

MINUTES
CONNECTICUT EMS MEDICAL ADVISORY BOARD
CMED COMMUNICATIONS COMMITTEE
September 14, 2022 1:30 pm ~ Virtual Meeting Via Zoom

Member Attendees: Betty Morris, Chair/North Central CMED; Savage – Northwest Public Safety; Vaughn Dumas -Southwest Regional Communications; Chuck Kelleher, Quinebaug Valley Communications; Judi Reynolds – DPH/OEMS; Troy Clark, CTS

Guests: Joel Demers, DPH/OEMS

Unable to attend: Brian Baldwin - North Central CMED; Jon Rollinson, MEDCOM; Kristin Vargas, Willimantic; Gregg Prevost – Valley Shore Emergency Communications; Steven Dan Soule – Litchfield County Dispatch; Doug Racicot - Tolland County 911; Tyler Millix, Tolland County 911; Matthew Duval – Norwich CMED; Groton Communications; Kevin McManus- DSET; Waterford ECC; Scott Wright, CTS;

TOPIC	DISCUSSION	ACTION
Meeting called to order at 1:33 p.m.	Presented Minutes of the June 8, 2022 Meeting Guests: Joel Demers, DPH/OEMS joined the meeting.	Motion to approve (Dumas) seconded (Kelleher) - Minutes approved.
Update on TWIAGE (Mobile App for EMS to Hospital Communications)	B. Morris requested that each CMED/RCC give an update on the use of Twiage in their areas. <u>QV/C.</u> Kelleher reported a small impact. They process minimum med patches. The dispatch center has a monitor to view Twiage activity as seen by the hospital. He reiterated the concern that this practice could result in a lack of situational awareness with destination hospitals. We don't want to lose coordination capability for MCI communication and managing transportation flow to the hospitals. <u>SWRC/V.</u> Dumas reported that one hospital is using Twiage along with it's primary service. It's a busy hospital and multiple ambulances transport patients to them. Controlling the information flow is challenging. <u>NWPS/S.</u> Savage reported that they are concerned about losing situational awareness. NW needs to address the units that do not sign on with them. <u>North Central CMED/B.</u> Morris reported that Twiage set up a dashboard with a similar view that the hospital ED has that we can pilot test. It is under construction and not available in the communications center at this time. NC EMS providers continue to follow procedures for signing on and	

	<p>providing hospital destination. This helps with situational awareness particularly when they respond to MCIs.</p> <p>Common concerns are the potential for multiple apps, loss of situational awareness, maintaining MCI coordination for destination hospitals and acknowledgement of Twiagie calls by emergency department personnel.</p>	
<p>State Interoperability CMED Work Group</p> <p>Reportable Events</p>	<p>Medical Coordination Use of CLMRN -Draft CMED Plan v2</p> <p>Troy Clark, Engineer, State CTS joined the meeting in S. Wright's absence. He is new to CTS and previously worked at Valley Shore.</p>	
<p>Statewide CMED Manual/Directory</p>	<p>B. Morris reported that she's been working with J. Demers from OEMS to finalize the edits on the EMS Communications Directory. We should have a final edition soon.</p>	
<p>Information Sharing</p>	<p>Dispatcher Recruitment/Training - V. Dumas reported that he converted a conference room so that dispatcher training could be removed from the "live" center. The new hires are responding well to this model particularly with a dedicated training person. V. Dumas shared that recruiting on Facebook and word of mouth have been successful. S. Savage reported that the NWPS call takers and dispatchers are crossed trained.</p>	
<p>Next Meeting</p>	<p>Wednesday, October 12, 2022 at 1:30 p.m. via Zoom.</p>	

Meeting adjourned at 2:15 p.m.

Respectfully submitted: Betty Morris, Chair

Future Meetings; October 12, 2022; November 9, 2022; December 14, 2022

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