



DDS Council Monthly Report

August 2009

Meetings held and/or attended

- o August 3rd -met with North Region OBRA Nurse
- o August 4th -met with new CO Health Director
- o August 5th -met with North Regional Director
- o August 5th -met with CO Utilization Nurse
- o August 7th -Inspector's meeting
- o August 7th -met with CO QI Director
- o August 11th -met with CO Utilization Nurse
- o August 12th -CHRO
- o August 14th -Dept. of Education meeting
- o August 14th -met with CO Utilization Nurse
- o August 19th -met with West Region ARD
- o August 21st -met with CO Utilization Nurse
- o August 27th -met with CO Utilization Nurse

Concerns\ Issues

- Met with mother of a consumer who resides in nursing facility. Mom was upset that School district was balking at providing individual with an educational program beneficial to someone with acquired brain injury (consumer is a OBRA registrant). Gave mom information regarding what school district was responsible for providing and provided a phone number to an advocate who could advocate for son's educational needs.
- Received a call from Dr. who is head of emergency room at St. Raphael's Hospital. Doctor inquired whether family could legally do this without repercussions. Individual was experiencing behaviors that family could not control and refuse to take them home. Dr. was very cooperative, said that they knew consumer and was prepared to place them until reaching could find them a more appropriate placement. Called region, who was already looking for an appropriate placement. Called region after one week, a placement was found and they were preparing for move.
- Family was upset with region regarding an emergency respite placement. Mom had passed requiring region to place individual. Sister and other siblings (guardians) sent E-mail to the Commissioner and myself asking for assistance. Called regional center Director who put together team that met with family went over their concerns and put into action a plan for resolution.
Update: Consumer just returned from an overnight at a possible placement. Consumer liked staff and residents and wants to live there. All issues were addressed and resolved. Sister called office to thank me for my input.

- Individual called office regarding eligibility for brother who is from out of state. Individual was upset that the eligibility process was so involved and that proof of residency in Connecticut was required before someone could be made eligible for services. Just because someone is eligible in one state does not expedite the eligibility process here. They must go through the same process as every other individual.

SNF Visits

8/21/09 Visited Camp Harkness, spoke to a fugue consumers who were enjoying their stay there.

8/21/09 Visited five consumers at Bayview Healthcare in Waterford. Spoke with three consumers, two were at day programs.

The facility was extremely clean, many activities and very thorough charts. The social worker was also extremely helpful and outgoing.

As of August the CEO utilization nurse and myself have visited all D.D.S. consumers residing in nursing facilities.

August 2009

Areas of Concern

- Case Management – 4
- Day Program – 4
- Eligibility - 6
- Funding/Budget – 5
- Guardianship – 2
- Health & Safety - 1
- Information/Referral - 23
- Placement - 4
- Respite - 2
- SNF's – 5

ISSUES/CONCERN TOTAL – 56