

**AUTOMOTIVE GLASS WORK AND FLAT GLASS WORK
EXAMINING BOARD**

TEL. NO. (860) 713-6135

-MINUTES-

APRIL 27, 2012

The Connecticut Automotive Glass Work and Flat Glass Work Examining Board held a regular meeting on April 27, 2011 commencing at 9:33 AM in Room 117 of the State Office Building, 165 Capitol Avenue, Hartford, CT 06106.

Board Members present: Brian Blank (*Public Member*)
Edward J. Fusco (*Unlimited Journeyperson-Flat Glass Work*)
Jennifer Russell-Vanasse (*Unlimited Contractor-Flat Glass Work*)
David A. Wills (*Public Member*)
John A. Wisniewski (*General Contractor-Auto Glass Work*)

Board Members not present: Frank Pitrone (*Unlimited Contractor-Automotive Glass Work*)
Carl Von Dassel (*Unlimited Contractor- Flat Glass Work*)

Board Vacancies: One. (*Public Member*)

Board Counsel: Not present, as requested.

DCP Staff Present: Robert M. Kuzmich, *Department of Consumer Protection*
Richard M. Hurlburt, *Department of Consumer Protection*

Others Present: David Rosenberg
Charles Turiello, Safelite Auto Glass
Steven J. Reuter, Stanley Access Tech.

Note: The administrative functions of the Boards, Commissions, and Councils are carried out by the Department of Consumer Protection, Occupational and Professional Licensing Division. For information, contact Richard M. Hurlburt, Director, at (860) 713-6135 or Fax (860)-706-1255.

Agency Website: www.ct.gov/dcp

Division E-Mail: occtrades@ct.gov

1. 9:30 A.M. MEETING CALLED TO ORDER BY CHAIRMAN.

The Automotive Glass Work and Flat Glass Work Examining Board Meeting was called to order at 9:33 AM by Chairman Edward J. Fusco.

2. REVIEW OF DRAFT OF MINUTES OF PREVIOUS MEETING: JANUARY 27, 2012.

After a thorough review of the minutes of the January 27, 2012 Regular Board Meeting by all members, *the Board voted, unanimously, to approve the draft of the minutes as submitted. (Russell-Vanasse/Wisniewski)*

3. COMMENTS OR CONCERNS OF ANY PERSON PRESENT TODAY:

There were no comments or concerns discussed.

4. OLD BUSINESS:

5. REVIEW OF CORRESPONDENCE:

Mr. Wisniewski reminded the Board that they voted to support this Bill. The bill requires insurance companies and related entities to inform insured's of their right to choose where to have their automotive glass work done. It prohibits vehicle physical damage appraisers from requiring or prohibiting that such works to be done in a specified facility or repair shop.

The bill bars insurance companies and their third-party claims administrators from providing an insured with the name of a glass shop with which they are affiliated or directing the insured to this shop, unless they provide the insured

with the names of other shops in the area where the vehicle will be repaired. The insurance company or its third-party claims administrator may refer the insured to an Internet list of their approved glass repair shops in the state.

By law, insurance companies doing business in the state and their agents and adjusters may not require their insured's to use a specific person for glass replacement, glass repair services, or glass products. They may not state that using a repair shop that does not participate in a program established by the insurance company may (1) delay the repair or (2) mean that the work will not be guaranteed. The bill extends the latter provisions to glass work and glass repair shops.

The bill requires that, if there is oral communication between an insurance company or its third-party claims administrator and an insured regarding vehicle glass replacement, glass repair services, or glass products, in the initial contact with the insured, the company or third-party claims administrator must tell the insured: "You have the right to choose the licensed glass shop where the damage to your motor vehicle will be repaired. If you have a preference, please tell us now to assist us in processing your claim."

By law, vehicle insurance cards must contain a notice in capital and boldface type informing the insured that he or she has the right to choose the licensed repair shop where vehicle damage will be repaired. The bill requires that this notice also refer to glass shops.

Mr. Wisniewski gave the Board an up-to-date status of the Bill as it currently stands in the legislative process.

A. Letter from Mr. William Romaniello, III, dated February 27, 2012, concerning HB-5231; for the Board's review and discussion. The Board acknowledged this information.

B. General Information concerning Glaziers and Glazier Apprenticeships from the Occupational and Informational Network; for the Board's review and discussion. The Board acknowledged this information.

C. Letter from Mr. Brian M. DiMasi from Safelite Solutions dated February 26, 2012 concerning HB-5231; for the Board's review and discussion. Mr. Wisniewski noted that Safelite had their Attorney Brian M. DiMasi speak to the Insurance Committee and stated that they have 800 registered glass shops in Connecticut. This appears to be large discrepancy between this number and the number the Department has on record of licensed Automotive Glass Contractors which is currently 108. This raises concern from the Board that there may be a large

number of unlicensed contractors performing work in Connecticut. It is noted that Mr. Hurlburt gave the Board a currently the Department's current statistical database of active license holders for automotive and flat glass work in Department.

D. State of Connecticut General Assembly Raised Bill No. 5231; for the Board's review and discussion. The Board acknowledged this information.

E. Bill 5231 - Honoring Choice Is Not Giving Choice; for the Board's review and discussion. The Board acknowledged this information.

F. Coordination of the Enforcement and Investigation Responsibilities of the Labor Department dated January 2012 from Commissioner Glenn Marshall - Connecticut State Department of Labor; for the Board's review and discussion. Mr. Hurlburt noted that the Department of Consumer Protection is included in the development of this report which was submitted pursuant to *Special Act No. 11-4: An Act Concerning Coordination of the Enforcement and Investigation Responsibilities of the Labor Department.*

Special Act No. 11-4 further states that the plan shall include recommendations for creating efficiencies in the investigation and enforcement of (1) wage and hour standards, (2) employment classification, (3) licensing and apprenticeship requirements, (4) unemployment compensation and worker's compensation requirements and payments, and (5) safety and health standards. The Department of labor has no statutory authority or jurisdiction over workers compensation requirements and payments so those are not addressed in the report.

6. NEW BUSINESS:

A. Application of Mr. Daniel P. Boulay for an Automotive Glass Journeyman's license (AG-2); for review and discussion by the Board. Mr. Boulay is scheduled to appear before the Board today. Mr. Boulay was not present at today's meeting; therefore, the Board took no action on this application.

B. Application of Mr. Eric S. Holbrook for a Flat Glass Journeyman's license (FG-2); for review and discussion by the Board. Mr. Holbrook is scheduled to appear before the Board today. Mr. Holbrook was not present at today's meeting; therefore, the Board took no action on this application.

C. Application of Mr. Noel E. Pacheco an Automotive Glass Journeyman's license (AG-2); for review and discussion by the Board. Mr. Pacheco is scheduled to appear before the Board today. Mr. Pacheco was not present at today's meeting; therefore, the Board took no action on this application.

D. Application of Mr. Steven J. Reuter for a Flat Glass Journeyman's license (FG-2); for review and discussion by the Board. Mr. Reuter is scheduled to appear before the Board today. The Board and staff introduced themselves to the applicant. Mr. Fusco advised the candidate that he might be premature in applying at this point in his employment. His work experience shows only approximately 6 months of on-the-job-training and the law requires 3 years. Mr. Reuter is not sure whether or not his employer registered him with the Department of Labor's Apprenticeship Training Division.

Mr. Reuter detailed his work experience for the Board including his work in his home State of Massachusetts. It was noted that the applicant is primarily following the instructions of his Office Manager who may have unintentionally misguided him to apply for the license based upon his limited experience. Mr. Fusco suggested that Mr. Reuter meet with the local Business Agent for the Glazier's Union so that he can take all his school related instruction and also accrue registered time working alongside a Journeyman. Mr. Fusco will speak with the Union Representative ahead of time and advise him of Mr. Reuter's situation. As such, the Board did not approve Mr. Reuter's application.

7. OTHER BUSINESS:

The Board reviewed statistical data given to them by the Department concerning "Active Status" license counts for all Glazier license types.

*There being no further business, the meeting adjourned at 10:19 AM.
(Fusco/Wisniewski)*

NEXT MEETING DATE;

JULY 27, 2012

**STATE OFFICE BUILDING
165 CAPITOL AVENUE
HARTFORD, CONNECTICUT**

TIME: 9:30 AM ROOM NO.: 117

Respectfully Submitted,

Robert M. Kuzmich, R.A.
License and Applications Specialist