

# STATE OF CONNECTICUT

## DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD  
Commissioner



Ned Lamont  
Governor  
Susan Bysiewicz  
Lt. Governor

### EHDW Circular Letter #2022-55

**TO:** Community and Non-Transient Non-Community Public Water Systems (PWSs)  
Department Public Health (DPH) Certified Water System Operators

**FROM:** Lori J. Mathieu, Public Health Branch Chief *Lori J. Mathieu '22*  
Environmental Health and Drinking Water Branch

**DATE:** September 8, 2022

**SUBJECT:** Water and Wastewater Sector Supply Chain Resilience

This office in the past 2 weeks has been notified that a local supplier of hydrofluorosilicic acid will be ending its delivery of this treatment chemical. PWSs should, at this time, verify with each of its chemical suppliers their ability to meet scheduled delivery dates.

The following actions are recommended:

- Verify current chemical storage levels,
- Reverify calculated “days remaining” of all water treatment chemicals,
- Review your utility’s emergency response and contingency plans and institute any required items that may lengthen onsite chemical supplies, including but not limited to evaluating use of alternate chemicals, instituting conservation measures, procuring shipment from alternate suppliers, assess use of reserve amounts from other utilities,
- Make contact with alternate suppliers to understand their capability of meeting your supply needs,  
Note: EPA’s Water Treatment Chemical Suppliers and Manufacturers Locator  
Tool: <https://www.epa.gov/waterutilityresponse/chemical-suppliers-and-manufacturers-locator-tool>.
- Consider becoming a member of CTWARN ([The Connecticut WaterWastewater Agency Response Network CtWARN](#)).

The Connecticut Department of Public Health (CT DPH) continues to monitor the current level of reported shortages/delays in shipment of water treatment chemicals and water system components. Community and Non-Transient Non-Community Public Water Systems are to complete the following survey when it receives a “Force Majeure1” (contract clause preventing fulfillment of obligation) or similar notification/awareness of delay in water treatment chemical delivery and/or experiences delays in water system components critical to projects or operation and maintenance functions: [CT DPH Survey - Supply Shortage in Water Treatment Chemical and Water System Components \(office.com\)](#)

To assist utilities in building supply chain resilience please note [EPA’s Water and Wastewater Sector Supply Chain web site](#). To learn about the status of disruptions and any actions that have been taken to

Phone: (860) 509-7333 • Fax: (860) 509-7359  
Telecommunications Relay Service 7-1-1  
410 Capitol Avenue, MS#12DWS, P.O. Box 340308  
Hartford, Connecticut 06134-0308  
[www.ct.gov/dph](http://www.ct.gov/dph)  
*Affirmative Action/Equal Opportunity Employer*



mitigate their impact to the water and wastewater systems sector please visit the following EPA web page: [Current Supply Chain Disruptions](#)

Should you have any questions please do not hesitate to contact Bill Sullivan ([dph.opcert@ct.gov](mailto:dph.opcert@ct.gov) / (860)936-1266) of the Operator Certification Program.

c: Heather Aaron, Deputy Commissioner, DPH