

Wells and Septic Systems Damaged by Severe Storm and Flooding

If the damage is determined to be caused by the disaster, you may be eligible for FEMA assistance.

What type of assistance is available?

- For private wells and septic systems, **FEMA may provide assistance or reimbursement** for the cost of a professional, licensed technician's estimate of the repair or replacement of these items.
- You also may receive assistance for the actual repair or replacement cost of these items not typically covered by homeowner's insurance.
- If you have applied for FEMA assistance and have not had a home inspection, you should call the **FEMA Helpline at 1-800-621-3362**. At the time of your inspection, let the FEMA inspector know you have a private well and/or septic system that may have been damaged by the storm.



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Residents of Fairfield, Litchfield and New Haven Counties who lost access to water through their private wells or had damage to their septic system caused by the severe storm, flooding, landslides, and mudslides on August 18-19, 2024 may be eligible for financial assistance under FEMA’s Individuals and Households Program.

What type of assistance is available?

For private wells and septic systems, FEMA may provide assistance or reimbursement for the cost of a professional, licensed technician’s estimate of the repair or replacement of these items.

You also may receive assistance for the actual repair or replacement cost of these items not typically covered by homeowner’s insurance.

If you have applied for FEMA assistance and have not had a home inspection, you should call the FEMA Helpline at **1-800-621-3362**. At the time of your inspection, let the FEMA inspector know you have a private well and/or septic system that may have been damaged by the storm.

If the damage is determined to be caused by the disaster, you may be eligible for FEMA assistance.

If you have already had an inspection and damage to the well or septic system wasn’t reported, contact the FEMA Helpline to receive instructions about how to amend your application.

For more information on Connecticut’s recovery from the severe storm, flooding, landslides, and mudslides on August 18-19, 2024, please visit <https://www.fema.gov/disaster/4820>. Follow FEMA on X (formerly Twitter) at [FEMA Region 1 \(@femaregion1\) / X](#) and on Facebook at [FEMA Federal Emergency Management Agency | Facebook](#).

For updates on Connecticut’s response and recovery operations, please visit the DEMHS homepage at [Connecticut Division of Emergency Management and Homeland Security](#) and their recovery resource page [August 18th, 2024: Severe Flooding Disaster \(ct.gov\)](#). Follow CT DEMHS on X (formerly Twitter) at [CT Emergency Management & Homeland Security \(@CTDEMHS\) / X](#)



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