



CONNECTICUT

Children & Families

DCF Mock Up
Dashboard Subcommittee
8.26

The Data and slides to follow are potential ideas, draft only and contain fictitious data for illustration

The Mock-Up suggests a set of web pages across 4 levels:

1. Home Page
2. Reports/Information Page
3. Performance Category Page
4. Performance Metric-Specific Page

Today we are hoping for feedback on the following:

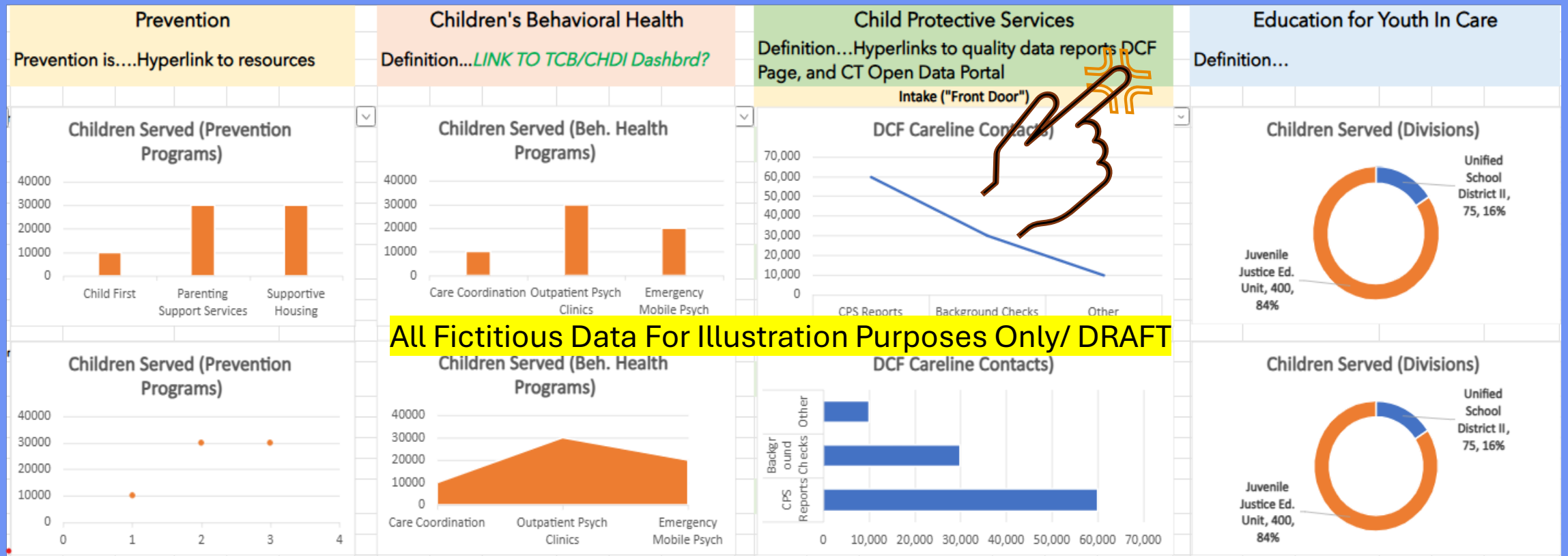
- Is the information and structure helpful? Are there other ideas?
- Do certain visuals work better than others?
- Are there ways to support the dashboard through purposeful hyperlinks to other data reports available?

1. Department Dashboard Home Page

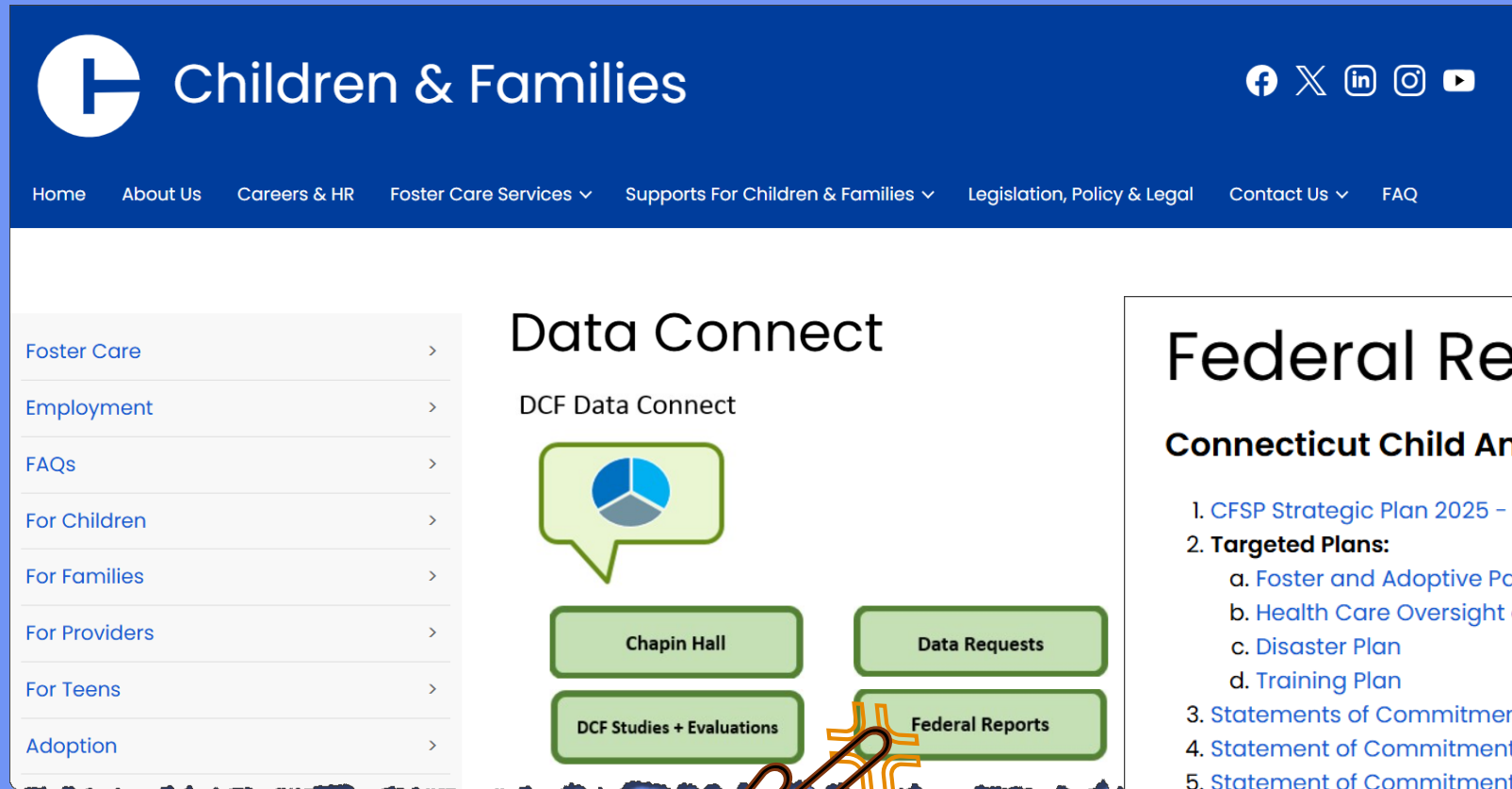
Connecticut Department of Children and Families Data Dashboard

Partnering with communities and empowering families to raise resilient children who thrive

The Connecticut Department of Children and Families (DCF) is a consolidated child welfare agency, having responsibility for child abuse and neglect prevention, children's behavioral health, child protective services, and education for youth in care (Unified School District II and Juvenile Justice Education). The primary beneficiaries of services are the children and families of Connecticut who are served in some capacity by the Department each year. The following dashboard presents basic facts about our work across these mandates, and also contains links to other related sources of information that describe our work. This page will show you facts about the latest completed State Fiscal Year, with a comparison to the prior year showing how much has changed since then. Click on any mandate title for more detailed information within that area.



2. Report/Information Pages (already existing)



Federal Reports

Connecticut Child And Family Services Plan (CFSP) 2025-2029

1. [CFSP Strategic Plan 2025 - 2029](#)
2. **Targeted Plans:**
 - a. [Foster and Adoptive Parent Diligent Recruitment Plan](#)
 - b. [Health Care Oversight and Coordination Plan](#)
 - c. [Disaster Plan](#)
 - d. [Training Plan](#)
3. [Statements of Commitment from our Sister State agencies](#)
4. [Statement of Commitment from our Statewide Advisory Council](#)
5. [Statement of Commitment for the Governor's Task Force on Abused Children](#)

Additional Federal Reports

Annual Progress And Services Reports

- [2025](#)
- [2024](#)

Some Additional Internal Qualitative Reports to consider

***this list is not exhaustive of all information**

Could Be Added:

In Home Case Reviews–bi-annual
Differential Response Case
reviews–bi-annual

Administrative Case Review Data–
Quarterly

Child Fatality and Near Fatality
Report–Yearly

Critical Incidents–Yearly

Initial Staff Retention– Yearly

Information Already Available:

CFSR findings–Final Report, Program
Improvement Plan

Sibling Visitation–yearly report

Abuse/neglect by Town/Town
pages–yearly report

APSR–Annual Program Services
Report

CFSP–Child and Family Service Plan
(5 year plan)

3. Performance Category Page (Safety Example)

90% percentage of children not abused again within 12 months of initial substantiation/rereporting

90% Percentage of Case with supervision within the last 30 days

92% Percentage of Victim Children seen within the designated commencement timeframes for Differential Response

All Fictitious Data For Illustration Purposes Only/ DRAFT

65% Percentage of staff first day of the month within caseload standards

5.17 Rate of abuse of children in care for 100,000 Bed Days

4. Measure-Specific Page

Re-Reporting Example from Michigan

Shows the most detailed information broken by:

- Trend
- Geography
- Age
- Race/Ethnicity

State Performance Measures

m DEPARTMENT OF CHILDREN,
YOUTH, AND FAMILIES

(5) Maltreatment Rereporting

Description: Of children who had a maltreatment report in the prior year, what percentage of children had a subsequent report within 12 months?

State Performance Standard: 15.2% or less

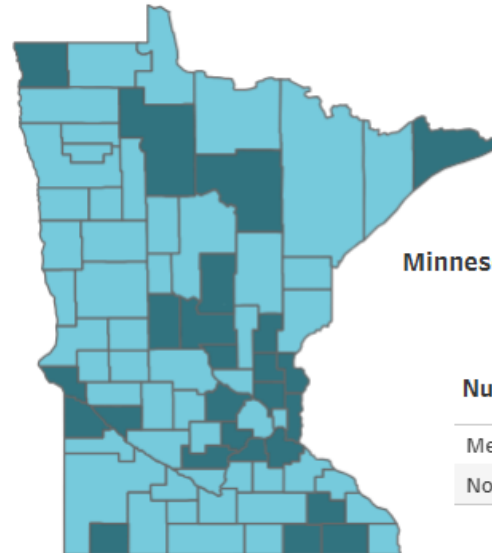
Dashboard Filters

Performance Measure

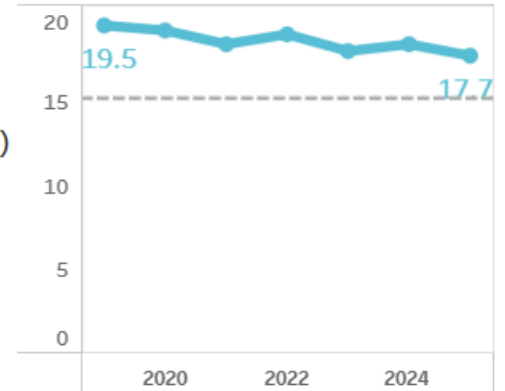
(5) Maltreatment Rere... ▼

Year

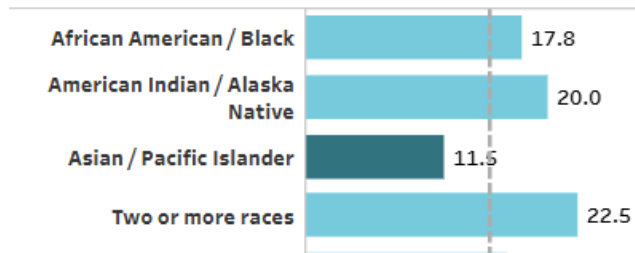
2025 ▼



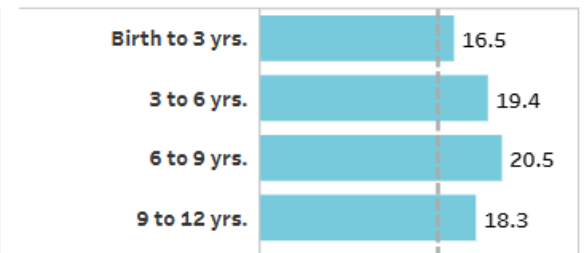
(5) Maltreatment Rereporting Trends



(5) Maltreatment Rereporting by Race/Ethnicity (2025)



(5) Maltreatment Rereporting by Age (2025)



Question?

Thank you



CONNECTICUT
Children & Families

Foster Care Overview
8/18/2026

Pipeline Groups

- ❖ Recruitment Pipeline
- ❖ CORE Pipeline
- ❖ Kinship Pipeline
- ❖ Post Licensing Pipeline

Our Process

Biweekly sessions

Multidisciplinary
expertise across state

Use of data + lived
experience and
community voice

Sub-committee
structure to deepen
focus



KID HERO

- ❖ Updated the Kid Hero Script
- ❖ Updated the CAFAF website
- ❖ Kid Hero timeframe to return calls to families in within 1-2 business days
- ❖ Kid Hero completes the DCF 016 inquiry form and provides the information to the SharePoint log
- ❖ Kid Hero sends the inquiry to Annie C Courtney to schedule on informational session
- ❖ If the family is not interested in proceeding, Kid Hero will call the family back within a week
- ❖ All families, whether they proceed or not ,are added to the CAFAF "Making Room for Hope" newsletter for 6 months
- ❖ Updated inquiry form DCF 016 is being finalized

KID HERO - Annie C Courtney

- ❖ Annie C Courtney designee (Deb K) receives the inquiry form (DCF 046) and gets back to families within 1-2 business days to schedule an informational session
- ❖ Informational session has been shortened to 1 hour; cameras optional; no families ruled out
- ❖ If interested, every applicant moves forward and DCF bets the family for licensure
- ❖ After the informational session, DCF contact the family within 1 business day
- ❖ If the family is a no show, a follow up email is sent the same day by Annie C Courtney
- ❖ If no response, a follow up call is made within 2 business days by Annie C Courtney
- ❖ Last attempt is made by CAFAF within 2 weeks
- ❖ The family will remain on the email blast to receive monthly newsletters for 6 months

Informational Sessions

- ❖ Picture a funnel
 - ❖ Not more than 1 hour
 - ❖ Foster parent (current/past) co-facilitator
 - ❖ Brief discussion on licensing requirements
 - ❖ Highlights support they can expect
 - ❖ Questions and answers

Next Steps

1. Information added to SharePoint log
2. CORE Licensing supervisor assigns a licensing worker
3. Licensing worker contact the family
 - Answers any questions the family may have
 - Discusses potential licensing barriers
 - If they want to move forward, licensing application is sent and a home visit is scheduled
4. At home visit
 - Obtains/Reviews paperwork
 - Provided a training schedule
 - Assess home for licensability
 - Discusses next steps
 - Licenses to be completed in 90 days

NARA Pre-licensing Training Standards

National Association for Regulatory Administration

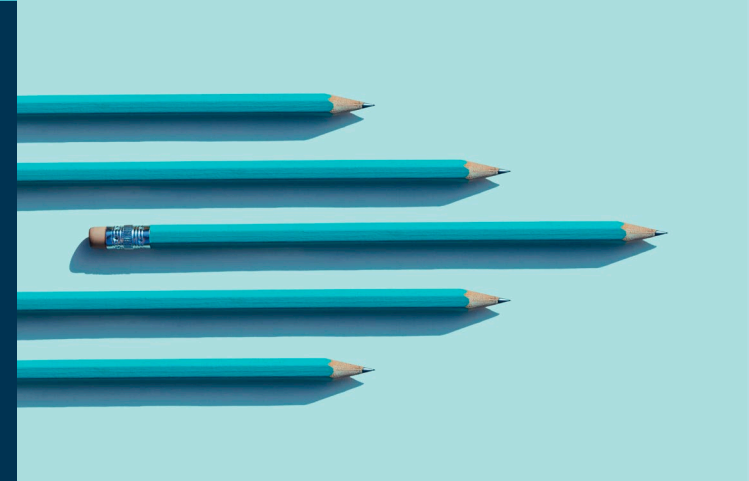
6 hours of pre-license training on care of a child

Topics include:

An overview of the Child Welfare System:

- ❖ Legal rights, roles, responsibilities, and expectations of foster parents
- ❖ Agency purpose, policies, services
- ❖ Courts and applicable laws and regulations

Information on trauma concepts and behavioral management, to provide for the needs of the child who is or may be placed in the home



NARA Licensing Training Guideline



- Training for the care of a specific child and their needs is important
- Training could be comprised of modalities including virtual based, to complement in person trainings
- No later than the first 30 days after being licensed and a child has been placed, DCF will develop and implement a written needs assessment and training plan for the caregivers
- Taking into account:
 - Their current parenting knowledge/skills
 - The needs of the child(ren) in the home
 - Ability for caregiver to complete training

Previous Core Training Requirements:

- 2.5 hours ❖ Intro/Welcome (online Parenting Paradigm AND Paperwork Review)
- 3.5 hours ❖ Reunification-The Primary Permanency Goal with CT legal slides AND Foster Care: A Means to Support Families
- 3.5 hours ❖ Child Development AND Attachment
 - 2 hours ❖ Separation, Grief, and Loss
 - 2 hours ❖ Trauma Related Behavior
 - 2 hours ❖ Trauma Informed Parenting
- 3 hours ❖ Effective Communication, Preparing for and Managing Intrusive Questions, AND Maintaining Children's Connections
- 2.5 hours ❖ Cultural Humility AND Parenting in a Racially and Culturally Diverse
- 2.5 hours ❖ Mental Health Considerations AND Impact of Substance Abuse
- 1.5 hours ❖ Parenting a Child with a History of Sexual Trauma
- 3 hours ❖ Creating Stable Nurturing, and Safe Home And Parent Panel

New Core Training Requirements:

- 1.5 hours ❖ Introduction/Welcome
- 1.5 hours ❖ Reunification-The Primary Permanency Goal
- 1.5 hours ❖ Child Development
 - 2 hours ❖ Attachment
 - 2 hours ❖ Separation, Grief, and Loss
- 3 hours ❖ Trauma Related Behavior/Informed Parenting
- 1 hours ❖ Maintaining Children's Connections
- 1.5 hours ❖ Parenting in Racially and Culturally Diverse Families
- 1.5 hours ❖ Foster Care: A Mean to Support Families
 - 2 hours ❖ Legal Review/Questions, Placement Videos, Foster Parent Panel

Required On Your Own Training:

- | | |
|-----------|---|
| 1.5 hours | 1. Mandated Reporter (asynchronous) |
| 1 hours | 2. Fostering Health (asynchronous) |
| 1 hour | 3. Medication Safety (asynchronous) |
| 1.5 hours | 4. Overview of DCF/Legal (asynchronous) |
| | 5. Car Seat Safety (hybrid asynchronous training/in person skills test) |
| 3 hours | 6. CPR (in person or hybrid) |

Kinship Licensing Update

- ❖ The National Association for Regulatory Administration recommendations were incorporated in Pre-licensing Training Requirements (6 hours)
- ❖ Changes to Kin licensing forms
- ❖ Each applicant is to be licensed within 90 days
- ❖ Post Licensing Training Plan (child-specific)
- ❖ Consolidating Kin Licensing Study is being finalized

Kinship Forms:

- ❖ Signed Application
- ❖ Physician Statement for all household members (based on state statute, all families must be vaccinated)
 - ❖ Landlord Notification (just send out to let them know)
 - ❖ Car Insurance Verification
 - ❖ Disciplinary Agreement
 - ❖ Regulatory Agreement 043
- ❖ Veterinary Statement (solely for rabies vaccination)
 - ❖ Well Water Inspection
- ❖ Auxiliary Heating/Fireplace Inspection
 - ❖ Firearm Permit
- ❖ Pool Inspection/Permit
 - ❖ Confidentiality
 - ❖ HIPAA

Pre-Licensing Kinship Training

National Training and Development Curriculum (NTDC-offering virtual, hybrid, in-person)

- ❖ Trauma Related Behavior & Trauma Informed Parenting (3-virtual or in-person)
- ❖ 1.5 hours Overview of DCF and Legal (asynchronous)
- ❖ 1.5 hours Mandated Reporter (asynchronous)

- ❖ *Child specific medical training (if child is medically complex)



Support / Relicensing Training

Caregiver Training Plan Workflow

Case Assignment

- ❖ Case is assigned to FCD Support SWS and SW
- ❖ SW and SWS review the file
- ❖ FCD SWS or SW will schedule a transfer conference with FCD trainer within 48 hours (2 days) from case assignment
- ❖ Discuss family strengths, needs, and additional training

Initial Visit with Caregiver

- ❖ Upon completion from transfer conference SW will schedule a home visit with the caregiver within two business days
- ❖ Introduction and purpose of developing a support plan
- ❖ Review needs identified by caregiver, DCF, and need of children
- ❖ Assist caregivers with accessing appropriate training sessions
- ❖ Clarify any questions the caregiver may have

Approved Training Options

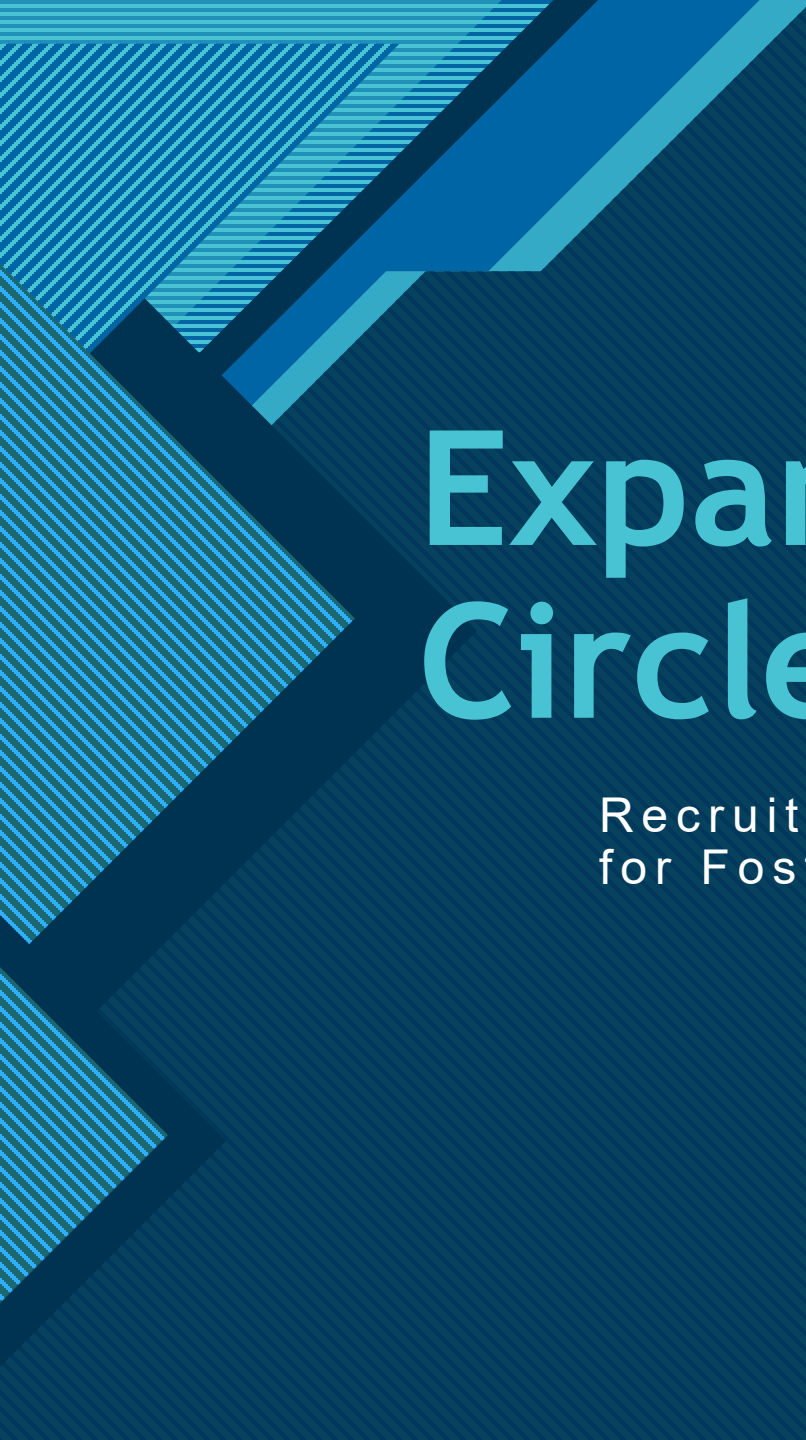
- ❖ CAFAF training library
- ❖ CAFAF yearly conference
- ❖ Foster Parent College – CAFAF liaison to provide access
- ❖ NTCD training
- ❖ Other trainings require FCD SWS/SW preapproval

Assessment & Submission

- ❖ FCD staff complete written assessment including OSW feedback
- ❖ Submit completed form to FCD SWS and PS for approval 60 days from licensing expiring

Developed Statewide FCD Business Reports

- Established consistent metrics statewide
- Monthly QI meetings to review and discuss data
- Adopted Caseload Weighting Formula



Expanding Connecticut's Circle of Care

Recruitment Pipeline: Strategy Recommendations
for Foster Parents & Caregivers

Background and Charge

Expand	Expand the caregiver pool
Align	Align statewide goals and recruitment priorities
Develop	Develop a bold, unified branding and messaging approach
Explore	Explore innovative strategies
Support	Support a long-term vision for children and families

Vision for Statewide Strategy



A unified
statewide brand



Modern, creative
outreach



Culturally
responsive
messaging

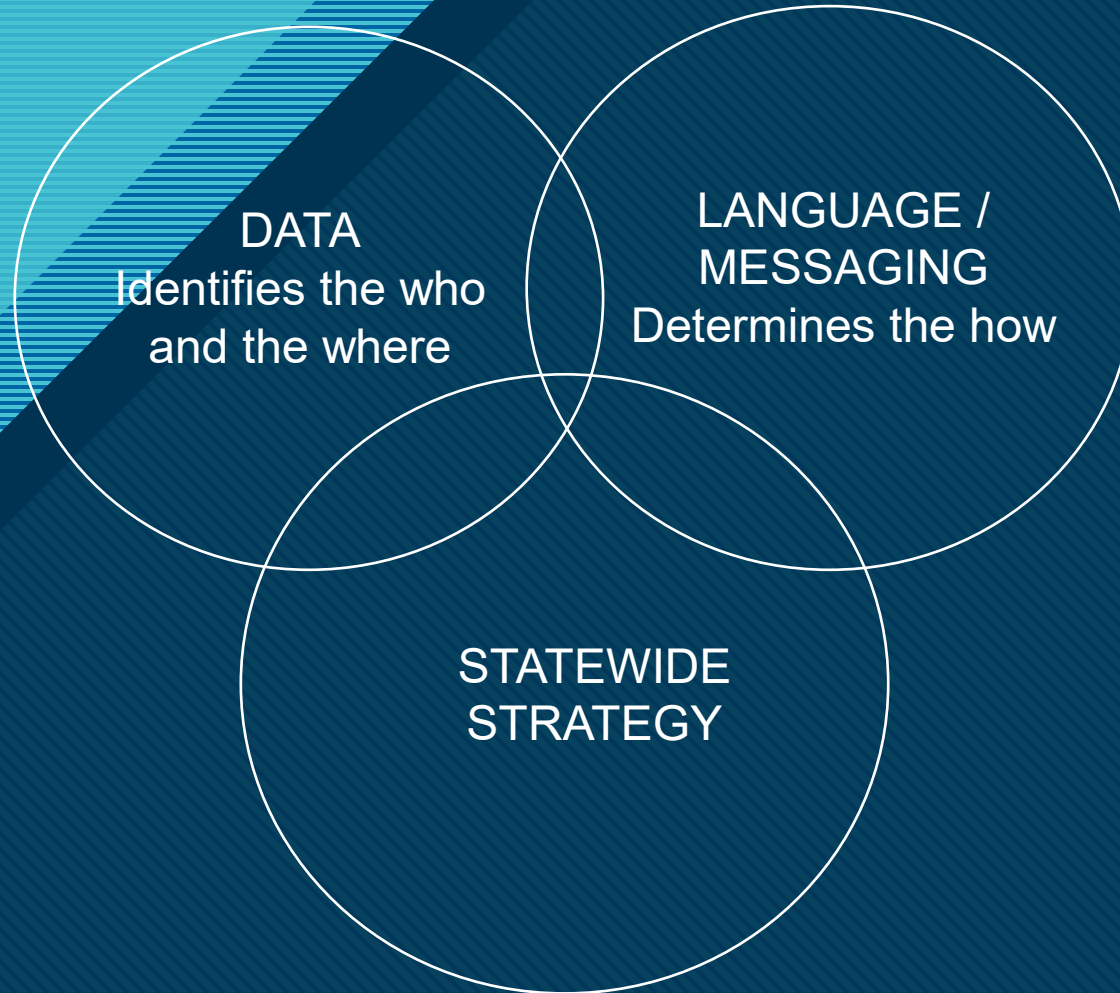


Shared tools and
supports across
regions



Strong
community-based
partnerships

Merged Framework



Quick Wins (0-60 days):

- System Alignment – Resurrect Statewide Foster Care Meetings 9/30/26
- Initiate Geo-mapping, Marketing + Tapestry Segmentation with National Center for Diligent Recruitment (NCDR)
 - Track Caregiver Specialty & Capacity
 - Identify CIP location by race and age
 - Identify Caregiver by race (kin, core + TFC)
- Use SEO and Digital Outreach to Improve Visibility
- Recruitment Strategy Enhancements – Google Ads; Toolkit Sharing; Targeted Messaging; Incentives
- Enable: Slogan Shift (Tagline); Enable QR-code Heart Logo
- Face of the Recruiter: Train recruiters to be open, engaged, positive & encouraging
- Feature the Doors to Hope & Healing Integration – Foster Care Pathways, Feature Foster Father Perspectives

Foster Care Region 3 Pilot

Willimantic live since July 6th
Waterbury live sine August 10th

Process and Training Updates

Kid Hero intake

Inquiries returned within 1-2 business days;
updated DCF 016 inquiry form feeding a shared
log

Informational sessions

Shortened to 1 hour; co-facilitated by a current or
former foster parent; licensing requirements and
supports covered

Pre-licensing training

Aligned to NARA standards; classroom hours
reduced from about 28 to 17.5, with additional
self-paced modules

Kinship licensing

Each applicant to be licensed within 90 days;
forms consolidated; child-specific post-licensing
training plan

Led by the licensing and training teams with CAFAP and Annie C. Courtney

Recruitment Pipeline: Region 3 Pilot Update

Live since July 6 · operated with StartFosterCare · each step designed with DCF and CAFAF staff

	CURRENT PROCESS	IN THE PILOT
First call	Average 2.9 business days to a callback; few sessions scheduled	Session scheduled during the first call
Application	20+ paper forms completed by hand	One online application, mobile, English and Spanish
Missed sessions	No recovery path; families lost	30% re-registered through text follow-up
Visibility	No real-time view of families	Every family's status visible, live
Time to license	Up to 200 days	On track for the 90-day standard

Region 3 Pilot Update: Results

88

families registered for the September session, and growing

7x

the registration rate of statewide campaigns, adjusted for population

8 in 10

session attendees scheduled a home visit, vs. about 1 in 10 today

25-30

licensed families projected from the two pilot cities

10 home visits scheduled; 42 applications in progress; two pilot cities hold under 10 percent of the state population

At this pace statewide, the 400-500 family gap closes in an estimated 12-18 months

Planning estimate from pilot data.

CONTRACT CONSTRUCTION

- Queen Esther
- Foster Hope
- Marketing Proposal
- FFT-FC/Engage New Providers
- CHDI
- C-KIN-Chapin Hall
- CAFAF
- Annie E. Foundation
- My People's Clinical Services
- UCONN Adoption Assistance Program
- Youth Law Center-QPI

STRUCTURAL CHANGES

- CCS-Emergency Specialist Role
- Realignment of FFT-FC Liaison
- Centralize CORE/Kin Training
- Centralized Unit License Majority of CORE Families
- Amending 469 and Medical Profiles for CT-Kind
- Can track youth with Intellectual/Developmental Disabilities/ ASD
- Developing ASD Specific Foster Care training
- Advocating for more FCD staff this budget cycle
- Each office equipped with supplies for emergency foster placements.

Questions

