



The Client Concierge Service

The Client Concierge Service is DEEP's Central Office point-of-contact for providing permit assistance on complex projects.



The Concierge Team facilitates communication between DEEP's permit programs and stakeholders to fulfill project needs and to guide projects through the environmental permitting process in a coordinated and sequenced manner.



To support your permitting needs, DEEP offers pre-application assistance—just submit a pre-application questionnaire, and we will schedule a pre-application meeting, bringing staff from the necessary permit programs to you to discuss your project, regulatory requirements, and estimated timelines.

Concierge Service Highlights:

- **Added support for complex projects, involving multi-media permitting and supporting economic development and recovery**
- **Coordination and follow-up on projects within DEEP and with other State agencies**
- **Post-permit application assistance**
- **Information on the status of permit applications**



E-mail our team at
DEEP.Concierge@ct.gov



Visit the Client
Concierge Website

Connecticut Department of Energy &
Environmental Protection

Featured Projects:

The Concierge Team has created two new sector factsheets: "Information for Farm Based Anaerobic Digesters: An Environmental Permitting Factsheet" and "Breweries and Distilleries: An Environmental Permitting and Pollution Prevention Factsheet."



Farm Anaerobic Digester Factsheet

Farm-based anaerobic digestion (AD) of manure presents an opportunity to increase renewable energy production, improve the economics of Connecticut's agricultural sector, reduce nutrient loading and associated water quality impairments, and address climate change. This factsheet provides information on the types of DEEP permits that may be required for the development of farm-based ADs and the timing and sequencing of those permits.

[View on DEEP's Website](#)

Breweries Permitting Factsheet

Breweries and related facilities (e.g., distilleries, cideries) are a welcome addition to Connecticut's economy and the DEEP is working with the industry to make sure that breweries are operated in an environmentally appropriate manner. This fact sheet was created to assist breweries and related facilities with understanding the variety of state environmental permits that may be needed to operate, the timing and sequencing of those permits, and some suggestions on best practices to prevent pollution.



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Great Pond Improvement District

Great Pond Industrial, located in Windsor, is a remediated and redeveloped mixed-use industrial parcel in Great Pond Village, spanning 653 acres of the former ABB Combustion Engineering facility, one of the largest brownfields in the region. ABB and Winstanley Enterprises, LLC worked to clean up the property to the most stringent, residential remediation standards. A ground-breaking ceremony took place on August 9, 2022, with Governor Lamont, Senator Blumenthal, Winstanley Enterprises, NorthPoint Development, the Town of Windsor, and DEEP representatives in attendance.

Great Pond Industrial consists of a 750,000 square foot building. It is estimated that the development will create 299 warehouse and manufacturing jobs and 198 construction jobs, which is anticipated to generate \$12 million in wages and \$423,000 in state taxes. DEEP Divisions involved in this project include, Remediation, Planning and Program Development, Water Permitting and Enforcement, and the Wildlife Natural Diversity Database Program.

Highlights

New NDDB webpages

The National Diversity Database program webpages have been recently updated for an improved user experience. These webpages highlight how to request a Natural Diversity Database species review, Natural Diversity Database base maps by town, how to contribute data on State-listed species, and many other links to the Wildlife Division and information regarding Connecticut's endangered, threatened, and special concern species.

[View on DEEP's Website](#)

CEEJAC

Governor Lamont's recent Executive Order No. 21-3 establishes a [Connecticut Equity and Environmental Justice Advisory Council](#) ("CEEJAC") within DEEP. According to the Executive Order, "[t]he purpose and mission of the CEEJAC is to advise the Commissioner of DEEP on current and historic environmental injustice, pollution reduction, energy equity, climate change mitigation and resiliency, health disparities, and racial inequity." Meetings are open to the public and will be held quarterly. The next meeting is Wednesday, December 14 from 5:30 pm to 7:30 pm. You can [sign up here](#) to register.

Updated Pre-App Questionnaire

DEEP's pre-permit application assistance is available for any multi-media project. Before you contact DEEP.OPPD@ct.gov for a pre-application meeting, remember to complete DEEP's recently revised [pre-application questionnaire](#). This helps us to schedule a meeting tailored to your project's needs.

In July 2022, DEEP experienced a large batch of retirements. This has led to staff and programmatic restructuring. We appreciate the regulated community being patient with us at this time, as we bring on new staff and work to refill vacancies. It's a great time to start working at DEEP to fulfill our mission to conserve, improve, and protect our natural resources and the environment, and increase the availability of cheaper, cleaner, and more reliable energy. If you are interested in a career in state service, go to: <https://www.jobapscloud.com/CT>.

The Client Concierge Team is:



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