



DDS Council Monthly Report

September 2009

Meetings held and/or attended

- o September 2nd -Met with CO QI Director
- o September 4th -met with CO Utilization Nurse
- o September 9th -met with CO Utilization Nurse
- o September 9th -CHRO
- o September 10th -DDS Council Meeting
- o September 10 -met with CO QI Director
- o September 11th -met with CO Utilization Nurse
- o September 14th -met with CO Utilization Nurse
- o September 15th -met with CO Budget/Waiver Department
- o September 17th -GCYD
- o September 23rd -met with CO Eligibility Director
- o September 24th -met with Budget/Waiver Department

Concerns \ Issues

- Met with consumer that wanted to terminate his Private Provider Services. Contacted region who explained that this was part of an ongoing "issue" with person from provider agency. After discussing issue with region called consumer and convinced him that it wasn't in his best interest To terminate any supports they receive (especially now).
- Case Manager called and asked if there was anything that I could do for a family member and primary caregiver to D.D.S. consumer. Family member allegedly used funds inappropriately. Individual speaks and understands very little English and does not understand accusations of Medicaid fraud. Told case managers that CO audit unit could not discuss case until it was resolved but, gave her information for obtaining a "pro-bono" legal defense from a non profit legal organization that have bilingual attorneys that might possibly defend individual.
- Individual at regional center has found permanent placement in group home. Worked with Director at regional center and family to resolve problems concerning allegations of staff insubordination.
- Speech therapist at nursing home has been using an alternative communication device with consumers since August. Device seems to be working very well according to case manager. During update I was asked how it could be funded. Looked up device on website and found that it could be funded under Medicaid. E-mailed case manager and speech therapist sales representative contact information (Sales Representative can expedite funding process).
- Mom called office regarding a discussion she had with her child's Case manager. Consumer attends public school and had scheduled a meeting with mom, case manager and resource team educational liaison. Meeting never took place. Contacted region stated that according to running notes Mom was correct. Region has set up a meeting to discuss what services are available for child.

- Researching whether individual qualifies for Social Security disability income. After reviewing his chart noticed that they were only on XIX 19. Individual has had working history so depending upon the hours put in they may be able to qualify. Contacted DSS who is going to research information and get back to me.

SNF Review

Met with CO utilization nurse to review all consumers who were visited in nursing homes. To date, all D.D.S. consumers have been seen by the combination of both the utilization nurse and myself. Many improvements have been made with charts i.e. contact information, PAS sheets.

Received a call from social worker who is retiring. She wanted to know whether I was going to follow up on individual who resides at nursing facility. Mom is very active with son's advocacy and social worker wanted me to contact her and give her some direction. Called mom and discuss what actions she could pursue.

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Areas of Concern

- Case Management – 6
- Day Program – 3
- Eligibility - 4
- Funding/Budget – 4
- Guardianship – 1
- Health & Safety – 2
- HIPAA – 4
- Information/Referral - 25
- Placement - 6
- Respite - 3
- SNF's – 5

ISSUES/CONCERN TOTAL – 63