

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



Raul Pino, M.D., M.P.H.
Commissioner

Dannel P. Malloy
Governor
Nancy Wyman
Lt. Governor

Drinking Water Section

April 5, 2017

Mr. Victor N. Nigro, Jr.
Aqua Pump Co Inc.
169 W Stafford Rd
P.O. Box 43
Stafford Springs, CT 06076-0043

RE: 2017 Certified Operator Public Health Drinking Water Merit Award

Dear Mr. Nigro:

Congratulations! You have been chosen by the Connecticut Department of Public Health (CTDPH) to receive the 2017 Certified Operator Public Health Drinking Water Merit Award. This award is given during National Drinking Water Week to a certified public water system operator who exemplifies exceptional work practices on the job and contributions to the public health and safety of drinking water.

The CTDPH Drinking Water Section (DWS) helps protect public health by assuring the quality and adequacy of the state's more than 2,500 public water systems (PWSs) through administration of state and federal drinking water regulations. It is critical that public water systems provide their customers with an adequate supply of safe potable drinking water. This award is for recognition of the performance of an individual in the area of water operations. Certified Operators, who are responsible for operation of these public water systems, are critical to CT DPH's mission, as they represent the front line in protecting public health through maximizing the performance of their treatment and distribution systems, assuring safety of system operations, and improving compliance with regulations.

You are receiving this award in recognition of your work as a certified water system operator at the Aqua Pump Co Inc. The CT DPH recognizes your contributions as the designated Chief Operator for 65 public water systems ranging from small water systems to Class 2 water treatment plants and your proficiency in water system operations and controls. In addition to the daily operations and maintenances of the water systems, you have exemplified exceptional work practices and taken on a number of critical issues to



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improve the water quality and to insure a safe and an adequate supply of potable water for the water systems, including:

- Professionalism
 - Recognition by the Drinking Water Section of your professionalism concerning small water system issues and your knowledge of a variety of drinking water treatments.
- Dedication
 - Your dedication to work with public water systems that were out of compliance and your efforts to regain compliance and maintain smooth operation.
 - Your strong work ethics.
 - Your enthusiasm for the work in the water industry.
 - Your long term career in the water industry.
- Communication
 - Not holding back to inquire for clarification on regulation requirements whenever necessary to clarify and understand the specific requirements to develop procedures to help water systems meet compliance.
- Quick Response to Lead
 - Developed standard operating procedures (SOP) with your staff to help systems meet the requirements of the corrosion control steps and the stringent deadlines for systems exceeding the lead and/or copper action levels.
 - Instituted a procedure to have the residents sign and certify that the lead and copper samples were collected as instructed to ensure that the proper sampling procedures were followed.
 - Calculate the 90th percentile action level of the samples collected for the system to ensure adequate time for follow-up requirements.
 - Quick response to the corrosion control steps before being notified of the exceedance by DPH DWS.
 - i. Inform the owner/administrative contact of the lead and copper rule requirements and timeframes for the steps.
 - ii. Conduct required water quality parameters and source water lead and copper monitoring if system exceeded the action levels.
 - iii. Conduct additional water quality parameters monitoring necessary for the corrosion control treatment evaluation.
 - iv. Issue the appropriate notification and education materials to customers
 - v. Assess and submit optimal corrosion control treatment to remediate and reduce the level to below the action level.

Your dedication has resulted in improved system operation, water quality, water quantity, and protection of public health for the customers of the systems operated by you.

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April 5, 2017

Page 3

We look forward to presenting you with your award at a ceremony. Should you have any questions, please contact Cindy Sek of the DPH Drinking Water Section at (860) 509- 7333 or via email at cindy.sek@ct.gov.

Thank you for all that you do to ensure the public health and safety of drinking water in Connecticut.

Sincerely,

A handwritten signature in cursive script, appearing to read "Raul Pino".

Raul Pino, MD, MPH

Commissioner

Cc: Ms. Patrice Sulik, Director of Health, North Central District Health Department
Mr. Robert L. Miller, Director of Health, Eastern Highlands Health District
Mr. Victor Nigro, Mr. Scott Nigro, Aqua Pump Co Inc.
Honorable Tony Guglielmo, CT State Senator, District 35
Honorable Kurt Vail, CT State Representative, District 52