

Boil Water Notice Concluded

Return To Service

Residential Consumers

The City and/or Town of ______ is advising residents, businesses, food services, schools, childcare facilities, and healthcare facilities are advised to "flush" their water following the lifting of the boil water notice to clear plumbing of potentially contaminated water. Flushing your building water lines includes interior and exterior faucets, showers, water and ice dispensers, water treatment units, and so on.

Failure to follow this advisory could result in stomach or intestinal illness.

When a homeowner is notified that the boil water advisory has ended and the drinking water supply is safe, the following actions need to be taken before you consume the water:

1. FLUSH WATER

- Unscrew and remove the faucet aerator (screen)
- Turn on each cold water faucet/tap slowly
- Run cold water for five minutes
- Clean after water is flushed with water and dish soap and reinstall aerator
 - Clean with vinegar if any solid debris is noticed in the aerator

2. HOT WATER TANKS

To clear hot water pipes and water heater of untreated water:

- Run hot water only at all faucets and flush until water runs cool or typically for a minimum of: 15 minutes for a typical household 40 gallon hot water tank 30 minutes for a hot water tank greater than 40 gallons
- Hot water is then safe to use for hand washing dishes, pots and pans, etc.

3. REPLACE FILTERS

Water filters that are commonly used in refrigerators, faucets, pitchers, under the sink, and the whole house, etc. are not designed to remove the specific bacteria potentially present during a boil water advisory. If you ran water through your filter during the boil water advisory, the filter could be contaminated.

Remove and discard water filters



• Replace with a new filter following flushing Note: If you cannot flush or run water when filter is removed, replace with new filter after flushing. Always follow manufacturer's directions for filter replacement.

4. CHECK APPLIANCES/DEVICES

Always read and follow the owner's manual for directions to clean and flush all appliances that use water.

Dishwashers

• After flushing hot water pipes and water heater, run empty dishwasher one time on the hottest or 'sanitize' cycle.

Refrigerators/Freezers

Always follow filter replacement recommendations above.

- For refrigerators without filters, flush water dispensers by running at least one quart of water. If unsure of your dispenser's capacity, refer to manufacturer specifications.
- Flush home automatic ice makers. Make three batches of ice cubes and discard all three batches.

Water Softeners

• Run water softeners through a full regeneration (flush) cycle.

Portable Humidifiers

- Discard any water used in the device.
- Rinse the device with clean water and sanitize.
- If your humidifier has a filter, sanitize the humidifier and replace the filter.
- Always follow the manufacturer's instructions when you use bleach or any other cleaning product.
- Use distilled or demineralized water in humidifiers.

Furnace Humidifiers

There is potential for bacteria to grow on humidifier pads and in humidifier reservoirs after a boil water advisory.

- Follow manufacturer's guidelines to clean and disinfect all parts of the humidifier.
- Replace humidifier pad if it cannot be disinfected.

Other Devices

If you used contaminated water during the boil water advisory in **nebulizers**, **Continuous Positive Airway Pressure (CPAP) machines, oral, medical, or health care devices**, take the following actions:



- Discard any water used in the devices listed above.
- Rinse the device with clean water and sanitize.
- If your humidifier has a filter, sanitize the humidifier and replace the filter.
- Always follow the manufacturer's instructions when you use bleach or any other cleaning product.