

Laptop ConneCT: Borrower Intake & Eligibility Survey

Please complete this brief form to confirm eligibility and help us better understand community technology needs. Responses are used only for program administration and evaluation.

Eligibility Checklist

Please check each statement that applies:

- ☐ I am 18 years of age or older.
- ☐ I have a valid library card and this library in the same town I live in.
- ☐ I participate in at least one qualifying assistance program (Supplemental Nutrition Assistance Program (SNAP), Connecticut Energy Assistance Program (CEAP)/Low-Income Home Energy Assistance Program (LIHEAP), Medicare, HUSKY Health (Medicaid/The Children's Health Insurance Program)
- ☐ I do not have a comparable internet-enabled computer or laptop in my household.

Adaptive Devices

Do you require any of the following adaptive devices or accessories to use a borrowed laptop?
Requests are subject to availability and cannot be guaranteed. (Select all that apply.)

- ☐ Stylus
- ☐ External Mouse
- ☐ Headset with microphone
- ☐ Other alternative keyboard (please describe): _____
- ☐ Other alternative mouse or pointing device (please describe): _____
- ☐ Other adaptive device or accessory (please describe): _____
- ☐ None: I do not need any adaptive devices or accessories.

Participant Survey

1. What is the primary reason you do not currently have access to a personal computer or laptop? (Select one.)

- ☐ I cannot afford one.
- ☐ My computer no longer works.
- ☐ I have never owned a computer.
- ☐ I prefer not to answer.
- ☐ Other: _____

2. What do you expect to use the borrowed laptop for? (Select all that apply.)

- ☐ Applying for jobs or employment-related activities
- ☐ School, coursework, or training
- ☐ Telehealth or managing healthcare
- ☐ Accessing government or public services
- ☐ Paying bills or managing finances
- ☐ Staying in touch with family and friends
- ☐ Other: _____

3. How often do you expect to use the laptop?

- ☐ Every day
- ☐ Several times per week
- ☐ About once a week
- ☐ Less than once a week

4. Everyone has different levels of experience using computers. Which option best describes your current comfort level? (Select one.)

- ☐ Getting Started – I am still becoming familiar with using a computer. I may need help with things like using a mouse or keyboard, opening programs, connecting to the internet, or finding files.
- ☐ Building Confidence – I am comfortable with many everyday tasks, such as browsing the internet, checking email, joining a video call, filling out online forms, or typing a document, but I sometimes need guidance with new or unfamiliar tasks.
- ☐ Comfortable – I can independently complete most everyday computer tasks, such as creating and saving documents, downloading files, using multiple websites or applications, printing, and managing passwords or online accounts.
- ☐ Very Comfortable – I feel confident using computers for a wide variety of activities, including installing software, adjusting settings, organizing files, troubleshooting common issues, and learning new applications on my own.
- ☐ Prefer not to answer.

5. May we contact you in the future to learn how your laptop has been useful?

- ☐ Yes - Please provide email and/or phone number: _____
- ☐ No