Region 4 Advisory Council Voting Members Meeting

October 18, 2016

Hartford DCF Office 250 Hamilton Street Hartford, CT

Members Present: Sarah Becker, Alice Farrell, Wayne Johnson (DCF), Nick Lebron, Manny Maldonado, Evelyn Melendez, Judi Orlando, Lisa Palazzo, Josei Robles, Joanne Tremblay-Jackson, Linda Trigilio, Jeanette White (DCF), April Mayo, Kenneth Cayones

Voting Members Absent: Deb Bastie, Tim Carroll, Bryan Flint, Hector Glynn, Giselle Jacobs, Diane Kearney, Lorna Little, Alana Parkinson, Kathy Schiessl, Martha Stone, Milagros Vega, Beresford Wilson

The DCF Region 4 RAC meeting was held at the Hartford DCF office from 12:00 PM - 2:00 PM. This meeting is for the Voting members & DCF Staff.

Overview of Meeting

The overview of the meeting was to get an update from the CQI Teams & YAB, to see the Commissioner's presentation from Region 4, go over the RAC by-laws, get an Education Subcommittee update and go over voting concerning; membership and outreach and SAC representative.

CQI Updates

- Region 4 has 5 expectations
 - 1. Exit for Juan F.
 - 2. Ensure Children reside safely with families when possible and appropriate
 - 3. Achieve Racial Justice Across the DCF system
 - 4. Prepare Children and adolescents in care for success
 - 5. Prepare and support the workforce to meet the needs of children and families
- FELT (fatherhood engagement team) team Vision fest was held in Hartford on 9/17
- Our Region set up basketball games and activities gave out popcorn, tee shirts and water bottles

- Successful turn out of fathers and their children
- The court monitor reviewed in-home cases beginning in October-CQI team is reviewing the in-home case for case practice
- Each CQI team will meet with Ann McIntyre to have us structure our meetings to help meet our 5 expectations
- CQI teams will communicate to the RAC about any trainings put on by the CQI teams
- RBA (Results Based Accountability)-How do we take the performance expectations and put them into data to see how we are preforming
- For each of the expectations there are measures
- We have ROM and Link as the DCF data sources

Permanency CQI

- Team did a MAP (Multi-Disciplinary Assessment for Permanency) review to see where we are with Permanency planning?
- Is this useful? Are the teams using the feedback?
- Coaching model-what are we doing? To see if our youth have a lifelong connection?
- The court collaborative meeting-Permanency presentation to the attorneys and judges

Racial Justice COI

- Team facilitated Courageous Conversations
- Personal Biases-consultant Jen Agosti came and facilitated this conversation

Region 4 Commissioner's Presentation-handout given

Purposeful visitation model

- Focused on improving visitation
- Supervisors are getting training on purposeful visitation, coaching of staff and supervision
- Doing webinars and in person training
- CQI team is doing random reviews of the social worker and supervisor's narrative to see if the model is being used
- Professional development committee is focused on the supervisors

Juan F.

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- There are 22 measures in Juan F.
- The measures that have been consistently met have been certified
- OM3 case planning and engagement with the family and assessment of the family
- PM's are reviewing cases-Hartford is up to 80%
- OM15-needs met is meeting the children and family's needs, medical, dental and other services included

Manchester is consistently meeting this measure and now Hartford is up to 75% for OM15

OM1 &OM2

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- OM 1 & OM 2 have not been certified yet
- The Court Monitor has been looking at the quality of the investigations
- OM1 is Careline-Careline assigns the Region a case that is a same day, 24 hrs. or 72 hrs. case response time
- 90% we have to meet for this measure
- OM2 is the completion of investigation within the 45 days
- The standard is 85% and we have consistently met this measure
- Page 7 & B* is a summary of the 1st quarter of 2016 compared to the 1st quarter of 2015
- Reports are way up during this time period-we think it is because of the new Mandated Reporter laws

OM17-In home visitation

- In home case the visitation is 2 times per month
- Manchester met the measure but Hartford has not met the measure-are using the strategies to meet this measure

OM18

- Graph on this page shows the caseload
- Caseloads-not yet certified

Children Reside Safely with Families

- Graph shows as of 6-01-16 865 children are in DCF care
- 383 are with relative of fictive kin
- 333 are in Foster care
- 112 live in Congregate Care setting which is 12%
- Our goal is to drop the Congregate Care from 12% to 10%
- Of the 865 children=345 are Hispanic, 263 are African American, 193 are white and 62 are multi-racial
- The next two pages are information on placement by type and race
- Page 15 explains the increase in children served in their homes and the CR meetings helping to increase these numbers
- Preferred Permanency goals = Reunify within 12 months, Transfer of Guardianship (TOG) and Adoption within 24 months

Strategies to achieve these permanency goals

Achieve Racial Justice across DCF System

- CQI team did a review of 70 cases
- They asked the intake staff to talk to families about culture and race
- The CQI team is talking with supervisors about how to talk to their workers about race and culture
- How does this affect the work?

Prepare Children and Adolescents for Success

- OPPLA reductions- when permanency goals fail these are the children with no permanency goal
- Permanency teaming, OPPLA reviews and permanency round tables are some of the things we are doing to decrease the OPPLA numbers
- Life Skills and CBLS for adolescents starting at 14 years old
- Page 24 is educational date
- Page 25 is date on Post-Secondary Education (PSE) plans for 8th graders

Other agenda items (YAB update, RAC by-laws, Educational Sub-Committee, and Voting items will be tabled until the next meeting

Motion to adjourn by Nick Lebron and 2nd by Wayne Johnson. The Region 4 RAC full membership meeting was adjourned at 2:00 PM

Submitted by, Terry Hall