

**LIHEAP APPLICATION DATA - March 25, 2015**

ABCD Bridgeport	ABCD Norwalk / Stamford	BCO	CAAWC	CRT	TEAM	HRA	CAANH	TVCCA	NO	ACCESS	Total
9,228	4,848	3,114	4,852	25,508	3,961	4,055	9,356	9,018	20,926	7,521	102,387
<b>Applications Taken</b>											
<b>Applications Approved</b>											
CEAP Eligible	2,814	1,497	2,307	13,917	1,794	1,968	5,101	4,939	12,706	4,571	56,637
SAFA Eligible	893	494	360	2,485	483	302	792	1,157	2,415	1,033	11,032
CHAP Eligible	<u>1,405</u>	<u>960</u>	<u>584</u>	<u>4,533</u>	<u>687</u>	<u>482</u>	<u>1,089</u>	<u>1,724</u>	<u>3,474</u>	<u>1,372</u>	<u>17,398</u>
Total Eligible	7,321	2,441	4,013	20,935	2,964	2,752	6,982	7,820	18,595	6,976	85,067
<b>Applications Denied</b>											
Over-Income/Assets Rent Less Than 30% Incomplete (Non-Income)	339	175	122	209	155	169	291	340	530	212	3,505
Incomplete (Income)	42	17	16	10	7	42	88	19	149	10	595
Total Denied	<u>1,395</u>	<u>331</u>	<u>524</u>	<u>541</u>	<u>786</u>	<u>794</u>	<u>1,455</u>	<u>793</u>	<u>1,210</u>	<u>285</u>	<u>10,980</u>
Applications Pending Certification	1,780	523	662	760	948	1,005	1,836	1,159	1,895	507	15,101
<b>Applications Pending Certification</b>											
127	57	11	79	547	49	298	538	39	436	38	2,219
<b>Crisis Assistance</b>											
CEAP	1,113	482	573	973	711	349	1,742	2,358	4,126	2,469	19,373
SAFA	332	133	135	297	231	69	415	684	1,085	656	5,134
CHAP	459	196	295	479	360	113	494	1,059	1,377	914	7,568
Total Crisis Assistance	<u>1,904</u>	<u>811</u>	<u>1,003</u>	<u>1,749</u>	<u>1,302</u>	<u>531</u>	<u>2,651</u>	<u>4,101</u>	<u>6,588</u>	<u>4,039</u>	<u>32,075</u>
<b>Safety Net Assistance</b>											
CEAP Hslds.	916	369	321	659	452	284	1,258	1,673	3,179	1,657	13,868
SAFA Hslds.	250	95	50	193	142	62	260	489	722	372	3,234
Total Safety Net	<u>1,166</u>	<u>464</u>	<u>371</u>	<u>852</u>	<u>594</u>	<u>346</u>	<u>1,518</u>	<u>2,162</u>	<u>3,901</u>	<u>2,029</u>	<u>17,102</u>

## LIHEAP CASELOAD COMPARISON

	<u>2014/2015</u>	<u>2013/2014</u>	<u>% Change</u>	<u>2013/2014</u>	<u>2012/2013</u>
	<u>3/25/2015</u>	<u>3/25/2014</u>	<small>(FFY 2015 vs. FFY 2014)</small>	<u>Final</u>	<u>Final</u>
ABCD (Bridgeport Area)	9,228	10,402	-11.3%	11,465	10,925
ABCD (Norwalk/Stamford)*	4,848	4,333	11.9%	5,014	5,214
BCO (Bristol)	3,114	3,001	3.8%	3,360	3,436
CAAWC (Danbury)	4,852	4,698	3.3%	5,104	4,762
CRT (Hartford/Middletown)	25,508	27,238	-6.4%	29,584	29,028
TEAM (Derby)	3,961	4,111	-3.6%	4,434	4,080
HRA (New Britain)	4,055	3,532	14.8%	4,286	4,262
CAANH (New Haven)	9,356	10,230	-8.5%	12,209	12,412
TVCCA (Norwich)	9,018	9,041	-0.3%	9,527	9,470
NO (Waterbury/Meriden)	20,926	21,318	-1.8%	23,370	23,171
ACCESS (Willimantic)	7,521	7,966	-5.6%	8,217	8,105
Statewide	102,387	105,870	-3.3%	116,570	114,865

## ELIGIBLE CASELOAD COMPARISON

	<u>2014/2015</u>	<u>2013/2014</u>	<u>% Change</u>	<u>2013/2014</u>	<u>2012/2013</u>
	<u>3/25/2015</u>	<u>3/25/2014</u>	<small>(FFY 2015 vs. FFY 2014)</small>	<u>Final</u>	<u>Final</u>
ABCD (Bridgeport Area)	7,321	8,865	-17.4%	10,356	9,856
ABCD (Norwalk/Stamford)*	4,268	3,658	16.7%	4,410	4,447
BCO (Bristol)	2,441	2,437	0.2%	2,846	2,806
CAAWC (Danbury)	4,013	3,976	0.9%	4,420	4,088
CRT (Hartford/Middletown)	20,935	23,078	-9.3%	25,677	25,141
TEAM (Derby)	2,964	3,119	-5.0%	3,544	3,520
HRA (New Britain)	2,752	2,712	1.5%	3,502	3,394
CAANH (New Haven)	6,982	7,824	-10.8%	10,579	10,464
TVCCA (Norwich)	7,820	7,775	0.6%	8,359	8,321
NO (Waterbury/Meriden)	18,595	19,076	-2.5%	21,407	21,198
ACCESS (Willimantic)	6,976	7,252	-3.8%	7,581	7,474
Statewide	85,067	89,772	-5.2%	102,681	100,709

\* - This service area was administered by NEON in prior years.

2014/2015  
CONNECTICUT ENERGY ASSISTANCE PROGRAM (CEAP)  
CONTINGENCY HEATING ASSISTANCE PROGRAM (CHAP)

March 25, 2015

<u>AVAILABLE FUNDS*</u>	<u>ESTIMATED</u>
LIHEAP Block Grant	\$ 85,025,186
LIHEAP Leveraging	-
LIHEAP Reallotted Funds	-
LIHEAP Refunds	350,000
LIHEAP Carry-Forward	<u>1,977,926</u>
Total	<u>\$ 87,353,112</u>

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CEAP/CHAP

Total Estimated Expenditures	\$ 57,976,079
Total Set Asides	10,742,255
Total Estimated Approvals	<u>4,616,173</u>
Total	<u>\$ 73,334,507</u>

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ESTIMATED BALANCE \$14,018,605

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Footnotes



**2014/2015**  
**CONNECTICUT ENERGY ASSISTANCE PROGRAM (CEAP)**  
**CONTINGENCY HEATING ASSISTANCE PROGRAM (CHAP)**  
 March 25, 2015

	<u>APPROVALS</u>	<u>EXPENDITURES</u> (Actual)	<u>EXPENDITURES</u> (Estimated)
<u>CEAP Basic Benefits</u>			
Deliverable Fuel	\$ 11,785,055	\$ 11,236,323.81	\$ 11,480,671
Utilities	19,130,480	13,578,465.35	19,126,711
<u>CHAP Basic Benefits</u>			
Deliverable Fuel	2,255,775	2,132,108.85	2,202,852
Utilities	2,702,940	1,579,755.00	2,702,405
Rental Assistance	82,900	-	82,900
<u>CEAP Crisis Assistance</u>	10,170,735	8,840,700.34	9,835,904
<u>CHAP Crisis Assistance</u>	984,410	864,529.66	952,002
<u>Safety Net Assistance</u>	12,374,055	7,903,834.86	11,592,633
Manual Charges	-	-	-
<b>I. Total Approvals</b>	<b>\$ 59,486,350</b>	<b>\$ 46,135,717.87</b>	<b>\$ 57,976,079</b>
<b>SET ASIDES</b>			
<u>Administration</u>	\$ 7,741,255	\$ 5,247,634.00	\$ 7,741,255
<u>Assurance 16</u>	1,000,000	765,911.00	1,000,000
<u>Early Intake</u>	-	-	-
<u>Reprogramming</u>	-	-	-
<u>LIHEAP SNAP</u>	2,001,000	2,001,000.00	2,001,000
<b>II. Total Set Asides</b>	<b>\$ 10,742,255</b>	<b>\$ 8,014,545.00</b>	<b>\$ 10,742,255</b>
<b>ESTIMATED APPROVALS*</b>			
<u>Incomplete Applications</u>	\$ 3,645,360		\$ 3,645,360
<u>Pending Applications</u>	970,813		970,813
<b>III. Total Estimated Approvals</b>	<b>\$ 4,616,173</b>		<b>\$ 4,616,173</b>
<b>TOTAL</b>	<b>\$ 74,844,778</b>	<b>\$ 54,150,262.87</b>	<b>\$ 73,334,507</b>

**Footnotes**

\* - Estimated Approvals are established for two categories of applications - incomplete and pending. Many applications in these categories will become eligible once the requested documentation is received and processed. The set asides are based on applying last year's performance ratios to this year's incomplete and pending caseload data.

Fuel Bank Name	# Applications	Grant (tot)
Avon- Gifts of Love	35	\$17,140.78
Bloomfield Social & Youth Services	84	\$41,306.07
Branford Fuel Bank	9	\$4,500
Bridgeport - First Baptist Fuel Bank	187	\$87,464.13
Bridgeport - Salvation Army	74	\$35,511.24
Bristol Fuel Bank	52	\$25,900
Brookfield Emergency Fuel Fund	14	\$7,000
Catholic Charities Willimantic	11	\$4,858.86
Cheshire Youth & Social Services Fuel Bank	8	\$4,000
Chester Emergency Fuel Bank	5	\$2,448.43
Christian Community Action of New Haven	13	\$5,610.17
Coldchester Fuel Bank	22	\$11,000
Community Renewal Team (CRT)	128	\$56,255.74
Cornwall Fuel Fund	1	\$500
Coventry Human Services	8	\$4,000
Cromwell Human Services	4	\$2,000
Danbury - Community Action Committee of Danbury	122	\$60,000
Danielson Methodist Church Fuel Fund	144	\$70,869.49
Darien Human Services	6	\$2,451.02
Deep River Fuel Bank	10	\$5,000
Derby - TEAM, Inc.	236	\$117,752.75
Durham - Town of Durham Fuel Bank	2	\$1,000
East Hampton Volunteer Food & Fuel Bank	9	\$4,500
East Hartford Fuel Bank	125	\$56,161.65
East Windsor Emergency Fuel Bank	27	\$13,500
Ellington Fuel Bank	9	\$4,500
Enfield Neighborhood Services	64	\$31,237.33
Faith Tabernacle Missionary Baptist	121	\$56,947.95
Glastonbury Community Services	15	\$7,500
Granby Emergency Fuel Bank	14	\$6,992.05
Greenwich Fuel Bank	29	\$12,485.74
Groton Human Services	42	\$20,802.78
Guilford Social Services	23	\$11,500
Hartford - Salvation Army	65	\$27,219.87

Fuel Bank Name	# Applications	Grant (tot)
Hebron - Russell Mercier Senior Center	14	\$6,605.35
Hebron Interfaith Human Services	13	\$6,345.05
Integrated Refugee & Immigrant Services(IRIS)	6	\$2,112.88
Jewish Family Services New Haven	17	\$7,335.98
Kent Fuel Bank	9	\$4,360
Killingworth Fuel Bank	2	\$1,000
Lebanon Warm Hearts	9	\$4,500
Madison Senior Center Fuel Bank	2	\$1,000
Madison Social Services Fuel Bank	6	\$3,000
Manchester Area Conference of Churches	35	\$16,671.47
Meriden - New Opportunities of Greater Meriden	44	\$21,296.19
Middlebury Social Serives	42	\$20,965.75
Middletown - St. Vincent Depaul	68	\$32,937.59
Monroe Senior Center	13	\$6,495
Montville Senior and Social Services	8	\$4,000
New Britain - Mary Knowles Memorial Fuel Bank	49	\$23,468.33
New Canaan Fuel Bank	21	\$10,240
New Fairfield Fuel Bank	14	\$7,000
New Haven Community Fuel Bank	400	\$197,630.41
New London - TVCCA	211	\$104,732.38
New Milford Community Fuel Bank	75	\$36,972
Newington Dept. of Human Services	35	\$16,232.71
Newtown Fuel Bank	10	\$5,000
North Branford Fuel Bank	24	\$11,904.42
North Canaan Fuel Bank	15	\$7,500
Norwich Catholic Charities	43	\$21,386.42
Norwich Human Services	71	\$34,020.48
Old Saybrook Fuel Bank	16	\$7,970.42
Orange Emergency Fuel Assistance Program	14	\$7,000
Pawcatuck Neighborhood Center	15	\$7,271.43
Plymouth Town of	20	\$9,770
Rocky Hill Human Services	8	\$3,792
Roxbury Fuel Bank	5	\$2,500
Salisbury Fuel Bank	2	\$1,000



Fuel Bank Name	# Applications	Grant (tot)
Sharon - Northwest Corner Fuel Bank	5	\$2,411.77
Sherman Fuel Bank	9	\$4,500
Somers Fuel Bank	14	\$6,838.94
South Windsor Food & Fuel Bank	11	\$5,134
Stafford Fuel Bank	26	\$13,000
Stonington Human Services Fuel Bank	13	\$6,500
Stratford Senior Svcs. Fuel Bank	30	\$14,909.47
Suffield - Emergency Aid Association Fuel Bank	18	\$8,519.64
Thompson Ecumenical Empowerment Group	55	\$27,500
Tolland Fuel Bank	5	\$2,500
Torrington Chapter of FISH, Inc. Fuel Bank	41	\$19,860
Town of Clinton Fuel Bank	25	\$12,500
Town of Essex	5	\$2,500
Town of Westbrook Social Services	9	\$4,154.14
Trumbull Fuel Bank	10	\$4,879.14
United Labor Agency	1	\$294.90
Vernon - Tri-Town Fuel Bank	6	\$3,000
Wallingford Fuel Bank	23	\$10,937.34
Washington Fuel Bank	2	\$1,000
Waterbury - New Opportunities, Inc.	340	\$164,410.65
Watertown Social Services Fuel Bank	8	\$4,000
West Hartford Dept. of Human Services	32	\$15,671.81
Weston Fuel Bank	8	\$4,000
Westport Dept of Human Services Fuel Bank	10	\$4,976.69
Wethersfield Emergency Fuel Bank	17	\$8,255
Wilton Social Services	2	\$1,000
Winchester Fuel Bank	11	\$4,392.37
Windham Area Interfaith Ministry (WAIM)	54	\$27,000
Windsor Fuel Bank	80	\$40,000
Windsor Locks Social Services	29	\$13,731.09
Woodbury Fuel Bank	12	\$6,000
<b>TOTAL</b>	<b>3965</b>	<b>\$1,918,309.26</b>

**LIHEAP APPLICATION DATA - March 25, 2015**

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9,228	4,848	3,114	4,852	25,508	3,961	4,055	9,356	9,018	20,926	7,521	102,387
<b>Applications Taken</b>											
<b>Applications Approved</b>											
5,023	2,814	1,497	2,307	13,917	1,794	1,968	5,101	4,939	12,706	4,571	56,637
893	494	360	618	2,485	483	302	792	1,157	2,415	1,033	11,032
<u>1,405</u>	<u>960</u>	<u>584</u>	<u>1,088</u>	<u>4,533</u>	<u>687</u>	<u>482</u>	<u>1,089</u>	<u>1,724</u>	<u>3,474</u>	<u>1,372</u>	<u>17,398</u>
Total Eligible	4,268	2,441	4,013	20,935	2,964	2,752	6,982	7,820	18,595	6,976	85,067
<b>Applications Denied</b>											
<b>Over-Income/Assets</b>											
339	175	122	209	963	155	169	291	340	530	212	3,505
42	17	16	10	195	7	42	88	19	149	10	595
4	-	-	-	2	-	-	2	7	6	-	21
<u>1,395</u>	<u>331</u>	<u>524</u>	<u>541</u>	<u>2,866</u>	<u>786</u>	<u>794</u>	<u>1,455</u>	<u>793</u>	<u>1,210</u>	<u>285</u>	<u>10,980</u>
Total Denied	523	662	760	4,026	948	1,005	1,836	1,159	1,895	507	15,101
<b>Applications Pending</b>											
<b>Certification</b>											
127	57	11	79	547	49	298	538	39	436	38	2,219
<b>Crisis Assistance</b>											
1,113	482	573	973	4,477	711	349	1,742	2,358	4,126	2,469	19,373
332	133	135	297	1,097	231	69	415	684	1,085	656	5,134
459	196	295	479	1,822	360	113	494	1,059	1,377	914	7,568
Total Crisis Assistance	811	1,003	1,749	7,396	1,302	531	2,651	4,101	6,588	4,039	32,075
<b>Safety Net Assistance</b>											
916	369	321	659	3,100	452	284	1,258	1,673	3,179	1,557	13,868
250	95	50	193	599	142	62	260	489	722	372	3,234
Total Safety Net	464	371	852	3,699	594	346	1,518	2,162	3,901	2,029	17,102



## LIHEAP CASELOAD COMPARISON

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Statewide	102,387	105,870	-3.3%	116,570	114,865

## ELIGIBLE CASELOAD COMPARISON

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**2014/2015**  
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**CONTINGENCY HEATING ASSISTANCE PROGRAM (CHAP)**  
 March 25, 2015

	<u>APPROVALS</u>	<u>EXPENDITURES</u> (Actual)	<u>EXPENDITURES</u> (Estimated)
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<u>Safety Net Assistance</u>	12,374,055	7,903,834.86	11,592,633
<u>Manual Charges</u>	-	-	-
<b>I. Total Approvals</b>	<b>\$ 59,486,350</b>	<b>\$ 46,135,717.87</b>	<b>\$ 57,976,079</b>

SET ASIDES

<u>Administration</u>	\$ 7,741,255	\$ 5,247,634.00	\$ 7,741,255
<u>Assurance 16</u>	1,000,000	765,911.00	1,000,000
<u>Early Intake</u>	-	-	-
<u>Reprogramming</u>	-	-	-
<u>LIHEAP SNAP</u>	2,001,000	2,001,000.00	2,001,000
<b>II. Total Set Asides</b>	<b>\$ 10,742,255</b>	<b>\$ 8,014,545.00</b>	<b>\$ 10,742,255</b>

ESTIMATED APPROVALS\*

<u>Incomplete Applications</u>	\$ 3,645,360	\$ 3,645,360
<u>Pending Applications</u>	970,813	970,813
<b>III. Total Estimated Approvals</b>	<b>\$ 4,616,173</b>	<b>\$ 4,616,173</b>

<u>TOTAL</u>	<b>\$ 74,844,778</b>	<b>\$ 54,150,262.87</b>	<b>\$ 73,334,507</b>
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CEAP/CHAP

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ESTIMATED BALANCE	<u>\$14,018,605</u>
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Footnotes



## **2015/2016 LIEAB Recommendations**

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### **Recommendations on Plan**

1. LIHEAP SNAP Benefits (Section X of the Allocation Plan) LIEAB recommends to continue to provide annual energy assistance benefits of \$20.01 to SNAP eligible households to maximize the Standard Utility Allowance (SUA) used in the calculation of their SNAP benefits.
2. LIEAB recommends that the FFY 2016 program closely mirror the three tier level of energy assistance benefits to the extent practicable.

### **Recommendations for DSS**

1. LIEAB recommends that the DSS website chart of towns contain a hyperlink to the appropriate cap agency.
2. LIEAB again recommends that “Out of Deliverable Fuel” guidelines be added to the desk manual. (The program from which funds are reserved under this subsection shall – (1) not later than 48 hours after a household applies for energy crisis benefits, provide some form of assistance that will resolve the energy crisis if such household is eligible to receive such benefits; (2) not later than 18 hours after a household applies for crisis benefits, provide some form of assistance that will resolve the energy crisis if such household is eligible to receive such benefits and is in a life-threatening situation.)
3. LIEAB recommends that the energy assistance award letters be updated and simplified (i.e., remove language that award is either Federal or State funding).
4. LIEAB recommends making CAPTAIN/FUELWARE programs customizable by the CAA’s.

### **Recommendations to Utility Companies**

1. LIEAB continues to recommend that the utilities (CNG, SCG, UI and municipal utility companies) install portals and create designated call-in numbers for use by social service providers to set up payment arrangements and resolve customer problems.
2. LIEAB requests that all utility companies have portal availability for the 1<sup>st</sup> day of energy assistance application intake.
3. LIEAB requests that the utilities create a written manual for service providers explaining in detail how each of their arrearage forgiveness and matching payment programs work and the eligibility guidelines for each program. LIEAB also requests that a link to this information and guidelines be accessible on the portal.

4. LIEAB requests that the utilities create tutorials for service providers to coordinate with their written arrearage forgiveness and matching payment programs.
5. LIEAB requests a streamlining of hardship coding with CNG, SCG, UI and Eversource.

### **Recommendations for Energy Efficiency Funds**

1. LIEAB has concerns that the LIHEAP monies diverted to energy efficiency funding may reduce energy assistance benefits for the poorest households needing such assistance;

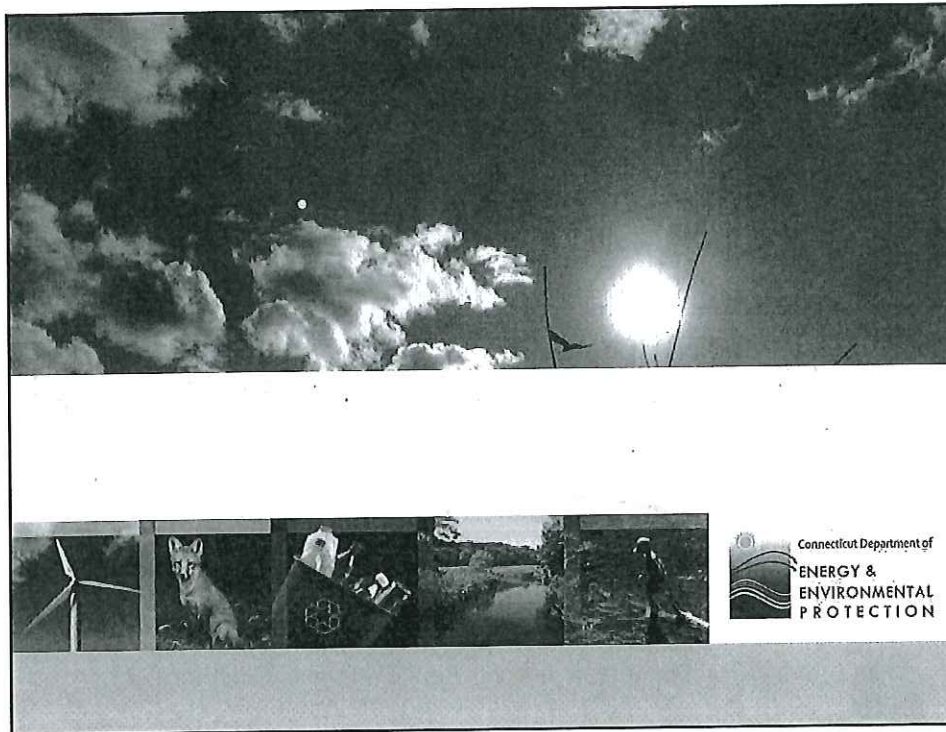
It is therefore recommended that:

- a. If there is a ten percent (10%) requirement to fund energy efficiency programs with LIHEAP monies, LIEAB should continue looking at different options for utilization of these funds.
- b. If there is not a ten percent (10%) requirement to fund energy efficiency programs with LIHEAP monies, LIEAB may still want to look at using a percentage of monies to fund repair/replacement of low efficiency furnaces.

Sean

CT DEEP Weatherization Assistance Program  
Grant for PY15

4/1/2015



### WAP Grants to date at CT DEEP

GRANT	Duration	Funding	Units Completed	*Savings MMBTU	*Savings Dollars
DOE PY'12	12/12-7/14	\$4,469,837.00	1016	30,988	\$355,600.00
DOE PY'13	2/14-7/14	\$500,092.00	51	1556	\$17,850.00
CT PUC'13	12/13-6/13	\$400,000.00	193	5887	\$67,550.00
CT Bpt '14	1/14-6/15	\$400,000.00	121 (**Est)	3691	\$42,350.00
DOE PY'14	7/14-7/15	\$1,974,449.00	433 (**Est)	13,207	\$151,550.00
<b>Total</b>		<b>\$7,744,378</b>	<b>1814</b>	<b>55,329</b>	<b>\$634,000</b>

Notes: \* Savings based on USDOE factors-30.5 MMBTU per unit/ year \$350.00 per unit/ year  
Estimated totals as of 7/1/2014

\*\* Total Estimated unit completions as of 7/1/2015




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What are our plans for DOE PY15?


<p><u>DOE PY15</u> <u>Allocation</u></p> <p>CT - \$2,201,899*</p> <p>* Prior to any carry forward from PY14</p>	<p><u>Unit Goals for</u> <u>PY15</u></p> <p>369 Units weatherized</p>
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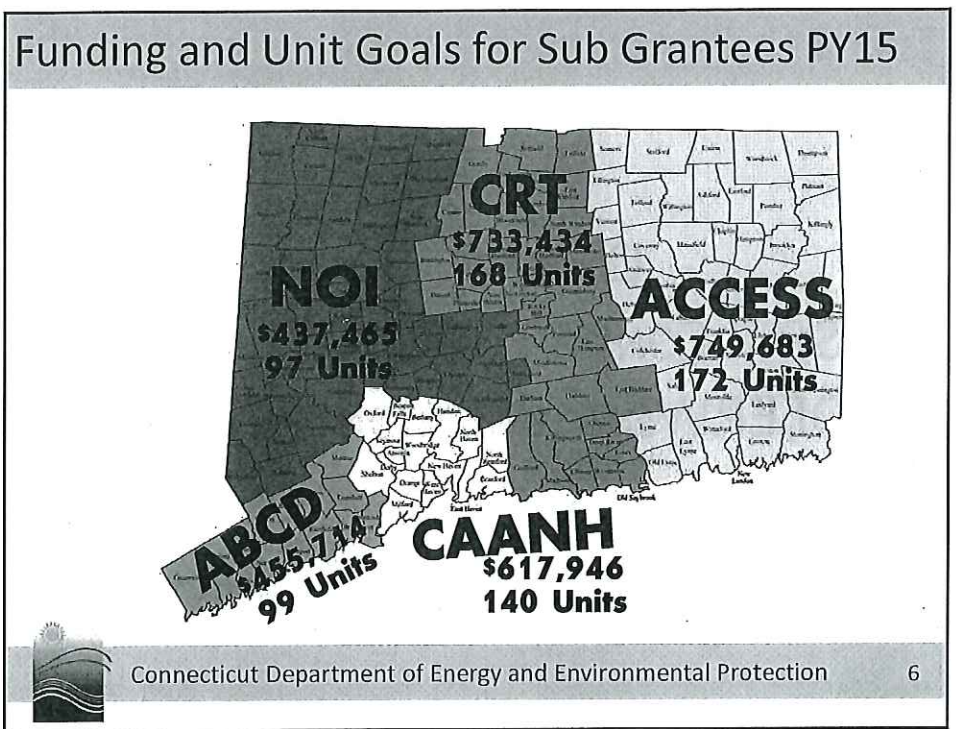
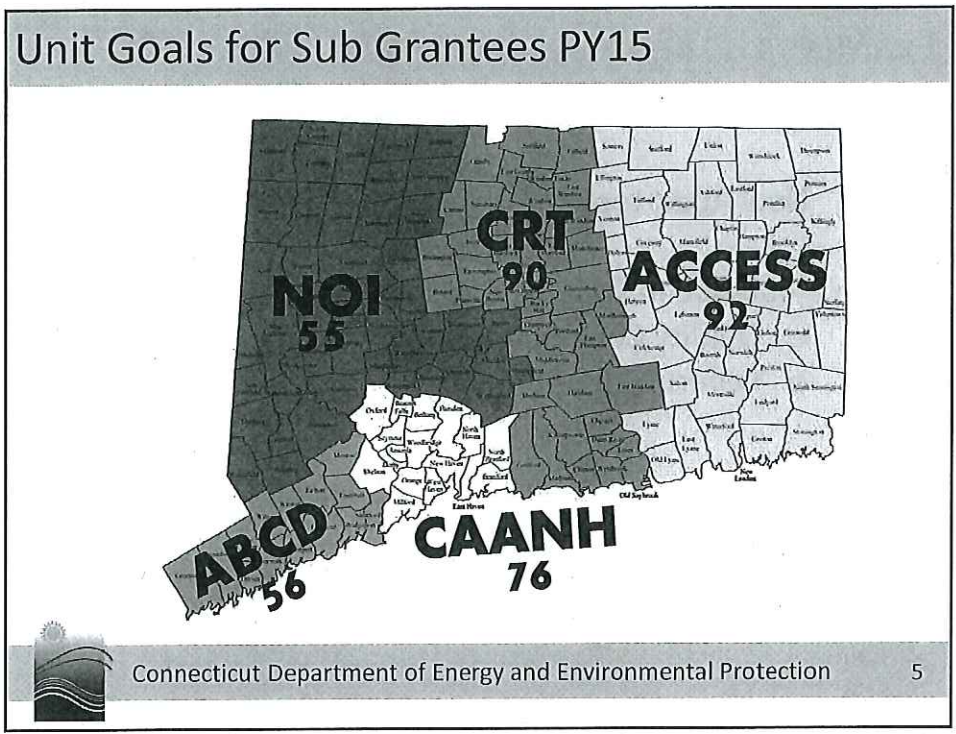
Connecticut Department of Energy and Environmental Protection

What are our plans for DOE PY15 with carry forward

<p><u>DOE PY15</u> <u>Allocation with</u> <u>carry forward</u></p> <p>CT - \$2,984,242</p>	<p><u>Unit Goals for</u> <u>PY15</u></p> <p>676 Units weatherized</p>
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Connecticut Department of Energy and Environmental Protection



## Examples of Key Issues for PY15

- New Audit tool
- \$400,000 in Training and Technical Assistance
  - Quality Control Inspector
  - Federal Requirement



Connecticut Department of Energy and Environmental Protection

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## Contact Information

**CONTACT INFO:**  
**SEAN CONDON (860) 827-2618**  
**DEEP.WEATHERIZATION@CT.GOV**



Connecticut Department of Energy and Environmental Protection



## UTILITY MATCHING PAYMENT PROGRAM DATA - Monthly Enrollments

(to be completed and submitted monthly)

as of 11/30/2014

	UI	Total Electric	CNG	SCG	Total Natural Gas	Total UIL
# of customers "auto enrolled"	1,993	1,993	9,938	9,773	19,711	21,704
# of customers manually enrolled	205	205	247	491	738	943
<b>TOTAL ENROLLED</b>	<b>2,198</b>	<b>2,198</b>	<b>10,185</b>	<b>10,264</b>	<b>20,449</b>	<b>22,647</b>

as of 12/31/2014

	UI	Total Electric	CNG	SCG	Total Natural Gas	Total UIL
# of customers "auto enrolled"	1,993	1,993	9,938	9,773	19,711	21,704
# of customers manually enrolled previous month	205	205	247	491	738	943
# of customers enrolled this month	67	67	288	1,024	1,312	1,379
<b>TOTAL ENROLLED</b>	<b>2,265</b>	<b>2,265</b>	<b>10,473</b>	<b>11,288</b>	<b>21,761</b>	<b>24,026</b>

as of 1/31/2015

	UI	Total Electric	CNG	SCG	Total Natural Gas	Total UIL
# of customers "auto enrolled"	1,993	1,993	9,938	9,773	19,711	21,704
# of customers manually enrolled previous month(s)	272	272	535	1,515	2,050	2,322
# of customers enrolled this month	197	197	3,096	1,999	5,095	5,292
<b>TOTAL ENROLLED</b>	<b>2,462</b>	<b>2,462</b>	<b>13,569</b>	<b>13,287</b>	<b>26,856</b>	<b>29,318</b>

as of 2/28/15

	UI	Total Electric	CNG	SCG	Total Natural Gas	Total UIL
# of customers "auto enrolled"	1,993	1,993	9,938	9,773	19,711	21,704
# of customers manually enrolled previous month(s)	469	469	3,631	3,514	7,145	7,614
# of customers enrolled this month	363	363	1,815	934	2,749	3,112
<b>TOTAL ENROLLED</b>	<b>2,825</b>	<b>2,825</b>	<b>15,384</b>	<b>14,221</b>	<b>29,605</b>	<b>32,430</b>

as of 3/31/15

	UI	Total Electric	CNG	SCG	Total Natural Gas	Total UIL
# of customers "auto enrolled"	1,993	1,993	9,938	9,773	19,711	21,704
# of customers manually enrolled previous month(s)	832	832	5,446	4,448	9,894	10,726
# of customers enrolled this month	219	219	1,470	1,388	2,858	3,077
<b>TOTAL ENROLLED</b>	<b>3,044</b>	<b>3,044</b>	<b>16,854</b>	<b>15,609</b>	<b>32,463</b>	<b>35,507</b>

**UTILITY MATCHING PAYMENT PROGRAM DATA - Monthly Enrollments**

*(to be completed and submitted monthly)*

	Mar-15	CL&P	UI	Electric	CNG	SCG	YGS	Natural Gas	
# of customers "auto enrolled"		11865		11865			12127	12127	Total
# of customers "new"		4741					4320		Total
<b>TOTAL ENROLLED</b>		16606	0	11865	0	0	16447	12127	<b>Total</b>
# of customers "below budget"		6312		6312			4012	4012	Total
									10324