

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Environmental Health and Drinking Water Branch

EHDWB Circular Letter #2022-24

To: Community Water Systems

From: Lori J. Mathieu, Public Health Branch Chief

A handwritten signature in blue ink that reads "Lori J. Mathieu '22".

Date: April 14, 2022

Subject: Low-Income Household Water Assistance Program (LIHWAP)

The Connecticut Department of Social Services (DSS) and the Department of Public Health (DPH) Drinking Water Section (DWS) are pleased to announce that the Low-Income Household Water Assistance Program (LIHWAP) is currently processing applications for water assistance from eligible households and will begin issuing payments to participating vendors the week of April 18th. DSS is partnering with the state's Community Action Agencies to process applications and issue payments.

Payments to water vendors will be prioritized for qualifying households that have been disconnected, have a disconnection notice, or that have a bill in arrears with your company. Based on the availability of funds after payments are made to households with disconnections or arrearages, a fixed benefit payment may be made to qualifying households without an arrearage.

In order to receive payments, water vendors will need to enroll in the program by completing and signing the attached *Residential Water/Wastewater Vendor Conditions of Participation Form* and emailing it to WaterVendors.DSS@ct.gov.

To help your customers maintain services and to receive payments, please submit the completed form as soon as possible.

c: Heather Aaron, Deputy Commissioner, DPH



Phone: (860) 509-7296 • Fax: (860) 509-7295
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph

Affirmative Action/Equal Opportunity Employer

