

Operations Memo 2026-02

To: DDS POS Contracted Qualified Providers
From: Sean Bannon, Director, Operations Center
CC: Jordan Scheff, Commissioner, Elisa Velardo, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Nicholas Jerard, CFO, Regional Directors, Private ARDs, PRAT Managers, Resource Administrators, The Alliance, The ARC CT

Date: July 25, 2025

Subject: August 2025 Payment Notice

It has come to the Department of Developmental Services' attention that the Core-CT payment modules will be unavailable until August 4, 2025. This will affect the timing of the August provider payments for June services. It is anticipated that providers will see their payments by August 6, 2025.

Please reach out to your Provider Specialist if you have any questions.

