

West Hartford Police Dept.
 103 Raymond Road, West Hartford CT 06107
 (860) 523-5203

CASE/INCIDENT REPORT

SUPPLEMENTARY

CES NO 1900038639	DAY 2	INCIDENT DATE 10/28/2019	TIME 14:33	DATE OF RPT 10/28/2019	TIME OF RPT 17:14	TYPE OF INCIDENT ROBBERY	INCIDENT CD 083	INVESTIGATING OFFICER Police Officer HUMBLE, HUNTER J.	BADGE NO 413
DIVISION Patrol Division	DIVISION NO 11	REFERENCE DIVISION Detective Division	REFERENCE DIVISION NO 30	CASE X-REFERENCE	UNIT ID 10A	TYPYST HHUMBLE	DATE TYPED 10/28/2019	TIME TYPED 17:14	TOWN CD T155
STREET NO 01245	STREET NAME AND TYPE NEW BRITAIN AVE WEST HARTFORD	APT NO.	INTERSECTING STREET NAME AND TYPE	PREMISE NAME AMERICAN EAGLE FEDERAL CREDIT	STATUS Active				
OFFENSE Robbery	LOCAL X-REF CODE 120	IBR CODE 120	ATT/COMP Completed	OFFENSE DESCRIPTION Bank/savings And Loan					

STATUS	NAME	SEX	RACE	D.O.B.	TELEPHONE	ADDRESS	OP STATE & NO.
C	Kent, Michael	M	W	10/13/1982	(860) 205 - 1201	140 Randal Ave West Hartford CT	CT 227310891
H	Vazquez, Darlene	F	W	02/04/1984	(860) 888 - 8771	44 Stone St Hartford CT	CT 147673735
H	Keenan, Alex	M	W	12/21/1991	(860) 655 - 9767	71 Waller Ave West Hartford CT	CT 128495400
V	American Eagle Federal Credit Unit				(800) 449 - 7728	1245 New Britain Ave West Hartford CT	CT 207903368
H	Rivera, Yolimar	F	W	08/22/1988	(860) 951 - 8457	15 Garden Ter Bristol CT	CT 178631513
H	Krischke, Jarrett J	M	W	05/03/1982	(860) 707 - 9872	52 Hilltop Dr Manchester CT	CT 188367820
W	Orozo, Melissa Nicole	F	W	06/23/1980	(203) 535 - 7074	72 Ooe Ave Meriden CT	CT 088522027
W	Natopsky, Dairdre Megan	F	W	08/08/1991	(860) 384 - 1237	565 Clark Ave Bristol Apt #. 21 CT	CT 218972309
W	Hoyt, Sharnee Jodie	F	B	09/07/1984	(860) 302 - 0700	1 Lake Garda Dr Unionville CT	CT 174142479
H	Rand, Adella A	F	W	05/23/1962	(860) 302 - 0700	300 Manor Rd Plainville CT	CT
H	Litvinenko, Danil	M	W	01/10/2002	(201) 857 - 1270	6 Kingsley Ct West Hartford Apt #. 6 CT	CT

1=NONE 2=BURNED 3=COUNTERFEIT/FORGED 4=DAMAGED/DEST 5=RECOVERED 6=SEIZED 7=STOLEN 8=UNKNOWN 9=IMPOUNDED/FUNDT T=TOWED E=EVIDENCE A=ABANDONED

CODE	QTY	DESCRIPTION	BRAND	MODEL	YEAR	STATE	REG	MAKE	MODEL	COLOR	VIN/SERIAL NO.	EST VALUE
7	1	Money										
E	1	\$2,500.00 taken from the American Eagle Financial Credit Union. Denominations are as follows: twenty-three \$100.00 bills and ten \$20.00 bills.										\$2,500.00
E	1	DNA										
E	1	DNA swab from teller counter #2										
E	1	Other										
		demand note passed by suspect										

On 10/28/2019, at approximately 1433 hours, multiple units were dispatched to the American Eagle Financial Credit Union

THE UNDERSIGNED, AN INVESTIGATOR HAVING BEEN DULY SWORN, DEPOSES AND SAYS THAT I AM THE WRITER OF THE ATTACHED POLICE REPORT PERTAINING TO THIS INCIDENT NUMBER. THAT THE INFORMATION CONTAINED THEREIN WAS SECURED AS A RESULT OF (1) MY PERSONAL OBSERVATION AND KNOWLEDGE; OR (2) INFORMATION RELAYED TO ME BY OTHER MEMBERS OF MY POLICE DEPARTMENT OR OF ANOTHER POLICE DEPARTMENT; OR (3) INFORMATION SECURED BY MYSELF OR ANOTHER MEMBER OF A POLICE DEPARTMENT FROM THE PERSON OR PERSONS NAMED OR IDENTIFIED THEREIN, AS INDICATED IN THE ATTACHED REPORT. THAT THE REPORT IS AN ACCURATE STATEMENT OF THE INFORMATION SO RECEIVED BY ME.

INVESTIGATOR SIGNATURE: /OPFC HUNTER J HUMBLE/	INVESTIGATOR I.D.#: 413	SIGNED DATE: 10/31/2019	SUPERVISOR SIGNATURE: /SGT RAYMOND SWANK/	SUPERVISOR I.D.#: 267
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(1245 New Britain Avenue) for a robbery in progress. While en-route dispatch informed responding units the suspect passed a note that demanded money or he would shoot. Upon arrival, employees Adelia Rand and Deirdre Niatopsky unlocked the front doors and informed me the suspect had already left. Rand brought me to the manager, Michael Kent who stated the suspect left on foot last scene going east on New Britain Avenue. Kent described the suspect as a white/Hispanic male, approximately 5'10" tall, in his mid-to-late 20's, with a thin mustache/beard, wearing gold-rim glasses, a gray hooded sweatshirt that said "Penguin", and black pants. I provided responding units a description of the suspect and his last known direction of travel. A perimeter was then established and a State Police K-9 was dispatched to the scene.

Kent stated the suspect entered the credit union, walked to the eastern wall and filled out a voucher. Kent stated the suspect approached the middle teller station so he (Kent) asked the suspect if he could help him, the suspect replied "no" and exited the credit union. Kent stated moments later the suspect entered the credit union again, walked directly to his teller station and placed a voucher on the counter. Kent reported he picked up the voucher and saw "give me or I shoot \$2,500" written on it. Kent stated the suspect told him "you're taking too long", Kent then dispensed twenty-three \$100.00 bills and ten \$20.00 bills, totaling \$2500.00. Kent reported the denominations were nonsequential. Kent stated during the transaction, the suspect put his backpack on the counter and placed his hand in the bag as if he was pointing a gun at him, "which caused [him] to fear as if [he] was going to be shot." Kent stated he handed the money to the suspect who then casually walked to the front door. Kent said he told his coworkers to lock the doors, then took out their "Robbery Packets" and his coworker Melissa Orozco called the Police. Kent provided a sworn written statement. Orozco, who was working behind the teller counter at the time of the robbery, also provided a similar recount of the incident. Orozco provided a sworn written statement. Niatopsky and her coworker Shannee Hoyt both reported hearing Kent yell for someone to lock the doors.

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Niatopsky and Hoyt stated after Kent called out for the doors to be locked, they looked outside and saw the suspect running through the parking lot. Niatopsky and Hoyt provided sworn written statements detailing their observations of the incident. Rand and her coworker Yolimar Rivera and a customer of the credit union, Darlene Vazquez, reported they were in the credit union during the incident but did not see the incident take place nor did they see the suspect.

The Detective Division responded, photographed, and processed the scene. Detective Segar was able to obtain a photograph of the suspect from the credit union's CCTV surveillance footage. Upon reviewing the image of the suspect, the suspect's shirt had "Original Penguin" written on it in white lettering. The image was later dispersed to all West Hartford Police Department sworn personnel. The State Police K-9 arrived on scene, results were negative for the track. Officer Coscarelli conducted a canvas of the area, results were negative for CCTV surveillance systems. This case has been referred to the Detective Division. See Detective Segar's supplemental reports for further information. Copies of all written statements were forwarded to the Detective Division, the originals were forwarded to the Record's Division.

Case open.

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CFS NO 1900038639	DAY 2	INCIDENT DATE 10/28/2019 10/28/2019	TIME 14:33	DATE OF RPT 10/28/2019	TIME OF RPT 15:41	TYPE OF INCIDENT ROBBERY	INCIDENT CD 083	INVESTIGATING OFFICER Police Officer RIEGER, LAUREN B.	BADGE NO 401
DIVISION Patrol Division	DIVISION NO 11	REFERENCE DIVISION Detective Division	REFERENCE DIVISION NO 30	CASE X-REFERENCE	UNIT ID 10A	TYPIST RIEGER	DATE TYPED 10/29/2019	TIME TYPED 15:41	
STREET NO 01245	STREET NAME AND TYPE NEW BRITAIN Ave WEST HARTFORD	APT NO.	INTERSECTING STREET NAME AND TYPE	PREMISE NAME AMERICAN EAGLE FEDERAL CREDIT	STATUS Active	TOWN CD T155			

On 10/28/19 at approximately 1434 hours, multiple units were dispatched to 1245 New Britain Ave., American Eagle Financial Credit Union bank, on a report of a robbery. Dispatch relayed that the suspect was a thin, white male in his twenties, carrying a black backpack, with a grey and red hoodie. Dispatch also relayed that the male party passed a note to the bank teller, saying he would shoot if he did not get money.

While I was driving around the area of the incident, I observed a thin white male carrying a black pack walking eastbound on the side walk. I stopped the male, later identified as Danil Litvinenko, in front of 1220 New Britain Ave., and explained there was just a robbery that occurred and he matched the description of the suspect. I patted him down for any weapons, but none were found. Litvinenko stated he was walking home from school from Conard High School. Officer Martin arrived on scene and further explained the incident to Litvinenko.

As I was driving in the area, I passed another white male in his twenties wearing a grey and red hoodie carrying a black pack in the rear of 1109 New Britain Ave. When the male party, later identified as Alex Keenan, saw my car, he hid behind the dumpster. I approached the male party and explained that he looked like a suspect from a robbery, and patted him down to check for weapons, none were found. Keenan stated he was just getting off of work and going home, and had no knowledge or involvement with the robbery. Nothing Further, End of Supplement.

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INVESTIGATOR SIGNATURE: /OFC LAUREN B RIEGER/	INVESTIGATOR I.D.#: 401	SIGNED DATE: 10/29/2019	SUPERVISOR SIGNATURE /SGT RAYMOND SWANK/	SUPERVISOR I.D.#: 267
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DIVISION Patrol Division	DIVISION NO 11	REFERENCE DIVISION Detective Division	REFERENCE DIVISION NO 30	CASE X-REFERENCE	UNIT ID 10A	TYPIST TANGARONE	DATE TYPED 11/01/2019	TIME TYPED 10:39	
STREET NO 01245	STREET NAME AND TYPE NEW BRITAIN AVE WEST HARTFORD	APT NO.	INTERSECTING STREET NAME AND TYPE	PREMISE NAME AMERICAN EAGLE FEDERAL CREDIT	STATUS Active	TOWN CD T155			

On 11/01/2019, Detective Segar and I went to American Eagle Federal Credit Union to meet with Branch Manager Michael Kent. The purpose of this meeting was to show Kent a photographic line-up via the folder shuffle method. I read Kent the WHPD Witness Instructions-Identification Procedures form and he stated that he fully understood the instructions. Kent then signed and dated the form along with me.

Kent then began looking at the folders one at a time and completed the first lap. Kent then requested a second lap and began looking through the folders for the second time. Kent then stopped and showed me a folder containing PHOTO #8 and stated that he was 95% sure that this was the suspect that had committed the robbery in this case. I instructed Kent to complete his second lap, which he did making no further identifications. Kent then returned to the folder containing PHOTO #8 and signed and checked the box stating "This Photo Contains Suspect". Kent then documented his identification on the backside of PHOTO #8.

I completed the WHPD Identification Procedure Statistics Sheet and forwarded the original to the Records Division and a copy to the Detective Division.

I then gave Detective Segar all of the folders from the photographic line-up to include the folder with PHOTO #8.

Open- Referred To Detective Segar

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INVESTIGATOR SIGNATURE: /DET JEREMY TANGARONE/	INVESTIGATOR I.D.#: 274	SIGNED DATE: 11/01/2019	SUPERVISOR SIGNATURE /SGT BRIAN CANTELE/
			SUPERVISOR I.D.#: 275

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CFS NO 1900038639	DAY 2	INCIDENT DATE 10/28/2019	TIME 14:33	DATE OF RPT 11/01/2019	TIME OF RPT 15:42	TYPE OF INCIDENT ROBBERY	INCIDENT CD 083	INVESTIGATING OFFICER Detective SEGAR, SCOTT G.	BADGE NO 316
DIVISION Patrol Division	DIVISION NO 11	REFERENCE DIVISION Detective Division	REFERENCE DIVISION NO 30	CASE X-REFERENCE	UNIT ID 10A	TYPYST SEGAR	DATE TYPED 11/01/2019	TIME TYPED 15:42	
STREET NO 01245	STREET NAME AND TYPE NEW BRITAIN Ave WEST HARTFORD	APT. NO.	INTERSECTING STREET NAME AND TYPE	PREMISE NAME AMERICAN EAGLE FEDERAL CREDIT	STATUS Active	TOWN CD T155			

On 10/28/19, at approximately 1433 hours, I responded to 1245 New Britain Ave, American Eagle Financial Credit Union, for a bank robbery investigation. Once the incident was reported by credit union staff the credit union was locked and all witnesses remained inside of the credit union. Initial responding units began searching the area for the suspect who was described as a white or Hispanic male with olive skin. The suspect was wearing a hooded sweatshirt with the word "Original" and a penguin on the front. The suspect was wearing dark pants and glasses carrying a black back pack. The suspect had a dark colored beard and appeared to be 5'8" to 5'10" tall. The suspect had a medium build. The suspect was last seen heading east out of the parking lot and there was no vehicle information. A K9 track was conducted however the suspect wasn't located.

At that time responding units began getting sworn statements from any witnesses inside of the credit union. One of those witnesses was Michael Kent, Branch Manager, who was working at teller window #2 at the time of the incident. Kent reported in his sworn statement that he saw the suspect enter the credit union and walk to the counter where the transaction slips are for credit union customers. The suspect filled out a transaction slip and then approached Kent at teller window #2. Kent asked the suspect if he needed help. The suspect replied "no" and exited the credit union briefly. The suspect re-entered the credit and approached Kent again at teller window #2. The suspect placed the transaction slip on the counter. Kent picked up the transaction slip a saw the words "give me or I shoot. \$2,500" written on the slip. The suspect then told Kent he (Kent) was taking too long. Kent collected (23) \$100 bills and (10) \$20 bills from his cash drawer. During this time Kent reported that the suspect placed the back pack on the counter and put his hand inside of the back pack implying that the suspect had a gun. This caused Kent to be fearful and threatened by the possibility of the suspect having a firearm and

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INVESTIGATOR SIGNATURE: /DET SCOTT G SEGAR/	INVESTIGATOR I.D.#: 316	SIGNED DATE: 12/09/2019	SUPERVISOR SIGNATURE: /SGT BRIAN CANTELE/	SUPERVISOR I.D.#: 275
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possibly being shot. Kent then handed the suspect the money who then turned and walked casually out the front door. Kent told his co-workers to lock the front door and then Kent took out the credit union's "robbery packet". Kent instructed co-worker Melissa Orozco to call the police. See Off. Humble's initial case report for further details and additional witness reports.

I began to process the scene by taking digital photographs of the interior and exterior of the credit union. This included photographing and then later collecting the transaction slip that had the suspects demands on as it had been left behind. Initially there was some delay in getting security video footage with images of the suspect. Once the security video footage became available I viewed the suspect movements when at the teller counter. The suspect isn't wearing gloves and appears to place his right wrist on the counter briefly. Upon viewing this I took a DNA swab from the counter in the area where the suspect's wrist had made contact with the counter. Security video footage was emailed to me by Kent. The images of the suspect were put out on the Slack App under the CT Robbery heading. Additionally information about the robbery was given out to members of the CT-Security Managers which is a regional Google group made up of bank security and law enforcement personnel. FBI Agent Stephanie Dubuc was notified of the incident and the FBI offered there assistance. Finally brief details along with the image of the suspect were released to the media and local NBC affiliate channel 30 put the story on their web site. Additionally I was provided with several still photographs from the security cameras of the suspect along with a zip drive containing an approximate 90 second video of the suspect while at the teller window.

On 10/29/19, at 1008 hours, I received a phone call on my office phone by male who identified himself as John Patz, in-coming phone number was 860-916-9480. Patz stated he is a retired Captain from the Connecticut Department of Corrections. Patz stated that

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he has information on a possible suspect in the bank robbery incident. Patz stated he works with a Sasha Soto at a driving school in Connecticut. Patz overheard people he works with talking about the AEFECU bank robbery story and the associated images of the suspect that were released to the media. One of the people Patz works stated that the suspect looks like Jose Soto, who is Sasha Soto's brother. Jose Soto is known to the co-workers who were talking about the incident. Patz added that he doesn't know Jose Soto but knows another sister of Jose's named Alisha Soto. Patz added that Jose Soto had recently left a halfway house. Patz stated he didn't want to be involved further but felt compelled to pass this information on to the police. I attempted to get more information about Sasha, Alisha and Jose from Patz but he declined to provide further information.

After ending the conversation with Patz I began gathering information on Jose Soto through DOC and in-house records. Jose Soto, 11/23/92, was arrested by Manchester PD in January 2014 for Robbery First Degree. The arrest stemmed from an August 2013 incident where Jose Soto robbed the Lucky Variety store located at 42 Oak St in Manchester. In that incident a black handgun was displayed by Jose Soto. Jose Soto was found guilty and sentenced to 4 years in jail and 4 years of special parole. Jose Soto also had an April 2012 arrest by Manchester PD for Burglary Third Degree. Further research on Jose Soto found that he currently has a valid arrest warrant issued by the CT Department of Corrections Parole Fugitive Unit for violating CGS 54-125e, Parole Absconder. Further researching on Soto produced a phone number for a Noraida Diaz who was listed as Jose Soto's emergency contact on Jose Soto's DOC "Face Sheet", (RT50). Diaz was listed as Jose Soto's mother with a phone number of 860-706-6115. At 1100 hours on 10/29/19 I called the listed number for Noraida Diaz. A female answered the phone and identified herself as Danisha Soto, another sister of Jose Soto. I informed Danisha that I would like to speak with her regarding Jose Soto and his possible involvement in this incident. Danisha

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stated over the phone that she had no problem meeting with me to discuss details surrounding this incident. Danisha asked if we could meet at her apartment in East Hartford at 18 Deerfield Ct, apartment A. I replied I could meet Danisha then and we agreed to meet at 1600 hours on 10/29/19.

After completing my first phone call with Danisha I contacted the Fugitive Investigations Unit with DOC. I was put in touch with a John Lindgren who is a parole officer assigned to the CT DOC Division of Parole, Fugitive Investigations and Extradition Unit. Lindgren was assigned Jose Soto's case once Jose Soto was designated an absconder and Jose Soto became a wanted person. In speaking with Lindgren he was able to provide me with the half-way house Jose Soto left from as well as some additional information on associates of Jose Soto's. Those associates were listed as Kendra Mitchell, (possible former girlfriend) and a Maria Feliz Ayala who Lindgren stated sent money to Jose Soto while in prison. Lindgren stated he would send me the "wanted" flyer on Soto with any other additional information he could via email. Lindgren confirmed that Jose Soto left the Eddy Center in Middletown sometime in September 2019. At 1503 hours on 10/29/19 I received a response email from Lindgren. In that email Lindgren wrote the following: "In reviewing the slack photo, I am 90-100% confident that the individual shown is Jose Soto, 11/23/92. I am a member of the fugitive unit and the current officer that is assigned to locate Jose Soto. Soto was on special parole for Robbery 1st when he absconded on 10/7/19. He failed to report to his assigned parole officer and his whereabouts in the community was unknown since that date. Attached are the parole warrant and photos associated with the above. Please contact if you have any additional questions. Thank you." The email was electronically signed by John Lindgren with his job assignment and contact information.

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CASE/INCIDENT REPORT

SUPPLEMENTARY

CFS NO 1900038639	DAY 2	INCIDENT DATE 10/28/2019	TIME 14:33	DATE OF RPT 11/01/2019	TIME OF RPT 15:42	TYPE OF INCIDENT ROBBERY	INCIDENT CD 083	INVESTIGATING OFFICER Detective SEGAR, SCOTT G.	BADGE NO 316
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Prior to receiving the email from Lindgren I received the following phone message from Danisha Soto, at 1138 hours on 10/29/19. The voice message was left on my direct office phone line voice mail and the following is directly quoted from that voice message. " Hello, I'm calling, um, on based on, because you called me about Jose Soto. So my husband , I know we have plans today for after 4, I'm not sure what time but I would rather have him be here as well, I don't know what time he's going to be here, he does deliveries with trucks, um for Best Buy, so he's not sure what time he's going to be here, so I went on the news, I looked at the pictures and I can tell you 100% that is my brother, that is Jose Soto, um I don't know where he's at, I haven't had contact with him in about a month when he left the half-way house, um all I know is he has a Facebook, that's all I know, under J Soto, um you guys can contact my mom, um if you guys want to try and get more information, I've already called her, she hasn't spoken to him in about a week, so I'm not really sure where he's been staying or whats going on, but that is, based on the pictures looks just like my brother, the glasses, the facial beard, so, you know, unfortunately that is him, um so I know that you are coming today, um but if you want to give me a call back I can give you whatever information I can give you, that would be great, thank you, number is 860-706-6115, again this is Danisha Soto." The voice message lasted for 62 seconds.

At 1151 hours I called Danisha back from my department issued cell phone. Danisha didn't answer and I left a her a voice message just to confirm our appointment later that day. At 1601 hours on 10/29/19 I called Danisha again to confirm if we were going to be able to meet that afternoon. I left another voice message for Danisha. At 1616 hours Danisha called me back on departmental cell phone and we agreed that meeting on 10/29/19 wasn't convenient for her and we agreed to meet on Wednesday 10/30/19 at 0930 hours. Again we were set to meet at Danisha's apartment in East Hartford and I informed Danisha that during the meeting I would like to get a sworn statement from her and her positively identifying her brother, Jose Soto, as the male who robbed AEFECU on 10/28/19. At that time

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Danisha stated that was fine. On 10/30, at 0614 hours, I received a text message from Danisha on my departmental cell phone. The text read that Danisha was sorry but she had to cancel our meeting for 10/30/19. Danisha explained she has 3 young children, one of which had been up during the night with an illness along with an autistic child who had scheduled therapy on that day. Danisha went on to say that she is very busy and doesn't want to get involved in her brother's drama. Danisha went on to say in the text that the person in the security photos from AEF-CU looks like her brother, she has no idea where he is and that we (police) could reach out to her mother for more information. She apologized for the inconvenience. Danisha then followed that text message with a phone call to my departmental cell phone. In her voice message she reiterated her desires not to be involved anymore and not to be contacted further.

On 10/31/19 I met Jose Soto's mother, Noraída Diaz, at her residence in Manchester. Diaz was aware of why I wanted to speak with her. I sat down with Noraída and showed her the security video images of the male suspect from the bank robbery. Diaz confirmed that the suspect looks like her son Jose Soto, but Diaz added that she wouldn't say anything further about the suspect as she doesn't wish to see her son in trouble. I asked Diaz if she had any knowledge of where Jose Soto might be or where he might be going. Diaz stated she didn't have any knowledge but was insistent that Jose Soto wouldn't come to her house.

On 11/1/19, at 0930 hours, Det. Tangarone and I went to AEF-CU to meet with Michael Kent and have him view a photo line-up. Det. Tangarone administered the photo line-up using the folder shuffle method. Kent was read the witness identification instructions and stated he understood them. Kent signed the witness instruction form. Kent viewed all eight photographs one at a time. Kent went through the series of photographs two times. At the end of the second viewing Kent identified the male in photograph #8. The male in photograph

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8 was identified as Pedro Ortiz, 8/12/87. Kent stated that he was 95% sure that the male in photograph # 8 was the suspect. Kent added that the male in photograph # 8 had thinner facial hair and that the suspect in the robbery was wearing glasses and a hoodie so Kent couldn't attest to the suspects hair. All eight photographs and the instruction form were retained and held with this case file. Future follow up work will be done with Ortiz.

Following the meeting with Kent on 11/1/19 I then went to The Connection (Eddy Center) which is a half-way house / treatment facility located at the CT Valley Hospital in Middletown. Once there I spoke with Joshua Charette who is the Program Manager at the facility. Charette stated that he knows Jose Soto and had minimal interactions with Jose Soto during his time at the facility. Charette viewed the images of the suspect from the security cameras at AEFUCU. Although Charette stated the male in the photographs looks like Soto, Charette couldn't confirm is was Jose Soto just based on the photographs. Charette informed me that Jose Soto's actual case worker at the facility, Kenneth Mogor, might be able to identify the male in the photographs as Jose Soto because the case worker would meet with Jose Soto daily. Charette would pass along my information to Mogor so that a meeting could be set up at a later time.

On 11/5/19 I went to 637 Osgood St in New Britain to meet with one of the associates of Jose Soto that Lindgren had informed me of. There I met with Maria Feliz Ayala and I inquired with her about any relationship with Jose Soto. Ayala stated she didn't know a Jose Soto. I explained that DOC records showed that Ayala had sent money to a Jose Soto while Jose Soto was incarcerated. Ayala stated that her son, Eddy, is incarcerated at the McDougal-Walker facility. Ayala explained that her son will "borrow" money from other inmates when he runs out of funds. Ayala stated that she will re-pay the inmates that Eddy borrows money from by directly depositing the borrowed

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amount back into the inmates commissary account. Ayala showed me her transaction with the DOC and there was a deposit made to a Jose Soto on 7/18/19. According to the deposit records this was the only deposit made to Jose Soto from Ayala and there doesn't appear to be any other connection between the two.

After meeting with Ayala I went to The Connection (Eddy Center) in Middletown to meet with Mogor. I showed Mogor the images of the suspect from the bank robbery at AEFUCU on 10/28/19. Mogor stated that the male in the photographs looks like Jose Soto but Mogor couldn't say for sure. Mogor stated he was about 60% sure that the male in the photographs was Jose Soto. On 11/14/19 I met with Mogor and Charette at The Connection (Eddy Center) to show them the brief video of the suspect while at the teller window. Both men viewed the video and again stated the suspect looks like Jose Soto but they couldn't confirm 100%. Charette did add that he observed the suspect was wearing black "slide" style sandals in the video. Charette informed me that all clients at The Connection are given black "slide" style sandals upon entering the program. Charette showed me a pair of the sandals that are provided to the clients. The sandals I was shown resemble the ones worn by the suspect. I took photographs of the sandals with my department issued cell phone.

On 11/15/19 I went to 1259 Queen St in Southington in an attempt to make contact with a Kendra Mitchell who is a known associate of Jose Soto. At the residence I made contact with Celia Fournier who identified herself as Kendra's sister. I asked if Kendra was at the residence but Celia informed me that Kendra no longer lives at the address and is estranged from her family. Celia stated she didn't have any contact information for Kendra. I asked Celia if she knew Jose Soto and she stated she did. Celia claims she last saw Jose Soto about a year ago. Celia agreed to look at the images of the suspect from the bank security cameras that I had on my

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department issued cell phone. Upon viewing the first photograph Celia immediately said the suspect was Jose Soto. I asked how she was certain and Celia replied from his facial hair, the pudginess of his face and the glasses worn by the suspect. Celia stated that "those are Jose's glasses". At that time Celia was not prepared to give a sworn statement as she had just woken up from working very late the night before. Celia stated she was willing to give a sworn statement but requested to do it another time when she had more time to devote to giving the statement. I told Celia I would call her on Monday, 11/18/19, and we would set up a time to meet. I contact Celia by phone on 11/18/19 and we agreed to meet on Wednesday, 11/20/19, at approximately 2230 hours when she is done working.

On 11/20/19 Celia informed me that she couldn't meet with me. I have made several attempts to contact Celia to set up another time. Celia hasn't answered her phone or returned my phone calls. I will make continued attempts to contact Celia. Case open.

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