



EDWARD R. MAMBRUNO

iMBUDSPERSON

For Developmental Services

DDS Council Monthly Report

January 2009

Meetings held and/or attended

- January 8th -CHRO Meeting
- January 8th -Met with Assistant Attorney General
- January 12th -Met with Co Utilization Nurse
- January 12th -Met with OBRA Nurse, North
- January 13th -Met with QI Director
- January 13th -Inspectors Meeting
- January 14th -Met with DHMAS regarding III15 waiver
- January 14th -Operations Meeting
- January 15th -Met with Captain Woodson
- January 21st -Met with West Regional Acting Director, parent and consumer
- January 22nd -Met with CO Legal Counsel
- January 22nd -Met with CO Utilization Nurse
- January 22nd -Met with CO Autism Director
- January 23rd -Met with CO Utilization Nurse
- January 26th -Met with CO Utilization Nurse
- January 30th -Met with UCONN Disability Services Director

Concerns \ Issues

- Received a call from family regarding their daughter who is currently living out-of-state. Family wants to move daughter to Connecticut complete with services upon arrival. The family also spoke with and has obtained a commitment from the School District to pay for transportation to private provider: out-of-state provider. There are many issues the family believes are an entitlement. Spoke with region and they will be meeting with family second or third week of February.
- Mom contacted office regarding her displeasure in private provider's financial management of son's money. She would like to take over this responsibility and asked Office for assistance. Contacted region who had case manager call and clarify all issues. While mom is correct that private provider can be slow there are other issues at hand that do not make mom the best candidate to handle this responsibility.
- Met with mother and consumer at Regional Office. Mom wants to become sole provider for son and as such, get paid for this service. Mom was informed that she would be paid for a limited time until she could contract with a private provider, this was to take effect within one month. Mom has looked at only a few providers and has given the region weak excuses as to why they would not be a good fit. Mom believes she is the only one that can take care of son, while there is no doubt mom does take good care of her son, it greatly limits his

socialization and ability to interact with community. Region has done what they can for mom but she refuses to listen and search for private providers.

December 08

Received a call from LTC case manager regarding one of her consumers residing in SNF. Case manager is concerned that nursing home is restricting her dietary choices made by the consumer, uses alphabetic order to communicate, is affecting her quality-of-life. Spoke with OBRA nurse who made suggestions that case manager could recommend. Spoke with case manager and e-mailed her a list of recommendations that she could give to the SNF. Case manager e-mailed me thanking me for the suggestions that seem to have moved the nursing home in the right direction in caring for consumer.

UPDATE

Contacted CO utilization nurse who visited SNF where the consumer resides. Nurse substantiated many issues regarding communication board. Nurse also found that dietary needs had been improved. SNF understands that the board must be used at all times and should not assume what consumer wants. Medically, individual does not need feeding tube according to utilization nurse. SNF will work with consumer on making meals more enjoyable.

SNF's

- Meet with OBRA coordinators to discuss standardization of checklist for review of consumers.
- Meet with DSS Alternative Care staff.
- Coordinating with CO utilization nurse to visit SNF's together when schedules permit.

January 2009

Areas of Concern

- Case Management - 4
- Day Program - 2
- Eligibility - 5
- Funding/Budget - 2
- Information/Referral - 21
- Placement - 4
- Respite - 1
- Health & Safety - 2
- SNF's - 5

ISSUES/CONCERN TOTAL – 46