

**Agenda**  
**Low Income Energy Advisory Board**

**Wednesday, January 4, 2011**  
**1:30p.m.-3:00 p.m.**

**CRT**  
**Hartford, CT**

- |      |   |           |
|------|---|-----------|
| I.   | Welcome   | 1:30 p.m. |
| II.  | Approve Minutes of the December 7, 2011 Meeting     | 1:40 p.m. |
| III. | FFY 2012 LIHEAP Update                              | 1:45 p.m. |
| IV.  | Update on the PURA Consumer Service Unit            | 2:15 p.m. |
| IV.  | Weatherization Program 2013 Plan Update             | 2:25 p.m. |
| V.   | Utility Matching Payment Program Updates            | 2:30 p.m. |
|      | a) United Illuminating                              |           |
|      | b) CL&P/Yankee Gas                                  |           |
|      | c) Connecticut Natural Gas/Southern Connecticut Gas |           |
| V.   | Operation Fuel Update                               | 2:45 p.m. |
| VI.  | Next Steps  | 2:50 p.m. |

Low-Income Energy Advisory Board Meeting

Wednesday, December 7, 2011

1:30 p.m.

Community Renewal Team

**Members:** Anne Foley-Chair, Laura Gonzalez, Shirley Bergert, Joanne Balaschak and Edith Karsky for Jim Gatling, Kate Quigley, Kristen Formanek, Eddie Swift, Lindsay Parke, Lance Johnson, Patricia Wrice and Taren O'Connor.

**Others:** Tom O'Brien, Carlene Taylor, Rhonda Evans, Brenda Watson Michael Coyle, Raymond Wilson, Lynn Vasquez, Joy Hollister, Veronica Gomez and Pam Trotman.

| Agenda Item  | Action  |
|--|---|
| Welcome  | The meeting was convened at 1:35 p.m.   |
| Approve Minutes of the November 2, 2011 Meeting  | Joanne Balaschak moved approval of the November 2, 2011 meeting minutes and the motion was seconded by Taren O'Connor. The motion was approved on a voice vote with one amendment to revise Michael Coyle's board affiliation from PURA to DEEP.  |
| Discounted Rate Program-DEEP   | Michael Coyle and Raymond Wilson from DEEP gave an update on the Discounted Rate Program for low-income residents. P.A. 11-80 requires DEEP to conduct a proceeding regarding the program. The Department is in the process of gathering information to complete a rate study that is due by February 1. Members of the board may be contacted for additional information or feedback on the study. The final study will be forwarded to board. |
| Weatherization Program Update<br>a) Weatherization Transfer to DEEP<br>b) Weatherization Plan 2013<br>c) AARA Weatherization Program | DSS and DEEP provided an update on the Weatherization Program: <ul style="list-style-type: none"><li>• April 2012 is the anticipated date of the transfer of the non-ARRA Weatherization Program from DSS to DEEP.</li><li>• DEEP and DSS are working on the 2013 Weatherization Plan. As the</li></ul>   |

Policy Advisory Council for the Weatherization Program, LIEAB will review and provide comments on the draft plan in January. DEEP and DSS will provide an update at the January 4 meeting.

DSS provided an update on the AARA Weatherization Program:

- As of November 18, Connecticut expended \$48,668,380 or 75.69% of its total grant award of \$64,301,502.
- The following is a status of ARRA Weatherization Program Funding projections through March 2012:
  - Administration budget is \$6,431,050. Estimated expenditures \$6,224,991, leaving a balance of \$206,058.
  - Training and Technical Assistance budget is \$6,800,000. Estimated expenditure \$4,323,631, leaving a balance of \$2,476,368. The balance will be transferred to Standard Program Operations component of the program.
  - Community Action Agencies' budget is \$51,079,452. Estimated expenditures \$61,610,523, leaving a balance of \$2,699,978.

The following is an update on the status of the ARRA Weatherization Program by program components as of December 5. All information is statewide.

- State Financed Housing Authority Properties:
  - # of units 4,035
  - # pending 160

|   |  |
|---|--|
|   | <ul style="list-style-type: none"> <li>○ # audited 826</li> <li>○ # in process 734</li> <li>○ # completed/go backs 233</li> <li>○ # completed 2,052</li> </ul> <ul style="list-style-type: none"> <li>● HUD and Large Multi-Family Properties: <ul style="list-style-type: none"> <li>○ # of units 2,575</li> <li>○ # pending 692</li> <li>○ # audited 637</li> <li>○ # in process 353</li> <li>○ # completed 893</li> </ul> </li> <li>● Shelter and Transitional Living Properties: <ul style="list-style-type: none"> <li>○ # of units 752</li> <li>○ # pending 64</li> <li>○ # audited 103</li> <li>○ # in process 180</li> <li>○ # completed 405</li> </ul> </li> </ul>  |
| <p>FFY 2012 LIHEAP Update</p> <ul style="list-style-type: none"> <li>a) CEAP Update</li> <li>b) Communication: Community Action Agencies/Volunteer In-take Sites</li> </ul> | <p>DSS reported on the administration of the CEAP through December 5:</p> <ul style="list-style-type: none"> <li>● 52,463 applications taken</li> <li>● 35,267 eligible applicants</li> <li>● 8,722 denied applications</li> <li>● 8,474 applications pending certification</li> <li>● 17,935 crisis assistance</li> </ul> <p>DSS reviewed the Caseload/Eligible Caseload Comparison charts thru December 5. The caseload comparison chart showed a -27.3% change in the caseload from FFY 2010 to FFY 2011. Eligible Caseload Comparison chart showed a -36% change from FFY 2010 to FFY 2011. This year's program started one month later than last year, which attributes to the percent change in caseloads.</p> <p>DSS provided an update on the CEAP/CHAP funding and estimated expenditures through</p> |

December 5:

- Available funds \$61,619,482
- Obligated funds \$49,410,008
- Estimated Balance \$12,209,474

Available funds are based on the LIHEAP funding level as estimated and approved by the state legislators.

DSS distributed a written response to the board's request to provide statewide estimates on the number of cases denied due to assets exceeding the eligibility limit. Based on the data available from seven community action agencies, a total of 701 income eligible households were denied benefits based on liquid assets ranging from over \$25,000 to \$150,000. A smaller number of these household liquid assets were over \$150,000.

CLASS conducted an informal survey with 35 volunteer in-take sites to document their concerns regarding the current CEAP. The results included:

- Low energy assistance benefits.
- Lack response from the CAA regarding concerns.
- Benefit award letters distributed to clients documenting the amount of energy assistance caused confusion and an increase in calls to the volunteer intake sites.
- Extended time to approve applications.
- Inconsistent training for volunteer intake sites.
- Some sites lack access to computers.
- Some sites do not have a designated contact person at their CAA.
- Client calls do not go through or are not returned by their CAA.
- Inconsistent message from CAA's on required paperwork.

|  |   |
|--|---|
|  | <ul style="list-style-type: none"> <li>• Volunteer intake sites should be included on DSS mailing list.</li> </ul> <p>CAFCA and CLASS will meet to discuss strategies to address the concerns of the volunteer intake sites as delineated in the informal survey conducted by CLASS. CAFCA and CLASS will update the board on the recommended strategies.</p>   |
| Utility Matching Payment Program Updates | <p>Utility Matching Payment Program Updates, as of November 30:</p> <p><u>United Illuminating</u></p> <ul style="list-style-type: none"> <li>• 1,655 auto enrolled customers</li> <li>• 62 new enrolled customers</li> </ul> <p><u>CL&amp;P/Yankee Gas</u></p> <ul style="list-style-type: none"> <li>• 26,113 auto enrolled customers</li> <li>• 263 new enrolled customers</li> <li>• 1,002 customers in the below budget payment plan</li> </ul> <p><u>SCG</u></p> <ul style="list-style-type: none"> <li>• 12,333 auto enrolled customers</li> <li>• 1,080 new enrolled customers</li> <li>• 82 customers in the below budget payment plan</li> </ul> <p><u>CNG</u></p> <ul style="list-style-type: none"> <li>• 10,676 auto enrolled customers</li> <li>• 2,401 new enrolled customers</li> <li>• 64 customers in the below budget payment plan</li> </ul> |
| Operation Fuel                           | <p>Operation Fuel received \$1million from the state, NU has committed a donation of \$1 million and anticipated \$1 million through funding raising efforts by Operation Fuel. Grant awards are up to \$500 for eligible applicants. As of December 7, the program served 80 households.</p>   |
| Next Steps                               | <p>The next meeting is scheduled for Wednesday, January 4 at CRT.</p>   |



STATE OF CONNECTICUT  
OFFICE OF POLICY AND MANAGEMENT

December 23, 2011

Senator Toni Harp, Co-Chair  
Representative Toni Walker, Co-Chair  
Appropriations Committee

Senator John Fonfara, Co-Chair  
Representative Vickie Nardello, Co-Chair  
Energy and Technology Committee

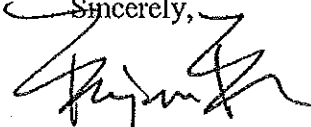
Senator Anthony Musto, Co-Chair  
Representative Peter Tercyak, Co-Chair  
Human Services Committee

Dear Co-Chairs of the Legislative Committees of Cognizance,

As you may know, the recent omnibus appropriations bill includes increased funding for the Low Income Home Energy Assistance Program (LIHEAP). Based on the projections provided by the Congressional Research Service, it is expected that Connecticut will receive a total of \$79.5 million in LIHEAP funding, which is \$17.9 million more than was originally assumed in the allocation plan approved by the legislature.

As a result of this additional funding, we are proposing: (1) a \$140 supplemental payment to utility heated households; (2) an additional safety net benefit of \$400 to CEAP eligible deliverable fuel heated households; and (3) extending the end date for intake from March 15 to May 1 (May 15 for utility heated customers with disconnect notices), consistent with prior years. To ensure that any additional benefits are targeted to those most in need and also meaningful, we are not recommending any changes to the benefits already approved for households served under the Contingency Heating Assistance Program.

I have attached our proposed FFY 2012 LIHEAP Projections/Benefits for your review and consideration as was requested by the committees in September. Because we want to proceed to implementation as quickly as possible to ensure that Connecticut's most vulnerable residents have access to needed fuel as this winter progresses, please advise me at your earliest convenience regarding the results of your review and consideration of the revised plan.

Sincerely,  
  
Benjamin Barnes  
Secretary

c: Roderick Bremby, Commissioner, Department of Social Services  
Senator Robert Kane, Ranking Member, Appropriations Committee  
Representative Craig Miner, Ranking Member, Appropriations Committee  
Senator Kevin Witkos, Ranking Member, Energy and Technology Committee  
Representative Laura Hoydick, Ranking Member, Energy and Technology Comm.  
Senator Joseph Markley, Ranking Member, Human Services Committee  
Representative Lile Gibbons, Ranking Member, Human Services Committee



FFY 2012 LIHEAP Projections/Benefits - Revised

| RENTAL ASSISTANCE BENEFITS |            |                 |                 |
|----------------------------|------------|-----------------|-----------------|
| Level                      | Households | Allocation Plan |                 |
|                            |            | Benefit Options | Total Cost      |
| 1                          | 1,633      | \$20            | \$32,656        |
| 2                          | 503        | 15              | 7,550           |
| 3                          | 397        | 10              | 3,973           |
|                            | 2,533      |                 | \$44,179        |
|                            |            | <b>Total</b>    | <b>\$44,179</b> |

|                                  |                     |
|----------------------------------|---------------------|
| 4.0% Increase in Caseload Levels |                     |
| \$79,530,774                     | Block Grant         |
| 0                                | Carry Forward       |
| 0                                | Contingency Dollars |
| \$79,530,774                     | Funds Available     |

|              |                       |
|--------------|-----------------------|
| \$44,179     | Rental Assistance     |
| 29,474,805   | Basic Benefits        |
| 19,187,676   | Crisis Assistance     |
| 22,338,079   | Safety Net Assistance |
| 100,000      | SNAP Benefit          |
| 500,000      | Assurance 16          |
| 7,953,077    | Administration        |
| \$79,597,817 | Total                 |
| 79,530,774   | Funds Available       |
| (\$67,043)   | Difference            |

| BASIC BENEFITS         |            |                 |              |
|------------------------|------------|-----------------|--------------|
| Level                  | Households | Allocation Plan |              |
|                        |            | Benefit         | Total Cost   |
| <i>Vulnerable:</i>     |            |                 |              |
| 1                      | 29,520     | \$255           | \$7,527,702  |
| 2                      | 10,859     | 220             | 2,388,901    |
| 3                      | 12,082     | 195             | 2,355,928    |
| 4                      | 9,727      | 175             | 1,702,246    |
|                        | 62,188     |                 | \$13,974,776 |
| <i>Non-Vulnerable:</i> |            |                 |              |
| 1                      | 14,188     | \$220           | \$3,121,290  |
| 2                      | 4,720      | 195             | 920,306      |
| 3                      | 5,663      | 175             | 990,990      |
|                        | 24,570     |                 | \$5,032,586  |
| CHAP                   | 32,836     | \$100           | \$3,283,592  |

|                  |                                       |
|------------------|---------------------------------------|
| Total Households |                                       |
| 62,188           | Vulnerable [72%]                      |
| 24,570           | Non-Vulnerable [28%]                  |
| 86,758           | Subtotal                              |
| 32,836           | CHAP [27%]                            |
| 119,594          | Subtotal CEAP plus CHAP Households    |
| 2,533            | Subtotal Rental Assistance Households |
| 122,127          | Total Households                      |

|                                     |         |       |              |
|-------------------------------------|---------|-------|--------------|
| Utility Supplemental                | 55,610  | \$140 | \$7,785,348  |
| <i>Funds Committed and Expended</i> |         |       | 98%          |
|                                     | 119,594 | Total | \$29,474,805 |

| Level | FPL                                       |
|-------|---|
| 1     | Up to 100%                                |
| 2     | 101% - 125%                               |
| 3     | 126% - 150%                               |
| 4     | 151% - 200% (elderly/disabled)            |
| CHAP  | 151% FPL - 60% SMI (non-elderly/disabled) |

| CRISIS ASSISTANCE                   |            |                 |              |
|-------------------------------------|------------|-----------------|--------------|
|                                     | Households | Allocation Plan |              |
|                                     |            | Benefit         | Total Cost   |
| <i>Vulnerable:</i>                  |            |                 |              |
| 1                                   | 10,586     | \$530           | \$5,610,580  |
| 2                                   | 3,894      | 475             | 1,849,650    |
| 3                                   | 4,333      | 425             | 1,841,525    |
| 4                                   | 3,488      | 375             | 1,308,000    |
|                                     | 22,301     |                 | \$10,609,755 |
| <i>Non-Vulnerable:</i>              |            |                 |              |
| 1                                   | 5,088      | \$495           | \$2,518,560  |
| 2                                   | 1,692      | 450             | 761,400      |
| 3                                   | 2,031      | 400             | 812,400      |
|                                     | 8,811      |                 | \$4,092,360  |
| CHAP                                | 15,598     | \$300           | \$4,679,376  |
| <i>Funds Committed and Expended</i> |            |                 | 99%          |
|                                     | 46,710     | Total           | \$19,187,676 |

|                          |                           |
|--------------------------|---------------------------|
| Caseload Growth - FFY 11 |                           |
| 3.1%                     | ABCD (Bridgeport)         |
| 2.4%                     | BCO (Bristol)             |
| 7.1%                     | CACD (Danbury)            |
| 6.2%                     | CRT (Hartford/Middletown) |
| 0.0%                     | TEAM (Derby)              |
| 6.6%                     | HRA of NB (New Britain)   |
| -1.0%                    | CAANH (New Haven)         |
| 7.0%                     | NEON (Norwalk)            |
| 1.0%                     | TVCCA (Norwich)           |
| 3.1%                     | CTE (Stamford)            |
| 5.4%                     | NO (Waterbury/Meriden)    |
| 3.6%                     | ACCESS (Willimantic)      |
| 4.0%                     |                           |

| SAFETY NET ASSISTANCE               |            |                 |              |
|-------------------------------------|------------|-----------------|--------------|
|                                     | Households | Allocation Plan |              |
|                                     |            | Benefit         | Total Cost   |
| 1st Benefit                         | 23,334     | \$400           | \$9,333,600  |
| 2nd Benefit                         | 23,334     | 400             | 9,333,600    |
| 3rd Benefit                         | 13,381     | 400             | 5,352,240    |
| <i>Funds Committed and Expended</i> |            |                 | 93%          |
|                                     | 23,334     | Total           | \$22,338,079 |

Safety Net - 1st benefit - vulnerable and non-vulnerable CEAP households  
 Safety Net - 2nd benefit - vulnerable and non-vulnerable CEAP households  
 Safety Net - 3rd benefit - vulnerable CEAP households

\* CEAP Deliverable Fuel Heated Households

APPLICATION DATA - January 3, 2012.

| ABCD  | BCO   | CACD  | CRT    | TEAM  | HRA   | CAA   | NEON  | TVCCA | CTE   | NO     | ACCESS | Total  |
|-------|-------|-------|--------|-------|-------|-------|-------|-------|-------|--------|--------|--------|
| 5,830 | 1,672 | 2,891 | 15,454 | 2,726 | 2,610 | 6,345 | 1,190 | 6,169 | 1,416 | 16,990 | 6,205  | 69,498 |
| 2,334 | 766   | 1,112 | 7,093  | 814   | 1,189 | 2,874 | 491   | 2,544 | 610   | 8,931  | 2,793  | 31,551 |
| 391   | 149   | 296   | 1,233  | 217   | 134   | 339   | 107   | 606   | 76    | 1,593  | 572    | 5,713  |
| 1,175 | 426   | 733   | 3,312  | 428   | 413   | 902   | 255   | 1,446 | 289   | 3,625  | 1,541  | 14,545 |
| 3,900 | 1,341 | 2,141 | 11,638 | 1,459 | 1,736 | 4,115 | 853   | 4,596 | 975   | 14,149 | 4,906  | 51,809 |
| 258   | 76    | 148   | 449    | 100   | 60    | 163   | 46    | 229   | 51    | 391    | 182    | 2,153  |
| 10    | 1     | 3     | 37     | 3     | 11    | 27    |       | 4     | 13    | 36     | 3      | 148    |
| 35    | 7     |       | 50     | 12    | 9     | 10    | 4     | 2     |       | 39     | 34     | 202    |
| 1,051 | 241   | 486   | 1,736  | 752   | 391   | 1,345 | 15    | 820   | 46    | 855    | 272    | 8,010  |
| 1,354 | 325   | 637   | 2,272  | 867   | 471   | 1,545 | 65    | 1,055 | 110   | 1,321  | 491    | 10,513 |
| 576   | 6     | 113   | 1,544  | 400   | 403   | 685   | 272   | 518   | 331   | 1,520  | 808    | 7,176  |
| 1,182 | 645   | 662   | 3,721  | 662   | 371   | 1,758 | 275   | 1,547 | 133   | 4,044  | 1,965  | 16,965 |
| 257   | 118   | 168   | 712    | 163   | 58    | 255   | 66    | 379   | 33    | 879    | 386    | 3,474  |
| 691   | 318   | 389   | 1,949  | 328   | 182   | 657   | 123   | 1,003 | 62    | 1,844  | 1,114  | 8,660  |
| 2,130 | 1,081 | 1,219 | 6,382  | 1,153 | 611   | 2,670 | 464   | 2,929 | 228   | 6,767  | 3,465  | 29,099 |
| 199   | 26    | 47    | 360    | 58    | 38    | 186   | 14    | 95    | 19    | 603    | 105    | 1,750  |
| 51    | 4     | 18    | 57     | 18    | 10    | 29    | 4     | 35    | 8     | 156    | 34     | 424    |
| 250   | 30    | 65    | 417    | 76    | 48    | 215   | 18    | 130   | 27    | 759    | 139    | 2,174  |

Applications Taken

Applications Approved

CEAP Eligible  
SAFA Eligible  
CHAP Eligible  
Total Eligible

Applications Denied  
Over-Income/Assets  
Rent Less Than 30%  
Incomplete (Non-Income)  
Incomplete (Income)  
Total Denied

Applications Pending  
Certification

Crisis Assistance  
CEAP  
SAFA  
CHAP  
Total Crisis Assistance

Safety Net Assistance  
CEAP Hslds.  
SAFA Hslds.  
Total Safety Net

## CASELOAD COMPARISON

|                           | 2011/2012<br>Jan. 3, 2012 | 2010/2011<br>Jan. 3, 2011 | % Change<br>(FFY 2012 vs. FFY 2011) | 2010/2011<br>Final |
|---------------------------|---------------------------|---------------------------|-------------------------------------|--------------------|
| ABCD (Bridgeport)         | 5,830                     | 8,497                     | -31.4%                              | 13,661             |
| BCO (Bristol)             | 1,672                     | 2,686                     | -37.8%                              | 4,239              |
| CACD (Danbury)            | 2,891                     | 3,567                     | -19.0%                              | 5,334              |
| CRT (Hartford/Middletown) | 15,454                    | 21,014                    | -26.5%                              | 33,720             |
| TEAM (Derby)              | 2,726                     | 3,560                     | -23.4%                              | 5,002              |
| HRAofNB (New Britain)     | 2,610                     | 3,348                     | -22.0%                              | 5,426              |
| CAAofNH (New Haven)       | 6,345                     | 7,914                     | -19.8%                              | 15,073             |
| NEON (Norwalk)            | 1,190                     | 2,004                     | -40.6%                              | 2,938              |
| TVCCA (Norwich)           | 6,169                     | 7,227                     | -14.6%                              | 10,118             |
| CTE (Stamford)            | 1,416                     | 1,840                     | -23.0%                              | 3,190              |
| NO (Waterbury/Meriden)    | 16,990                    | 18,881                    | -10.0%                              | 26,627             |
| ACCESS (Willimantic)      | 6,205                     | 7,409                     | -16.3%                              | 9,386              |
| Statewide                 | 69,498                    | 87,947                    | -21.0%                              | 134,714            |

## ELIGIBLE CASELOAD COMPARISON

|                           | 2011/2012<br>Jan. 3, 2012 | 2010/2011<br>Jan. 3, 2011 | % Change<br>(FFY 2012 vs. FFY 2011) | 2010/2011<br>Final |
|---------------------------|---------------------------|---------------------------|-------------------------------------|--------------------|
| ABCD (Bridgeport)         | 3,900                     | 6,327                     | -38.4%                              | 12,000             |
| BCO (Bristol)             | 1,341                     | 1,834                     | -26.9%                              | 3,449              |
| CACD (Danbury)            | 2,141                     | 2,789                     | -23.2%                              | 4,667              |
| CRT (Hartford/Middletown) | 11,638                    | 17,780                    | -34.5%                              | 29,503             |
| TEAM (Derby)              | 1,459                     | 2,398                     | -39.2%                              | 4,103              |
| HRAofNB (New Britain)     | 1,736                     | 1,827                     | -5.0%                               | 4,309              |
| CAAofNH (New Haven)       | 4,115                     | 5,416                     | -24.0%                              | 12,922             |
| NEON (Norwalk)            | 853                       | 1,672                     | -49.0%                              | 2,598              |
| TVCCA (Norwich)           | 4,596                     | 5,383                     | -14.6%                              | 8,806              |
| CTE (Stamford)            | 975                       | 1,370                     | -28.8%                              | 2,686              |
| NO (Waterbury/Meriden)    | 14,149                    | 16,650                    | -15.0%                              | 24,357             |
| ACCESS (Willimantic)      | 4,906                     | 6,084                     | -19.4%                              | 8,476              |
| Statewide                 | 51,809                    | 69,530                    | -25.5%                              | 117,876            |

**UTILITY MATCHING PAYMENT PROGRAM DATA - Monthly Enrollments**

*(to be completed and submitted monthly)*

|                                | 12/31/2011 |      |          |     |     |     | Total       |
|--------------------------------|------------|------|----------|-----|-----|-----|-------------|
|                                | CL&P       | UI   | Electric | CNG | SCG | YGS | Natural Gas |
| # of customers "auto enrolled" |            | 1869 | 1869     |     |     |     | 0           |
| # of customers "new"           |            | 60   | 60       |     |     |     | 0           |
| <b>TOTAL ENROLLED</b>          | 0          | 1929 | 1929     | 0   | 0   | 0   | 0           |
| # of customers "below budget"  |            | 91   | 91       |     |     |     | 0           |

UTILITY MATCHING PAYMENT PROGRAM DATA - Monthly Enrollments

(to be completed and submitted monthly)

|                                | Total |    |          |        |        | Total |             |
|--------------------------------|-------|----|----------|--------|--------|-------|-------------|
|                                | CL&P  | UI | Electric | CNG    | SCG    | YGS   | Natural Gas |
| # of customers "auto enrolled" |       |    | 0        | 10,676 | 12,333 |       | 23,009      |
| # of customers "new"           |       |    | 0        | 3,920  | 1,775  |       | 5,695       |
| TOTAL ENROLLED                 | 0     | 0  | 0        | 14,596 | 14,108 | 0     | 28,704      |

|                               |  |  |   |     |     |  |     |
|-------------------------------|--|--|---|-----|-----|--|-----|
| # of customers "below budget" |  |  | 0 | 150 | 420 |  | 570 |
|-------------------------------|--|--|---|-----|-----|--|-----|

PHASE 2

|                                | Total |    |          |     |     | Total |             |
|--------------------------------|-------|----|----------|-----|-----|-------|-------------|
|                                | CL&P  | UI | Electric | CNG | SCG | YGS   | Natural Gas |
| # of customers "auto enrolled" |       |    | 0        | 0   | 0   |       | 0           |
| # of customers "new"           |       |    | 0        | 0   | 0   |       | 0           |
| TOTAL ENROLLED                 | 0     | 0  | 0        | 0   | 0   | 0     | 0           |

|                               |  |  |   |   |   |  |   |
|-------------------------------|--|--|---|---|---|--|---|
| # of customers "below budget" |  |  | 0 | 0 | 0 |  | 0 |
|-------------------------------|--|--|---|---|---|--|---|

| Operation Fuel<br>Fuel Bank Name                | 2011-2012 Winter Program<br>Number of Applications | Grant            |
|---|--|------------------|
| Avon- Gifts of Love                             | 6  | 3,000            |
| Bloomfield Social & Youth Services              | 6  | 3,000            |
| Bridgeport - First Baptist Fuel Bank            | 25   | 12,200           |
| Cheshire Youth & Social Services Fuel Bank      | 1  | 500              |
| Christian Community Action of New Haven         | 6  | 3,000            |
| Colchester Fuel Bank                            | 6  | 3,000            |
| CTE - Stamford                                  | 4  | 2,000            |
| Danbury - Community Action Committee of Danbury | 1  | 500              |
| Danielson Methodist Church Fuel Fund            | 14   | 7,000            |
| Derby - TEAM, Inc.                              | 10   | 5,000            |
| East Hampton Volunteer Food & Fuel Bank         | 1  | 500              |
| East Hartford Fuel Bank                         | 5  | 2,500            |
| Ellington Fuel Bank                             | 4  | 2,000            |
| Enfield Neighborhood Services                   | 8  | 4,000            |
| Granby Emergency Fuel Bank                      | 1  | 500              |
| Greenwich Fuel Bank                             | 2  | 775              |
| Groton Human Services                           | 2  | 350              |
| Guilford Social Services                        | 1  | 500              |
| Hartford - Community Renewal Team               | 7  | 3,500            |
| Hartford - Salvation Army                       | 13   | 6,500            |
| Hebron - Russell Mercier Senior Center          | 1  | 500              |
| Manchester Area Conference of Churches          | 11   | 5,500            |
| Meriden - New Opportunities of Greater Meriden  | 8  | 4,000            |
| Middlebury Operation Fuel                       | 2  | 1,000            |
| Middletown - St. Vincent Depaul                 | 17   | 8,500            |
| New Britain - Mary Knowles Memorial Fuel Bank   | 2  | 1,000            |
| New Haven Community Fuel Bank                   | 21   | 10,500           |
| New London - TVCCA                              | 1  | 500              |
| New Milford Community Fuel Bank                 | 13   | 6,380            |
| Newtown Fuel Bank                               | 1  | 500              |
| North Branford Fuel Bank                        | 2  | 1,000            |
| Norwich Catholic Charities                      | 2  | 1,000            |
| Norwich Human Services                          | 7  | 3,500            |
| Plymouth Fuel Bank                              | 2  | 1,000            |
| Thompson Ecumenical Empowerment Group           | 2  | 1,000            |
| Three Angels Adventist Fuel Bank                | 4  | 2,000            |
| Wallingford Fuel Bank                           | 1  | 500              |
| Waterbury - New Opportunities, Inc.             | 11   | 5,500            |
| Watertown Social Services Fuel Bank             | *1   | 150              |
| West Hartford Dept. of Human Services           | 2  | 1,000            |
| Weston Fuel Bank                                | 1  | 500              |
| Windham Area Interfaith Ministry (WAIM)         | 8  | 3,616            |
| Windsor Fuel Bank                               | 3  | 1,500            |
| Windsor Locks Social Services                   | 1  | 500              |
| <b>Total</b>                                    | <b>247</b>   | <b>\$121,471</b> |

\*utility payment to avoid shutoff

\*\* 6 grant requests were made for utility assistance