

## BACKGROUND

### Transportation

Transportation is a service offered to enable you to get to your place of employment or community-based day supports. This may include agency provided transportation, pre-purchased bus tickets / paratransit bus passes, or private transportation. Payment per mile is made for a maximum of one round trip daily. Wheelchair accessible transportation is paid at a higher rate only if the individual requires the use of a wheelchair accessible vehicle.

## OTHER RESOURCES



### Non-Driver Identification Card

If you do not have a driver's license, you can apply for a state-issued photo identification card, known as a non-driver ID. This is the primary alternative form of photo id issued by the [Department of Motor Vehicles \(DMV\)](#).

### MTM (previously Veyo)

Non-emergency Medical Transportation (NEMT) for Medicaid members who need to get to and from Medicaid-covered medical services but have no means of transportation.

[Connecticut Non-Emergency Medical Transportation \(NEMT\)](#)

## TRAINING



### Travel Training

Travel Training is a statewide program run by the Kennedy Center that will teach you how to safely use public transportation. This is no cost for this program; however, you are required to pay the bus or train fare while training is taking place. For more information about travel training, visit:

[Travel Training](#)

[Mobility Management](#)

### Driver Assessment Program/Adaptive Driver



Are you interested in learning to drive but are not sure if you have the appropriate skills? The Easter Seals Driver Assessment Program can help to determine if you are ready to learn how to drive or if adaptive equipment is needed to continue to drive. For more information about this program, visit the website below:

[Easterseals | Driver Assessment Program/Adaptive Driver Training](#)

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue  
Hartford, Connecticut 06106  
[dds.employment-dayservices@ct.gov](mailto:dds.employment-dayservices@ct.gov)

## TRANSPORTATION

Transportation is an important service



that enables you to get to your place of employment or community-based day supports. Transportation choices are person-centered and tailored to you. Transportation options may include:

- ❖ **AGENCY PROVIDED TRANSPORTATION**
- ❖ **PUBLIC TRANSPORTATION**
- ❖ **PRIVATE TRANSPORTATION**

**IMPORTANT:** DDS services are voluntary unlike the school years that are mandated by law. Services and supports available through DDS are neither mandated nor entitlements, and therefore, subject to appropriations from the state legislature every year.



**CONNECTICUT**  
Developmental Services

## AGENCY PROVIDED TRANSPORTATION

### DDS Qualified Providers

When you are considering a provider, it is important to ask if the agency offers transportation to and from the day program.

If an agency does not offer transportation, you may need to explore other options such as public/private transportation.

**Search for Providers that offer Transportation: Click [HERE](#) to access the DDS Qualified Provider List**

### How to Get Started

If you receive DDS Services, please contact your Case Manager about support for transportation options. If you do not have a Case Manager, please contact the [DDS Help Line](#).



### Need More Information?

DDS Self Advocate Coordinators can answer questions about their own experiences with various types of transportation.

### [DDS Advocates Corner](#)

For more information about various transportation options, visit the DDS Website: [Transportation](#)

## PUBLIC TRANSPORTATION

### Transit Authorities



CT Department of Transportation (CTDOT) supports a variety of transportation alternatives, including express and local buses, three rail lines and other services.

### [CT DOT](#)

### [Office of Transit and Ridesharing](#)

### Paratransit (Door to Door Bus Service)

Paratransit or door to door services are provided in all areas with local fixed route bus services for people who can't use the local bus system due to their disability. To use paratransit, you need to first apply for eligibility. Visit the paratransit site for your town to learn more about the application process and service routes and hours.

### [ADA Paratransit Services](#)

### M7 Taxi



M7 provides traditional taxi service and handicap accessible transport services throughout the Greater New Haven, Bridgeport, Hartford, and New London areas.

### [M7 Ride](#)

## PRIVATE TRANSPORTATION

### Private Ride

Payment per mile is made for a maximum of one round trip daily.

### Ride Sharing



Travel in a private vehicle driven by its owner, usually for a fee, as a part of an arrangement made using a website or app. Contact your case manager if you have questions about funding or reimbursement.

### [Uber](#)

### [Lyft](#)

### Vanpooling



A vanpool consists of 4 to 15 people traveling together in a recent model van or SUV with low mileage leased from Enterprise. Members of a vanpool share all monthly expenses.

### [Commuting Options - CTrides](#)

### Local Town Transportation

Check with your local town hall to see if transportation services are available for travel within your town.



**Need help finding accessible, reliable transportation? Contact the [CT Mobility Ombudsmen](#).**