endorse J. Beaulieu – Chair, J. Santacroce – Vice Chair, E. Riggott – Secretary. Second by D. Burich. These will be forwarded to CEMSAB Chair Allard for approval.
Work Project		
End of Year Report	A draft of the end of year report produced by J. Beaulieu was distributed and discussed. The committee is in agreement with the content of the report. Two additions to the goals were requested and agreed upon by the committee.	J. Beaulieu will finalize end of year report, incorporating the changes requested in today's discussion, and submit it to CEMSAB Chair Allard prior to their January 3 rd meeting.
Info Sharing	None at this time	
Adjournment	Meeting adjourned at 15:20 hours	Next Meeting – Thursday January 24 th , 2018

Respectfully submitted by Joshua Beaulieu – Committee Chair.