



# Connecticut Pressurized Cylinder Program

## How to return CO2 cylinders to SodaStream

- How to identify a SodaStream cylinder
- Consumers
  - empty cylinder options
  - full cylinder options
- Commercial Locations and Municipal Transfer Stations

# SodaStream Cylinders are Accepted

If have questions – email [ordersusa@sodastream.com](mailto:ordersusa@sodastream.com) with a picture

## SodaStream Cylinders – Acceptable for Return



\* All Soda-Club and Alcojet branded cylinders are owned by SodaStream and should be accepted for exchange.



15L



60L




130L - Discontinued



Mini

# Consumer Returns - Options

- Full cylinders –
  - With a plastic “sleeve” covering the brass valve
  - Weighs more than 2 pounds – has gas inside
  - Currently additional requirements to transport
  - Return to one of the retailers on SodaStream.com
  - Link to page <https://sodastream.com/pages/store-locator>
  - Go to customer service at the retail store – and just give the cylinder to the associate – advise – no exchange – please return to SodaStream
- Empty cylinders
  - Without a plastic “sleeve” covering the valve
  - Weighs about two pounds
  - A - Use store locator and return to retail store
    - Return to one of the retailers on SodaStream.com
    - Link to page <https://sodastream.com/pages/store-locator>
  - B - Can return by USPS
    - Email [ordersusa@sodastream.com](mailto:ordersusa@sodastream.com) for a box with USPS return labels
    - Please put “Connecticut Cylinder Program” in the subject of your email

# Commercial Locations and Municipal Transfer Stations

- For larger collections of cylinders – must be SodaStream cylinders
- Full or empty – same process
- Email [ordersusa@sodastream.com](mailto:ordersusa@sodastream.com) for a boxes
  - Please put “Connecticut Cylinder Program” in the subject of your email
  - Include a picture of the cylinders – as some may need special boxes
  - Boxes will arrive in 7 to 10 days
- Put cylinders in boxes provided and tape shut
- Email [ordersusa@sodastream.com](mailto:ordersusa@sodastream.com) when ready – with number of boxes and cylinders
- SodaStream carrier will pickup and have needed shipping papers
- Any questions – email [ordersusa@sodastream.com](mailto:ordersusa@sodastream.com)