Connecticut Emergency Medical Services Advisory Board CMED Communications Committee Wednesday, October 14, 2020 ~ 1:30 p.m.

Everbridge Conference Bridge

Call in number (605)468-8035 and passcode is 1863906

AGENDA

- 1.0 Call to Order
- 2.0 Information Arising from Previous Meeting [September 10, 2020]
 - Everbridge Demonstration -- Hospital Diversion Notifications- G Prevost
 Presentor: Kevin McMannus, Technical Account Manager, State of Connecticut
 CTAlert
 - 2.2 Statewide Hospital Diversion Guideline Revisions All
 - 2.3 COVID 19 Communications B. Morris
 - * 2.3.1 Southwest Regional Communications Center Policy for COVID-19 Services Notifications V. Dumas
- 3.0 Other Business
 - 3.1 Statewide CMED Manual All
 - 3.1.1 State of Connecticut Emergency Medical Communications Directory Each CMED/RCC to update their section *Publication Date Tabled*
 - 3.2 P 25 Sub Committee and CMED Talk Group G. Provost
 - 3.2.1 Develop Concept Document to present to CEMSAB including EMS Radio Replace Survey Questions and Dual Band Radio Vendors/Cost
 - 3.3 2020-21 CEMSAB CMED Communications Committee Goals and Objectives [All]
 - 3.4 CEMSAB Communications Committee Report to State Interoperability Executive Committee [Any Reportable Events] B. Morris
- 4.0 Information Sharing
- 5.0 Adjournment Next Meeting
 The next meeting is scheduled for November 11, 2020, 1:30 p.m. (Virtually) Details forthcoming.
 - * attached with agenda

DRAFT MINUTES

CONNECTICUT EMS MEDICAL ADVISORY BOARD CMED COMMUNICATIONS COMMITTEE

October 14, 2020, 1:30 pm ~ Virtual Meeting Via Zoom

Member Attendees: Betty Morris, Chair/North Central CMED, Gregg Prevost - Valley Shore Emergency Communications,; Steven Savage -

Northwest Public Safety; Vaughan Dumas -Southwest Regional Communications; Doug Racicot - Tolland County 911;

Brian Baldwin - North Central CMED, Judi Reynolds - DPH/OEMS; Matt Duval - Norwich CMED; Scott Wright -

DESPP/DSET

Unable to attend: Dan Soule – Litchfield County Dispatch; Joann Miles - Willimantic Emergency Communications; Jeffrey Otto,

Quinebaug Valley Emergency Communications; Chuck Kelleher, Groton Communications, MEDCOM

TOPIC	DISCUSSION	ACTION
Meeting called to order at 1:30	Presentation: Using State Everbridge System for Hospital	Consensus for K. McManus to continue
p.m. –	Diversion Notifications – Presenter: Kevin McManus, Technical Account Manager, State of CT – CT Alert. Concerns: (1) Not all CMEDs have an Everbridge account (2) CMEDs are sending CAD Notifications. Benefits: Everbridge system is capable of importing information into the CT CMED Notifications from CAD Notifications systems. Statewide view for all facilities on diversion. Member Portal available for entering and changing information, i.e., email, phone, text. User-friendly data entry/easy access for dispatchers.	working on the CT CMED Notifications Project
Statewide Hospital Diversion	CEMSMAC is revising the 2008 version of the Statewide	
Guideline Revisions	Hospital Diversion Guidelines. Submit recommendations	
	for change or express concerns now.	
COVID-19 Communications	B. Morris and V. Dumas working with COVID-19 Subgroup on Lessons Learned and Best Practices. V. Dumas reported	
	on the attached Memo and Policy developed/revised	
	working through the COVID-19 issues in Region 1 in early	
	2020. G. Prevost spoke about the standardized language adopted in Region 2.	

Statewide CMED Manual/Directory	D. Racicot will work on a final draft for review at the November meeting.	Goal is to publicize [Electronic format] the document in 2021
P25 Subcommittee and CMED Talk Group	G. Prevost reported that four municipalities within Valley Shore's area are live on the State P25 system. Recently Valley Shore and Southwest upgraded equipment to connect to the State core. S. Wright is beta testing the new talk group including naming identifiers.	
2020-2021 CEMSAB CMED Goals and Objectives	Part of previous discussion.	 Publish Statewide CMED Manual/Directory Develop and Distribute EMS UHF Radio Replacement Survey P25 Subgroup – Develop concept document identifying benefits and issues to migrating off UHF MED system to P25 system. Report findings to CEMSAB Identify vendors of dual band radios and cost
Report to State Interoperability Executive Committee (SIEC) –	SIEC Resumed meetings on September 15, 2020. Next meeting is October 20, 2020. Presenting Resolution to repurpose control stations previously issued to Public Safety Answering Points to monitor 8Call90, or the Connecticut Statewide Police Emergency Radio Network (CSPERN) radio transmissions. Resolution is to designate Primary Use: PSAP to PSAP All Hazards Communications — Resource Requests/Emergency Notifications When a Region or PSAP determines they will participate in the PSAP to PSAP Network the Control Station will be used only for that purpose.	

Meeting adjourned at 3:30 p.m. The next meeting is Wednesday, November 11, 2020 – Virtually – Details to follow Respectfully submitted: Betty Morris, Chair

2020 Meeting Dates: November 11; December 9

CEMSABCMED Communications2020_10_14-Minutes/DRAFT

Connecticut Emergency Medical Services Advisory Board CMED Communications Committee Thursday, November 12, 2020 ~ 1:30 p.m.

Everbridge Conference Bridge

AGENDA

- 1.0 Call to Order
- * 2.0 Minutes of the Previous Meeting October 14, 2020
- 3.0 Information Arising from Previous Meeting
 - 3.1 Follow Up on Everbridge -- Hospital Diversion Notifications- K. McManus,
 - * 3.2 Statewide Hospital Diversion Guideline Revisions All
 - 3.3 COVID 19 Communications Subcommittee Update V. Dumas
- 4.0 Other Business
 - 4.1 Statewide CMED Manual All
 - 4.1.1 State of Connecticut Emergency Medical Communications Directory
 - ➤ Maps -D. Racicot
 - ➤ Introduction, History, Resource List G. Provost/B. Morris
 - 4.2 P 25 Sub Committee and CMED Talk Group G. Provost
 - 4.2.1 Develop Concept Document to present to CEMSAB including EMS Radio Replace Survey Questions and Dual Band Radio Vendors/Cost
 - 4.3 2020-21 CEMSAB CMED Communications Committee Goals and Objectives [All]
 - 4.4 CEMSAB Communications Committee Report to State Interoperability Executive Committee [Any Reportable Events] All
- 5.0 Information Sharing
- 6.0 Adjournment Next Meeting
 The next meeting scheduled for December 9, 2020, 1:30 p.m. (Virtually) Details forthcoming.
 - * attached with agenda

CEMSAB CMED CC11-12-2020-Agenda

DRAFT MINUTES

CONNECTICUT EMS MEDICAL ADVISORY BOARD CMED COMMUNICATIONS COMMITTEE

November 12, 2020, 1:30 pm ~ Virtual Meeting Via Zoom

Member Attendees: Betty Morris, Chair/North Central CMED, Gregg Prevost – Valley Shore Emergency Communications,; Steven Savage –

Northwest Public Safety; Vaughan Dumas -Southwest Regional Communications; Doug Racicot - Tolland County 911; Brian Baldwin - North Central CMED, Judi Reynolds – DPH/OEMS; Matt Duval – Norwich CMED; Chuck Kelleher,

Groton Communications, Mark Hughson, MEDCOM

Unable to attend: Dan Soule – Litchfield County Dispatch; Joann Miles - Willimantic Emergency Communications; Jeffrey Otto,

Quinebaug Valley Emergency Communications;

TOPIC	DISCUSSION	ACTION
Meeting called to order at 1:30 p.m. –	Presented Minutes of the October 14, 2020 Meeting	No objections
Follow-Up on Everbridge Hospital Diversion Notifications	Received an update from K. McManus regarding progress on the CMED Everbridge notification project.	K. McManus is working with G. Prevost, Valley Shore. He will reach out to V. Dumas, Southwest and then B. Morris, North Central.
Statewide Hospital Diversion Guideline Revisions	A draft copy of the CEMSMAC revisions to the 2008 Statewide Hospital Diversion Guideline is circulating. Submit recommendations for change or express concerns now.	
COVID-19 Communications Subcommittee Update	V. Dumas reported Region 1 Medical Control Hospitals approved the patching policy. He will circulate the revised policy via email. Next meeting of the COVID-19 Communications Subcommittee is November 16.	
Statewide CMED Manual/Directory	D. Racicot reported his work is about 50% completed. G. Prevost and B. Morris will finalize the other documents [introduction, History, Resource List] to be included in the directory.	Goal is to publicize the directory in 2021 [Electronic format]

TOPIC	DISCUSSION	ACTION
P25 Sub Committee and CMED Talk Group	Pending.	
2020-2021 CEMSAB CMED Communications Goals and Objectives	 Publish Statewide CMED Manual/Directory Develop and Distribute EMS UHF Radio Replacement Survey P25 Subgroup – Develop concept document identifying benefits and issues to migrating off UHF MED system to P25 system. Report findings to CEMSAB Identify vendors of dual band radios and cost 	B. Morris will submit the 2020-2021 Goals and Objectives to the CEMSAB.
Report to State Interoperability Executive Committee (SIEC) –	B. Morris requested reportable events. S. Savage reported on the November 3 rd and 4 th natural gas leak affecting Derby/Ansonia. He will send details to B. Morris to report at the SIEC meeting on November 17.	
Information Sharing	P25 Channel G. Prevost reported they are field-testing the new P25 - Channel for MED Patches with services in the Valley Shore area. Center Disinfecting V. Dumas reported they purchased a portable BioWolf sprayer/fogger to disinfect the communications center. Local Fire Department also using the sprayer/fogger. EMS Career (Job) Fair B. Morris reported Echo Hose Fire Department hosting an EMS Job Fair on November 18. Area EMT students expected to attend.	

Meeting adjourned at 2:30 p.m. The next meeting is Wednesday, December 9, 2020 – Virtually – Details to follow Respectfully submitted: Betty Morris, Chair

2021 Meeting Dates: January 13, February 10, March 10, April 14, May 12, June 9, No July and August, September 8, October 13, November 10, December 8, 2021

Connecticut Emergency Medical Services Advisory Board CMED Communications Committee Wednesday, December 9, 2020 ~ 1:30 p.m.

A G E N D A

- 1.0 Call to Order
- * 2.0 Minutes of the Previous Meeting November 12, 2020
 - 3.0 Information Arising from Previous Meeting
 - 3.1 Follow Up on Everbridge -- Hospital Diversion Notifications K. McManus [*Progress with Individual CMEDs*]
 - 3.2 Statewide Hospital Diversion Guideline Revisions All
 - 4.0 Other Business
 - 4.1 State of Connecticut Emergency Medical Communications Directory All Update on Maps, Introduction and Resource Lists/Comments
 - 4.2 CEMSAB Communications Committee Report to State Interoperability Executive Committee [12/15/20] [Any Reportable Events] All
 - 5.0 New Business
 - 5.1 CMED Oversight [No Defined Lead Agency] B. Morris
 - 6.0 Information Sharing
 - 7.0 Adjournment Next Meeting
 The next meeting scheduled for January 13, 2020, 1:30 p.m. (Virtually) Details forthcoming.
 - * attached with agenda

DRAFT MINUTES

CONNECTICUT EMS MEDICAL ADVISORY BOARD CMED COMMUNICATIONS COMMITTEE

December 9, 2020, 1:30 pm ~ Virtual Meeting Via Zoom

Member Attendees: Betty Morris, Chair/North Central CMED, Gregg Prevost – Valley Shore Emergency Communications,; Steven Savage –

Northwest Public Safety; Vaughan Dumas -Southwest Regional Communications; Judi Reynolds - DPH/OEMS; Matt

Duval – Norwich CMED; Chuck Kelleher, Quinebaug Valley Communications;

Unable to attend: Doug Racicot - Tolland County 911; Brian Baldwin - North Central CMED, Dan Soule – Litchfield County Dispatch; Joann

Miles - Willimantic Emergency Communications; Groton Communications; Mark Hughson, MEDCOM

ТОРІС	DISCUSSION	ACTION
Meeting called to order at 1:35 p.m. –	Presented Minutes of the November 12, 2020 Meeting	Minutes accepted with one correction- minutes should read: "Chuck Kelleher, Quinebaug Valley Communications"
Follow-Up on Everbridge Hospital Diversion Notifications	K. McManus and G. Prevost successfully tested Everbridge notification to PSAPs and others in the Valley Shore area.	V. Dumas, Southwest will contact K. McManus to begin construction of Everbridge notification platform for Southwest ECC.
Statewide Hospital Diversion Guideline Revisions	Nothing new to report.	
Statewide CMED Manual/Directory	D. Racicot was unable to attend the meeting. His work on the maps for the directory is near final. G. Prevost and B. Morris will finalize the other documents [introduction, History, Resource List] to be included in the directory. B. Morris referenced an Excel spreadsheet that records information about MED Channel tower sites. If anyone made changes to their MED Channel system please get	Goal is to publicize the directory in 2021 [Electronic format]

	them G. Prevost. V. Dumas reported changes for Southwest and the spreadsheet.	
	Southwest and the spreadsheet.	
TOPIC	DISCUSSION	ACTION
Report to State	S. Savage acknowledged the benefits of connectivity to	
Interoperability Executive	the State core for communications – Coordinating the	
Committee (SIEC) –	incident involving a Waterbury Police Officer shooting.	
CMED Oversight	B. Morris distributed the CEMSAB Legislative Committee	
[No Defined Lead Agency]	Minutes and referenced the CMED Oversight section.	
	Talking points: Support for the CMED System,	
	Define structure-guidelines for CMED Operations,	
	financial Support through 9-1-1 Fund subsidy	
Information Sharing	Yale New Haven and Bridgeport Hospitals are discussing	
	the implementation of the COVID-19 EMS Protocol for	
	Treat – No Transport.	

Meeting adjourned at 2:09 p.m. The next meeting is Wednesday, January 13, 2021 – Virtually – Details to follow Respectfully submitted: Betty Morris, Chair

2021 Meeting Dates: February 10, March 10, April 14, May 12, June 9, No July and August, September 8, October 13, November 10, December 8, 2021

CEMSABCMEDCommunications 2020_12_9 Minutes-DRAFT