

Commentor Name	Affiliation	Written/Oral	Date	Subject	Comment Summary	Change made to RFP?	DEEP Comment
Ashley Muspratt	Center for EcoTechnology	Written	3/20/2023	Collaborations	RFP should provide clarity on the expectations and possible methods for collaboration with the service provider selected from the Nov 2021 WAP RFP - Statewide Weatherization Barrier Remediation Program Operator and other service providers that could aid in delivery of the requested services	Yes	This is mentioned in section E. Contract Management / Data Reporting (pg. 19). Also added to section 2. Service Expectations (pg. 14).
Ashley Muspratt	Center for EcoTechnology	Written	3/20/2023	Collaborations	Does DEEP expect the successful bidder to braid funding between WAP and existing utility sponsored single and multifamily program offerings?	No	DEEP includes language about leveraged funding and cost sharing in section 2. Service Expectations (pg. 14). More specific details will be included in the contracting process.
Elizabeth Vinick	CRT	Written	3/20/2023	Budget	Will inflation be taken into account since it is a multi-year contract? Annual budget amounts and projected unit production goals for the single family program are exactly the same for each program year. With updated yearly pricing from contractors, it would be expected that the budget amount would increase or the production goal would decrease each year.	Yes	Added footnote to address this comment. Appropriations and unit goals are based on federally determined appropriations and average cost per unit (ACPU) requirements.
Elizabeth Vinick	CRT	Written	3/20/2023	Budget	How will changes in DOE ACPU affect the program budget and unit production goals?	Yes	Added footnote to address this comment. The federal government controls the ACPU. If this changes, then the estimated unit goals and budgets will likely change.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Definitions	Distinguish early on the differences between Service Providers and Sub Grantees and contractors and vendors. Be consistent with subgrantees vs service providers	Yes	Edited for the consistent and clear use of the terms.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Definitions	Keep Service Providers consistently capitalized	Yes	Edited to provide consistent capitalization.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	Suggests circulating RFP to CET, VEIC, CSE, ICAST	No	The draft and final RFP are posted publicly for all interested parties. DEEP will also proactively share the RFP with entities/people that provided public comments on the draft.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	Will heat pumps be allowed to be installed? May want to define "technologies" on p. 4	No	All WAP technologies are defined in the DOE Standard Work Specifications (SWS) and related technical guidances.
Richard Faesy	Energy Futures Group	Written	3/20/2023	FAQ	How does the number of service providers relate to individual contractors/vendors? Or is that up to the service provider?	No	Any questions specific to program requirements, such as this one, have been noted and will be answered in a question response document created after the question submission deadline included in the RFP.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Eligibility	Eligibility requirement on p. 6 does not exactly match what it says on the first page	Yes	The eligibility requirements are now consistent.

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Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	In minimum qualifications, requirement for data collection and reporting capabilities should be included.	Yes	This was added to the RFP.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Service territories	Is there a geographic coverage requirement for statewide or a minimum service territory?	Yes	A bullet was added to include geographic coverage requirements in the Minimum Qualifications of Proposers.
Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Other	Minimum jobs/year capacity should be stated in the minimum qualifications section to allow for bidders to provide a comprehensive workforce and proposal	No	See evaluation table under "staffing" for estimates.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	BPI certifications should be included in minimum qualifications	Yes	BPI certifications are now included in the minimum requirements for a service provider to have in house or contracted resources.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Number of proposals	Does the Multiple Proposals language preclude on respondent from bidding to administer the whole program (SF and MF)? For purposes of economies of scale, you may want to open this up and not limit it the way you have	No	This is standard CT DEEP RFP language that cannot be changed. Please see Section B for more details on applying to both the single family and multifamily programs. A firm can apply to administer both the single family and multifamily programs.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Definitions	Define high average energy burden on p. 8	Yes	Added definition to the RFP.
Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Definitions	Define service area and service territories on p. 8	Yes	Reference to map has been added. All "service areas" have been changed to "service territories" for consistency.
Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Number of proposals	Can an applicant apply for one of the service territories rather than be considered for both for the SF program?	No	Any questions specific to program requirements, such as this one, have been noted and will be answered in a question response document created after the question submission deadline included in the RFP.
Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Definitions	Define formula fund allocation on p. 8	Yes	Added references to the formula allocation announcement made by the US Department of Energy.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Funding	Are there BIL limitations or restrictions that should be considered? I have heard of some issues in other states limiting program aspects, although those were primarily income eligibility	No	See evaluation table in section 2 D for BIL-specific requirements.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Map	Define where service area covers on p. 9	Yes	Reference to map has been added.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Budget	On page 16, SF is a 5 year budget for these amounts but MF shows a 4 year budget. But then you state the contracts are for 3 years. This is confusing for bidders who would want to know the budget for the 3 year contracted period.	Yes	Table has been modified to a three year budget.

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Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Ramp up	Should ramp up be considered in the budget?	Yes	Added footnote to address this comment.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Ramp up	Does PY 23 give enough time to meet these production goals? Also, how is someone going to go from 0 to 884 units in the first year? Seems a ramp up should be considered.	yes	Added footnote to address this comment.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	Who should the qualified weatherization services be contracted to? P. 10	Yes	Clarified that a respondent may employ or contract for staffing and weatherization workforce.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	Add "Projected energy savings, installed measures and other data. Store in an accessible database and provide to evaluators as required." to the 5th sub-bullet on p. 10 under subgrantee responsibilities	Yes	Data details are now included in section E. Contract Management / Data Reporting (pg. 19). Details about data format will be included in the contracting phase.
Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Collaborations	perhaps explicitly call out the C&LM programs in the 6th sub-bullet on p. 10 under subgrantee responsibilities	Yes	Included Conservation & Load Management (C&LM) as an example of programs to coordinate with under this section.
S. Sherwood	Energy Futures Group	Written	3/20/2023	Definitions	Provide definition of high energy use and high energy burden on p. 10. Is it the responsibility of the provider to prioritize or is this provided to the provider by DEEP?	Yes	Made changes to define these terms based on standards adopted by DEEP.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Definitions	Define the areas that have been historically underserved on p. 10	Yes	Made reference to the Statute that defines the disadvantaged communities in CT.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Collaborations	Should barriers or REPS be included in the Priorities section on p. 10?	Yes	Added REPS into Section B under "Qualifications" (pg. 10). This is also mentioned in section 2. Service Expectations (pg. 14); and section E. Contract Management / Data Reporting (pg. 19).
Richard Faesy	Energy Futures Group	Written	3/20/2023	Budget	Define the time period for the estimated annual funding table on p. 11. Is it the total for the 4 year period?	Yes	Table has been modified to a three year budget.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Number of proposals	Clarify service areas section on p. 11 with what was stated earlier about participating: A respondent may submit a proposal individually and an additional proposal as part of a team	Yes	Added language to clarify.
Stacy Sherwood	Energy Futures Group	Written	3/20/2023	Other	In technical guides and materials on p. 12, the updated code adoption in CT should be referenced	Yes	Referenced current building codes which include the CT Energy efficiency codes.

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Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	Under organizational expectations on p. 12, is the previous weatherization program management experience too restrictive to the existing CAAs instead of offering a broader invitation to other weatherization contractors who have experience in HES-IE or other programs in other states?	Yes	Text was added to clarify that this is required under 10 C.F.R. 440.15.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	Under service expectations on p. 13, is "experience" with flow-down requirements for BIL WPN BIL 22-1 too limiting? May want to change it to "knowledge of"	Yes	This was changed to "knowledge of".
Richard Faesy	Energy Futures Group	Written	3/20/2023	Service territories	Earlier in the document the requirements were different for service territories. How does that reconcile with statewide service in the service expectations on p. 13?	Yes	Reworded to include "the awarded service territory" to reduce confusion.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	Unclear whether "other relevant technical certifications" on p. 14 are required or "nice to have"	Yes	Added "(optional)" to clarify that these bullets are not required.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	Include more detail on p. 15 or elsewhere about expectations for reporting and delivery of data in electronic database or spreadsheet format from these tools for each job.	Yes	Data details are now included in section E. Contract Management / Data Reporting (pg. 19). Also, included the following in section B under "Qualifications": "Track, store in an accessible database, and report on expenditures and production, and other necessary data as required by CT DEEP and DOE." More specific details about data format will be included in the contracting phase.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Budget	Under budget expectation on p. 15, it shows a 5 year budget with a 3 year contract. MF shows a 4 year budget. Would the three year budget be for three years total or the full amount?	Yes	Inserted new tables.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Definitions	Is the Agency = DEEP=CT WAP? Define somewhere or use consistent terms.	Yes	Made sure terminology is consistent.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Budget	Would the volumes of projects in the Projected Unit Production Goals by Program Year table on p. 17 deplete the DOE WAP funds? If not, ensure we spend down all federal funds by increasing targets.	No	Yes, budgets are designed so that 100% of federal funds would be expended should the subgrantee hit production goal at max Average Cost per Unit (ACPU).
Richard Faesy	Energy Futures Group	Written	3/20/2023	Ramp up	Time frame on p. 17 seems aggressive unless there is already a pre-screened waiting list. If there is one, note so for new bidders who aren't CAAs.	Yes	Footnote added: "May be adjusted during contracting to account for ramp-up period."

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Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	Ensure data is collected, stored and reported electronically in database or .csv format, and not in individual PDFs as in the past (p. 18 under Contract Management/Data Reporting)	Yes	Data details are now included in section E. Contract Management / Data Reporting (pg. 19). Also, included the following in section B under "Qualifications": "Track, store in an accessible database, and report on expenditures and production, and other necessary data as required by CT DEEP and DOE." More specific details about data format will be included in the contracting phase.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	Include energy consumption pre, modeled, savings and measures installed and cost per measure under information that must be available to DEEP upon request on p. 18	No	More granular data collection will occur once Hancock software is operational. Data details will also be included in the contracting phase.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Qualifications	I worry that this looks like existing CAA providers have the leg up since they already have all of these positions in place. To ensure that new providers are welcome, they should be able to propose a staffing plan that would fill these positions X months after selection and not be docked points. (p. 22 Staffing Qualifications)	No	One of CT DEEP's preferences is for a respondent to be able to start providing weatherization services quickly. This preference will be scored and balanced with other preferences shown in the evaluation criteria.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	Should Hancock be included in Software experience on p. 23? Also could include systems that will be utilized for storing and reporting data to DEEP and evaluators	No	DEEP will provide trainings for use of the Hancock software, so prior knowledge of Hancock is not required.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Data	Include systems that will be utilized for storing and reporting data to DEEP and evaluators for MF on p. 26	Yes	Data details are included in section E. Contract Management / Data Reporting (pg. 19). More specific details about data format will be included in the contracting phase.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Other	This ["Required Proposal Submission Outline and Requirements"] is repeated from page 18. Only need to include once.	No	This is standard CT DEEP RFP language that cannot be changed.
Richard Faesy	Energy Futures Group	Written	3/20/2023	Map	The service territories map should be referenced early on in the proposal so that proposers know the map is here.	Yes	Additional references to the map have been added.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Other	Please ensure all CT WAP documents (e.g., CT WAP Operations Manual, CT WAP State Plan, etc.) clearly define expectations for single family (1-to-4 units) services separately from multifamily (5+ units) services and expectations.	Yes	DEEP will be updating Operations Manuals on an annual and as needed basis to reflect the latest guidance from DOE.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Collaborations	Please define the work practices, energy efficiency measures and equipment standards as well as field staff certifications expected when WAP services and Home Energy Solutions – Income Eligible (HES-IE) services are braided for both the single and multifamily services (cost-shared projects).	No	This information will be incorporated during the contracting phase.

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Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Collaborations	Please consider calling out the requirement of sharing information with Eversource and Avangrid for cost-shared projects to include at least inspection reports and other pertinent information that provides quality assurance of the installation of measures.	No	Data details are included in section E. Contract Management / Data Reporting (pg. 19). More granular data collection will occur once Hancock software is operational. Details about data format will also be included in the contracting phase.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Map	Please define the two service territories. Additionally, do the two territories cover the entire state?	Yes	Additional references to the map have been added.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Other	Please define the differences meant between (“maintain”) the second bullet and (“contract”) the third bullet on p. 10	Yes	Clarified that a respondent may employ or contract for staffing and weatherization workforce.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Qualifications	Consider requesting service level commitments achieved in other programs by activity on pp. 12-13. Examples include: o What is the average completion time from start to finish in similar programs? o How quickly has your Company paid subcontractors after work is completed and inspected? o What is your turnaround time for customer calls/inquiries? o Consider requesting written internal Quality Assurance Plans and Business Ethics Plans for employees.	Yes	Added to Evaluation Criteria table on pgs. 23 and 26.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Collaborations	Eversource recommends adding a general statement that requires the Subgrantee to also coordinate with other energy service providers as identified by DEEP on p. 13. The Residential Energy Preparation Services (“REPS”) is one now, though maybe there will be additional providers identified during the contract term.	No	This is mentioned in section 2. Service Expectations (pg. 14); and section E. Contract Management / Data Reporting (pg. 19).
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Other	For conducting income-qualification of applicants, this task needs to be better defined as the process may be different from single-family buildings versus multifamily buildings. (p. 13)	Yes	Added a link to the multifamily requirements. DEEP will be updating all Multifamily guidance documents to reflect current guidelines from DOE.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Data	Consider adding metrics related to service delivery on pp. 16-17	No	Specifics will be incorporated in the contracting phase.
Diane Del Rosso and Stephen Bruno	Eversource	Written	3/20/2023	Collaborations	Consider adding a general statement here that allows DEEP to identify additional residential energy service providers that may assist with aspects of the project workflow on p. 18	No	Specifics will be incorporated in the contracting phase.
Ryan Kristoff	ICAST	Written	3/20/2023	Budget	Given that the Bipartisan Infrastructure Law (BIL) is from 2023-2027, ICAST believes that the funding period should be in alignment with BIL rather than requiring a one-year extension to June 2027. (p. 4)	No	The RFP is aligned with the contracting period of 3 years.

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Ryan Kristoff	ICAST	Written	3/20/2023	Other	ICAST believes that without further clarification, two awardees for the multifamily program will cause significant confusion for all program stakeholders, particularly multifamily affordable housing (MFAH) property owners. Awards based on geography can be problematic as well with MFAH housing owners will often have properties across CT, and their portfolio will be spilt up between two service providers, forcing them to work with two separate entities. We strongly urge that the program only be awarded to one implementer for this reason. If that cannot be done, what is DEEP's plan to ensure that this process is as consolidated and streamlined as possible for implementers and MFAH property owners? (p. 6)	Yes	Changed to 1 multifamily provider.
Ryan Kristoff	ICAST	Written	3/20/2023	Ramp up	The projected unit production goals should be altered to reflect a ramp-up period within the first year or two. Launching a new program takes significant administrative burden and is time consuming to create processes and procedures that get the program functioning, leaving less of a window for serving customers. Also, a new program and implementer needs to establish the program in the CT market which also takes time. Once the program is established, it gets easier to accomplish actual unit production. ICAST suggests the following modification: Multi-family (BIL funds) PY2023- 400 Units, PY2024- 700 Units, PY2025- 1168 Units, PY2026- 1268 Units, Total Units: 3536	Yes	Added footnote to address this comment.
Ryan Kristoff	ICAST	Written	3/20/2023	Prioritization	One can follow prioritization guidelines only if one has a list of projects to prioritize. Multifamily (MF) projects cannot follow prioritization guidelines because there is no wait list to choose from in CT, as single family programs do. MF projects will sign up for this new program, one at a time, and will need to be implemented as they become eligible. ICAST believes that not implementing it in this way will lead to excessive wait times and lead to unhappy MFAH property owners/customers. The program needs to bend to customer needs and timelines, not the other way around. (p. 11)	Yes	Adjusted language to state that MF prioritization is only necessary if there is an active waiting list. Otherwise customers are to be served on a first come first serve basis.

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Ryan Kristoff	ICAST	Written	3/20/2023	Vendors	MFAH weatherization programs typically do not run their own crews - they use a subcontracting model. The MF program is complex enough as is, to not to have to add their own crews to also manage the work being done. Also, training one's own crews takes time and effort and scaling crews is not where the MF program implementer needs to spend their time. Also, since this MF contract is only for a limited time, using BIL funds, it would not be prudent to hire and train crews and let them go a few years later, when local subcontractors could have done the job instead. (p. 13-14)	Yes	Edited to clarify that the workforce can either be in house or it can be subcontracted.
Ryan Kristoff	ICAST	Written	3/20/2023	Qualifications	Retrofit Installer badges and Crew Leader job task analysis is unnecessary for the MF program, for the reasons stated above. (p. 14)	Yes	Adjusted language to be more flexible in regards to what the subgrantee certification requirements are and what certifications can be contracted out.
Ryan Kristoff	ICAST	Written	3/20/2023	Qualifications	Some of the qualifications/credentials listed (e.g., Retrofit Installer, Crew Leader, HVAC license, Electrical license) seem extraneous to MF, especially if the implementer is going to utilize subcontractors rather than implementing work with their own crews. We recommend that DEEP review the qualifications/credentials listed to ensure that they 1) align with multifamily best practices and 2) can accommodate a number of program implementation styles. (p. 14)	Yes	Adjusted language to be more flexible in regards to what the subgrantee certification requirements are and what certifications can be contracted out.
Jared Powell and Kiersten von Trapp	NMR Group	Written	3/20/2023	Data	Systematically record and maintain all data collected by Service Providers related to or arising out of providing weatherization services to WAP participant homes ("WAP Data")	Yes	Data details are now included in section E. Contract Management / Data Reporting (pg. 19). More granular data collection will occur once Hancock software is operational. Details about data format will also be included in the contracting phase.
Jared Powell and Kiersten von Trapp	NMR Group	Written	3/20/2023	Data	Annually, provide WAP data to DEEP (for the purpose of sharing with utility program evaluators), in a consistent format approved by DEEP, including a "data dictionary" that explains the meaning of the variables included in any Data Collection Form	Yes	Data details are now included in section E. Contract Management / Data Reporting (pg. 19). More granular data collection will occur once Hancock software is operational. Details about data format will also be included in the contracting phase.
Jared Powell and Kiersten von Trapp	NMR Group	Written	3/20/2023	Collaborations	Make themselves available for occasional conversations with DEEP and utility program evaluators about the contents and/or structure of WAP Data provided to DEEP, and respond promptly to requests for such conversations.	No	Coordination requirements are mentioned in section 2. Service Expectations (pg. 14); and section E. Contract Management / Data Reporting (pg. 19)

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Lisa Skumatz	C&LM EA	Written	3/20/2023	Data	We strongly urged DEEP to require, as part of any relationship or services arrangement that might come to be, to include conditions that WAP must make available and share any data, databases, and other similar information needed for program evaluation and related metrics development with DEEP and the relevant evaluation contractors. This data delivery should be timely, and fairly unrestricted (not blacked-out), with the usual security conditions (similar to those that the contractors have signed with the CT utilities), and under the condition that (of course) any data transfers must be conducted using secure transfer methods (SharePoint, etc.)	Yes	Data details are now included in section E. Contract Management / Data Reporting (pg. 19). More granular data collection will occur once Hancock software is operational. Details about data format will also be included in the contracting phase.
John Ferguson	NOI	Written	3/20/2023	Ramp up	In the draft proposal, budget, ACPU and unit counts remain fixed over a 5-year period for single family and 4-year period for multifamily housing. The budget should increase along with the ACPU or the number of units decrease accordingly.	Yes	Added footnote to address this comment.
John Ferguson	NOI	Written	3/20/2023	FAQ	What underlining data was used to determine WAP eligible customers, and the number of qualified owner occupied 1-4 units dwelling, as well as, rental units?	No	Any questions specific to program requirements, such as this one, have been noted and will be answered in a question response document created after the question submission deadline included in the RFP.
John Ferguson	NOI	Written	3/20/2023	Other	Multi Family Program - To acquire the EA (Energy Auditor) there is a point structure hours of building trades experience, combined with proof of energy modeling, to sit for the exam. In turn the EA certification is required for a QCI (Quality Control Inspector). Given the limited number of EA and QCI qualified professionals in the state of Connecticut, in addition to the new prerequisites to BPI credentialing, it will be difficult to obtain additional staff needed within 60 days of award.	No	One of CT DEEP's preferences is for a respondent to be able to start providing weatherization services quickly. This preference will be scored and balanced with other preferences shown in the evaluation criteria.
John Ferguson	NOI	Written	3/20/2023	FAQ	In the past DOE multifamily projects included State Financed, HUD, USDA properties, shelters and congregates. Will that be the case with this contract?	No	Any questions specific to program requirements, such as this one, have been noted and will be answered in a question response document created after the question submission deadline included in the RFP.

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John Ferguson	NOI	Written	3/20/2023	FAQ	DOE has not given approval to the State of Connecticut to use Hancock software for audits at this time. Will this remain in the proposal? Will it currently be used for administration only?	No	Any questions specific to program requirements, such as this one, have been noted and will be answered in a question response document created after the question submission deadline included in the RFP.