

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



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Governor
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Lt. Governor

Environmental Health & Drinking Water Branch

DWS Circular Letter #2021-91

TO: Community Public Water Systems

FROM: Lori Mathieu, Public Health Branch Chief, EHDW *Lori J. Mathieu '21*

DATE: November 12, 2021

SUBJECT: Connecticut Low-Income Household Water Assistance Program (LIHWAP)

The Connecticut Department of Social Services (DSS) has been awarded funds from the federal Department of Health and Human Services to administer the first Low-Income Household Water Assistance Program (LIHWAP) in Connecticut.

The purpose of the Connecticut LIHWAP program is to help low-income households to pay their public drinking water costs. The program is particularly targeted to those households with the lowest incomes or those that pay a high proportion of household income for drinking water services. DSS and Department of Public Health (DPH) Drinking Water Section (DWS) encourages all public water systems (PWSs) to participate in the new LIHWAP program. PWSs who wish to participate in the LIHWAP program will need to complete the attached 2021-2022 LIHWAP Residential Water/Wastewater Provider Conditions of Participation Form.

Because payments on behalf of qualified households will be made directly to eligible water providers, DSS requests that participating water service providers share any naming conventions, definitions, sequencing, or locations encoded in water account numbers. This information will help DSS to ensure the quality of data entry when processing applications and payments.

To participate in this program please submit the information above along with a signed vendor agreement to DSS via e-mail at WaterVendors.dss@ct.gov. If you have any questions, please do not hesitate to contact us at this email address. For more information about the LIHWAP program please visit at www.ct.gov/dss/waterassistance.

c: Deputy Commissioner Heather Aaron, MPH, LNHA, Department of Public Health
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