

**MINUTES**  
**CONNECTICUT EMS MEDICAL ADVISORY BOARD**  
**CMED COMMUNICATIONS COMMITTEE**  
**June 8, 2022 1:30 pm ~ Virtual Meeting Via Zoom**

**Member Attendees:** Betty Morris, Chair/North Central CMED; Savage – Northwest Public Safety; Vaughn Dumas -Southwest Regional Communications; Chuck Kelleher, Quinebaug Valley Communications; Judi Reynolds – DPH/OEMS; Jon Rollinson, MEDCOM; Kristin Vargas, Willimantic;

**Guests:** Bill Schietinger, Chair, CEMSAB, Mike Zacchera, DPH/OEMS Region 3 Coordinator

**Unable to attend:** Gregg Prevost – Valley Shore Emergency Communications; Steven Dan Soule – Litchfield County Dispatch; Doug Racicot - Tolland County 911; Tyler Millix, Tolland County 911; Brian Baldwin - North Central CMED; Matthew Duval – Norwich CMED; Groton Communications; Kevin McManus- DSET; Waterford ECC; Scott Wright, CTS;

TOPIC	DISCUSSION	ACTION
<b>Meeting called to order at 1:34 p.m.</b>	Presented Minutes of the May 11, 2022 Meeting <b>Guests:</b> Mike Zacchera, DPH/OEMS Region 3 Coordinator and Bill Schietinger Chair, CT EMS Advisory Board joined the meeting.	Motion to approve (Kelleher) seconded (Dumas) - Correction - DSET Director- Should be Clayton Northgraves - Minutes approved.
<b>Update on TWIAGE</b> (Mobile App for EMS to Hospital Communications)	B. Morris requested that each CMED/RCC give an update on the use of Twiage in their areas. <u>QV/C</u> . Kelleher reported a small impact (Backus Hospital is a Hartford Healthcare Facility in Plainfield). The EMS Provider has discontinued radio patches through QV. He noted that this practice could result in a lack of situational awareness with destination hospitals. QV could lose coordination capability for MCI communication and managing transportation flow to the hospitals. Recommends a statewide application. <u>SWRC/V</u> . Dumas reported SW has six large hospitals, one Hartford Healthcare facility. EMS introduction of the Twiage App started with low training attendance. SWRC has no interest in paying for app used by one service. EMS concerned about mandatory compliance. <u>NWPS/S</u> . Savage reported that the CMED function is constant. Their area has one Hartford Healthcare facility. NW is concerned about losing situational awareness. <u>MEDCON/J</u> Rollinson reported that Yale is primary hospital and they use voice patches only for medical control. <u>Willimantic/K</u> . Vargas reported that there is one Hartford Healthcare facility in their area. It's	

	<p>been a hit or miss with the application. Willimantic is considering monitoring Twiage to get situational awareness about diversions, etc. Doesn't appear to be consistent. <u>North Central CMED/B</u>. Morris reported NC has eight hospitals. Twiage training is being held for Hartford Healthcare sponsored services. NCCMED met with Twiage reps to discuss a dashboard (similar view that the hospital ED has). Concerns are losing situational awareness and need for EMS providers to maintain radio skill. This is particularly important for interoperability during MCI's. NC EMS providers continue to follow procedures for signing on and providing hospital destination. Common concerns are the potential for multiple apps, loss of situational awareness, maintaining MCI coordination for destination hospitals and acknowledgement of Twiage calls by emergency department personnel.</p>	
<p><b>State Interoperability CMED Work Group</b></p> <p><b>Reportable Events</b></p>	<p><b>Medical Coordination Use of CLMRN -Draft CMED Plan v2</b></p> <p>No update.</p>	
<b>Statewide CMED Manual/Directory</b>	B. Morris reported that she may have someone that can prepare the document for publishing. The narrative fonts need to be standardized and formatted.	
<b>Information Sharing</b>	HB5001 – Proposed Legislation – DESPP to develop plan/procedures with assistance from DPH and Child/Family Services for licensed providers (potentially 211 or 988 transfer) to be available for calls involving mental/behavioral health and substance abuse.	
<b>Next Meeting</b>	Wednesday, September 14, 2022 at 1:30 p.m. via Zoom.	

**Meeting adjourned at 2:30 p.m. The July and August meetings are cancelled.**

**Respectfully submitted: Betty Morris, Chair**

**Future Meetings; July and August (no meetings scheduled), September 14, 2022; October 12, 2022; November 9, 2022; December 14, 2022**

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