



Connecticut Pressurized Cylinder Program

How to return CO2 cylinders to SodaStream

- How to identify a SodaStream cylinder
- Consumers
 - empty cylinder options
 - full cylinder options
- Commercial Locations and Municipal Transfer Stations

SodaStream Cylinders are Accepted

If have questions – email ordersusa@sodastream.com with a picture

SodaStream Cylinders – Acceptable for Return



* All Soda-Club and **Alcojet** branded cylinders are owned by SodaStream and should be accepted for exchange.



15L



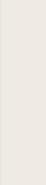
60L



130L - Discontinued



Alcojet



Mini

Consumer Returns - Options

- Full cylinders –
 - With a plastic “sleeve” covering the brass valve
 - Weighs more than 2 pounds – has gas inside
 - Currently additional requirements to transport
 - Return to one of the retailers on SodaStream.com
 - Link to page <https://sodastream.com/pages/store-locator>
 - Go to customer service at the retail store – and just give the cylinder to the associate – advise – no exchange – please return to SodaStream
- Empty cylinders
 - Without a plastic “sleeve” covering the valve
 - Weighs about two pounds
 - A - Use store locator and return to retail store
 - Return to one of the retailers on SodaStream.com
 - Link to page <https://sodastream.com/pages/store-locator>
 - B - Can return by USPS
 - Email ordersusa@sodastream.com for a box with USPS return labels
 - Please put “Connecticut Cylinder Program” in the subject of your email



Commercial Locations and Municipal Transfer Stations

- For larger collections of cylinders – must be SodaStream cylinders
- Full or empty – same process
- Email ordersusa@sodastream.com for boxes
 - Please put “Connecticut Cylinder Program” in the subject of your email
 - Include a picture of the cylinders – as some may need special boxes
 - Boxes will arrive in 7 to 10 days
- Put cylinders in boxes provided and tape shut
- Email ordersusa@sodastream.com when ready – with number of boxes and cylinders
- SodaStream carrier will pickup and have needed shipping papers
- Any questions – email ordersusa@sodastream.com